

26 November 2024



Tēnā koe s9(2)(a)

Thank you for your request, received on 1 November 2024 for the following information under the Official Information Act 1982 (the Act):

A copy of the 2023/24 market perception survey results (a referred to in the latest EA annual report) broken down into:

- a. All respondents
- b. All respondents excluding gentailers
- c. Gentailers
- d. Primarily an electricity retailer (excluding gentailers)
- e. EDB/Transpower (additional from previous requests including the results from the first two surveys).

With the results for each including strongly agree, agree, N/A, neither agree or disagree, disagree and strongly disagree.

Could you also please provide a breakdown of the number of survey respondents in each category.

It would be appreciated if the response could include an update of the survey excel spreadsheet that was provided in response to my last request.

The information you requested is presented in the attached Excel spreadsheet, which is a breakdown of Appendix B: Survey-based Impact Measures in the Annual Report 2023/24.

This year, the results from the participant survey have been weighted by underlying population proportions, to ensure that small organisations have equal representation to the larger organisations that are more likely to have more employees surveyed and to be more equally representative of the whole population.

Please note, survey invitations were sent to a random sample of 491 individuals employed in the industry. The Authority received responses from 137 individuals. When interpreting the information, please consider that, of the 137 respondents, there may be more than one respondent from an individual industry participant.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact us by emailing oia@ea.govt.nz.

Nāku noa, nā,

Airihi Mahuika

GM Legal, Monitoring and Compliance

Dirihi Mahrile

Electricity market settings will support an efficient transition of the energy sector to low emissions									
Organisation type	Year	Agree		ee N/A	Neither agree or disagr		ee Strongly disagr		
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24			26 23	7 5	29	6		137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		13	3	2	6	11	2	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		2 12	5 5	2 1	3 10	0 2	1	16 30
	ŕ								_
The electricity system will maintain reliability through the transition to low-emissions energy Organisation type	Year	Agree	Disagro	ee N/A	Neither agree or disagr	ee Strongly agr	ee Strongly disagr	ee Count (r	n=)
All respondents	2023/24	0 11	51	27	4	27	16	12	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		40 11	21 6	3	20 7	5 11	11	100 37
Primarily an electricity retailer	2023/24		6	3	1	4	0	2	16
EDB & Transmission	2023/24		13	7	0	6	2	2	30
The electricity industry is contributing to reducing NZ's carbon emissions?									
Organisation type	Year 2023/24	Agree		ee N/A	Neither agree or disagr		ee Strongly disagr		
All respondents All survey respondents excluding gen-tailers	2023/24			14 13	6	21 15	22		137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		10	1	1	6	19		37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		5 16	3 1	2 1	3	9	0	16 30
	* l i i -						-		
The Electricity Authority is enabling investment and innovation in renewable generation, storage and to Organisation type	Year	es Agree	Disagr	ee N/A	Neither agree or disagr	ee Strongly agr	ee Strongly disagr	ee Count (r	n=)
All respondents	2023/24			25	8	44		11	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		28 15	20 5	7	33	4	10	100 37
Primarily an electricity retailer	2023/24		1	4	2	6	1	2	16
EDB & Transmission	2023/24		9	5	1	13	0	2	30
The electricity industry is meeting consumers' needs							_		
Organisation type All respondents	Year 2023/24	Agree		ee N/A 34	Neither agree or disagr		ee Strongly disagr 12		1=) 137
All survey respondents excluding gen-tailers	2023/24		32	34	2	16	4	12	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		24 3	0 5	0 0	41	8	1 6	37 16
EDB & Transmission	2023/24		_	10	0	5	2	0	30
The electricity industry will meet the needs of consumers in the future									
Organisation type	Year	Agree		ee N/A	Neither agree or disagr		ee Strongly disagr		
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24			27 24	3	24	17 6		137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		20	3	0		11	1	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		5 12	6	0	1 8	0	4	16 30
EDD & ITALISHIISSION	2023/24		12		O	0	4	U	30
The Authority is committed to promoting competition and efficiency to ensure affordable electricity for Organisation type			Dispare	ee N/A	Neither agree or disagr	oo Strongly agr	ee Strongly disagr	roo Count Ir	a=\
All respondents	Year 2023/24	Agree		26 N/A	3		12		137
All survey respondents excluding gen-tailers	2023/24			22	2	30	2		100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24	NO	15 3	4 3	1 0	6 3	10 0	1 7	37 16
EDB & Transmission	2023/24		13	5	0	13	0	0	30
I have confidence in the role the EA plays as kaitiaki of the electricity sector									
Organisation type	Year	Agree		ee N/A	Neither agree or disagr		ee Strongly disagr		
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24			21 16	6	36 29	1		137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		18	5	0	7	6	1	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		3 11	1 6	1	5 10	0	6 3	16 30
The FA actively requiters reculate systems									
The EA actively monitors market outcomes Organisation type	Year	Agree	Disagro	ee N/A	Neither agree or disagr	ee Strongly agr	ee Strongly disagr	ee Count (r	n=)
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24			11 10	9 8	24	15 3		137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		18	1	1		12	1	37
Primarily an electricity retailer	2023/24		7	4	0	2	1	2	16 30
EDB & Transmission	2023/24		20	3	2	4	0	2	30
The EA actively monitors participant behaviour	Wasan	A	Discour	NI/A	Notabarrana andisana	Character and	a a Charachadha dha an	one Count (
Organisation type All respondents	Year 2023/24	Agree		ee N/A 16	Neither agree or disagr		ee Strongly disagr 16		137
All survey respondents excluding gen-tailers	2023/24			14	6	24	3	4	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		19 4	2 6	1	1 4	13 1	1	37 16
EDB & Transmission	2023/24		19	3	1	6	1	1	30
The EA holds participants to account for their actions									
Organisation type	Year	Agree		ee N/A	Neither agree or disagr		ee Strongly disagr		
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24			17 16	7	34			137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		19	1	1		12	1	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		5 10	0 2	0 2	4 13	0	7 1	16 30
	-,								_
The electricity sector operates efficiently	Vas	Agras	D.:	ne N/*	Neither	oo Character	oo Strong !		2=1
Organisation type All respondents	Year 2023/24	Agree		ee N/A 29	Neither agree or disagr		ee Strongly disagr		1=) 137
All survey respondents excluding gen-tailers	2023/24	_		26	2	20	4		100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		16 3	3 5	0 0	6 0	11 1	1 7	37 16
EDB & Transmission	2023/24		12	5	0	11	2	1	30
The electricity system delivers a high level of reliability								ee Count (r	n=)
Organisation type	Year	Agree		ee N/A	Neither agree or disagr		ee Strongly disagr		
Organisation type All respondents	2023/24	Agree	65	12	2	22	32	4	137 100
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 2023/24	Agree		12 9 3		22 18		4	100 37
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24 2023/24 2023/24	Agree	65 52 13 5	12 9 3 3	2 2 0 0	22 18 4 4	32 15 17 3	4 4	100 37 16
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2023/24 2023/24 2023/24	Agree	65 52 13	12 9 3	2 2 0	22 18	32 15	4 4	100 37
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The Electricity Authority conducts reviews and audits of its Code amendments	2023/24 2023/24 2023/24 2023/24 2023/24		65 52 13 5 19	12 9 3 3 0	2 2 0 0 1	22 18 4 4 6	32 15 17 3 5	4 4 0 1 0	100 37 16 30
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The Electricity Authority conducts reviews and audits of its Code amendments Organisation type All respondents	2023/24 2023/24 2023/24 2023/24	Agree	65 52 13 5 19	12 9 3 3 0	2 2 0 0	22 18 4 4 6 Strongly agr	32 15 17 3	4 4 0 1 0	100 37 16 30
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The Electricity Authority conducts reviews and audits of its Code amendments Organisation type	2023/24 2023/24 2023/24 2023/24 2023/24 Year		65 52 13 5 19	12 9 3 3 0	2 2 0 1 Neither agree or disagr	22 18 4 4 6 Strongly agr	32 15 17 3 5 ee Strongly disagr	4 4 0 1 0	100 37 16 30

Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2023/24 2023/24 2023/24		14 3 21	3 0 4	4 1 0		7 9 4	8 1 2	1 2 0	37 16 30
New entrant retailers can operate on a level playing field with established retailers										
Organisation type	Year 2023/24	Agree	Disa 26	gree N/A	Neith	er agree or disa	gree Strongl 18		ly disagree Coun	
All respondents All survey respondents excluding gen-tailers	2023/24		12	36 29	19		13	10 1	28 26	137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		14	7	0		5	9	2	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		2 3	3 12	1 7		0 5	0	10	16 30
	,									
New entrant generators can operate on a level playing field with established generators Organisation type	Year	Agree	Disa	igree N/A	Neith	er agree or disa	gree Strongl	v agree Strong	ly disagree Coun	t (n=)
All respondents	2023/24	Agree	31	27	24	er agree or uisa	25	11	19	137
All survey respondents excluding gen-tailers	2023/24		20	21	24		19	0	16	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		11 0	6 3	0 4		6 3	11 0	3	37 16
EDB & Transmission	2023/24		7	6	8		8	0	2	30
Market participants have access to risk management mechanisms										
Organisation type	Year	Agree	Disa	gree N/A	Neith	er agree or disa	gree Strongl	y agree Strong	ly disagre Coun	t (n=)
All respondents	2023/24		43	19	24		31	8	12	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		24 19	17 2	20 4		28 3	0 8		100 37
Primarily an electricity retailer	2023/24		1	3	2		3	0	7	16
EDB & Transmission	2023/24		8	3	11		8	0	0	30
Network settings enable the entry of new market participants										
Organisation type	Year	Agree		gree N/A		er agree or disa			gly disagree Coun	
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24		37 27	26 20	17 16		34 22	10 2	13 13	137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		10	6	1		12	8	0	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		5 16	3 6	1 3		1 2	0	6	16 30
LDD & HUHSHIISSION	2023/24		10	U	J 		3			5 U
The electricity regulatory environment supports incorporation of new business models and technolo					• • • •			h	ماد دااد در	* (· ·
Organisation type All respondents	Year 2023/24	Agree	Disa 22	gree N/A 47	Neith 13	er agree or disa	gree Strongl 33	y agree Strong 5	gly disagree Coun 17	t (n=) 137
All survey respondents excluding gen-tailers	2023/24		14	37	11	Yr,	22	1	15	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		8 1	10 4	2	U	11 5	4 0	2	37 16
EDB & Transmission	2023/24		6	13	2		5 7	1	2	30
The current market settings encourage innovation in generation Organisation type	Year	Agree	Dis	igree N/A	Neith	er agree or disa	gree Strongl	v agree Strong	ly disagree Coun	t (n=)
All respondents	2023/24	7.5.00	32	35	17	er agree or also	35	7	11	137
All survey respondents excluding gen-tailers	2023/24		23	27	15		24	2	9	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		2	→ 8 5	2 1		11 3	5 1	4	37 16
EDB & Transmission	2023/24		8	7	7		6	1	1	30
The current market setting encourage innovation in distribution network management		· (\)								
Organisation type	Year	Agree	Disa	gree N/A	Neith	er agree or disa	gree Strongl	y agree Strong	gly disagree Coun	t (n=)
All respondents	2023/24		21	42	20		37	2	15	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		15 6	35 7	15 5		24 13	1	10 5	100 37
Primarily an electricity retailer	2023/24		2	3	0		Q	0	3	16
					0		O	U	J	
EDB & Transmission	2023/24		8	16	U		4	1	1	30
The current market setting encourage innovation in consumer-facing services			-				·	1	1	
The current market setting encourage innovation in consumer-facing services Organisation type	Year	Agree	Disa	ngree N/A	Neith	er agree or disa	gree Strongl		1 gly disagree Coun	t (n=)
The current market setting encourage innovation in consumer-facing services Organisation type All respondents		Agree	-			er agree or disa	·	1 y agree Strong 8 1	1 gly disagree Coun 9 8	
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24	Agree	Disa 33 21 12	agree N/A 33 23 10	Neith 27 23 4	er agree or disa	gree Strongl	8	9	137 100 37
Primarily an electricity retailer	Year 2023/24 2023/24 2023/24 2023/24	Agree	Disa 33 21	33 23 10 6	Neith 27 23	er agree or disa	gree Strongl 27 24	8 1	9	137 100 37 16
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2	agree N/A 33 23 10	Neith 27 23 4 0	er agree or disa	gree Strongl 27 24 3 4	8 1	9	137 100 37
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management	Year 2023/24 2023/24 2023/24 2023/24 2023/24		Disa 33 21 12 2 7	agree N/A 33 23 10 6 9	Neith 27 23 4 0 8		gree Strongl 27 24 3 4 5	8 1 7 0 1	9 8 1 4 1	137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2 7	33 23 10 6	Neith 27 23 4 0 8	er agree or disa	gree Strongl 27 24 3 4 5	8 1 7 0 1	9	137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24 2023/24 2023/24 2023/24 Year 2023/24 2023/24		Disa 33 21 12 2 7 Disa 20 14	agree N/A 33 23 10 6 9 agree N/A 26 20	Neith 27 23 4 0 8 Neith 29 24		gree Strongl 27 24 3 4 5 gree Strongl 49 35	8 1 7 0 1 1 y agree Strong 4 1	9 8 1 4 1	137 100 37 16 30 t (n=) 137 100
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		Disa 33 21 12 2 7	agree N/A 33 23 10 6 9 agree N/A 26 20 6	Neith 27 23 4 0 8		gree Strongl	8 1 7 0 1 y agree Strong	9 8 1 4 1 gly disagree Coun	t (n=) 137 100 37 16 30 t (n=) 137 100 37
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24 2023/24 2023/24 2023/24 Year 2023/24 2023/24		Disa 33 21 12 2 7 Disa 20 14	agree N/A 33 23 10 6 9 agree N/A 26 20	Neith 27 23 4 0 8 Neith 29 24 5		gree Strongl 27 24 3 4 5 gree Strongl 49 35 14	8 1 7 0 1 1 y agree Strong 4 1	9 8 1 4 1 gly disagree Coun	137 100 37 16 30 t (n=) 137 100
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		Disa 33 21 12 2 7 Disa 20 14 6 2	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5	Neith 27 23 4 0 8 Neith 29 24 5 0		gree Strongl 27 24 3 4 5 gree Strongl 49 35 14	8 1 7 0 1 1 y agree Strong 4 1	9 8 1 4 1 gly disagree Coun 9 6 3 1	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		Disa 33 21 12 2 7 Disa 20 14 6 2 6	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7		gree Strongl 27 24 3 4 5 gree Strongl 49 35 14 8 7	8 1 7 0 1 1 y agree Strong 4 1 3 0 1	9 8 1 4 1 gly disagree Coun 9 6 3 1	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8	Neith 27 23 4 0 8 Neith 29 24 5 0 7	er agree or disa	gree Strongl	8 1 7 0 1 1 y agree Strong 4 1 3 0 1	9 8 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30 t (n=) 137
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3	9 8 1 4 1 sly disagree Coun 9 6 3 1 2 gly disagree Coun	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30 t (n=) 137 100 100
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gan-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3	Neith 27 23 4 0 8 Neith 29 24 5 0 7	er agree or disa	gree Strongl	8 1 7 0 1 1 y agree Strong 4 1 3 0 1 y agree Strong	9 8 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gan-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3	9 8 1 4 1 4 1 1 sly disagree Count 9 6 3 1 2 2 sly disagree Count 24 23 1	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network in an agement Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient I Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3	9 8 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding generators ensures they build the most efficient power stations Organisation type Competition between electricity generators ensures they build the most efficient power stations Organisation type	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1	9 8 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30 t (n=)
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient I Organisation type Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation typ All respondents	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1	9 8 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30 t (n=) 137 137
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission The current market setting encourage innovation in transmission netvork in an agement Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5	er agree or disa	gree Strongl	8 1 7 0 1 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1	9 8 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient I Organisation type All respondents Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5 Neith 13 12	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7	9 8 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient I Organisation type Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5 Neith 13 12 1	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7	9 8 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission letv of a management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer espondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 5 Neith 13 12 1 0 5	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7 17 2 2	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission letv orkin anagement Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 1 5 Neith 13 12 1 0 5	er agree or disa	gree Strongl	8 1 7 0 1 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7 17 2 2 y agree Strong	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network in an agement Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding generators ensures they build the most efficient power stations Organisation type Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electr Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 5 Neith 13 12 1 0 5	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7 17 2 2	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network in an agement Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily encompany to the electricity retailer ("Gen-tailer) Primarily encompany to the electricity retailer ("Gen-tailer)	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5 agree N/A 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 1 1 5 Neith 13 12 1 0 5	er agree or disa	gree Strongl	8 1 7 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network in an agement Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electr Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer Primarily an electricity retailer Primarily an electricity retailer Primarily an electricity retailer	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6 Disa 35 20	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5 agree N/A 27 25 2 3 5	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5 Neith 13 12 1 0 5 Neith 9 7	er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7 17 2 2 y agree Strong 24 7 17 2 2	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission tetwork management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electr Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6 Disa 35 20 15 1 6	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5 agree N/A 37 33 4 4 4 16	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5 Neith 13 12 1 0 5 Neith 9 7 2 0 3	er agree or disa er agree or disa er agree or disa	gree Strongl	8 1 7 0 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7 17 2 2 y agree Strong 24 7 17 2 2	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission The current market setting encourage innovation in transmission betwo kin anagement Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electr Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outc	Year 2023/24	Agree Agree ies Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6 Disa 35 20 15 1 6	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5 agree N/A 27 25 2 3 5 agree N/A 37 33 4 4 4 16 itive mark	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5 Neith 13 12 1 0 5 Neith 9 7 2 0 3 et: Retail m	er agree or disa er agree or disa er agree or disa	gree Strongl	8 1 7 0 1 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7 17 2 2 1 y agree Strong 14 3 11 1 1 1	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission tetwork management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensure, wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electr Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6 Disa 35 20 15 1 6	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5 agree N/A 37 33 4 4 4 16	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5 Neith 13 12 1 0 5 Neith 9 7 2 0 3 et: Retail m	er agree or disa er agree or disa er agree or disa	gree Strongl	8 1 7 0 1 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7 17 2 2 1 y agree Strong 14 3 11 1 1 1	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission The current market setting encourage innovation in transmission etv ork management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient I Organisation type All respondents Both generator and electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electrogenisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree Agree ies Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6 Disa 35 20 15 1 6 y compet Disa 36 20	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5 agree N/A 27 25 2 3 5 agree N/A 37 33 4 4 6 agree N/A 37 33 4 4 16 agree N/A 37 33 4 4 16	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 5 Neith 13 12 1 0 5 Neith 9 7 2 0 3 et: Retail m Neith 17	er agree or disa er agree or disa er agree or disa	gree Strongl	8 1 7 0 1 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7 17 2 2 y agree Strong 14 3 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission The current market setting encourage innovation in transmission letv on it anagement Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensure wholesale market prices are set at an efficient I organisation type All respondents All survey respondents excluding general ers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electroganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24	Agree Agree ies Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6 Disa 35 20 15 1 6 y compet Disa 36	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5 agree N/A 37 33 4 4 4 16 agree N/A 37 33 4 4 16 agree N/A 37 33 4 4 16	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 1 5 Neith 13 12 1 0 5 Neith 13 12 1 0 5	er agree or disa er agree or disa er agree or disa	gree Strongl	8 1 7 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30 t (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission The current market setting encourage innovation in transmission etv ork management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient I Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient I Organisation type All respondents Both generator and electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electrogenisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree Agree ies Agree	Disa 33 21 12 2 7 Disa 20 14 6 2 6 Disa 34 17 17 1 9 Disa 28 18 10 1 6 Disa 35 20 15 1 6 y compet Disa 36 20 16	agree N/A 33 23 10 6 9 agree N/A 26 20 6 5 8 agree N/A 27 25 2 3 5 agree N/A 27 25 2 3 5 agree N/A 37 33 4 4 6 agree N/A 37 33 4 4 16 agree N/A 37 33 4 4 16	Neith 27 23 4 0 8 Neith 29 24 5 0 7 Neith 12 11 1 1 1 5 Neith 13 12 1 0 5 Neith 13 12 1 0 5	er agree or disa er agree or disa er agree or disa	gree Strongl	8 1 7 0 1 1 y agree Strong 4 1 3 0 1 y agree Strong 16 3 13 0 1 y agree Strong 24 7 17 2 2 y agree Strong 14 3 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 8 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	t (n=) 137 100 37 16 30

