

15 March 2022

s9(2)(a)

Dear s9(2)(a),

Thank you for your request, received on 15 February 2022, for the following information under the Official Information Act 1982 (the Act):

- The results from sections 7.1, 9.1 and 9.2 for (i) "Primarily an electricity retailer" only, (ii) "Both generator & electricity retailer ("Gen-tailer")" only, and (iii) all participants excluding "Both generator & electricity retailer ("Gen-tailer")", from the "Electricity Authority survey of electricity industry participant perceptions 2020/21"

These results are presented in graph form in Appendices 1, 2, and 3. Please note the surveys were sent to a random sample of 400 individuals employed within the industry. The Authority received responses from 100 individuals. When interpreting the graphs, please consider that from 100 individuals there may be multiple respondents from one industry participant.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact us by emailing oi@ea.govt.nz.

This request and its response will be published on the Electricity Authority website.

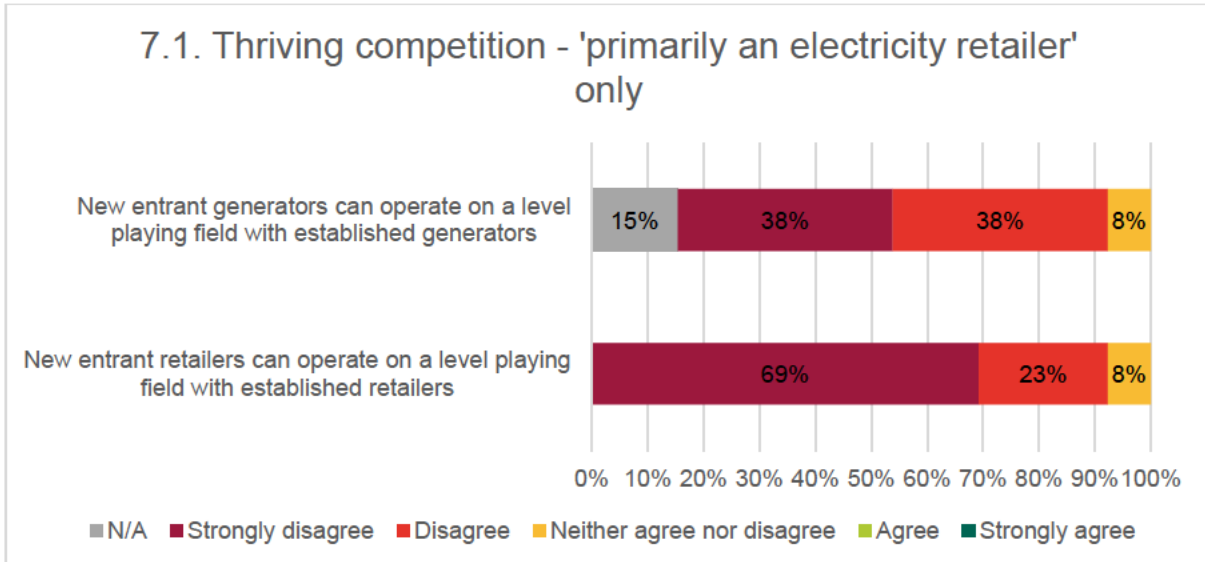
Yours sincerely



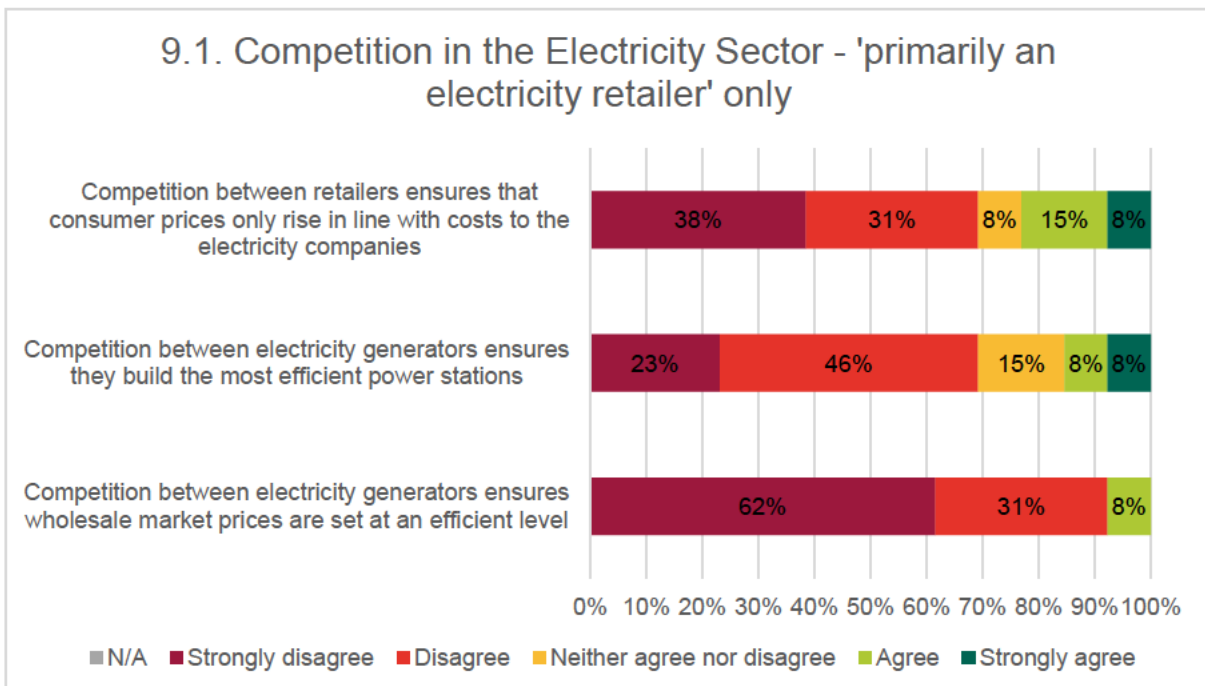
Sarah Gillies
General Manager - Legal, Monitoring, and Compliance

Appendix 1: (i) Primarily an electricity retailer only – 13 individual respondents

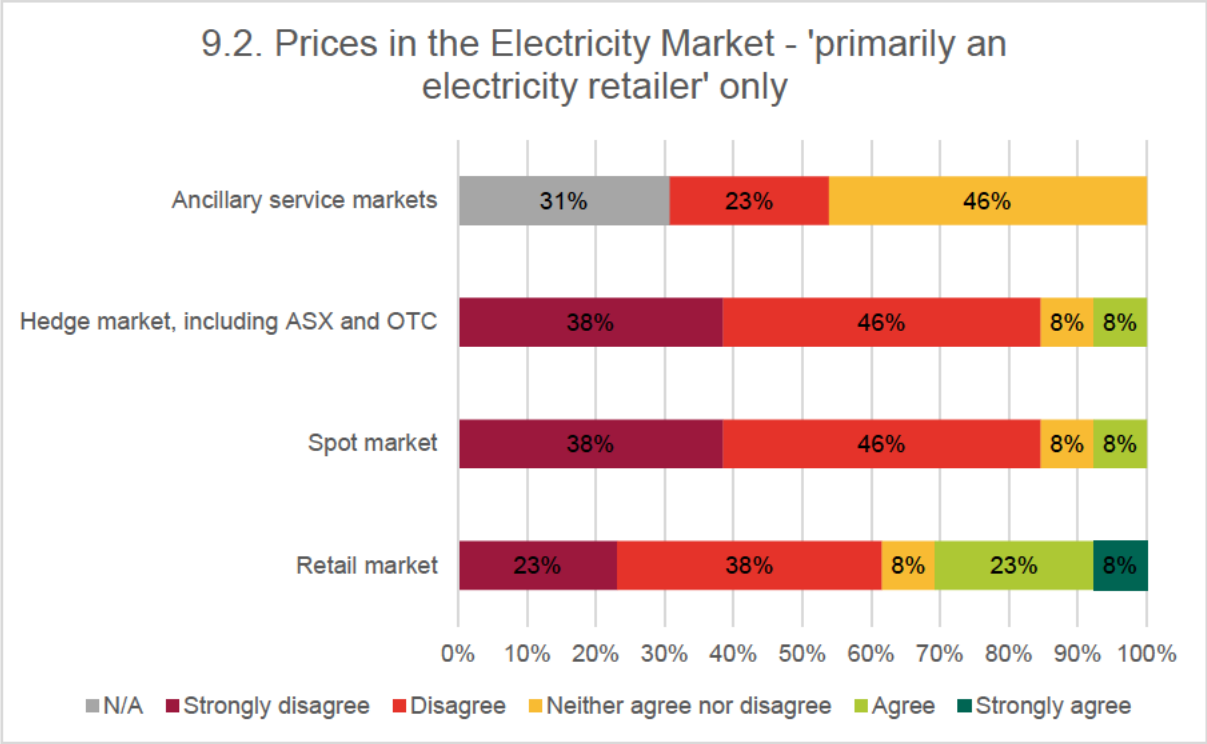
7.1 – Please rate the following statements. If you are unsure, or would prefer to not answer a question, please select N/A. (n=13)



