

From: [Luke Archer](#)
To: [Doug Watt](#); [Julia Hall](#)
Cc: [Jenna Bernstein](#); [Ritchie Hutton](#); [Sean Martin](#); [Charlotte Rosier](#)
Subject: Commerce Commission - complaints regarding electricity gentailers - outcome [CCNZ-IMANAGE.FID371436]
Date: Tuesday, 19 December 2023 2:19:56 pm
Attachments: [image001.png](#)
[Electricity complaints - letter for Electric Kiwi.pdf](#)

Kia ora Doug and Julia (copying Sean for visibility)

We have completed our enquiries into the complaints from independent electricity retailers. Thank you for all of your time and input over the last few months.

Having assessed the complaints and engaged with industry participants and regulators (yourselves and MBIE), we have decided not to prioritise this matter for investigation at this time.

We have informed the complainants, gentailers and MBIE that, instead of opening an investigation, we will be providing specialist competition expertise and support into your review of forward risk management in the electricity sector and the effects that access to risk management tools may be having on entry, expansion and competition in electricity retail.

Please find the letter we sent to Electric Kiwi **attached** as an FYI – equivalent versions were sent to the other complainants, gentailers and industry participants we spoke to.

Please let us know if you have any questions. We look forward to working with you further on your project.

Ngā mihi nui
Luke



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