rcentage of participants who agree that prices in the following electricity markets reflect the outco	•	·	·		•	Chua maha a awa	. Chuanaha diaaana	Cause Is
ganisation type respondents	Year 2023/24	Agree	Disagre 38 2		Neither agree or disagree 17 2		Strongly disagree	
survey respondents excluding gen-tailers	2023/24		25 1		15 2		2 1	
th generator and electricity retailer ("Gen-tailer)	2023/24			3		3 1		0
marily an electricity retailer B & Transmission	2023/24 2023/24			3 3 :	0 10	•	0 !	5 2
						-		
rcentage of participants who agree that prices in the following electricity markets reflect the outco ganisation type	omes expecte Year	ed in a workably Agree	competitive y competitive y		Hedge market, including ASX Neither agree or disagree		Strongly disagree	Count (
respondents	2023/24	Agree	31 1		27 3			
survey respondents excluding gen-tailers	2023/24		14 1		23 2		1 2	3
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer	2023/24 2023/24			2		4 2		1
B & Transmission	2023/24			1 2 :	13 1		1 10	2 2
rcentage of participants who agree that prices in the following electricity markets reflect the outco ganisation type	omes expecte Year	ed in a workably Agree	competitive y competitive y		Ancillary service markets Neither agree or disagree	Strongly agree	e Strongly disagree	Count (
respondents	2023/24	Agree	28 1		42 4.			5
survey respondents excluding gen-tailers	2023/24		16 1	0 :	34 3	4	1 :	5
th generator and electricity retailer ("Gen-tailer)	2023/24 2023/24			1	8		8	
marily an electricity retailer B & Transmission	2023/24			3 2 :	13 1	9	0	0
ere is a reliable supply of electricity each day ganisation type	Year	Agree	Disagre	N/A	Neither agree or disagree	Strongly agree	e Strongly disagree	Count (
respondents	2023/24	Agree	67 1		2 1		2	0
survey respondents excluding gen-tailers	2023/24		49 1	5	2 1			0
th generator and electricity retailer ("Gen-tailer)	2023/24			3	0	3 1	3 (0
marily an electricity retailer B & Transmission	2023/24 2023/24			2 3	1 0	5	8	0
					·	N		
ere is enough electricity to meet ongoing needs	V		5:	. A1 / r	Nictals		Ct.	
ganisation type respondents	Year 2023/24	Agree	Disagre 50 3		Neither agree or disagree		e Strongly disagree	Count (i
survey respondents excluding gen-tailers	2023/24		35 3		3 2			2
th generator and electricity retailer ("Gen-tailer)	2023/24		15	6	1		8	0
marily an electricity retailer	2023/24			3 7	1	3 1	2	0
B & Transmission	2023/24		8	,	1	1	3	U
e current electricity market arrangements ensure an appropriate balance between reliability and c	cost							
ganisation type	Year	Agree	Disagre		Neither agree or disagree		e Strongly disagree	
respondents survey respondents excluding gen-tailers	2023/24 2023/24		42 2 27 2		4 4 3			0 9
th generator and electricity retailer ("Gen-tailer)	2023/24		15	6	-		9	1
marily an electricity retailer	2023/24		4	3	0	5	0	4
B & Transmission	2023/24		10	4	1 1	4	2	0
er the next 10 years the electricity system will strike a balance between reliability and cost								
ganisation type	Year	Agree	Disagre		Neither agree or disagree	Strongly agree	e Strongly disagree	Count (ı
respondents	2023/24		37 2		9 3			
survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer)	2023/24 2023/24			3 6	1 2		5 1: 8	2 1
marily an electricity retailer	2023/24			7	_	3	1	2
B & Transmission	2023/24		11	2	3 1	1	2	2
e New Zealand electricity market ensures electricity is generated efficiently								
ganisation type	Year	Agree	Disagre	N/A	Neither agree or disagree	Strongly agree	e Strongly disagree	Count (ı
respondents	2023/24		50 2		10 2		2	5
survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		38 1 12	8 3	9 2	6 1	5	5 0
marily an electricity retailer	2023/24		3	4	0		2	1
B & Transmission	2023/24		15	3	6	5	1	1
e New Zealand electricity market ensures electricity is transmitted efficiently								
ganisation type	Year	Agree	Disagre		Neither agree or disagree		e Strongly disagree	
respondents survey respondents excluding gen-tailers	2023/24 2023/24		69 1 51	0 9	8 3. 5 2	5 1	3	2
th generator and electricity retailer ("Gen-tailer)			21	9	.7	0		2
	2023/24		18	1			5	2 0
marily an electricity retailer	2023/24 2023/24		5	1 1			5 :	
marily an electricity retailer B & Transmission			5		3 0		5 :	
B & Transmission	2023/24		5	1	3 0	7 8	5 :	
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type	2023/24 2023/24 Year	Agree	5 20 Disagre	1 2	3 0	7 8 6	5 :	0 0 0
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents	2023/24 2023/24 Year 2023/24	Agree	5 20 Disagre 28 2	1 2 • N/A 2	3 0 2 Neither agree or disagree 10 3	7 8 6 Strongly agree 5	5 2 4 2 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	0 0 0 • Count (1
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers	2023/24 2023/24 Year 2023/24 2023/24	Agree	5 20 Disagre 28 2 15 1	1 2 N/A 2 9	Neither agree or disagree 3 5 2	7 8 6 Strongly agree 5	5 2 4 2 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	0 0 0
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents	2023/24 2023/24 Year 2023/24	Agree	5 20 Disagre 28 2 15 1	1 2 • N/A 2	Neither agree or disagree 3 Neither agree or disagree 2	7 8 6 Strongly agree 5	5 2 2 1 1 C Strongly disagree 8 2 2	0 0 0 • Count (1
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 Year 2023/24 2023/24 2023/24	Agree	5 20 Disagree 28 2 15 1 13	1 2 N/A 2 : 9 3	3 0 2 Neither agree or disagree 10 3 5 2 5 0	7 8 6 Strongly agree 5	5	0 0 0 • Count (1
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24	Agree	5 20 Disagree 28 2 15 1 13	1 2 N/A 2 9 3 4	Neither agree or disagree 10 3 5 2 5	7 8 6 Strongly agree 5 7 8	5	Count (1) 4 2 1
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24	Agree	5 20 Disagree 28 2 15 1 13	1 2 N/A 2 9 3 4 4 3 3	Neither agree or disagree 10 3 5 2 5	7 8 6 Strongly agree 5 7 8 8	5	Count (142221
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 Year 2023/24		5 20 Disagree 28 2 15 1 13 3 21 Disagree 55 1	1 2 N/A 2 9 3 4 4 3 8 N/A 8	Neither agree or disagree Neither agree or disagree Neither agree or disagree Neither agree or disagree	Strongly agree Strongly agree Strongly agree 1	Strongly disagree Strongly disagree Strongly disagree Strongly disagree	Count (1) 2 2 1 0 2 Count (1) 8
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24 Year 2023/24 2023/24		5 20 Disagree 28 2 15 1 13 3 21 Disagree 55 1 37 1	1 2 N/A 2 9 3 4 4 3 8 7 7	Neither agree or disagree Neither agree or disagree Neither agree or disagree Neither agree or disagree	Strongly agree Strongly agree Strongly agree 1	Strongly disagree Strongly disagree Strongly disagree Strongly disagree	Count (1) 2 2 1 0 Count (1)
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 Year 2023/24		Disagree 28 2 15 1 13 3 21 Disagree 55 1 37 1	1 2 N/A 2 9 3 4 4 3 8 N/A 8	Neither agree or disagree Neither agree or disagree Neither agree or disagree Neither agree or disagree 2	Strongly agree Strongly agree Strongly agree 1	Strongly disagree Strongly disagree Strongly disagree Strongly disagree	Count (1) 2 2 1 0 2 Count (1) 8
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents excluding gen-tailers survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		5 20 Disagree 28 2 15 1 13 3 21 Disagree 55 1 37 1 18 5	1 2 N/A 2 9 3 4 3 8 7 1	Neither agree or disagree Neither agree or disagree Neither agree or disagree Neither agree or disagree 2 2 3 4 4 5 6 7 7 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	7 8 6 Strongly agree 5 7 8 8 6 Strongly agree 4 1 1 1 3 1 4	Strongly disagree Strongly disagree Strongly disagree Strongly disagree	Count (1) 2 2 1 0 2 Count (1) 8
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		5 20 Disagree 28 2 15 1 13 3 21 Disagree 55 1 37 1 18 5	1 2 N/A 2 9 3 4 4 3 5 7 1 1 2 2	Neither agree or disagree Neither agree or disagree Neither agree or disagree Neither agree or disagree 2 2 2 0	7 8 6 Strongly agree 5 7 8 8 6 Strongly agree 4 1 1 1 3 1 4	Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1	Count (1) 2 2 1 0 2 Count (1) 8
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		5 20 Disagree 28 2 15 1 13 3 21 Disagree 55 1 37 1 18 5	1 2 N/A 2 9 3 4 4 3 5 7 1 1 2 2 4 4	Neither agree or disagree Neither agree or disagree Neither agree or disagree Neither agree or disagree 2 2 2 0	7 8 6 6 Strongly agree 5 7 8 8 6 4 1 1 3 1 4 6 6	Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1	Count (1) 2 2 1 0 Count (1) 8 7 1 4 0
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	5 20 Disagree 28 2 15 1 13 3 21 Disagree 55 1 18 5 12 Disagree 33 2	1 2 N/A 2 9 3 4 4 3 5 7 1 2 4 4 6 N/A 0 :	Neither agree or disagree	Strongly agree	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1	Count (1) Count (1) Count (1) Count (1) Count (1) Count (1)
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	5 20 Disagree 28 2 15 1 13 3 21 Disagree 55 1 37 1 18 5 12 Disagree 33 2 14 1 1	1	Neither agree or disagree	Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree 6	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1	Count (1) Count (1) Count (1) Count (1) Count (1) Count (1)
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disagree Disagree Disagree Disagree Disagree Disagree Disagree Disagree 12 Disagree 14 19	1 2 N/A 2 9 3 4 4 3 5 7 1 2 4 4 6 N/A 0 :	Neither agree or disagree	Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree 4 1 1 3 1 4 6 Strongly agree 0 6 4	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Count (1) Count (1) Count (1) Count (1) Count (1) Count (1)
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) th generator and electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disagree 28 2 15 1 13 3 21 Disagree 55 1 37 1 18 5 12 Disagree 33 2 14 1 19 1	1 2 N/A 2 9 3 4 4 3 5 7 1 2 4 4 6 N/A 6 8 5 2 3 6 8 5 2 3	Neither agree or disagree	Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree 4 1 1 3 1 4 6 Strongly agree 6 4 2	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1	Count (18 7 1 4 0 Count (19 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealant's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disagree 28	1 2 N/A 2 9 3 4 4 3 5 7 1 2 4 4 6 N/A 6 8 5 2 3 6 8 5 2 3	Neither agree or disagree	Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree 4 1 1 3 1 4 6 Strongly agree 6 4 2	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Count (18 7 1 4 0 Count (19 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently facilitates timely investment in the electricity system.	Year 2023/24	Agree	Disagree 28 2 15 1 13 3 21 Disagree 55 1 37 1 18 5 12 Disagree 33 2 14 1 19 1 3	1 2 N/A 2 9 3 4 3 3 4 4 5 1 1 2 2 4 4 5 1 2 2 4 5 3 3 2 2 5 1	Neither agree or disagree 2 2 3 3 4 2 16	Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree 4 1 1 3 1 4 6 Strongly agree 9	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Count (1)
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealant's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disagree Disagree Disagree Disagree Disagree Disagree 14 19 1 Disagree 33 Disagree 33 Disagree 33	1 2	Neither agree or disagree	Strongly agree	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Count (1) 2
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents excluding gen-tailers timely investment in the electricity system. ganisation type respondents excluding gen-tailers	Year 2023/24	Agree	Disagree Disagree Disagree Disagree Disagree Disagree 14 19 1 19 1 3 Disagree 22 24 24 25 26 27 28 29 20 20 20 20 20 20 20 20 20	1	Neither agree or disagree	Strongly agree	Strongly disagree 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Count (1) 2 2 1 0 2 Count (1) 2 1 1 7 0 Count (1) 2 1 1 7 0 Count (1) 6 3
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer)	Year 2023/24	Agree	Disagree 28 2 15 1 18 5 12 Disagree 33 2 14 1 19 1 3 Disagree 28 2 12 2 16	1	Neither agree or disagree	Strongly agree 6	Strongly disagree 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Count (1) 2 Count (1) 2 Count (1) 2 Count (1) 2 Count (1) 4 Count (1) 6 Count (1) 7 Count (1)
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers the generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents excluding gen-tailers the generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers the generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents excluding gen-tailers the generator and electricity retailer ("Gen-tailer) marily an electricity retailer efficiently facilitates timely investment in the electricity system. ganisation type respondents excluding gen-tailers the generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	Disagree 28 2 15 1 18 5 12 Disagree 33 2 14 1 19 1 3 Disagree 28 2 12 2 16	1	Neither agree or disagree Neither agree or disagree	Strongly agree	Strongly disagree 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Count (1) 2 Count (1) 3 Count (1) 6 Count (1)
B & Transmission B New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission W Zealand's wholesale market officiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission W Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission W Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission	Year 2023/24	Agree	Disagree	1	Neither agree or disagree Neither agree or disagree	Strongly agree	Strongly disagree	Count (1) 2 Count (1) 2 Count (1) 2 Count (1) 2 Count (1) 4 Count (1) 6 Count (1) 7 Count (1)
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer erespondents survey respondents excluding gen-tailers the generator and electricity retailer ("Gen-tailer) marily an electricity retailer survey respondents excluding gen-tailers the generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("G	Year 2023/24	Agree	Disagree	1	Neither agree or disagree Neither agree or disagree	Strongly agree Strongly agree	Strongly disagree Strongly disagree	Count (1)
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type ganisation type respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer	Year 2023/24	Agree	Disagree	1	Neither agree or disagree Neither agree or disagree	Strongly agree	Strongly disagree	Count (1) Count
B & Transmission e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers the generator and electricity retailer ("Gen-tailer) marily an electricity retailer and survey respondents excluding gen-tailers are ganisation type respondents excluding gen-tailers the generator are electricity retailer ("Gen-tailer) marily an electricity retailer and the electricity retailer ("Gen-tailer) marily an electricity retailer and the electricity retailer are survey respondents excluding gen-tailers are ganisation type respondents excluding gen-tailers are ganisation type respondents excluding gen-tailers are generator and electricity retailer ("Gen-tailer) marily an electricity retailer are generator and electricity retailer are generator and electricity retailer are generator and electricity retailer are ganisation type respondents survey respondents excluding gen-tailers are ganisation type respondents excluding gen-tailers are generator and electricity retailer are generator and electricity re	Year 2023/24	Agree	Disagree Disagree	1	Neither agree or disagree Neither agree or disagree	Strongly agree	5 8 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Count (1) Count