9.1 – Please rate the following statements. If you are unsure, or would prefer to not answer a question, please select N/A. (n=13)

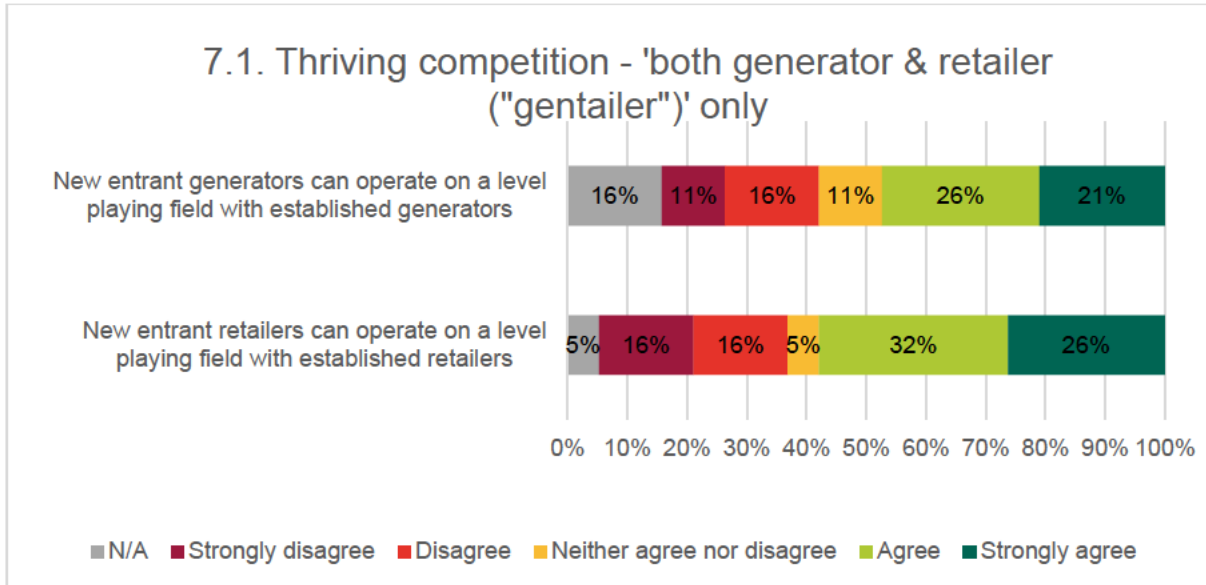


9.2 – Please rate your level of agreement that prices in the following electricity markets reflect the outcomes expected in a workably competitive market: (n=13)

