

## Compliance plan for Jacks Point MERX, DUML 2024

Deriving submission information		
Non-compliance	Description	
<p>Audit Ref: 2.1 With: Clause 11(1) of Schedule 15.3</p> <p>From: 19-Jan-22 To: 01-Apr-24</p>	<p>Database is not confirmed as accurate with a 95% level of confidence. In absolute terms the total annual consumption is estimated to be 5,800 kWh higher than the DUML database indicates.</p> <p>Submission is based on a snapshot and does not consider the dates of changes during the month.</p> <p>Potential impact: Low Actual impact: Low</p> <p>Audit history: Once previously Controls: Weak Breach risk rating: 3</p>	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	<p>Controls are rated as weak, as the process to track changes needs improvement.</p> <p>The impact is assessed to be low due to the impact on submission.</p>	
Actions taken to resolve the issue	Completion date	Remedial action status
Meridian has informed Aurora of the inaccuracies and has requested for the database to be corrected.	17/04/2024	Identified
Preventative actions taken to ensure no further issues will occur	Completion date	
<p>Meridian will continue to follow up Aurora to ensure the corrections to the database are completed.</p> <p>Processes are in place to account for historical database corrections that have a material impact on settlement volumes.</p>	<p>30/08/2024</p> <p>Ongoing</p>	

All load recorded in the database		
Non-compliance	Description	
Audit Ref: 2.5 With: Clause 11(2A) of Schedule 15.3 From: 19-Jan-22 To: 01-Apr-24	23 additional lights found in the field. Potential impact: Low Actual impact: Low Audit history: None Controls: None Breach risk rating: 5	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	Controls are rated as none as there is no process to capture new streetlights or any changes made in the field. The impact is assessed to be low due to the impact on submission.	
Actions taken to resolve the issue	Completion date	Remedial action status
Meridian has informed Aurora of the inaccuracies and has requested for the database to be corrected.	17/04/2024	Identified
Preventative actions taken to ensure no further issues will occur	Completion date	
Meridian will continue to follow up Aurora to ensure the corrections to the database are completed.	30/08/2024	

Database accuracy		
Non-compliance	Description	
<p>Audit Ref: 3.1 With: Clause 15.2 and 15.37B(b)</p> <p>From: 19-Jan-22 To: 01-Apr-24</p>	<p>Database is not confirmed as accurate with a 95% level of confidence. In absolute terms the total annual consumption is estimated to be 5,800 kWh higher than the DUML database indicates.</p> <p>New lights connected during the audit period not added to the database.</p> <p>Potential impact: Low Actual impact: Low Audit history: Twice previously</p> <p>Controls: None Breach risk rating: 5</p>	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	<p>Controls are rated as none as there is no process to capture new streetlights or any changes made in the field.</p> <p>The impact is assessed to be low due to the impact on submission.</p>	
Actions taken to resolve the issue	Completion date	Remedial action status
Meridian has informed Aurora of the inaccuracies and has requested for the database to be corrected.	17/04/2024	Identified
Preventative actions taken to ensure no further issues will occur	Completion date	
Meridian will continue to follow up Aurora to ensure the corrections to the database are completed.	30/08/2024	

Volume information accuracy		
Non-compliance	Description	
<p>Audit Ref: 3.2</p> <p>With: Clause 15.2 and 15.37B(c)</p> <p>From: 19-Jan-22</p> <p>To: 01-Apr-24</p>	<p>Database is not confirmed as accurate with a 95% level of confidence. In absolute terms the total annual consumption is estimated to be 5,800 kWh higher than the DUML database indicates.</p> <p>Submission is based on a snapshot and does not consider the dates of changes during the month.</p> <p>Potential impact: Low</p> <p>Actual impact: Low</p> <p>Audit history: Once previously</p> <p>Controls: Weak</p> <p>Breach risk rating: 3</p>	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	<p>Controls are rated as weak, as the process to track changes needs improvement.</p> <p>The impact is assessed to be low due to the impact on submission.</p>	
Actions taken to resolve the issue	Completion date	Remedial action status
Meridian has informed Aurora of the inaccuracies and has requested for the database to be corrected.	17/04/2024	Identified
Preventative actions taken to ensure no further issues will occur	Completion date	
<p>Meridian will continue to follow up Aurora to ensure the corrections to the database are completed.</p> <p>Processes are in place to account for historical database corrections that have a material impact on settlement volumes.</p>	<p>30/08/2024</p> <p>Ongoing</p>	