Primarily an electricity retailer	2023/24	0	2	3	4	0	7	16
EDB & Transmission	2023/24	2	6	15	7	0	1	30
Competition between electricity retailers promotes efficiency within retail operations								
Organisation type	Year Ag	gree D	isagree N	/A Neith	er agree or disagree S	Strongly agree St	rongly disagree Co	ount (n=)
All respondents	2023/24	38	31	11	23	17	17	137
All survey respondents excluding gen-tailers	2023/24	23	28	9	21	3	16	100
Both generator and electricity retailer ("Gen-tailer)	2023/24	15	3	2	2	14	1	37
Primarily an electricity retailer	2023/24	2	2	0	4	2	6	16
EDB & Transmission	2023/24	8	11	4	6	0	2	30

Released under the Official Information Act. 1982

Electricity market settings will support an efficient transition of the energy sector to low emissions									
Organisation type	Year	Agree	D	isagree N/A	Neither agr	ee or disagree Stror	ngly agree Stron	ngly disagree Cour	nt (n=)
All respondents	2023/24		32%	19%	5%	21%	12%	10%	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		31% 35%	23% 8%	5% 5%	23% 16%	6% 30%	12% 5%	100 37
Primarily an electricity retailer	2023/24		13%	31%	13%	19%	0%	25%	16
EDB & Transmission	2023/24		38%	16%	3%	33%	6%	5%	30
The electricity system will maintain reliability through the transition to low-emissions energy									
Organisation type	Year	Agree		isagree N/A		ee or disagree Stror	ngly agree Stron	ngly disagree Cour	nt (n=)
All respondents	2023/24		37%	20%	3%	20%	12%	9%	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		40% 30%	21% 16%	3% 3%	20% 19%	5% 30%	11% 3%	100 37
Primarily an electricity retailer	2023/24		38%	19%	6%	25%	0%	13%	16
EDB & Transmission	2023/24		42%	22%	0%	21%	8%	8%	30
The electricity industry is contributing to reducing NZ's carbon emissions?									
Organisation type	Year	Agree	D	isagree N/A		ee or disagree Stror		ngly disagree Cour	nt (n=)
All respondents	2023/24		36%	10%	5%	15%	30%	3%	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		40% 27%	13% 3%	6% 3%	15% 16%	22% 51%	4% 0%	100 37
Primarily an electricity retailer	2023/24		31%	19%	13%	25%	6%	6%	16
EDB & Transmission	2023/24		52%	5%	3%	11%	30%	0%	30
The Electricity Authority is enabling investment and innovation in renewable generation, storage and	l technologie	es							
Organisation type	Year	Agree	D	isagree N/A		ee or disagree Stror	ngly agree Stron	igly disagree Cour	nt (n=)
All respondents	2023/24		31%	18%	6%	32%	4%	8%	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		28% 41%	20% 14%	7% 3%	33% 30%	2% 11%	10% 3%	100 37
Primarily an electricity retailer	2023/24		6%	25%	13%	38%	6%	13%	16
EDB & Transmission	2023/24		30%	16%	3%	43%	0%	8%	30
The electricity industry is meeting consumers' needs									
Organisation type	Year	Agree	D	isagree N/A	Neither agr	ee or disagree Stron	ngly agree Stron	ngly disagree Cour	nt (n=)
All respondents	2023/24		41%	25%	1%	15%	9%	9%	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		32% 65%	34% 0%	2% 0%	16% 11%	4% 22%	12% 3%	100 37
Primarily an electricity retailer ("Gen-tailer)	2023/24		19%	31%	0%	6%	6%	38%	16
EDB & Transmission	2023/24		44%	34%	0%	16%	6%	0%	30
The electricity industry will meet the needs of consumers in the future						V			
Organisation type	Year	Agree	D	isagree N/A	Neither agr	ee or disagree Stror	ngly agree Stron	ngly disagree Cour	nt (n=)
All respondents	2023/24		41%	20%	2%	18%	12%	7%	137
All survey respondents excluding gen-tailers	2023/24		36%	24%	3%	22%	6%	9%	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		54% 31%	8% 38%	0% 0%	5% 6%	30% 0%	25%	37 16
EDB & Transmission	2023/24		38%	21%	0%	27%	14%	0%	30
	.								
The Authority is committed to promoting competition and efficiency to ensure affordable electricity to Companisation type	tor consume Year	ers Agree	D	isagree N/A	Neither agr	ee or disagree Stror	ngly agree Stron	ngly disagree Cour	nt (n=)
All respondents	2023/24	1.8.00	34%	19%	2%	26%	9%	10%	137
All survey respondents excluding gen-tailers	2023/24		31%	22%	2%	30%	2%	13%	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24	***	41% 19%	11% 19%	3% 0%	16% 19%	27% 0%	3% 44%	37 16
EDB & Transmission	2023/24		42%	16%	0%	42%	0%	0%	30
I have confidence in the role the EA plays as kaitiaki of the electricity sector Organisation type	Year	Agree	D	oisagree N/A	Neither agr	ee or disagree Stror	ngly agree Stron	ngly disagree Cour	nt (n=)
All respondents	2023/24	7.8.00	38%	15%	4%	26%	5%	11%	137
All survey respondents excluding gen-tailers	2023/24		34%	16%	6%	29%	1%	14%	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		49% 19%	14% 6%	0% 6%	19% 31%	16% 0%	3%	37 16
EDB & Transmission	2023/24		36%	18%	3%	35%	0%	8%	30
The EA actively monitors market outcomes Organisation type	Year	Agree	D	oisagree N/A	Neither agr	ee or disagree Stror	ngly agree Stron	ngly disagree Cour	nt (n=)
All respondents	2023/24	7.5.00	53%	8%	7%	18%	11%	4%	137
All survey respondents excluding gen-tailers	2023/24		54%	10%	8%	20%	3%	5%	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		49% 44%	3% 25%	3% 0%	11% 13%	32 % 6%	3% 13%	37 16
EDB & Transmission	2023/24		65%	10%	6%	13%	0%	6%	30
The EA actively monitors participant behaviour Organisation type	Year	Agroo		oisagree N/A	Noither agr	oo or disagroo Stron	adu agrae Stron	ngly disagree Cour	nt (n=)
All respondents	2023/24	Agree	50%	12%	5%	ee or disagree Stror 18%	12%	4%	137
All survey respondents excluding gen-tailers	2023/24		49%	14%	6%	24%	3%	4%	100
Both generator and electricity retailer ("Gen-tailer)	2023/24		51%	5%	3%	3%	35%	3%	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		25% 62%	38% 11%	0% 3%	25% 19%	6% 3%	6% 3%	16 30
	., = .								
The EA holds participants to account for their actions	V	Λ =		Nigo and a state	Al-!+l	00 04 disa	agh. a === .	adu disa	 /:-)
Organisation type All respondents	Year 2023/24	Agree	36%	oisagree N/A 12%	Neither agr	ee or disagree Stror 25%	ngly agree Stron 12%	ngly disagree Cour 9%	nt (n=) 137
All survey respondents excluding gen-tailers	2023/24		31%	16%	7%	31%	4%	11%	100
Both generator and electricity retailer ("Gen-tailer)	2023/24		51%	3%	3%	8%	32%	3%	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		31% 33%	0% 8%	0% 6%	25% 43%	0% 8%	44% 3%	16 30
	/								
The electricity sector operates efficiently									
Organisation type	Year	Agree		oisagree N/A		ee or disagree Stror			
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24		36% 33%	21% 26%	1% 2%	19% 20%	11% 4%	12% 15%	137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		43%	8%	0%	16%	30%	3%	37
Primarily an electricity retailer	2023/24		19%	31%	0%	0%	6%	44%	16
EDB & Transmission	2023/24		39%	16%	0%	36%	6%	3%	30
The electricity system delivers a high level of reliability									
Organisation type	Year	Agree		isagree N/A				ngly disagree Cour	
All respondents	2023/24		47% 52%	9%	1%	16%	23%	3%	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		52% 35%	9% 8%	2% 0%	18% 11%	15% 46%	4% 0%	100 37
Primarily an electricity retailer	2023/24		31%	19%	0%	25%	19%	6%	16
EDB & Transmission	2023/24		62%	0%	3%	18%	17%	0%	30
The Electricity Authority conducts reviews and audits of its Code amendments									
Organisation type	Year	Agree	D	isagree N/A	Neither agr	ee or disagree Stror	ngly agree Stron	ngly disagree Cour	nt (n=)
All respondents	2023/24		45%	7%	11%	24%	11%	2%	137
All survey respondents excluding gen-tailers	2023/24		48%	6%	11%	26%	7%	2%	100