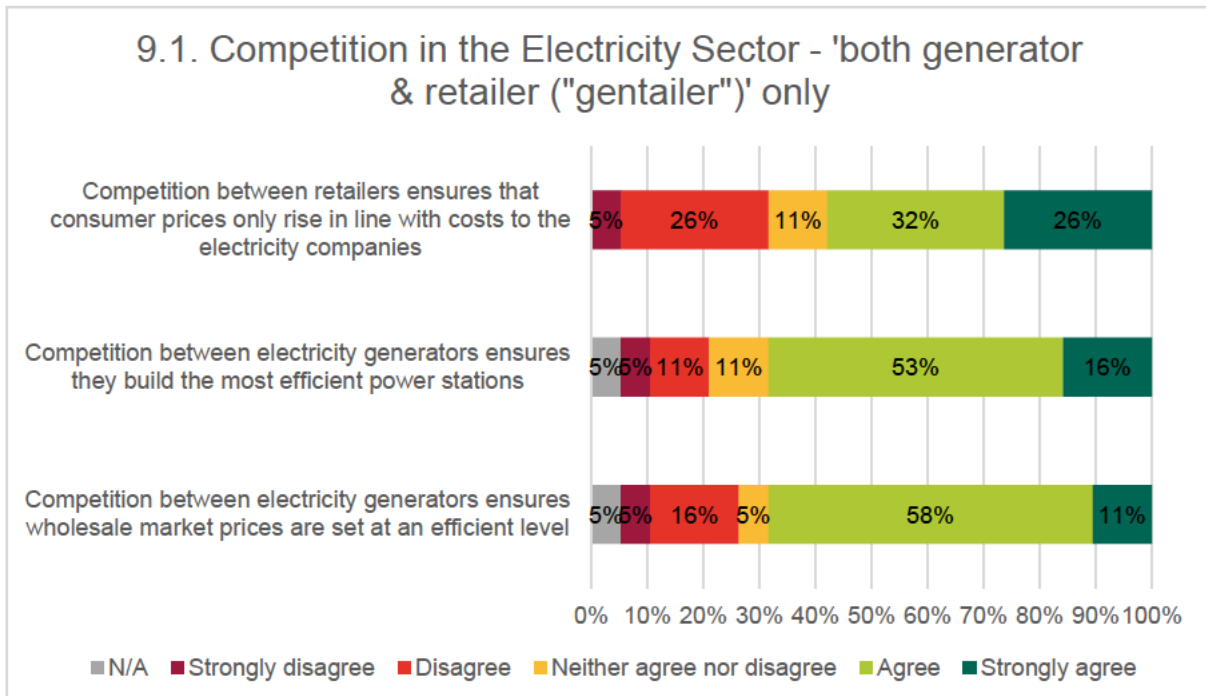


Appendix 2: (ii) Both generator & electricity retailer ("gen-tailer") only – 19 individual respondents

