

Appendix B Format for submissions

Submitter	Hanergy Ltd
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Questions	Comments
Q1. Are there any further adjustments you think should be made to amended clause 2.16 notice in Appendix A that would improve workability and cost for most retailers?	<p>Introduce flexibility in timelines and requirements, allowing retailers to adapt based on their specific circumstances.</p> <p>For domestic consumers, our CRM system cannot generate the requested data automatically, It doesn't have that complex features. Organizing this data will likely require significant manual effort. While it may be feasible for individual ICPs, it would be challenging to complete for a large number of consumers.</p>
Q2. Are there any changes you think should be made to the notice to better prepare for a possible Consumer Data Right in the electricity sector?	Encourage feedback from consumers and retailers to refine the notice and ensure it meets their needs.
Q3. Is there further information you can provide that may improve the evidence base for our assessment of (a) costs (b) benefits?	No comments. We haven't calculated the cost of gathering the data or providing monthly or quarterly data.
Q4. Do you agree the benefits of the proposed information notice are likely to outweigh its costs? If not, please explain why not.	I believe the benefits of the proposed information notice are likely to outweigh its costs, implementing the notice can help ensure compliance with emerging regulations. This notification can increase transparency, thereby building consumer trust and confidence in the market. This can increase engagement and potentially improve customer retention.
Q5. Do you think there are other ways the Authority can maximise the benefits of this data?	No comment, we think Authority has already done a great job.
Q6. Do you agree that the privacy implications of the proposed data collection have been adequately considered and addressed? If not, please explain why not.	Assess whether consumers are fully informed about what data is being collected and how it will be used, including clear consent mechanisms. Review if there is adequate transparency regarding data handling practices, including who has access to the data and how it will be shared.