Mary										
The stands 1906 1										37
Mary	·									16 30
Separation programment program										
Seminary of the property of		Voor	A awa a	D:		1/4	Naithau agus au disagus	Ctuonaly agree	Chuomalu dinagua	Count (n=)
Management and efficiently right price shall price shall be shal			Agree							137
The section of the properties										100
Contact Cont										37 16
Common process Comm										30
Common process Comm										
Minispendent woman implementation 1962 1968 1968 1968 1969		Year	Agree	Di	sagree N	I/A	Neither agree or disagree	Strongly agree	Strongly disagree (Count (n=)
1906 1906	All respondents	2023/24				18%			14%	137
The section of the properties of the center of										100
Section Part										37 16
Section Sect						27%	27%	0%	6%	30
Second process	Market narticinants have access to risk management mechanisms									
Manusement and enforted profession (and profession (as profession and enforted profession (as profession and enforted profession (as profession and enforted profession and	· · ·	Year	Agree	Di	sagree N	I/A	Neither agree or disagree	Strongly agree	Strongly disagree	count (n=)
Semigrander and calcular layer sharp when the process layer and sharp sharp when the process and sh										137
The service of the se										100 37
Marriage of the white of the	Primarily an electricity retailer	2023/24		6%	19%	13%	19%	0%		16
Part	DB & Transmission	2023/24		27%	11%	35%	27%	0%	0%	30
Interpretation	Network settings enable the entry of new market participants									
Marting properties with afficial properties			Agree							
water proposed control special proposed		•								137 100
Materials Mate										37
The clearation's regulative environment support incorporation of now bosiness made is and technology in a limedy proporation of the control o	Primarily an electricity retailer	2023/24		31%			6%	0%		16
Page 1 pa	:DB & Transmission	2023/24		52%	20%	11%	1%	3%	3%	30
Mary properties set office generalized set of the server representation	he electricity regulatory environment supports incorporation of new business models and techno	logy in a timely	y manner							
Marrow promotives declaring generalization of promotive declaring treatment of promotive and establishing virtualization establishi	•		Agree							
Section of the entirely receivable Channel Section Channel S										137 100
Part										37
The current market settings encourage innovation in generation (appeal catality) against a proper setting and the company of the current market settings encourage innovation in current market settings encourage innovation in desirability of the current market settings encourage innovation in distribution network measurement (appeal catality) and the current market setting encourage innovation in distribution network measurement (appeal catality) and the current market setting encourage innovation in distribution network measurement (appeal catality) and the current market setting encourage innovation in distribution network measurement (appeal catality) and the current market setting encourage innovation in distribution network measurement (appeal catality) and the current market setting encourage innovation in distribution network measurement (appeal catality) and the current market setting encourage innovation in distribution network measurement (appeal catality) and the current market setting encourage innovation in consumer facing setting (appeal catality) and the current market setting encourage innovation in consumer facing setting (appeal catality) and the current market setting encourage innovation in consumer facing setting (appeal catality) and the current market setting encourage innovation in consumer facing setting (appeal catality) and the current market setting encourage innovation in consumer facing setting (appeal catality) and the current market setting encourage innovation in transmittant market personal catality (appeal catality) and the current market setting encourage innovation in transmittant market personal catality (appeal catality) and the current market setting encourage innovation in transmittant market personal catality (appeal catality) and the current market setting encourage innovation in transmittant market personal catality (appeal catality) and the current market setting encourage innovation in transmittant market personal catality (appeal catality) and the current market set										16
Part	EDB & Transmission	2023/24		19%	42%	5%	24%	3%	6%	30
Mile specified 1921 2013	The current market settings encourage innovation in generation									
Marrey reproducted seakfuling generalized (see paralized food table) (proposed food food paralized			Agree			_				Count (n=) 137
Section of the properties of										100
Part		2023/24		24%						37
The current market setting encovariege innovation in distribution network management (appendix to the present of the present o										16
Part Component	EDB & ITANSMISSION	2023/24		28%	24%	24%	19%	5%	3%	30
Marsumer stands and electricity retailer 1908			+							
Manuary espondents secluding generalized (Septiment) 1968 1			Agree							
Seed public pu			`							137 100
The current market setting encourage innovation in consumer-facing service The current market setting encourage innovation in consumer-facing service The current market setting encourage innovation in consumer-facing service The current market setting encourage innovation in consumer-facing service The current market setting encourage innovation in consumer-facing service The current market setting encourage innovation in transmission set of kines and a survey respondents eculating generalizes The current market setting encourage innovation in transmission set of kines and a survey respondent setting encourage innovation in transmission set of kines and a survey respondent setting encourage innovation in transmission set of kines and a survey respondent setting encourage innovation in transmission set of kines and a survey respondent setting encourage innovation in transmission set of kines and a survey respondent setting encourage innovation in transmission set of kines and a survey respondent setting encourage innovation in transmission set of kines and a survey	, , , <u> </u>									
Progression to type Progression type Progress	• •	2023/24			19%	14%	35%	3%	14%	37
Veal Size	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24		16% 13%	19%	0%	50%	0%	19%	16
Misure M	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24		16% 13%	19%	0%	50%	0%	19%	
Misure preparation to securing generaliers 2023/4 234	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services	2023/24 2023/24		16% 13% 27%	19% 53%	0% 0%	50% 14%	0% 3%	19% 3%	16 30
Primary 1968 1799	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type	2023/24 2023/24 Year		16% 13% 27% Di	19% 53% sagree N	0% 0% I/A	50% 14% Neither agree or disagree	0% 3% Strongly agree	19% 3% Strongly disagree	16 30
Companies of the current market setting encourage innovation in transmission extoor in management regular to set the current market setting encourage innovation in transmission extoor in management regular to set the current market setting encourage innovation in transmission extoor in management regular to set the current market setting encourage innovation in transmission extoor in management regular to set the current market setting encourage innovation in transmission extoor in management regular to set the current market setting encourage innovation in transmission	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers	2023/24 2023/24 Year 2023/24 2023/24		16% 13% 27% Di 24% 21%	19% 53% sagree N 24% 23%	0% 0% I/A 20% 23%	50% 14% Neither agree or disagree 20% 24%	0% 3% Strongly agree 6% 1%	19% 3% Strongly disagree 7% 8%	16 30 Count (n=) 137 100
Parametria Par	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 Year 2023/24 2023/24 2023/24		16% 13% 27% Di 24% 21% 32%	19% 53% sagree N 24% 23% 27%	0% 0% I/A 20% 23% 11%	50% 14% Neither agree or disagree 20% 24% 8%	0% 3% Strongly agree 6% 1% 19%	19% 3% Strongly disagree 7% 8% 3%	16 30 Count (n=) 137 100 37
Name Para	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24		16% 13% 27% Di 24% 21% 32% 13%	19% 53% sagree N 24% 23% 27% 38%	0% 0% I/A 20% 23% 11% 0%	50% 14% Neither agree or disagree 20% 24% 8% 25%	0% 3% Strongly agree 6% 1% 19% 0%	19% 3% Strongly disagree 7% 8% 3% 25%	16 30 Count (n=) 137 100
All survey respondents excluding gen-tailers 1902 1908 19	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24		16% 13% 27% Di 24% 21% 32% 13%	19% 53% sagree N 24% 23% 27% 38%	0% 0% I/A 20% 23% 11% 0%	50% 14% Neither agree or disagree 20% 24% 8% 25%	0% 3% Strongly agree 6% 1% 19% 0%	19% 3% Strongly disagree 7% 8% 3% 25%	16 30 Count (n=) 137 100 37 16
1	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22%	19% 53% ssagree N 24% 23% 27% 38% 29%	0% 0% I/A 20% 23% 11% 0% 27%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16%	0% 3% Strongly agree 6% 1% 19% 0% 3%	19% 3% Strongly disagree 7% 8% 3% 25% 3%	16 30 Count (n=) 137 100 37 16 30
Primary an electricity retailer 2003/74 13% 31% 0% 50% 50% 0% 6% 50% 0% 0% 6% 50% 0% 6% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0% 6% 50% 0%	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22%	19% 53% sagree N 24% 23% 27% 38% 29%	0% 0% I/A 20% 23% 11% 0% 27%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree	16 30 Count (n=) 137 100 37 16 30
1988 Transmission 1998	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 Year 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 21% 24%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137
Name Part	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network in an agement Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16%	0% 0% I/A 20% 23% 11% 0% 27% I/A 21% 24% 14%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37
Name Page	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 21% 24% 14%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137
Not survey respondents excluding generators ensures they build the most efficient power state of the power s	Soth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 21% 24% 14%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37
2023/24 46% 5% 3% 5% 5% 3% 5% 3% 5% 5% 5% 3% 5% 5% 5% 3% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5%	Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 24% 14% 0% 22%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30
2023/24 6% 19% 6% 6% 19% 6% 6% 0% 63% EDB & Transmission 2023/24 20% 17% 17% 17% 27% 3% 68% 60% 63% EDB & Transmission 2023/24 20% 18% 9% 22% 18% 22% 18% 18% 23% 12% 24% 7% 16% 24% 2	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient Organisation type	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 24% 14% 0% 22%	Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30
2023/24 29% 17% 17% 27% 27% 33% 88% 2000	Soth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient Organisation type All respondents All survey respondents excluding gen-tailers Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 25%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 24% 14% 0% 22% 1/A 9% 11%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 16 30 Count (n=)
Page	toth generator and electricity retailer ("Gen-tailer) trimarily an electricity retailer DB & Transmission the current market setting encourage innovation in consumer-facing services Drganisation type Ull respondents Ull survey respondents excluding gen-tailers orth generator and electricity retailer ("Gen-tailer) trimarily an electricity retailer DB & Transmission the current market setting encourage innovation in transmission network management Drganisation type Ull respondents Ull survey respondents excluding gen-tailers orth generator and electricity retailer ("Gen-tailer) trimarily an electricity retailer DB & Transmission competition between electricity generators ensures wholesale market prices are set at an efficient organisation type Ull respondents Ull respondents Ull survey respondents excluding gen-tailers organisation type Ull respondents Ull survey respondents excluding gen-tailers organisation type Ull respondents Ull survey respondents excluding gen-tailers organisation type Ull respondents Ull survey respondents excluding gen-tailers organisation type Ull respondents Ull survey respondents excluding gen-tailers organisation type Ull respondents Ull survey respondents excluding gen-tailers organisation type Ull respondents Ull survey respondents excluding gen-tailers organisation type	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 55%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 21% 24% 14% 0% 22% 1/A 3%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 3% 35%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 16 30 Count (n=) 137
Negation up	Porting and electricity retailer ("Gen-tailer) Porting an electricity retailer ("Gen-tailer) Porting an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Porganisation type All respondents Both generator and electricity retailer ("Gen-tailer) Porting an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network management Porganisation type All respondents Both generator and electricity retailer ("Gen-tailer) Porting an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient Porganisation type Both generator and electricity retailer ("Gen-tailer) Porganisation type Both generator and electricity retailer ("Gen-tailer) Porganisation type Both generator and electricity retailer ("Gen-tailer) Porting and the set of the set	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 25% 5% 19%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 24% 14% 0% 22% 1/A 9% 11% 3% 6%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 35%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 16 30 Count (n=)
MI respondents 2023/24 20% 18% 9% 22% 18% 12% 18% 12% 18% 12% 18% 12% 18% 12% 18% 12% 18% 12% 18% 12% 12% 18% 12% 12% 18% 12	Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission betwork in anagement Organisation type All respondents All survey respondents excluding gen-tailers Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient Organisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient Organisation type All respondents All respon	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 25% 5% 19%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 24% 14% 0% 22% 1/A 9% 11% 3% 6%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 35%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 16 30 Count (n=) 137 100 37
Survey espondents excluding gen-tailers 2023/24 18% 23% 12% 24% 7% 16% 16% 25% 25% 33% 16% 25% 25% 33% 16% 25% 2	Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Drganisation type All respondents Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission vetv of a management Drganisation type All respondents All survey respondents excluding gen-tailers Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient Drganisation type All respondents All survey respondents excluding gen-tailers Sorth generator and electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24	Agree	16% 13% 27% Di 24% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 17%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 24% 14% 0% 22% 1/A 9% 11% 3% 6% 17%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0% 35%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37
Primarily an electricity retailer 2023/24 68 258 08 138 138 448 148 148 15	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Driganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network in an agement Driganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient Driganisation type All respondents All survey respondents excluding generators ensures wholesale market prices are set at an efficient Driganisation type Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Driganisation type	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29%	19% 53% 53% 24% 23% 27% 38% 29% 5387ee N 20% 16% 31% 26% 55% 19% 17%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 24% 14% 0% 22% 1/A 9% 11% 3% 6% 17%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 6%	16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37
Competition between retailers ensures that consumer prices only rise in line with costs to the electricity companies Strongly rise in line with costs to the electricity companies Strongly agree Strongly disagree Count	Soth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network in an agement Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient organisation type All respondents All survey respondents excluding gen-tailer; Primarily an electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Drganisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 17% sagree N 20% 25% 19% 17%	1/A 20% 23% 11% 0% 27% 1/A 21% 24% 14% 0% 22% 1/A 9% 11% 3% 6% 17%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 35% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 0% 3% 5trongly agree 12% 3% 35% 0% 35% 0% 35% 0% 35%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 18% 23% 3% 63% 8%	16 30 Count (n=) 137 100 37 16 30
Competition between retailers ensures that consumer prices only rise in line with costs to the electricity companies. Draganisation type Year Agree Disagree N/A 10 Siagree N/A 10 Siagre	Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer CDB & Transmission The current market setting encourage innovation in consumer-facing services Corganisation type All respondents All survey respondents excluding gen-tailers Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network in an agement Corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient Corganisation type All respondents All survey respondents excluding gen-tailers Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27%	19% 53% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% 5% 19% 17% sagree N 23% 5% 19% 17%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 21% 24% 14% 0% 22% 1/A 9% 11% 3% 6% 17% 1/A 9% 12% 3%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% Strongly agree 12% 3% 5trongly agree 12% 3% 5trongly agree 12% 46%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3%	16 30 Count (n=) 137 100 37 16 30
Veam	to the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission the current market setting encourage innovation in consumer-facing services organisation type all respondents excluding gen-tailers to the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission the current market setting encourage innovation in transmission betwork in an agement organisation type all respondents excluding gen-tailers to the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tail	Year 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6%	19% 53% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 25% 5% 19% 17% sagree N 17%	I/A 20% 23% 11% 0% 27% I/A 21% 24% 14% 0% 22% I/A 9% 11% 3% 6% 17% I/A 9% 3% 0%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 3% Strongly agree 12% 3% 35% 0% 35% 5trongly agree 12% 3% 35% 46% 13%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 18% 23% 3% 63% 3% 63% 44%	16 30 Count (n=) 137 100 37 16 30
1 1 1 1 1 1 1 1 1 1	to the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission the current market setting encourage innovation in consumer-facing services organisation type Ill respondents Ill survey respondents excluding gen-tailers Interpolation type Ill respondents and electricity retailer ("Gen-tailer) rimarily an electricity retailer Interpolation type Ill respondents Ill survey respondents excluding gen-tailers Interpolation type Ill respondents Ill survey respondents excluding gen-tailers Interpolation type Ill respondents Ill survey respondents excluding gen-tailers Interpolation between electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) Ill survey respondents excluding gen-tailers Ill survey respondents excluding gen-tailers Ill survey respondents excluding gen-tailers Ill survey respondents excluding gen-tailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an	Year 2023/24	Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6%	19% 53% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 25% 5% 19% 17% sagree N 17%	I/A 20% 23% 11% 0% 27% I/A 21% 24% 14% 0% 22% I/A 9% 11% 3% 6% 17% I/A 9% 3% 0%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 3% Strongly agree 12% 3% 35% 0% 35% 5trongly agree 12% 3% 35% 46% 13%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 18% 23% 3% 63% 3% 63% 44%	16 30 Count (n=) 137 100 37 16 30
2023/24 20% 33% 7% 21% 30% 34% 20% 34% 20% 34% 3	to the generator and electricity retailer ("Gen-tailer) rimarily an elec	Year 2023/24	Agree Agree ies	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21%	19% 53% 53% 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% 5% 19% 17% sagree N 20% 25% 5% 19% 17%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 21% 24% 14% 0% 22% 1/A 9% 11% 3% 6% 17% 1/A 12% 3% 0% 17%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 16% 16% 13% 30%	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 0% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 7% 46% 13% 6%	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 18% 23% 3% 63% 3% 63% 8%	16 30 Count (n=) 137 100 37 16 30
2023/24 6% 25% 0% 13% 6% 50% 50% 12% 50%	coth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree Agree ies	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21% Di	19% 53% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% 5% 19% 17% sagree N 23% 5% 19% 17%	0% 0% 1/A 20% 23% 11% 0% 27% 1/A 21% 24% 14% 0% 22% 1/A 9% 11% 3% 6% 17% 1/A	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13% 30%	0% 3% Strongly agree 6% 1% 199% 0% 3% Strongly agree 3% 6% 3% Strongly agree 12% 3% 5trongly agree 12% 3% 5trongly agree 12% 3% 5trongly agree 12% 3% 6% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree	16 30 Count (n=) 137 100 37 16 30
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes expected in a workably competitive market: Retail market Organisation type Vear Agree Disagree N/A Neither agree or disagree Strongly agree Strongly disagree Count All respondents All survey respondents excluding gen-tailers Organisation type 2023/24 26% 25% 12% 15% 9% 12% 15% 9% 12% 15% 18% 15% 30th generator and electricity retailer ("Gen-tailer) 2023/24 2023/24 2023/24 203/2	Soth generator and electricity retailer ("Gen-tailer) Primarily an electricity	Year 2023/24	Agree Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21% Di 26% 20%	19% 53% 53% 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% 5% 19% 17% sagree N 23% 5% 19% 17% sagree N 23% 5% 18% 5% 18%	I/A 20% 23% 11% 0% 27% I/A 21% 24% 14% 0% 22% I/A 9% 11% 3% 6% 17% I/A 17% I/A 7% I/A 7%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13% 30% Neither agree or disagree	0% 3% Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 6% 3% Strongly agree 12% 3% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 6% Strongly agree 18% 7% 46% 13% 6% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 8%	16 30 Count (n=) 137 100 37 16 30
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes expected in a workably competitive market: Retail market Organisation type All respondents All survey respondents excluding gen-tailers Ortinarily an electricity retailer Organisation type Year Agree Disagree Disagree N/A Neither agree or disagree Strongly agree Strongly disagree Count 2023/24 2023/24 2033/24 2023/24 2033/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2033/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2033/24	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity electricity electricity electricity electricity electricity elect	Year 2023/24	Agree Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21% Di 26% 21%	19% 53% 53% 53% 24% 23% 27% 38% 29% 5387 20% 16% 31% 26% 5% 19% 17% 58agree N 20% 25% 5% 19% 17% 58agree N 20% 25% 58 19% 17%	I/A 20% 23% 11% 0% 27% 14% 0% 22% 14% 14% 3% 6% 17% 12% 3% 0% 17% 17% 17% 17% 17% 17% 17% 17% 17% 17	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13% 30% Neither agree or disagree	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 0% 35% 6% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% Strongly disagree 12% 16% 3% Strongly disagree 12% 16% 3%	16 30 Count (n=) 137 100 37 16 30
Prganisation type Ill respondents Ill survey respondents excluding gen-tailers In the generator and electricity retailer ("Gen-tailer) In the	oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission he current market setting encourage innovation in consumer-facing services riganisation type III respondents III survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission he current market setting encourage innovation in transmission network management organisation type III respondents III survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ompetition between electricity generators electricity retailer of generator and electricity retailer of generator and electricity retailer of generator and electricity retailer of generators electricity retailer of generator and electricity retailer of generator and electricity retailer of generators ensures they build the most efficient power stations of generator and electricity retailer of generators ensures they build the most efficient power stations of generator and electricity retailer of generators ensures they build the most efficient power stations of generator and electricity retailer of generators ensures they build the most efficient power stations of generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer of generator and electricity retailer ("Gen-tailer) electricity retailer of generator and electricity retailer of generators ensures only rise in line with costs to the electricity retailer of generator and electricity retailer ("Gen-tailer) electricity retailer ("Gen-tailer) electricity retaile	Year 2023/24	Agree Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21% Di 26% 21%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 25% 19% 17% sagree N 18% 23% 55% 19% 17% sagree N 23% 55% 19% 17%	I/A 20% 23% 11% 0% 24% 14% 0% 22% I/A 9% 11% 3% 6% 17% I/A 9% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13% 30% Neither agree or disagree	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 5trongly agree 12% 3% 6% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% 5% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 3% 50%	16 30 Count (n=) 137 100 37 16 30
All respondents 2023/24 26% 25% 12% 15% 9% 12% All survey respondents excluding gen-tailers 2023/24 20% 31% 15% 18% 1% 15% 20th generator and electricity retailer ("Gen-tailer) 2023/24 43% 8% 5% 8% 5% 8% 32% 3% 3% 20minarily an electricity retailer ("Gen-tailer) 2023/24 6% 38% 0% 13% 6% 38% 38% 38% 38% 38% 38% 38% 38% 38% 38	toth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission the current market setting encourage innovation in consumer-facing services riganisation type Il respondents Il survey respondents excluding gen-tailers toth generator and electricity retailer DB & Transmission the current market setting encourage innovation in transmission tetv or in an agement rimarily an electricity retailer DB & Transmission the current market setting encourage innovation in transmission tetv or in an agement rimarily an electricity retailer DB & Transmission to generator and electricity retailer DB & Transmission competition between electricity generators ensures wholesale market prices are set at an efficient rimarily an electricity retailer DB & Transmission competition between electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission competition between electricity generators ensures they build the most efficient power stations riganisation type Il respondents Il survey respondents excluding gen-tailers roth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission competition between retailers ensures that consumer prices only rise in line with costs to the electricity retailer DB & Transmission competition between retailers ensures that consumer prices only rise in line with costs to the electricity retailer DB & Transmission	Year 2023/24	Agree Agree Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21% Di 26% 21%	19% 53% sagree N 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% sagree N 20% 25% 5% 19% 17% sagree N 23% 5% 25% 19% 17% sagree N 23% 5% 25% 18% sagree N 23% 5% 25% 18%	I/A 20% 23% 11% 0% 24% 14% 0% 22% I/A 9% 11% 3% 6% 17% I/A 9% 12% 3% 0% 17% I/A 9% 12% 3% 0% 17% I/A 7% 7% 5% 0% 8%	50% 14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13% 30% Neither agree or disagree 22% 24% 16% 13% 30%	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 5trongly agree 12% 3% 6% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% 5% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 3% 50%	16 30 Count (n=) 137 100 37 16 30
All survey respondents excluding gen-tailers 2023/24 200% 31% 15% 18% 1% 15% 204 20% 31% 15% 80th generator and electricity retailer ("Gen-tailer) 2023/24 43% 8% 5% 80% 32% 30% 30% 30% 30% 30% 30% 30%	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer DB & Transmission The current market setting encourage innovation in transmission setvork in an agement Dramisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Dramisation type All respondents All survey respondents excluding gen-tailers Dompetition between electricity retailer ("Gen-tailer) Dramisation type All respondents All survey respondents excluding gen-tailers Doth generator and electricity retailer ("Gen-tailer) Dramisation type All respondents All survey respondents excluding gen-tailers Dramisation type All respondents All survey respondents excluding gen-tailers Dramisation type All respondents All survey expondents excluding gen-tailers Dramisation type All respondents All survey expondents excluding gen-tailers Dompetition between electricity retailer ("Gen-tailer) Dramisation type All respondents All survey expondents excluding gen-tailers Dramisation type All respondents All survey expondents excluding gen-tailers Down petition between retailers ensures that consumer prices only rise in line with costs to the electron generator and electricity retailer ("Gen-tailer) Dramisation type All respondents All survey respondents excluding gen-tailers Down petition between retailers ensures that consumer prices only rise in line with costs to the electron generator and electricity retailer ("Gen-tailer) Dramisation type All respondents All survey respondents excluding gen-tailers Dramisation type All respondents All survey respondents excluding gen-tailers Dramisation type All respondents All survey respondents excluding gen-tailers Dramisation type All respondents All survey re	Year 2023/24	Agree Agree ies Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21% Di 26% 20% 41% 6% 20% cably compe	19% 53% 53% 24% 23% 27% 38% 29% 538 29% 16% 31% 26% 5% 19% 17% 58agree N 20% 25% 5% 19% 17% 58agree N 23% 5% 18% 5% 25% 18% 5% 25% 18% 5% 25% 18% 65% 25% 18% 65% 65% 65% 65% 65% 65% 65% 65% 65% 65	I/A 20% 23% 11% 0% 27% I/A 21% 24% 14% 0% 22% I/A 9% 11% 3% 6% 17% I/A 9% 17% I/A 9% 17%	Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13% 30% Neither agree or disagree	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 0% 5trongly agree 12% 3% 35% 6% Strongly agree 18% 7% 46% 13% 6% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 3% 44% 8%	16 30 Count (n=) 137 100 37 16 30
Primarily an electricity retailer 2023/24 6% 38% 0% 13% 6% 38%	Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in consumer-facing services Driganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission network in an agement Driganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensure wholesale market prices are set at an efficient organisation type All respondents All survey respondents excluding general ers Both generator and electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity retailer EDB & Transmission	Year 2023/24	Agree Agree ies Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21% Di 26% 21% Cably compo	19% 53% 53% 24% 23% 27% 38% 29% 38% 29% 16% 31% 26% 5% 19% 17% 17% sagree N 20% 25% 5% 19% 17% sagree N 20% 25% 5% 19% 17% sagree N 20% 25% 5% 19% 17% sagree N 23% 5% 25% 18% 5% 25% 18% sagree N 23% 5% 25% 18% sagree N 23% 5% 25% 18%	I/A 20% 23% 11% 0% 27% I/A 21% 24% 14% 0% 22% I/A 9% 11% 3% 6% 17% I/A 9% 12% 3% 6% 17% I/A 9% 12% 3% 6% 17%	14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13% 30% Neither agree or disagree 22% 24% 16% 13% 30%	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 0% 35% 6% Strongly agree 18% 7% 46% 13% 6% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% 44% 8%	16 30 Count (n=) 137 100 37 16 30 Count (n=)
	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) EDB & Transmission The current market setting encourage innovation in consumer-facing services Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission vetv or in anagement Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity generators ensures they build the most efficient power stations Drganisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electrographic proportion of the proportion of the electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electrographic proportion of the proportion of the electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primari	Year 2023/24	Agree Agree ies Agree	16% 13% 27% Di 24% 31% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21% Di 26% 41% 6% 20% 41% 6% 20% 41% 6% 20% 41% 6% 6% 20%	19% 53% 53% 24% 23% 27% 38% 29% 538 29% 658 658 658 659 17% 658 658 658 19% 17% 658 658 658 19% 17% 658 658 658 658 658 658 658 658 658 658	I/A 20% 23% 11% 0% 27% I/A 21% 24% 14% 0% 22% I/A 9% 11% 3% 6% 17% I/A 9% 17% I/A 9% 17% I/A 9% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10	14% Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 30% Neither agree or disagree 22% 24% 16% 13% 30%	Strongly agree 6% 1% 19% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 5trongly agree 12% 3% 6% Strongly agree 18% 7% 46% 13% 6% Strongly agree 10% 3% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 3% 50% 3%	16 30 Count (n=) 137 100 37 16 30
2023/24 22/0 42/0 22/0 1170 U% 3%	Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) EDB & Transmission The current market setting encourage innovation in consumer-facing services Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree Agree ies Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 18% 27% 6% 21% Di 26% 21% Composite to the compos	19% 53% 53% 24% 23% 27% 38% 29% 38% 29% 19% 20% 16% 31% 26% 5% 19% 17% 58agree N 20% 25% 5% 19% 17% 58agree N 23% 55% 19% 17% 58agree N 23% 55% 18% 58 25% 31% 65agree N 25% 33% 65agree N	I/A 20% 23% 11% 27% I/A 21% 24% 14% 24% 14% 3% 6% 17% I/A 9% 11% 3% 6% 17% I/A 9% 12% 3% 6% 17% I/A 9% 12% 3% 6% 17%	Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 24% 16% 13% 30% Neither agree or disagree 22% 24% 16% 13% 30% Neither agree or disagree 18% 31% 30%	Strongly agree 6% 1% 19% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 6% 35% 5trongly agree 10% 3% Strongly agree 12% 3% 35% 6% 35% 6% 5trongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 3% 50% 3%	16 30 Count (n=) 137 100 37 16 30
	Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission The current market setting encourage innovation in consumer-facing services Preganisation type All respondents All survey respondents excluding gen-tailers Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission The current market setting encourage innovation in transmission lett of an imagement Preganisation type All respondents All survey respondents excluding gen-tailers Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission Competition between electricity generators ensures wholesale market prices are set at an efficient Preganisation type All respondents All survey respondents excluding generations Distribution between electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission Competition between electricity generators ensures they build the most efficient power stations Dreganisation type All respondents All survey respondents excluding gen-tailers Sorth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electrogramisation type All respondents All survey respondents excluding gen-tailers Sorth generator and electricity retailer ("Gen-tailer) Primarily an elect	Year 2023/24	Agree Agree ies Agree	16% 13% 27% Di 24% 21% 32% 13% 22% Di 15% 14% 16% 13% 19% Di 25% 17% 46% 6% 29% Di 20% 41% 6% 21% Di 26% 41% 6% 20% 41% 6% 20% 41% 6% 6% 41% 6% 6% 6% 6%	19% 53% 53% 24% 23% 27% 38% 29% sagree N 19% 20% 16% 31% 26% 5% 19% 17% sagree N 23% 5% 19% 17% sagree N 23% 5% 19% 17% sagree N 23% 5% 19% 17% sagree N 25% 5% 19% 17%	I/A 20% 23% 11% 0% 27% I/A 21% 24% 14% 0% 22% I/A 9% 11% 3% 6% 17% I/A 9% 11% 3% 6% 17% I/A 9% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10	Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35% 38% 50% 25% Neither agree or disagree 18% 21% 8% 6% 27% Neither agree or disagree 22% 16% 13% 30% Neither agree or disagree 22% 24% 16% 13% 30% Neither agree or disagree 18% 13% 30%	Strongly agree 6% 1% 19% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0% 35% 0% 35% 6% Strongly agree 12% 3% 6% Strongly agree 12% 3% 35% 6% Strongly agree	19% 3% Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23% 3% 63% 8% Strongly disagree 12% 16% 3% 44% 8% Strongly disagree 12% 16% 3% 3% 44% 8% Strongly disagree 12% 16% 3% 3% 50% 3% Strongly disagree 12% 16% 3% 3% 50% 3% Strongly disagree 12% 16% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3%	16 30 Count (n=) 137 100 37 16 30