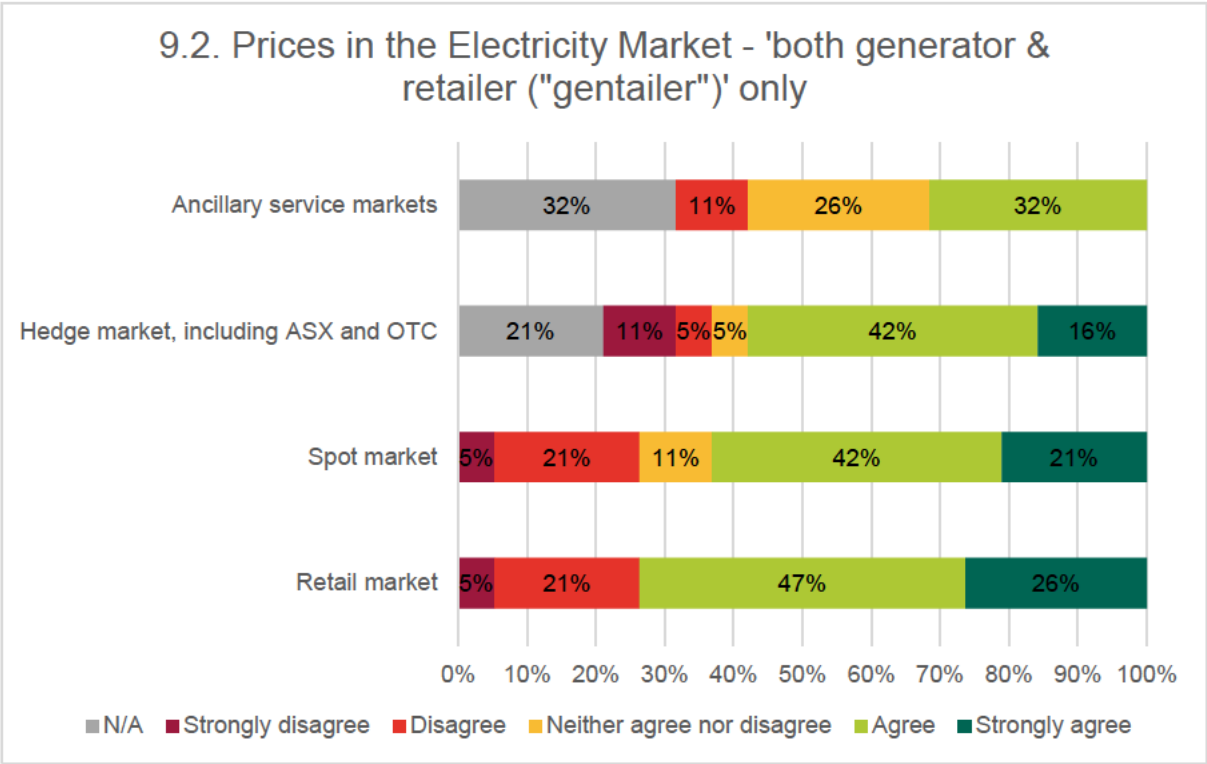
7.1 – Please rate the following statements. If you are unsure, or would prefer to not answer a question, please select N/A. (n=19)



9.1 – Please rate the following statements. If you are unsure, or would prefer to not answer a question, please select N/A. (n=19)

