## keeping you connected



25 September 2023

**Electricity Authority** 

By email: <a href="mailto:distribution.feedback@ea.govt.nz">distribution.feedback@ea.govt.nz</a>

The Lines Company (TLC) - Submission on 'Minor Improvements to the Electricity Registry'.

The Lines Company (TLC) acknowledge and appreciate the ongoing works of the Electricity Authority (Authority) in the maintenance of the Electricity registry by making improvements to the granularity of the data captured to ensure that the information contained in the registry remains up to date and informative, and thereby improving the overall effectiveness of the registry for all users.

TLC thanks the Authority for the opportunity to submit in response to the to the current suite of proposed amendments to the Electricity registry, in particular, the addition of a 'tool tip' to the 'Property Name' entry in the registry that says:

"This entry should be left blank unless it is absolutely necessary to include information to help identify the location of the ICP. In no instances should address information be added here".

Along with the alternative proposal, being that the Authority delete the 'Property Name' entry altogether.

We are a rural network under which several installations can commonly be found at a single address. To ensure each installation is unique as required, we add a descriptor such as 'house', 'workshop', 'shed' and so on. In our urban sector, there are also instances where we have separate ICP's at the same address – such as a house and associated garage, both with separate ICP's.

Having the 'Property Name' combined with the aforementioned 'descriptors' is necessary to enable our Faults Team to locate a particular installation quickly and easily, thereby improving our ability to attend to call outs in a good and timely manner for the long-term benefit of our consumers.

As such, TLC do not support any proposed amendment to the Electricity registry that would seek to remove or limit our ability to include an identifying descriptor within the 'Property Name' entry, nor do we support the EA's alternative proposal to delete the 'Property Name' entry altogether.

Yours Sincerely,

The Lines Company

On behalf of

Kyla Johansen

**Pricing, Regulatory & Commercial Manager** 

Freephone us on

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