	omes expecto	ed in a workab	ny compe	etitive mari	ket: Spot	t market			
Organisation type	Year	Agree		sagree N/A				Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24		28% 25%	15% 18%	12% 15%	18% 22%			137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		35%	8%	5%	8%			37
Primarily an electricity retailer	2023/24		25%	19%	0%	25%			16
EDB & Transmission	2023/24		24%	8%	33%	27%	0%	8%	30
Percentage of participants who agree that prices in the following electricity markets reflect the outc	omes expecte	ed in a workab							
Organisation type All respondents	Year 2023/24	Agree	Di 23%	sagree N/A	A N 20%	either agree or disagree 22%			Count (n=) 137
All survey respondents excluding gen-tailers	2023/24		14%	13%	23%	26%			100
Both generator and electricity retailer ("Gen-tailer)	2023/24		46%	5%	11%	11%			37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		6% 6%	6% 5%	6% 42%	13% 40%			16 30
LDD & Transmission	2023/24		070	370	42/0	40/0	070	670	30
Percentage of participants who agree that prices in the following electricity markets reflect the outc	•					•		G. 1 II	
Organisation type All respondents	Year 2023/24	Agree	20%	sagree N/A 8%	31%	either agree or disagree 31%		Strongly disagree 4%	Count (n=)
All survey respondents excluding gen-tailers	2023/24		16%	10%	34%	34%			100
Both generator and electricity retailer ("Gen-tailer)	2023/24		32%	3%	22%	22%			37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		6% 13%	19% 5%	19% 44%	56% 37%			16 30
There is a reliable supply of electricity each day Organisation type	Year	Agree	Di	sagree N/A	N V	leither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24	дысс	49%	13%	1%	13%			137
All survey respondents excluding gen-tailers	2023/24		49%	15%	2%	15%			100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		49% 44%	8% 13%	0% 6%				37 16
EDB & Transmission	2023/24		44%	8%	0%	17%	28%	0%	30
There is enough electricity to meet ongoing needs Organisation type	Year	Agree	D:	sagree N/A	A NI	either agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		36%	26%	3%	23%			137
All survey respondents excluding gen-tailers	2023/24		35%	30%	3%	24%			100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		41% 44%	16% 19%	3% 6%	19%			37 16
EDB & Transmission	2023/24		27%	25%	3%	37%			30
The current electricity market conservations are a second and the	cost								
The current electricity market arrangements ensure an appropriate balance between reliability and of Organisation type	Year	Agree	Di	sagree N/A	A N	either agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24	9	31%	21%	3%	29%	9%	7%	137
All survey respondents excluding gen-tailers	2023/24		27%	23%	4%	34%			100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		41% 25%	16% 19%	0% 0%	16% 31%			37 16
EDB & Transmission	2023/24		32%	13%	3%	46%			30
Over the next 10 years the electricity system will strike a balance between reliability and cost Organisation type	Year	Agree _	Di	sagree N/A	A N	either agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24	718.00	27%	21%	7%	26%			137
All survey respondents excluding gen-tailers	2023/24		23%	23%	8%	29%			100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24	XU	38% 13%	16% 44%	3% 6%	19% 19%			37 16
EDB & Transmission	2023/24		36%	6%	8%	37%			30
The New Zealand electricity market ensures electricity is generated efficiently Organisation type	Year	Agree	Di	sagree N/A	A N	either agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		36%	15%	7%	21%			137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24		38%	18% 8%	9% 3%	23%			100
Primarily an electricity retailer	2023/24 2023/24		32% 19%	25%	0%	16% 38%			37 16
EDB & Transmission	2023/24		48%	10%	19%	17%	3%	3%	30
The New Zealand electricity market ensures electricity is transmitted efficiently									
Organisation type	Year	Agree	Di	sagree N/A	A N	either agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		50%	7%	6%	26%		Strongly disagree	
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		E40/	00/				1%	137
Primarily an electricity retailer			51% 49%	9% 3%	5%	28%	5%	1% 2%	100
	2023/24		51% 49% 31%	9% 3% 6%			5% 22 %	1% 2% 0%	
EDB & Transmission			49%	3%	5% 8%	28% 19%	5% 22% 13%	1% 2% 0% 0%	100 37
EDB & Transmission	2023/24		49% 31%	3% 6%	5% 8% 0%	28% 19% 50%	5% 22% 13%	1% 2% 0% 0%	100 37 16
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type	2023/24 2023/24 Year	Agree	49% 31% 67%	3% 6% 6% sagree N/	5% 8% 0% 6%	28% 19% 50% 19% leither agree or disagree	5% 22% 13% 3% Strongly agree	1% 2% 0% 0% 0% Strongly disagree	100 37 16 30
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents	2023/24 2023/24 Year 2023/24	Agree	49% 31% 67% Di 26%	3% 6% 6% sagree N// 21%	5% 8% 0% 6% 4 N 9%	28% 19% 50% 19% leither agree or disagree 33%	5% 22% 13% 3% Strongly agree 7%	1% 2% 0% 0% 0% Strongly disagree 4%	100 37 16 30 Count (n=) 107
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type	2023/24 2023/24 Year	Agree	49% 31% 67%	3% 6% 6% sagree N/	5% 8% 0% 6%	28% 19% 50% 19% leither agree or disagree	5% 22% 13% 3% Strongly agree 7% 3%	1% 2% 0% 0% 0% Strongly disagree 4% 3%	100 37 16 30 Count (n=) 107 70
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19%	3% 6% 6% sagree N/A 21% 27% 8% 25%	5% 8% 0% 6% 4 N 9% 7% 14% 0%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0%	1% 2% 0% 0% 0% Strongly disagree 4% 3% 5% 6%	100 37 16 30 Count (n=) 107 70 37 16
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 Year 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35%	3% 6% 6% sagree N/A 21% 27% 8%	5% 8% 0% 6% A N 9% 7% 14%	28% 19% 50% 19% leither agree or disagree 33% 39% 22%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0%	1% 2% 0% 0% 0% Strongly disagree 4% 3% 5% 6%	100 37 16 30 Count (n=) 107 70 37
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19%	3% 6% 6% sagree N/A 21% 27% 8% 25%	5% 8% 0% 6% 4 N 9% 7% 14% 0%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0%	1% 2% 0% 0% 0% Strongly disagree 4% 3% 5% 6%	100 37 16 30 Count (n=) 107 70 37 16
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68%	3% 6% 6% sagree N/A 21% 27% 8% 25% 8%	5% 8% 0% 6% A N 9% 7% 14% 0% 0%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree	1% 2% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents	2023/24 2023/24 Year 2023/24 2023/24 2023/24 2023/24 Year 2023/24		49% 31% 67% Di 26% 21% 35% 19% 68% Di 40%	3% 6% 6% sagree N/A 21% 27% 8% 25% 8% sagree N/A 13%	5% 8% 0% 6% 4 N 9% 7% 14% 0% 0%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13%	1% 2% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6%	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=)
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		49% 31% 67% Di 26% 21% 35% 19% 68%	3% 6% 6% sagree N/A 21% 27% 8% 25% 8% sagree N/A 13% 17% 3%	5% 8% 0% 6% 4 N 9% 7% 14% 0% 0% 4 N 10% 12% 5%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7%	100 37 16 30 Count (n=) 107 70 37 16 30
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31%	3% 6% 6% sagree N/A 21% 27% 8% 25% 8% sagree N/A 13% 17% 3%	5% 8% 0% 6% 4 N 9% 7% 14% 0% 0% 12% 5% 0%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6%	1% 2% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25%	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49%	3% 6% 6% sagree N/A 21% 27% 8% 25% 8% sagree N/A 13% 17% 3%	5% 8% 0% 6% 4 N 9% 7% 14% 0% 0% 4 N 10% 12% 5%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6%	1% 2% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25%	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption.	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41%	3% 6% 6% 21% 21% 27% 8% 25% 8% sagree N/A 13% 17% 3% 13%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 0%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0%	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41%	3% 6% 6% 21% 27% 8% 25% 8% 3% 13% 13% 13%	5% 8% 0% 6% 4 N 9% 7% 14% 0% 0% 12% 5% 0% 27%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 6% 0% Strongly agree	1% 2% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption.	2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41%	3% 6% 6% 21% 21% 27% 8% 25% 8% sagree N/A 13% 17% 3% 13%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 32% 6% 0% Strongly agree 6%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 14% 51%	3% 6% 6% 5% sagree N/A 27% 8% 25% 8% 25% 8% 13% 17% 3% 13% 13% 13% 13% 13%	5% 8% 0% 6% 4 N 9% 7% 14% 0% 0% 12% 5% 0% 27% 4 N 25% 30% 11%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 32% 6% 5% 1% 19%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3%	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 14% 51% 6%	3% 6% 6% 6% sagree N// 21% 27% 8% 25% 8% sagree N// 13% 13% 13% 13% 13% 13% 13% 13% 13% 13%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% 4 N 25% 30% 11% 13%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 13%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 0% Strongly agree 6% 1% 19% 6%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44%	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 16 30
EDB & Transmission The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 14% 51%	3% 6% 6% 5% sagree N/A 27% 8% 25% 8% 25% 8% 13% 17% 3% 13% 13% 13% 13% 13%	5% 8% 0% 6% 4 N 9% 7% 14% 0% 0% 12% 5% 0% 27% 4 N 25% 30% 11%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 0% Strongly agree 6% 1% 19% 6%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44%	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 14% 51% 6% 11%	3% 6% 6% 6% sagree N// 21% 27% 8% 25% 8% sagree N// 13% 13% 13% 13% 13% 13% 13% 15% 18% 5% 19% 5%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% 4 N 25% 30% 11% 13% 53%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 13% 31%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 0% Strongly agree 6% 11% 19% 6% 0%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44% 0%	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30
EDB & Transmission The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 11% Di Di	3% 6% 6% 6% sagree N/A 21% 27% 8% 25% 8% sagree N/A 13% 13% 13% 13% 13% 13% 15% 18% 5% 19% 5%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% A N 25% 30% 11% 13% 53%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 13% 31%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 32% 6% 1% 19% 6% 19% 6% 0% Strongly agree 6% 1% 6% 1% 19% 6% 0%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44% 0%	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30 Count (n=)
EDB & Transmission The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 11% Di 24% 11%	3% 6% 6% 5% sagree N// 21% 27% 8% 25% 8% sagree N// 13% 13% 13% 13% 13% 13% 5% 19% 5% 5% 5% 5% 19% 5%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% A N 25% 30% 11% 13% 53%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 13% 31%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 32% 6% 1% 19% 6% 19% 6% 19% 6% 0% Strongly agree 6% 1% 19% 6% 0%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30
EDB & Transmission The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 11% Di 24% 11% Di 24% 14% 51% 6% 11%	3% 6% 6% 5% sagree N/A 21% 27% 8% 25% 8% sagree N/A 13% 17% 3% 13% 13% 13% 15% 18% 5% 19% 5% sagree N/A 20% 26% 5%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% 4 N 25% 30% 11% 13% 53%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 31% 31%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 32% 6% 1% 19% Strongly agree 6% 1% 19% 6% 1% 19% 6% 1% 19% 6% 1% 19%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30
EDB & Transmission The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents evaluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 14% 51% 6% 11% Di 20% 12% 43% 6%	3% 6% 6% 6% sagree N/A 21% 27% 8% 25% 8% sagree N/A 13% 13% 13% 13% 13% sagree N/A 13% 5% 19% 5% 5% 5% 20% 26% 5% 25%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% 11% 13% 53% 11% 13% 53%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 13% 31%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 32% 6% 1% 19% 5trongly agree 6% 1% 199% 6% 1% 199% 6% 1% 199%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30
EDB & Transmission The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 11% Di 24% 11% Di 24% 14% 51% 6% 11%	3% 6% 6% 5% sagree N/A 21% 27% 8% 25% 8% sagree N/A 13% 17% 3% 13% 13% 13% 15% 18% 5% 19% 5% sagree N/A 20% 26% 5%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% 4 N 25% 30% 11% 13% 53%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 31% 31%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 32% 6% 1% 19% 5trongly agree 6% 1% 199% 6% 1% 199% 6% 1% 199%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30
EDB & Transmission The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 14% 51% 6% 11% Di 20% 12% 43% 6% 11%	3% 6% 6% 6% sagree N// 21% 27% 8% 25% 8% sagree N// 13% 13% 13% 13% 13% 13% 5% 19% 5% 5% 20% 26% 5% 25% 32%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% A N 25% 30% 11% 13% 53% A N 15% 18% 8% 13% 30%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 13% 31%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 0% Strongly agree 6% 1% 19% 6% 0% Strongly agree 7% 2% 19% 0%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 6% 0% Strongly disagree 6% 7% 33% 25% 0% Strongly disagree 9% 11% 33% 44% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30
EDB & Transmission The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market afficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 14% 51% 6% 11% Di 20% 12% 43% 6% 11%	3% 6% 6% 6% sagree N/A 21% 27% 8% 25% 8% sagree N/A 13% 13% 13% 13% 13% sagree N/A 13% 5% 19% 5% 5% 5% 20% 26% 5% 25%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% A N 25% 30% 11% 13% 53% A N 15% 18% 8% 13% 30%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 13% 31%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 32% 6% 32% 6% 5trongly agree 6% 0% Strongly agree 7% 2% 19% 0% Strongly agree 19% 0% Strongly agree	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 6% 6% 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44% 0% Strongly disagree 12% 13% 8% 38% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137 100 37 16 30
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 14% 51% 6% 11% Di 17% 9%	3% 6% 6% 6% sagree N// 21% 27% 8% 25% 8% sagree N// 13% 13% 13% 13% 13% 15% 18% 5% 19% 5% 20% 26% 5% 32% sagree N// 20% 26% 5% 32%	5% 8% 0% 6% N 9% 14% 0% 0% 12% 5% 0% 27% N 25% 30% 11% 13% 53% N 15% 18% 8% 13% 30% N 24% 29%	28% 19% 50% 19% leither agree or disagree 33% 32% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 33% 31% leither agree or disagree 22% 26% 11% 13% 31%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 0% Strongly agree 6% 1% 19% 6% 0% Strongly agree 6% 1% 19% 6% 0% Strongly agree 6% 0%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44% 0% Strongly disagree 12% 13% 44% 0% Strongly disagree 12% 13% 6% 38% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer espondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2023/24	Agree	49% 31% 67% Di 26% 21% 35% 19% 68% Di 40% 37% 49% 31% 41% Di 24% 14% 51% 6% 11% Di 20% 12% 43% 6% 11% Di 17%	3% 6% 6% 6% sagree N// 21% 27% 8% 25% 8% sagree N// 13% 13% 13% 13% 13% sagree N// 15% 18% 5% 19% 5% 26% 5% 25% 32% sagree N// 26% 5% 32%	5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27% 4 N 25% 30% 11% 13% 53% 4 N 15% 13% 53%	28% 19% 50% 19% leither agree or disagree 33% 39% 22% 50% 21% leither agree or disagree 18% 21% 8% 25% 19% leither agree or disagree 22% 26% 11% 33% 31% leither agree or disagree 22% 26% 29% 16% 29% 16% 19% 27%	5% 22% 13% 3% Strongly agree 7% 3% 16% 0% 3% Strongly agree 13% 6% 32% 6% 0% Strongly agree 6% 1% 19% 6% 0% Strongly agree 6% 1% 19% 6% 0% Strongly agree 6% 0%	1% 2% 0% 0% 0% 0% Strongly disagree 4% 3% 5% 6% 0% Strongly disagree 6% 7% 3% 25% 0% Strongly disagree 9% 11% 3% 44% 0% Strongly disagree 12% 13% 44% 0% Strongly disagree 12% 13% 6% 38% 0% Strongly disagree	100 37 16 30 Count (n=) 107 70 37 16 30 Count (n=) 137 100 37 16 30 Count (n=) 137

