

# Compliance plan for Parawera Community Lighting Manawa 2024

All load recorded in database		
Non-compliance	Description	
Audit Ref: 2.5 With: Clause 11(2A) of Schedule 15.3 From: 01-May-21 To: 03-Apr-24	One extra light was found in the field. Potential impact: Low Actual impact: Low Audit history: None Controls: Weak Breach risk rating: 3	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	The controls are recorded as weak as the database contacts are not current and no updates have been received. The impact on settlement and participants is minor; therefore, the audit risk rating is low.	
Actions taken to resolve the issue	Completion date	Remedial action status
Manawa has reached out to The Kingfisher RA chair to confirm that laser electrical is still the correct contractor to speak with regarding the discrepancies, so that the database can be updated on our end. Once corrections are identified this will be applied to SLIM, backdated where applicable, and reconciled.	01/10/2024	Investigating
Preventative actions taken to ensure no further issues will occur	Completion date	
Along with clarifying how the process is managed by the customer, a simple process change on our end will be to schedule regular automated reminders in our compliance system to alert our operations team inbox to contact Kingfisher throughout the year. This will reduce Key person risk and increase frequency of contact with the customer.	01/08/2024	