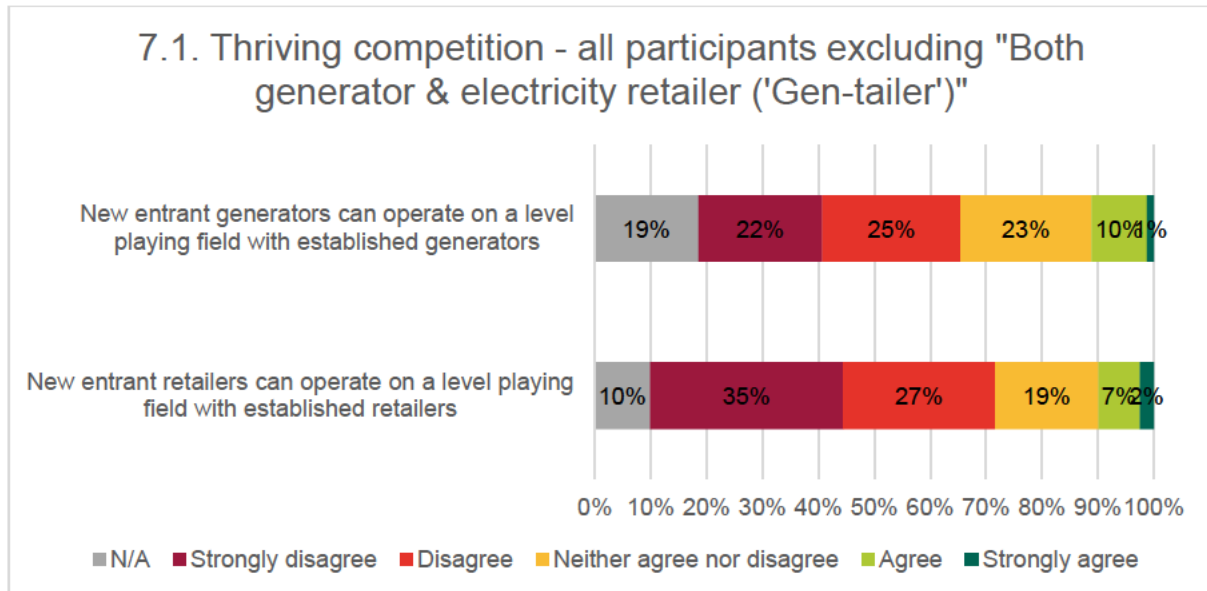


9.2 – Please rate your level of agreement that prices in the following electricity markets reflect the outcomes expected in a workably competitive market: (n=19)

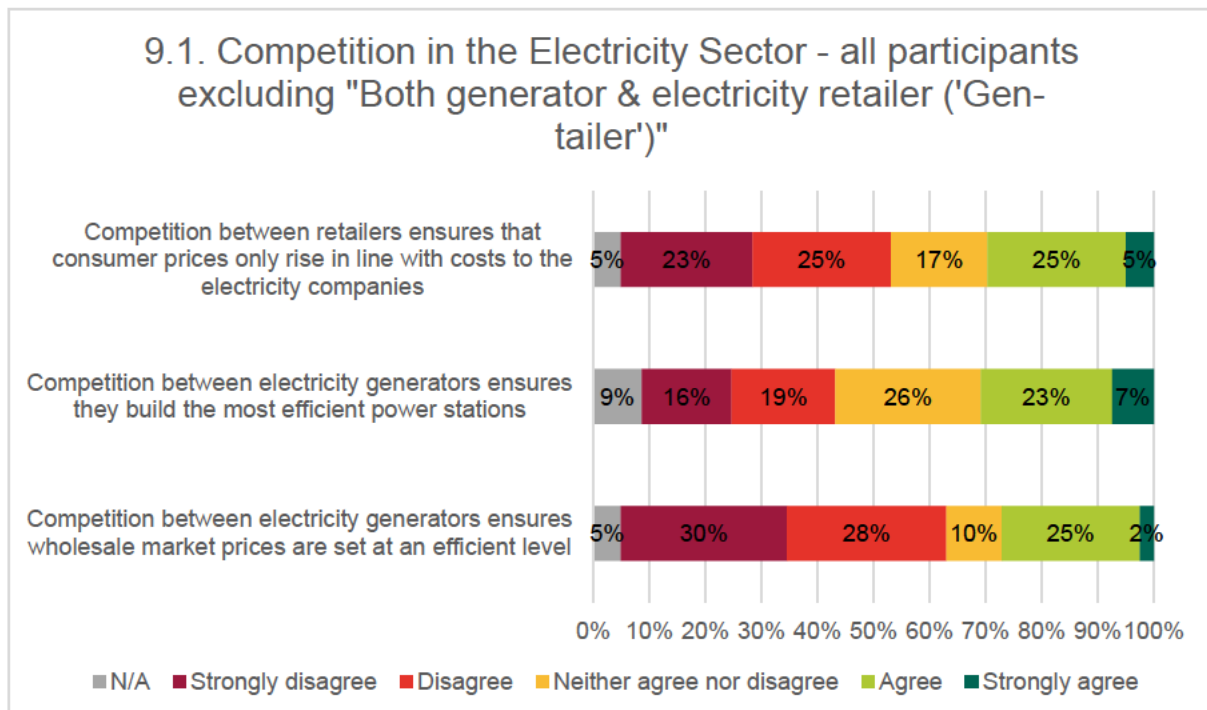


Appendix 3: (iii) All participants excluding both generator & electricity retailer (“gen-tailer”) – 81 individual respondents

7.1 – Please rate the following statements. If you are unsure, or would prefer to not answer a question, please select N/A. (n=81)



9.1 – Please rate the following statements. If you are unsure, or would prefer to not answer a question, please select N/A. (n=81)



9.2 – Please rate your level of agreement that prices in the following electricity markets reflect the outcomes expected in a workably competitive market: (n=81)