Primarily an electricity retailer	2023/24		0%	13%	19%	25%	0%	44%	16
EDB & Transmission	2023/24		6%	21%	49%	22%	0%	3%	30
Competition between electricity retailers promotes efficiency within retail operations									
Organisation type	Year	Agree	Di	isagree N	/A N	leither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		28%	23%	8%	17%	12%	12%	137
All survey respondents excluding gen-tailers	2023/24		23%	28%	9%	21%	3%	16%	100
Both generator and electricity retailer ("Gen-tailer)	2023/24		41%	8%	5%	5%	38%	3%	37
Primarily an electricity retailer	2023/24		13%	13%	0%	25%	13%	38%	16
EDB & Transmission	2023/24		25%	37%	13%	19%	0%	6%	30

Released under the Official

Electricity market settings will support an efficient transition of the energy sector to low emissions								
Organisation type	Year	Agree	Disag	ee N/A	Neither agree or disagi	ee Strongly agree	e Strongly disagree	Count (n=)
All respondents	2022/23		32	40	4		.1 10	
All survey respondents excluding gen-tailers	2022/23		23	33	4	20	7 10	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23		9 1	7 5	0 1	2	4 0 1 2	
EDB & Transmission	2022/23		12	10	1		2 3	
The electricity system will maintain reliability through the transition to low-emissions energy Organisation type	Year	Agree	Disag	ee N/A	Neither agree or disagi	ee Strongly agree	e Strongly disagree	Count (n=)
All respondents	2022/23	Agree	34	31	4	29	9 11	
All survey respondents excluding gen-tailers	2022/23		24	25	4	27	7 10	97
Both generator and electricity retailer ("Gen-tailer)	2022/23		10	6	0	2	2 1	
Primarily an electricity retailer EDB & Transmission	2022/23		6 8	1 7	1	2 8	1 1 2	
EDD & ITALISIIIISSIUII	2022/23		٥	,	1	0	2 4	+ 50
The electricity industry is meeting consumers' needs								
Organisation type	Year	Agree		ee N/A	Neither agree or disagi		e Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23		41 30	35 34	2	18 15	9 13 7 9	
Both generator and electricity retailer ("Gen-tailer)	2022/23		11	1	0	3	2 4	21
Primarily an electricity retailer	2022/23		1	4	1	0	1 5	5 12
EDB & Transmission	2022/23		12	9	1	4	3	30
The electricity industry will meet consumers' evolving needs in the future								•
Organisation type	Year	Agree	Disag	ee N/A	Neither agree or disagi	ee Strongly agree	e Strongly disagree	Count (n=)
All respondents	2022/23		33	29	3		.3 7	7 118
All survey respondents excluding gen-tailers	2022/23		23	25	3	29 1	10 7	7 97
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23		10 1	4 3	0 1	4	3 0) 21 2 12
EDB & Transmission	2022/23		10	6	_ 1	8	4 1	L 30
I have confidence in the role the EA plays as kaitiaki of the electricity sector	Voca	Agus	D:	100 NI/A	Naithau	one Sharely	o Strongler III	Court
Organisation type All respondents	Year 2022/23	Agree	Disagram 30	ee N/A 29	Neither agree or disagr	ee Strongly agree	e Strongly disagree 4 14	
All survey respondents excluding gen-tailers	2022/23		20	26	3	32	3 13	
Both generator and electricity retailer ("Gen-tailer)	2022/23		10	3	0	6	1 1	L 21
Primarily an electricity retailer	2022/23		1	4	0	1	2 4	
EDB & Transmission	2022/23		6	9	0	12	0 3	30
The electricity sector operates efficiently								
Organisation type	Year	Agree		ee N/A	Neither agree or disagi	ee Strongly agree	e Strongly disagree	Count (n=)
All respondents	2022/23		36	28	3		8 12	
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23		27	25		28	4 10	
Primarily an electricity retailer	2022/23		1	3	1	5 1	1 5	2 21 5 12
EDB & Transmission	2022/23		11	8	0	9	1 1	
The electricity system delivers a high level of reliability	Vaar	Адиоо	Diena	oo N/A	Noither care or diseas	oo Strongly ogre	a Chuanalu diagana	Count (n=)
Organisation type All respondents	Year 2022/23	Agree	59	ree N/A 10	Neither agree or disagn		e Strongly disagree	
All survey respondents excluding gen-tailers	2022/23		51	9	1		.4 3	
Both generator and electricity retailer ("Gen-tailer)	2022/23		8	1	0	3	9 0	
Primarily an electricity retailer	2022/23		4	1	1	3	2 1	L 12
EDB & Transmission	2022/23		16	2	0	/	4 1	L 30
The EA actively monitors market outcomes	X							
The EA actively monitors market outcomes Organisation type	Year	Agree	Disag	ee N/A	Neither agree or disag	ee Strongly agree	e Strongly disagree	Count (n=)
Organisation type All respondents	2022/23	Agree	Disag	12	Neither agree or disage		e Strongly disagree	118
Organisation type All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	Agree	60 47	12 11				9 118 9 97
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23	Agree	60	12	4	22 1	.1 9	118
Organisation type All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	Agree	60 47	12 11	4	22 1	.1 9	9 118 9 97 0 21
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1	12 11 1 3	4 4 0 1	22 1 20 2 2	.1 9	9 118 9 97 0 21 3 12
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour	2022/23 2022/23 2022/23 2022/23 2022/23		60 47 13 1 16	12 11 1 3 2	4 4 0 1 0	22 1 20 2 2 2 6	1 9 6 9 5 0 2 3 2 4	9 118 9 97 0 21 8 12 4 30
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16	12 11 1 3	4 4 0 1	22 1 20 2 2 6	.1 9	9 118 9 97 0 21 8 12 4 30
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers	2022/23 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23		60 47 13 1 16 Disag 54	12 11 1 3 2 ree N/A 13 12	4 0 1 0 Neither agree or disagn 3 3	22 1 20 2 2 6 see Strongly agree 27 1	1 9 6 9 5 0 2 3 2 4 e Strongly disagree	9 118 9 97 0 21 8 12 4 30 Count (n=) 8 118 7 97
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23		60 47 13 1 16 Disag 54 44 10	12 11 1 3 2 ree N/A 13 12 1	4 4 0 1 0 Neither agree or disagra	22 1 20 2 2 6 ree Strongly agree 27 1	1 9 6 9 5 0 2 3 2 4 e Strongly disagree 3 8	9 118 9 97 0 21 8 12 4 30 Count (n=) 8 118 7 97 L 21
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers	2022/23 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23		60 47 13 1 16 Disag 54	12 11 1 3 2 ree N/A 13 12	4 0 1 0 Neither agree or disagn 3 3	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3	1 9 6 9 5 0 2 3 2 4 e Strongly disagree 3 8	118 9 97 0 21 8 12 4 30 Count (n=) 8 118 7 97 1 21 2 12
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23 2022/23		60 47 13 1 16 Disag 54 44 10 0	12 11 1 3 2 ee N/A 13 12 1	4 4 0 1 0 Neither agree or disagn 3 3 0 1	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3	e Strongly disagree 3 8 1 2 2 4	9 118 9 97 0 21 8 12 4 30 Count (n=) 8 118 7 97 L 21 2 12
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16 Disag 54 44 10 0 19	12 11 1 3 2 ree N/A 13 12 1 4 2	4 0 1 0 Neither agree or disagn 3 0 1	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6	1 9 6 9 5 0 2 3 2 4 e Strongly disagree 3 8 5 7 8 1 2 2 0 3	20 118 20 97 21 3 12 4 30 Count (n=) 3 118 7 97 1 21 2 12 3 30
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23		60 47 13 1 16 Disag 54 44 10 0 19	12 11 1 3 2 ree N/A 13 12 1 4 2	4 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6	1 9 6 9 5 0 2 3 2 4 E Strongly disagree 3 8 5 7 8 1 2 2 0 3	2 118 2 97 3 21 3 12 4 30 Count (n=) 3 118 7 97 1 21 2 12 3 30 Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16 Disag 54 44 10 0 19	12 11 1 3 2 ree N/A 13 12 1 4 2	4 0 1 0 Neither agree or disagn 3 0 1	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6	1 9 6 9 5 0 2 3 2 4 e Strongly disagree 3 8 5 7 8 1 2 2 0 3	29 118 29 97 20 21 3 12 4 30 Count (n=) 5 12 6 30 Count (n=) 6 13
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16 Disag 54 44 10 0 19 Disag 32 23 9	12 11 1 3 2 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3	4 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6	1 9 6 9 5 0 2 3 2 4 e Strongly disagree 3 8 5 7 8 1 2 2 0 3	Count (n=) Count (n=) Count (n=) 118 Count (n=) 118 Count (n=) 118 Count (n=) 118 7 97 121 130 141 151 170 170 170 170 170 170 17
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16 Disag 54 44 10 0 19 Disag 32 23 9	12 11 1 3 2 ree N/A 13 12 1 4 2	Neither agree or disagnated as a second seco	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0	e Strongly disagree Strongly disagree Strongly disagree Strongly disagree 10 11 11 11 11 11 11 11 11 11 11 11 11	Count (n=) Count (n=) Count (n=) 118 Count (n=) 118 7 97 121 30 Count (n=) 118 7 97 121 130 130 130 130 130 130 130
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16 Disag 54 44 10 0 19 Disag 32 23 9	12 11 1 3 2 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3	Neither agree or disagnated as a second seco	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0	e Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1 1 2 2 3 3 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	Count (n=) Count (n=) Count (n=) 118 Count (n=) 118 7 97 121 30 Count (n=) 118 97 121 121 130 130 130 130 130 130
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16 Disag 54 44 10 0 19 Disag 32 23 9 0 8	12 11 1 3 2 ree N/A 13 12 1 4 2 ree N/A 29 26 3 4 7	Neither agree or disagnated as a second seco	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11	e Strongly disagree Strongly disagree Strongly disagree Strongly disagree 1 1 2 2 3 3 11 7 11 6 0 0 2 5 2 2 2	Count (n=) Count (n=) Count (n=) 118 Count (n=) 118 Count (n=) 118 Count (n=) 118 120 130 Count (n=) 130 Count (n=) 130 Count (n=) 130 Count (n=) 130 130 Count (n=) 130 130 130 130 130 130 130 13
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8	12 11 1 3 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3 4 7	Neither agree or disagn	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8	12 11 1 3 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3 4 7	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 1 0	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16	1 9 6 9 5 0 2 3 2 4 e Strongly disagree 3 8 5 7 8 1 2 2 0 3 e Strongly disagree 3 11 7 11 6 0 2 5 2 2 2 e Strongly disagree 3 24	Count (n=) 118
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8	12 11 1 3 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3 4 7	Neither agree or disagn	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8	12 11 1 3 2 ree N/A 13 12 1 4 2 2 ree N/A 29 26 3 4 7	Neither agree or disagnated as a second seco	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16	e Strongly disagree 2 2 2 3 2 4	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11	12 11 1 3 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3 4 7	Neither agree or disagnated as a second seco	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16	e Strongly disagree 2 2 2 3 2 4	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate an a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11	12 11 1 3 2 ree N/A 13 12 1 4 2 2 ree N/A 29 26 3 4 7	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 1 0 Neither agree or disagn 1 1 0 Neither agree or disagn	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16	e Strongly disagree The strong	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4	12 11 1 3 2 ree N/A 13 12 1 4 2 2 ree N/A 29 26 3 4 7	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 1 0 Neither agree or disagn 1 1 0 Neither agree or disagn	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16 12 4 0 5	e Strongly disagree The strong	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27	12 11 1 3 2 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3 4 7	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 1 0 Neither agree or disagn 1 1 0 Neither agree or disagn 1 1 1 4 Neither agree or disagn	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16 12 4 0 5	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & ransmission	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16	12 11 1 3 2 ree N/A 13 12 1 4 2 ree N/A 29 26 3 4 7 ree N/A 38 35 3 4 11	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn 17	22 1 20 2 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16 12 4 0 5	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27	12 11 1 3 2 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3 4 7	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 1 0 Neither agree or disagn 1 1 0 Neither agree or disagn 1 1 1 4 Neither agree or disagn	22 1 20 2 2 6 See Strongly agree 27 1 26 1 3 6 See Strongly agree 30 1 27 3 0 11 See Strongly agree 16 12 4 0 5 Strongly agree 25 22 3	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondent excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11	12 11 1 3 2 ree N/A 13 12 1 4 2 ree N/A 29 26 3 4 7 ree N/A 38 35 3 4 11	Neither agree or disagn	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16 12 4 0 5 ree Strongly agree 25 22 3 2	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0	12 11 1 3 2 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3 4 7	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16 12 4 0 5 ree Strongly agree 25 22 3 2	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & ransmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0 5	12 11 1 3 2 2 ee N/A 13 12 1 4 2 2 ee N/A 29 26 3 4 7	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn	22 1 20 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16 12 4 0 5 ree Strongly agree 25 22 3 2 7	e Strongly disagree	Count (n=) Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & ransmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & ransmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0 5	12 11 1 3 2 2 2 2 2 2 2 2 3 3 4 7 2 2 3 3 4 7 2 2 3 3 4 11 4 2 5 6 6 2 6 6 6 6 6 6 6 7 7 7 7 8 7 8 7 8 8 8 8 8	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn 17 2 3 4	22 1 20 2 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16 12 4 0 5 ree Strongly agree 25 22 3 2 7	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & ransmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0 5	12 11 1 3 2 2 2 2 2 2 2 2 3 1 4 2 2 3 4 7 2 2 3 4 7 2 2 3 4 7 2 2 6 8 8 8 8 3 1 1 1 6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn 17 2 3 4 Neither agree or disagn	22 1 20 2 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16 12 4 0 5 ree Strongly agree 25 22 3 2 7	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and rectricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0 5 Disage 16 8 8	12 11 1 3 2 2 2 2 2 2 2 2 2 3 4 2 2 3 4 7 2 3 3 4 11 3 3 12 1 4 2 2 3 4 7 3 4 11 4 2 5 6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn 17 2 3 4 Neither agree or disagn	22 1 20 2 2 2 6 ree Strongly agree 27 1 26 1 3 6 ree Strongly agree 30 1 27 3 0 11 ree Strongly agree 16 12 4 0 5 ree Strongly agree 25 22 3 2 7	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & ransmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0 5	12 11 1 3 2 2 2 2 2 2 2 2 3 1 4 2 2 3 4 7 2 2 3 4 7 2 2 3 4 7 2 2 6 8 8 8 8 3 1 1 1 6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn 17 2 3 4 Neither agree or disagn 19 17 2 3 4	22 1 20 2 2 6 Strongly agree 27 1 26 1 3 6 See Strongly agree 30 1 27 3 0 11 See Strongly agree 16 12 4 0 5 Strongly agree 25 22 3 2 7	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & transmission New entrant retailers can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer end in the stablished generators Organisation type All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0 5 Disage 16 8 8 8 0	12 11 1 3 2 2 2 2 2 2 2 2 3 3 4 2 7 2 2 3 4 7 2 2 3 3 4 11 4 2 5 6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	A 4 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn 17 2 3 4 Neither agree or disagn 19 17 2 3 4	22 1 20 2 2 6 Strongly agree 27 1 26 1 3 6 See Strongly agree 30 1 27 3 0 11 See Strongly agree 16 12 4 0 5 Strongly agree 25 22 3 2 7	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondent excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	Agree Agree Agree Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0 5 Disage 16 8 8 8 0 3	12 11 1 3 2 ree N/A 13 12 1 4 2 ree N/A 29 26 3 4 7 ree N/A 38 35 3 4 11 ree N/A 25 23 2 5 6 ree N/A 50 43 7 5 11	A 4 0 1 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn 17 2 3 4 Neither agree or disagn 19 17 2 3 4 Neither agree or disagn 19 17 2 3 4	22 1 20 2 2 2 6 Strongly agree 27 1 26 1 3 6 See Strongly agree 30 1 27 3 0 11 See Strongly agree 16 12 4 0 5 Strongly agree 25 22 3 2 7	e Strongly disagree	Count (n=) 118 97 21 12 30 Count (n=) 118 97 21 22 30 Count (n=) 118 97 21 21 22 30 Count (n=) 6 118 97 21 30 Count (n=) 6 118 97 21 30 Count (n=) 6 118 4 97 21 30 30 Count (n=) 6 118 4 97 21 30 30 Count (n=) 6 118 4 97 21 30 30 Count (n=) 6 118 4 97 21 30 30 30 30 30 30 30 3
Organisation type All respondents Both generator and electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents Both generator and electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents Both generator and electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0 5 Disage 16 8 8 8 0 3 3	12 11 1 3 2 2 2 2 2 2 2 2 2 2 2 2 3 4 2 2 3 4 7 2 2 3 4 7 3 3 4 11 2 2 3 4 7 3 6 6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	Neither agree or disagn	22	e Strongly disagree	Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondent excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The electricity respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	Agree Agree Agree Agree	60 47 13 1 16 Disage 54 44 10 0 19 Disage 32 23 9 0 8 Disage 20 9 11 0 4 Disage 27 16 11 0 5 Disage 16 8 8 8 0 3	12 11 1 3 2 2 2 2 2 2 2 2 2 3 3 4 2 3 3 4 11 2 2 3 3 4 11 3 3 3 4 11 4 2 5 6 6 6 6 6 7 7 7 8 7 8 8 8 8 8 8 8 8 8 8	A 4 0 1 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 3 0 1 0 Neither agree or disagn 17 16 1 1 4 Neither agree or disagn 17 2 3 4 Neither agree or disagn 19 17 2 3 4 Neither agree or disagn 19 17 2 3 4	22	e Strongly disagree	Count (n=)

