

## Compliance Plan CBRE Limited 2024

<b>Responsibility for metering information for NSP that is not a POC to the grid</b>		
<b>Non-compliance</b>	<b>Description</b>	
Audit Ref: 6.8 With: 10.25(1) and 10.25(3)  From: 20-Apr-22 To: 01-Nov-22	Metering installation certification details were not provided to the reconciliation manager within 20 business days of certification for CLC0011.  Potential impact: Low  Actual impact: Low  Audit history: None  Controls: Strong  Breach risk rating: 1	
<b>Audit risk rating</b>	<b>Rationale for audit risk rating</b>	
<b>Low</b>	The controls are strong as the TENCO process would normally ensure that updates are made on receipt of metering records.  The impact is low because there no impact on reconciliation.	
<b>Actions taken to resolve the issue</b>	<b>Completion date</b>	<b>Remedial action status</b>
Metering certification details for CLC0011 have been updated to the Reconciliation Mangers portal.	During audit period	Cleared
<b>Preventative actions taken to ensure no further issues will occur</b>	<b>Completion date</b>	
Metering certification details were upload to Salesforce within 20 business days. Our process is to also update the Reconciliation Manager portal at this point. For unknown reasons this did not happen in this instance.	Ongoing	