

31 July 2023

Electricity Authority Submissions

Nova Energy Limited
PO Box 3141, Wellington 6140

By email DDA@ea.govt.nz

Re: Follow-up consultation – proposed changes to the default distributor agreement

Nova appreciates the opportunity to provide feedback on this follow-up consultation and acknowledges the Authority's inclusion of Nova's feedback in it.

Nova supports the revised proposal for clause 9.10, which strikes a balance between distributor costs and consumer fairness in adjusting charges for interruptions in electricity supply. It is important to the industry that consumers feel fairly treated. Nova believes an outage period of 24 hours is an adequate minimum before a billing adjustment is required.

Nova largely agrees with the proposal of new clause 9.11, particularly the provision preventing consumers from being charged for services they are unable to use under certain events, and having distributors automatic charge reductions apply to consumers in the event of a state of emergency.

In relation to new clause 12A.6, Nova believes that it is fair for retailers to pass on their direct costs incurred reducing the distribution component to consumers' account that qualify for a reduction.

Yours sincerely



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