Both generator and electricity retailer ("Gen-tailer)	2022/23		6	3	1	8	2 :	1 2
Primarily an electricity retailer EDB & Transmission	2022/23 2022/23		0 6	6 9	2 4			0 1: 2 3
The current market setting encourage innovation in distribution network management								
Organisation type	Year	Agree		ee N/A	Neither agree or disagree		Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23			41 35			3 1: 3 1:	
Both generator and electricity retailer ("Gen-tailer)	2022/23		2	6			-	3 2
Primarily an electricity retailer EDB & Transmission	2022/23 2022/23		0 7	5 6	0	_	0 3	2 1 4 3
The current market setting encourage innovation in consumer-facing services								
Organisation type	Year	Agree		ee N/A	Neither agree or disagree		Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23			28 25			9 <u>1</u> 6 !	$\frac{1}{9} \qquad \frac{11}{9}$
Both generator and electricity retailer ("Gen-tailer)	2022/23		7	3	0	6	3	2 2
Primarily an electricity retailer EDB & Transmission	2022/23 2022/23		0 6	3 8	1 3	8	1 4	3 1: 1 3:
The current market setting encourage innovation in transmission network management								
Organisation type	Year	Agree		ee N/A	Neither agree or disagree		Strongly disagree	count (n=)
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23			25 21		45 33	2	7 11 9
Both generator and electricity retailer ("Gen-tailer)	2022/23		3	4		12		2
Primarily an electricity retailer EDB & Transmission	2022/23 2022/23		1 5	4 6	2 5	4 (12	0	1 1 1 3
Competition between electricity generators ensures wholesale market prices are set at an efficient l	lovol							
Competition between electricity generators ensures wholesale market prices are set at an efficient in Organisation type	Year	Agree	Disagr	ee N/A	Neither agree or disagree	Stronglyagree	Strongly disagree	Count (n=)
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23			27 23	10 10	12	9 2: 4 2:	
Both generator and electricity retailer ("Gen-tailer)	2022/23		10	23 4	0	1	. 20 5 :	1 2
Primarily an electricity retailer	2022/23		1	2	3	1	0 !	5 1
EDB & Transmission	2022/23		9	5	4	4	1	7 3
Competition between electricity generators ensures they build the most efficient power stations Organisation type	Year	Agree	Diag	ee N/A	Neither agree or disagree	Strongly	Strongly disagree	Count /
All respondents	2022/23	Agree		20		25 1:		
All survey respondents excluding gen-tailers	2022/23			17	10	23	7 1	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23		10 0	3 1	3	3	ر ا	1 2 5 1
DB & Transmission	2022/23		10	2	2	6	3	7 3
Competition between retailers ensures that consumer prices only rise in line with costs to the electr	icity compan	ies						
Organisation type	Year	Agree	Disagr	e N/A 28	Neither agree or disagree		Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23		22 12	26		25 10 23	0 2: 5 2:	
Both generator and electricity retailer ("Gen-tailer)	2022/23		10	2	0	2	5	2 2
Primarily an electricity retailer EDB & Transmission	2022/23 2022/23		4	9	1	7	3 (6 1 6 3
Percentage of participants who agree that prices in the following electricity markets reflect the outc	omes evnect	ad in a workard	v competitiv	ve market	· Ratail market			
Organisation type	Year	ed in a workasi	y compenin	e market				
		Agree		ee N/A	Neither agree or disagree		Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2022/23	Agree	30	26	12	24 10	0 1	6 11
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)		Agree	30		12	24 1		6 11
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23 2022/23 2022/23	Agree	30 19 11 1	26	12 11 1 1	24 10 22 6 2 4 0 5	0 10 6 14 4 :	6 11 4 9 2 2 2 1
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23 2022/23 2022/23	Agree	30 19 11 1 8	26 25 1 6 6	12 11 1 1 3	24 10 22 0 2 4 0 :	0 10 6 14 4 :	6 11 4 9 2 2
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23 2022/23 2022/23 2022/23	ed in a workable	30 19 11 1 8 y competitiv	26 25 1 6 6	12 11 1 1 3	24 10 22 6 2 6 6 5	0 10 6 14 2 2	6 11 4 9 2 2 2 1 4 3
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents	2022/23 2022/23 2022/23 2022/23 2022/23 comes expect Year 2022/23		30 19 11 1 8 y competitiv Disagro	26 25 1 6 6 re market ee N/A	12 11 1 1 3 : Spot market Neither agree or disagree 19	24 10 22 2 0 6 Strongly agree	10 10 10 10 10 10 10 10 10 10 10 10 10 1	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers	2022/23 2022/23 2022/23 2022/23 2022/23 comes expect		30 19 11 1 8 y competitiv Disagro	26 25 1 6 6 ve market	12 11 1 1 3 : Spot market Neither agree or disagree 19	24 10 22 2 2 4 0 5 6 Strongly agree	10 10 10 10 10 10 10 10 10 10 10 10 10 1	6 11 4 9 2 2 2 1 4 3 • Count (n=) 7 11 6 9
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23		30 19 11 1 8 y competitiv Disagro 37 29 8 1	26 25 1 6 6 ve market ee N/A 18	12 11 1 1 3 : Spot market Neither agree or disagree 19 18 1	24 10 22 2 0 6 Strongly agree	10 10 10 10 10 10 10 10 10 10 10 10 10 1	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes of the content of the conten	2022/23 2022/23 2022/23 2022/23 2022/23 comes expect Year 2022/23 2022/23 2022/23		30 19 11 1 8 y competitiv Disagro 37 29	26 25 1 6 6 re market ee N/A 18 15 3	12 11 1 1 3 : Spot market Neither agree or disagree 19	24 10 22 2 0 6 Strongly agree	10 10 10 10 10 10 10 10 10 10 10 10 10 1	6 11: 4 9 2 2 2 1 4 3: e Count (n=) 7 11:
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes.	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	30 19 11 1 8 y competitive Disagration 37 29 8 1 11	26 25 1 6 6 re market ee N/A 18 15 3 4 4	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS	24 10 22 6 2 6 3 6 Strongly agree 20 17 3 2 2 4 and OTC	10 10 10 10 10 10 10 10 10 10 10 10 10 1	6 11: 4 9 2 2 2 1. 4 3: • Count (n=) 7 11: 6 9 1 2 4 1. 5 3:
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 8 8 8 8 18 15 3 4 4 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	12 11 1 1 1 3 : Spot market Neither agree or disagree 19 18 1 1 7 : Hedge market, including AS) Neither agree or disagree	24 10 22	10 10 10 10 10 10 10 10 10 10 10 10 10 1	6 11: 4 9 2 2 2 1: 4 3: • Count (n=) 7 11: 6 9 1 2 4 1: 5 3: • Count (n=) 9 11:
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 re market ee N/A 18 15 3 4 4 re market ee N/A 19 14	12 11 1 1 3 : Spot market Neither agree or disagree 19 18 1 1 7 : Hedge market, including AS) Neither agree or disagree 31	24 10 22	Strongly disagree Strongly disagree Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 8 8 8 8 18 15 3 4 4 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	12 11 1 1 1 3 : Spot market Neither agree or disagree 19 18 1 1 7 : Hedge market, including AS) Neither agree or disagree	24 10 22	Strongly disagree Strongly disagree Strongly disagree Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 re market ee N/A 18 15 3 4 4 re market ee N/A 19 14	12 11 1 1 3 : Spot market Neither agree or disagree 19 18 1 1 7 : Hedge market, including AS) Neither agree or disagree 31	24 10 22	2 Strongly disagree 7 1 2 1 5 0 4 1 2 1 1 2 1 1 2 1 1 2 1 1 3 1 1 2 1 1 3 1 1 4 1 1 5 1 1 6 1 1	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the prices of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailers Both generator and electricity retailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agre	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree ed in a workable Agree ed in a workable	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 : Ancillary service markets	24 10 22	10 10 10 10 10 10 10 10 10 10 10 10 10 1	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of participants and participants who agree electricity markets reflect the outcome of participants and participants and participants and participants and participants and p	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree ed in a workable Agree	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS> Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree	Strongly agree Cand OTC Strongly agree	2 Strongly disagree 7 1 2 1 5 0 4 1 2 1 1 2 1 1 2 1 1 2 1 1 3 1 1 2 1 1 3 1 1 4 1 1 5 1 1 6 1 1	6 11 4 9 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of	2022/23 2022/23	Agree ed in a workable Agree ed in a workable	30 19 11 1 8 y competitive Disagree 37 29 8 1 11 y competitive Disagree 24 17 7 0 8 y competitive Disagree 8 1 17 7 0 8	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 re market ee N/A 19 14 5 1 1 re market	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33	24 10 22 2 2 0 6 3 Strongly agree 20 17 3 2 2 3 4 Strongly agree 41 Strongly agree 41	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree	6 11 4 9 2 2 1 4 3 E Count (n=) 7 11 6 9 1 2 4 1 5 3 E Count (n=) 9 11 9 9 0 2 7 1 3 3 E Count (n=) 7 11 7 9
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of participants who agree electricity markets reflect the outcome of	2022/23 2022/23	Agree ed in a workable Agree ed in a workable	30 19 11 1 8 y competitive Disagree 24 17 7 0 8 y competitive Disagree 24 27 7 29 8 1 29 8 1 29 8 1 29 8 1 20 8 1 20 8 9 8 20 8 20 8 20 8 20 8 20 8 20 8	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 re market ee N/A 8 7 1	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33	24 10 22 2 2 0 6 3 Strongly agree 20 3 2 2 2 4 3 4 Strongly agree 41 6	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree	6 11 4 9 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 3 e Count (n=) 7 11 7 9 0 2
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Perimarily an electricity retailer BB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outco Deganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Perimarily an electricity retailer BB & Transmission Percentage of participants who agree that prices in the following electricity inarkets reflect the outco Deganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Perimarily an electricity retailer BB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outco Deganisation type All respondents All survey respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outco Deganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Perimarily an electricity retailer ("Gen-tailer)	2022/23 2022/23	Agree ed in a workable Agree ed in a workable	30 19 11 1 8 y competitive Disagrous 24 17 7 0 8 y competitive Disagrous 24 17 7 0 8 y competitive Disagrous 24 17 7 0 8	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 re market ee N/A 8	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2	24 10 22 2 2 0 6 3 Strongly agree 20 17 3 2 2 3 4 Strongly agree 41 32 9 8 6	Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree Strongly disagree	6 11 4 9 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 e Count (n=) 7 11 7 9 0 2 1 1
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer BDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer BDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Permanily and electricity retailer ("Gen-tailer) BDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) BDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) BDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) BDB & Transmission	2022/23 2022/23	Agree ed in a workable Agree ed in a workable	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 re market ee N/A 8 7 1 0	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3	24 10 22 2 2 0 6 3 Strongly agree 20 17 3 2 2 3 4 Strongly agree 41 32 9 8 6	Strongly disagree	6 11 4 9 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 e Count (n=) 7 11 7 9 0 2 1 1
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the primarily markets reflect the outcome of the p	2022/23 2022/23	Agree ed in a workable Agree ed in a workable	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 8 7 1 0 2	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree	24 10 22 2 2 0 6 Strongly agree 20 17 3 2 2 6 and OTC Strongly agree 21 7 5 3 4 Strongly agree 41 32 9 8 4 Strongly agree	Strongly disagree	6 11 4 9 2 2 1 4 3 e Count (n=) 7 11 6 9 1 12 4 15 5 3 e Count (n=) 9 11 9 9 11 7 13 3 3 e Count (n=) 7 11 7 9 0 2 1 1 7 9 0 2 1 1 2 3
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2022/23 2022/23	Agree ed in a workable Agree Agree	30 19 11 1 8 y competitive Disagra 37 29 8 1 11 y competitive Disagra 24 17 7 0 8 y competitive Disagra 23 17 6 0 7 Disagra 23 17 6 0 7	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 8 7 1 0 2	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 31 2 Neither agree or disagree	24 10 22 2 0 6 Strongly agree 20 17 3 2 2 K and OTC Strongly agree 22 17 5 3 4 Strongly agree 41 32 9 8 4	Strongly disagree	6 11 4 9 2 2 1 4 3 • Count (n=) 7 11 6 9 1 2 4 1 5 3 • Count (n=) 9 11 9 9 0 2 7 1 3 3 3 • Count (n=) 7 11 7 9 0 2 1 1 2 3
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents But survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers EDB & Transmission Chere is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Companisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Companisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	Agree ed in a workable Agree Agree	30 19 11 1 8 y competitive Disagra 37 29 8 1 11 y competitive Disagra 24 17 7 0 8 y competitive Disagra 23 17 6 0 7 Disagra 23 17 6 0 7	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 8 7 1 0 2	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 31 2 Neither agree or disagree	24 10 22 2 2 0 6 3 Strongly agree 20 17 3 2 2 Cand OTC Strongly agree 22 17 5 3 4 Strongly agree 41 6 32 9 8 4 Strongly agree 41 6 32 9 8 4 Strongly agree 41 6 32 9 8 4	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 3 e Count (n=) 7 11 7 9 0 2 1 1 2 3
All survey respondents excluding gen-tailers both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily and electricity markets reflect the outcomes and the properties of participants who agree that prices in the following electricity markets reflect the outcomes and the primarily and electricity retailer ("Gen-tailer) Primari	2022/23 2022/23	Agree ed in a workable Agree Agree	30 19 11 1 8 y competitive Disagra 37 29 8 1 11 y competitive Disagra 24 17 7 0 8 y competitive Disagra 23 17 6 0 7 Disagra 23 17 6 0 7	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 8 7 1 0 2	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 31 2 Neither agree or disagree 1	24 10 22 2 2 0 6 Strongly agree 20 17 3 2 2 3 4 Strongly agree 41 32 9 8 4 Strongly agree 41 32 9 8 4 Strongly agree 41 32 9 8 4	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 3 e Count (n=) 7 11 7 9 0 2 1 1 2 3
all survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) passistion type all respondents who agree that prices in the following electricity markets reflect the outcome of the prices of participants who agree that prices in the following electricity markets reflect the outcome of the prices of participants who agree that prices in the following electricity markets reflect the outcome of the prices of participants who agree that prices in the following electricity markets reflect the outcome of passistion type and the prices of participants who agree that prices in the following electricity markets reflect the outcome of passistion type are prices of participants who agree that prices in the following electricity markets reflect the outcome of passistion type all respondents are prices of participants who agree that prices in the following electricity markets reflect the outcome of passistion type all respondents and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimaril	2022/23 2022/23	Agree ed in a workable Agree Agree	30 19 11 1 8 y competitive Disagra 37 29 8 1 11 y competitive Disagra 24 17 7 0 8 y competitive Disagra 23 17 6 0 7 Disagra 4 47 7 5	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 8 7 1 0 2	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1	24 10 22 2 2 0 6 Strongly agree 20 17 3 2 2 3 4 Strongly agree 41 32 9 8 4 Strongly agree 41 32 9 8 4 Strongly agree 41 32 9 8 4	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 e Count (n=) 7 11 7 9 0 2 1 1 2 3
Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rim	2022/23 2022/23	Agree ed in a workable Agree Agree	30 19 11 1 8 y competitive Disagra 37 29 8 1 11 y competitive Disagra 24 17 7 0 8 y competitive Disagra 24 17 7 10 8 y competitive Disagra 25 17 6 0 7	26 25 1 6 6 8 8 8 8 15 3 4 4 8 8 19 14 5 1 1 1 7 8 8 7 1 0 2 8 8 7 1 0 2	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 : Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree	24 10 22 2 2 0 6 Strongly agree 20 17 3 2 2 3	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 3 e Count (n=) 7 11 7 9 0 2 1 1 2 3
Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ercentage of participants who agree that prices in the following electricity markets reflect the outcome of the property of the following electricity markets reflect the outcome of the property of the following electricity markets reflect the outcome of the following electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants and electricity reflect ("Gen-tailer) rimarily an electricity retailer ("Gen	2022/23 2022/23	Agree ed in a workable Agree Agree Agree	30 19 11 1 8 y competitive Disagra 37 29 8 1 11 y competitive Disagra 24 17 7 0 8 y competitive Disagra 23 17 6 0 7 Disagra 41 Disagra 41	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 8 7 1 0 2 8 7 1 0 2	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS> Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2	24 10 22 2 2 0 6 3 Strongly agree 20 17 3 2 2 2 K and OTC Strongly agree 22 17 5 3 4 Strongly agree 41 6 32 9 8 4 Strongly agree 41 6 41 6 41 6 41 6 41 6 41 6 Strongly agree 41 6 41 6 41 6 41 6 41 6 41 6 41 6 41 6	Strongly disagree	6 11 4 9 2 2 2 1 4 3 Count (n=) 7 11 6 9 1 2 4 1 5 3 Count (n=) 9 11 9 9 11 9 9 11 7 13 3 3 Count (n=) 7 11 7 9 0 2 1 1 2 3 Count (n=) 1 1 1 1 1 9 0 2 0 1 0 3
All survey respondents excluding gen-tailers out generator and electricity retailer ("Gen-tailer) trimarily an electricity retailer DB & Transmission recreentage of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) trimarily an electricity retailer DB & Transmission recreentage of participants who agree that prices in the following electricity markets reflect the outcome of participants who agree that prices in the following electricity markets reflect the outcome of participants excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) trimarily an electricity retailer ("Gen-tailer) electricity espondents excluding gen-tailers electricity espondents excluding gen-tailers electricity retailer ("Gen-tailer) electricity espondents excluding gen-tailers electricity erespondents excluding gen-tailers electricity erespondents excluding gen-tailers electricity erespondents excluding electricity elec	2022/23 2022/23	Agree ed in a workable Agree Agree Agree	30 19 11 1 8 y competitive Disagra 37 29 8 1 11 y competitive Disagra 24 17 7 0 8 y competitive Disagra 23 17 6 0 7 Disagra 41 Disagra 41	26 25 1 6 6 8 8 8 8 15 3 4 4 8 8 19 14 5 1 1 1 7 8 8 7 1 0 2 8 8 7 1 0 2	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS> Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2	24 10 22 2 2 0 6 3 Strongly agree 20 17 3 2 2 2 K and OTC Strongly agree 22 17 5 3 4 Strongly agree 41 6 32 9 8 4 Strongly agree 41 6 41 6 41 6 41 6 41 6 41 6 Strongly agree 41 6 41 6 41 6 41 6 41 6 41 6 41 6 41 6	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 3 e Count (n=) 7 11 7 9 0 2 1 1 1 1 1 1 1 9 0 2 0 1 0 3
All survey respondents excluding gen-tailers obth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the properties of the	2022/23 2022/23	Agree ed in a workable Agree Agree	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 1 1 0 1 0 4 37 32 5 5	12 11 1 1 3 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including ASY Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2 2 0 1	24 10 22 2 6 2 0 6 Strongly agree 20 17 3 2 2 2 K and OTC Strongly agree 22 17 5 3 4 Strongly agree 41 6 32 9 8 4 Strongly agree 41 6 41 6 41 6 41 6 41 6 41 6 41 6 41 6	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 12 7 13 8 Count (n=) 9 11 9 9 17 7 13 17 9 9 17 17 17 17 18 18 19 19 19 19 19 19 19 10 10 10 10 10 10 10 10 10 10 10 10 10
All survey respondents excluding gen-tailers Both generator and electricity retailer 'Fimarily an electricity retailer Both generator and electricity retailer Both & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcome of the prices of participants who agree that prices in the following electricity markets reflect the outcome of the prices of the price	2022/23 2022/23	Agree ed in a workable Agree Agree	30 19 11 1 8 y competitive Disagration Dis	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 8 7 1 0 2 8 7 1 0 2 8 6 N/A 37 32 5	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including ASN Neither agree or disagree 31 28 3 1 13 : Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2 2	24 10 22 2 0 6 Strongly agree 20 17 3 2 2 2 3 4 Strongly agree 41 32 9 8 4 9 8 4 9 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 15 5 3 e Count (n=) 9 11 9 9 0 2 7 13 3 3 e Count (n=) 7 11 1 11 1 9 0 2 1 12 3 3 e Count (n=) 7 11 1 11 1 9 0 2 1 1 2 3
All survey respondents excluding gen-tailers both generator and electricity retailer ("Gen-tailer) rimarily an electric	2022/23 2022/23	Agree ed in a workable Agree Agree Agree	30 19 11 1 8 y competitive Disagration Di	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 1 1 0 1 0 4 37 32 5 5 7	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including ASN Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2 2 0 1 1 1	24 10 22 2 0 6 Strongly agree 20 17 3 2 2 2 3 4 Strongly agree 41 32 9 8 4	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 15 5 3 e Count (n=) 9 11 9 9 0 2 7 11 3 3 e Count (n=) 7 11 7 9 0 2 1 1 1 1 1 1 1 9 0 2 0 3 e Count (n=) 7 11 1 9 0 3 e Count (n=) 7 11 1 11 1 9 0 3 1 13 3 3 3 3
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer BOB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity electricit	2022/23 2022/23	Agree ed in a workable Agree Agree	30 19 11 1 8 y competitive Disagra 37 29 8 1 11 y competitive Disagra 24 17 7 0 8 y competitive Disagra 24 17 7 0 8 y competitive Disagra 23 17 6 0 7 Disagra 41 31 10 1 13 Disagra 37	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 8 7 1 0 2 8 7 1 0 2 8 7 1 0 2 8 7 1 0 2 8 7 1 0 4 37 32 5 7 8 8 7 7 1 0 4 37 32 5 7	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2 2 0 1 1 1 Neither agree or disagree 3	24 10 22 2 2 0 6 Strongly agree 20 17 3 2 2 2	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 e Count (n=) 7 11 7 9 0 2 1 1 2 3 e Count (n=) 7 11 1 11 1 9 0 2 0 1 3 3 e Count (n=) 7 11 7 9 0 3
All survey respondents excluding gen-tailers Soth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes of the prices of the following electricity markets reflect the outcomes of the generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes of the generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes of the generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen	2022/23 2022/23	Agree ed in a workable Agree Agree Agree	30 19 11 1 8 y competitive Disagration Di	26 25 1 6 6 8 8 8 8 15 3 4 4 8 16 19 14 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS> Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2 2 0 1 1 1 Neither agree or disagree 3 3 3	24 10 22 2 2 0 6 Strongly agree 20 17 3 2 2 2	Strongly disagree	6 11 4 9 2 2 2 1 4 3 e Count (n=) 7 11 6 9 1 2 4 1 5 3 e Count (n=) 9 11 9 9 0 2 7 1 3 3 3 e Count (n=) 7 11 7 9 0 2 1 1 2 3 e Count (n=) 7 11 7 9 0 2 1 1 3 3 3
All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Perimarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Perimarily an electricity retailer ("Gen-tailer) Perimarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Perimarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Perimarily an electricity retailer ("Gen-tailer) Perimari	2022/23 2022/23	Agree ed in a workable Agree Agree Agree	30 19 11 1 8 y competitive Disagra 37 29 8 1 11 y competitive Disagra 24 17 7 0 8 y competitive Disagra 24 17 7 0 8 y competitive Disagra 23 17 6 0 7 Disagra 41 31 10 1 13 Disagra 37	26 25 1 6 6 7e market ee N/A 18 15 3 4 4 7e market ee N/A 19 14 5 1 1 7e market ee N/A 8 7 1 0 2 7 1 1 0 4 37 32 5 5 7	12 11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 Hedge market, including AS) Neither agree or disagree 31 28 3 1 13 Ancillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2 2 0 1 1 1 Neither agree or disagree 3	24 10 22 2 2 0 6 Strongly agree 20 17 3 2 2 2	Strongly disagree	6 11: 4 9 2 2 2 1: 4 3: Count (n=) 7 11: 6 9 1 2 4 1: 5 3: Count (n=) 9 11: 9 9 0 2 7 11: 7 9 0 2 7 11: 7 9 0 2 1 11: 1 9 0 2 1 11: 1 9 0 2 1 11: 1 9 0 3 Count (n=) 7 11: 6 9 1 3 3 Count (n=) 7 11: 7 9 0 2 1 1 1: 1 9 0 3 Count (n=) 7 11: 1 9 1 11: 1 1

