

**From:** [Luke Archer](#)  
**To:** [Julia Hall](#)  
**Cc:** [Reuben Irvine](#); [Jenna Bernstein](#)  
**Subject:** Copies of two remaining complaints under s36 of the Commerce Act  
**Date:** Wednesday, 17 January 2024 3:56:26 pm  
**Attachments:** [image001.png](#)  
[Octopus Commerce Commission Complaint 28 07 2023.pdf](#)  
[Commerce Commission Octopus Energy.pdf](#)  
[Commerce Commission Octopus Energy- Additional Info.pdf](#)  
[2degrees - s 36 complaint - 19.09.23.pdf](#)

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Kia ora Julia

Thanks for your time this morning – confirming receipt of your other email setting out the information you plan to test from Electric Kiwi’s complaint letter.

As we discussed, you have the Electric Kiwi complaint letter and you also mentioned you had the [REDACTED] complaint letter (but let us know if you need a copy of this). We’ve consulted with the two remaining complainants, Octopus Energy and [REDACTED] and they were both happy for us to send you copies of their complaint letters (and, for Octopus, some supplementary materials), expressly on the basis that a) they consider the letters/documents to be confidential, and b) should the EA receive an OIA request for the materials, that you consult with them before making any decision as to disclosure.

We’ll send you through the reasons summary we referred to this morning as well as the other material in due course. Speak soon!

Luke



**Luke Archer** ([he/him](#))

**Principal Investigator**

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