

1 March 2023

s9(2)(a)

Dear s9(2)(a)

Thank you for your request, received on 27 February 2023, for the following information under the Official Information Act 1982 (the Act):

- Documentation, regulation, standard or legislation regarding how electricity is consumed by metering and control devices who pays for this and when this was changed.

Your request is declined under section 18(e) of the Act as the document alleged to contain the information requested does not exist.

The electricity used to power the devices themselves can be either included in the metered quantities or can be unmetered. If it is metered, the consumer will be charged for the meter and load-control device's consumption of electricity the same way as they are charged for any other consumption of electricity. If it is unmetered, it will be included in network losses and logged as Unaccounted For Electricity (UFE), in which case, the cost of powering the meter and load control device will be built into the consumer's lines charges.

There is nothing in electricity legislation or any standard that covers what you are seeking. There is also nothing in the Electricity Industry Participation Code 2010 (Code) that specifies how meters and load control devices should be configured internally. It is the responsibility of the manufacturer of the meter and load-control devices to configure their device when built.

You can search your ICP on our [MyMeter](#) page to find your metering provider, and then find their contact details on our [Participant Register](#). They should be able to advise further on your specific situation.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact us by emailing [oiia@ea.govt.nz](mailto:oiia@ea.govt.nz).

Yours sincerely



Peter Kerr  
**GM Legal, Monitoring and Compliance (Acting)**