

5 April 2023

s9(2)(a)

Dear Mr Miller,

Thank you for your request, received on 15 March 2023, for the following information:

- *“all information you have on my property, s9(2)(a), I request all notes, files, electronic or otherwise, all names and phone numbers, addresses and company names, of any individual or company that has had any involvement in my property in the past 3 years”*

We have processed your request in accordance with the Official Information Act 1982 and the Privacy Act 2020.

The Electricity Authority

The Electricity Authority (the Authority) is the regulator of the electricity industry, which includes industry participants such as electricity generators, distributors, and retailers.

The Authority’s main objective is to promote competition in, reliable supply by, and the efficient operation of, the electricity industry for the long-term benefit of consumers.

The Authority also has an additional objective to protect the interests of domestic consumers and small business consumers in relation to the supply of electricity to those consumers.

Privacy Act Request for Information

The Authority does hold a small amount of personal information about you (information about your property) and will provide this to you in a document without charge. We will require proof of your identity before providing it to you.

The reason for this is the Authority is required by [section 57 of the Privacy Act 2020](#) to satisfy itself of the identity of the requester before releasing the information.

Please provide a certified true copy¹ of your driver’s license, passport or birth certificate to the following address:

Attention: Privacy Officer
Electricity Authority
Level 7 AON Centre
1 Willis Street
Wellington 6143

¹ The following people are authorised to certify documents: • Enrolled barrister and solicitor of the High Court of New Zealand • Justice of the Peace • Notary Public • Court Registrar or Deputy Registrar • Member of Parliament.

If you are unable to provide the above documents please contact us on either uia@ea.govt.nz or privacy@ea.govt.nz to discuss other options.

Note that your electricity retailer will likely hold this personal information and if you request the information from them the identification process may be easier given you already have a relationship with them.

Official Information Act Request

In relation to your request for the names, phone numbers and addresses of companies that have had involvement in your property in the past 3 years our records show the following:

- Flick Electric Limited
- Advanced Metering Services Limited
- Vector Limited

The Authority does not hold the names of individuals connected to the above companies and your request for this information is accordingly declined on the basis of section 18(g) of the Official Information Act (Information not held). We have assumed you are seeking the names of individuals involved in your property specifically, rather than individuals who are involved in reviewing blocks of property information e.g. for the purposes of the Authority's general monitoring function referred to above. If this is incorrect, please contact us.

Next Steps

Please note that we intend to publish this letter (with your personal information and address information redacted) on the Electricity Authority's website.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

You also have the right to make a complaint to the Privacy Commissioner. Information about making a complaint is available at <https://www.privacy.org.nz/your-rights/making-a-complaint/>.

If you wish to discuss this decision with us, please feel free to contact us by emailing uia@ea.govt.nz.

Yours sincerely



Peter Kerr
GM Legal, Monitoring and Compliance (Acting)