

# Compliance plan for Greenwood Park Village DUML 2024

Deriving submission information		
Non-compliance	Description	
<p>Audit Ref: 2.1 With: Clause 11(1) of Schedule 15.3  From: 01-Aug-23 To: 06-Aug-24</p>	<p>Over submission of 2,015 kWh per annum due to changes not being reflected in the database.  Potential impact: Low  Actual impact: Low  Audit history: None  Controls: None  Breach risk rating: 5</p>	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	<p>There doesn't appear to be a process for the notification of changes by the Village to Meridian.  The impact on settlement is minor; therefore, the audit risk rating is low.</p>	
Actions taken to resolve the issue	Completion date	Remedial action status
<p>The database and registry have now been updated accordingly.  Meridian has revised historic submissions for the last 12 months and will submit the correction.</p>	16/08/2024	Identified
Preventative actions taken to ensure no further issues will occur	Completion date	
<p>Meridian and Greenwood Village have agreed on a notification process to say if there are any replacements, new installations or lights and connections no longer in use.  In the first instance, Greenwood Village will notify Meridian via email. If Meridian has not had any update from the village for 6 months, Meridian will send an email requesting for any updates.</p>	20/08/2024	

All load recorded in database		
Non-compliance	Description	
Audit Ref: 2.5 With: Clause 11(2A) of schedule 15.3 From: 01-Aug-23 To: 06-Aug-24	Three additional items of load identified. Potential impact: Low Actual impact: Low Audit history: None Controls: None Breach risk rating: 5	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	There doesn't appear to be a process for the notification of changes by the Village to Meridian. The impact on settlement is minor; therefore, the audit risk rating is low.	
Actions taken to resolve the issue	Completion date	Remedial action status
The database and registry have now been updated accordingly. Meridian has revised historic submissions for the last 12 months and will submit the correction.	16/08/2024	Identified
Preventative actions taken to ensure no further issues will occur	Completion date	
Meridian and Greenwood Village have agreed on a notification process to say if there are any replacements, new installations or lights and connections no longer in use. In the first instance, Greenwood Village will notify Meridian via email. If Meridian has not had any update from the village for 6 months, Meridian will send an email requesting for any updates.	20/08/2024	

Database accuracy			
Non-compliance	Description		
<p>Audit Ref: 3.1</p> <p>With: Clause 15.2 and 15.37B(b)</p> <p>From: 01-Aug-23</p> <p>To: 06-Aug-24</p>	<p>Database inaccurate leading to over submission of 2,015 kWh per annum</p> <p>Potential impact: Low</p> <p>Actual impact: Low</p> <p>Audit history: None</p> <p>Controls: None</p> <p>Breach risk rating: 5</p>		
Audit risk rating	Rationale for audit risk rating		
<b>Low</b>	<p>There doesn't appear to be a process for the notification of changes by the Village to Meridian.</p> <p>The impact on settlement is minor; therefore, the audit risk rating is low.</p>		
Actions taken to resolve the issue		Completion date	Remedial action status
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<p>Meridian and Greenwood Village have agreed on a notification process to say if there are any replacements, new installations or lights and connections no longer in use.</p> <p>In the first instance, Greenwood Village will notify Meridian via email. If Meridian has not had any update from the village for 6 months, Meridian will send an email requesting for any updates.</p>		20/08/2024	

Volume information accuracy			
Non-compliance	Description		
<p>Audit Ref: 3.2</p> <p>With: Clause 15.2 &amp; 15.37B(c)</p> <p>From: 01-Aug-23</p> <p>To: 06-Aug-24</p>	<p>Over submission of 2,015 kWh per annum due to changes not being reflected in the database.</p> <p>Potential impact: Low</p> <p>Actual impact: Low</p> <p>Audit history: None</p> <p>Controls: None</p> <p>Breach risk rating: 5</p>		
Audit risk rating	Rationale for audit risk rating		
<b>Low</b>	<p>There doesn't appear to be a process for the notification of changes by the Village to Meridian.</p> <p>The impact on settlement is minor; therefore, the audit risk rating is low.</p>		
Actions taken to resolve the issue		Completion date	Remedial action status
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