Organisation type	Year	Agree	Disa	gree N/A	Neither	agree or disagree	Strongly agree	Strongly disagree	e Count (n:
All respondents	2022/23		27	36	6		33	6 1	10 1
All survey respondents excluding gen-tailers	2022/23		21	29	6		29	3	9
Both generator and electricity retailer ("Gen-tailer)	2022/23		6	7	0		4	3	1
Primarily an electricity retailer	2022/23		2	4	1		1	0	1
EDB & Transmission	2022/23		9	7	0		•		3
EDB & ITAIISIIIISSIOII	2022/23		9	/	U		10	1	3
The New Zealand electricity market ensures electricity is generated efficiently									
Organisation type	Year	Agree	Disa	gree N/A	Neither	agree or disagree	Strongly agree	Strongly disagree	e Count (n:
All respondents	2022/23	Agree	46	24	6				7 1
All survey respondents excluding gen-tailers	2022/23		37	22	5				5
							_	<i>,</i> 7	3
Both generator and electricity retailer ("Gen-tailer)	2022/23		9	2	1		0	7	2
Primarily an electricity retailer	2022/23		1	5	2			2	0
DB & Transmission	2022/23		11	4	2		8	4	1
The New Zealand electricity market ensures electricity is transmitted efficiently									
Organisation type	Year	Agree		gree N/A		agree or disagree		Strongly disagree	
All respondents	2022/23		49	10	11			4	2 1
All survey respondents excluding gen-tailers	2022/23		42	7	9		28	9	2
Both generator and electricity retailer ("Gen-tailer)	2022/23		7	3	2		4	5	0
rimarily an electricity retailer	2022/23		4	1	2		4	1	0
DB & Transmission	2022/23		13	2	1		9	4	1
The New Zealand electricity market ensures electricity is distributed efficiently									
Organisation type	Year	Agree	Disa	gree N/A	Neither	agree or disagree	Strongly agree	Strongly disagre	Count (n:
All respondents	2022/23		40	27	9		30		5 1
All survey respondents excluding gen-tailers	2022/23		32	20	8		26	7	4
Both generator and electricity retailer ("Gen-tailer)	2022/23		8	7	1		4	0	1
Primarily an electricity retailer	2022/23		2	5	2		2	0	1
EDB & Transmission	2022/23		11	6	0		7	5	1
				-	-				
New Zealand's wholesale market efficiently coordinates electricity production and consumption.							N		
Organisation type	Year	Agree	Disa	gree N/A	Neither	agree or disagree	Strongly agree	Strongly disagree	e Count In-
All respondents	2022/23		50	16	10		17 1		10 1
All survey respondents excluding gen-tailers	2022/23		40	13	10		14 1		9
Both generator and electricity retailer ("Gen-tailer)	2022/23		10	3	0		14 1	1	1
	2022/23		4	3			9	4	1
Primarily an electricity retailer			•	3 7	1	* () *	2	U -	4
EDB & Transmission	2022/23		11	/	2		3	5	2
New Zealand's hedge market efficiently coordinates electricity production and consumption.	Voor	Agroo	Dica	graa NI/A	Noithe	agree or disagree	Ctrongly agra	Strongly disagra	o Count In
Organisation type	Year	Agree		gree N/A		agree or disagree		Strongly disagree	
All respondents	2022/23		21	21	30				L6 1
All survey respondents excluding gen-tailers	2022/23		10	17	29		24	2 1	L5
Both generator and electricity retailer ("Gen-tailer)	2022/23		11	4			3	1	1
Primarily an electricity retailer	2022/23		1	3	2		1	0	5
EDB & Transmission	2022/23		4	4	12		7	1	2
New Zealand's wholesale market efficiently facilitates timely investment in the electricity system.									
				_	A 1 . * 1 l				a Count (n-
Organisation type	Year	Agree	Disa	gree N/A		agree or disagree		Strongly disagree	
Organisation type All respondents	Year 2022/23	Agree	Disa 22	32	12		27	6 1	19 1
Organisation type All respondents All survey respondents excluding gen-tailers	Year 2022/23 2022/23	Agree	22 10	32 27	12 12			6 1	
Organisation type All respondents All survey respondents excluding gen-tailers	Year 2022/23 2022/23 2022/23	Agree	22	32	12		27	6 1 5 1	19 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2022/23 2022/23 2022/23 2022/23	Agree	22 10	32 27	12 12		27 24 3	6 1 5 1	19 1 19
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2022/23 2022/23 2022/23	Agree	22 10	32 27	12 12 0		27 24 3 1	6 1 5 1 1	19 1 19
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2022/23 2022/23 2022/23 2022/23	Agree	22 10	32 27	12 12 0 1		27 24 3 1	6 1 5 1 1 0	19 1 19
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system.	Year 2022/23 2022/23 2022/23 2022/23 2022/23		10 12 2 3	32 27 5 1 6	12 12 0 1 6		27 24 3 1 7	6 1 5 1 1 0 3	19 1 19 0 7 5
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system.	Year 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	10 12 2 3	32 27	12 12 0 1 6		27 24 3 1 7	6 1 5 1 1 0	19 1 19 0 7 5
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type	Year 2022/23 2022/23 2022/23 2022/23 2022/23		10 12 2 3	32 27 5 1 6	12 12 0 1 6	agree or disagree	27 24 3 1 7 Strongly agree	6 1 5 1 1 0 3 e Strongly disagree	19 1 19 0 7 5
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents	Year 2022/23 2022/23 2022/23 2022/23 2022/23		10 12 2 3	32 27 5 1 6	12 0 1 6 Neither	agree or disagree	27 24 3 1 7 Strongly agree	6 1 5 1 1 0 3 • Strongly disagree 3 1	19 1 19 0 7 5
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers	Year 2022/23 2022/23 2022/23 2022/23 Year 2022/23		22 10 12 2 3 Disa	32 27 5 1 6 gree N/A	12 0 1 6 Neither	agree or disagree	27 24 3 1 7 Strongly agree	6 1 5 1 1 0 3 • Strongly disagree 3 1	19 1 19 0 7 5 e Count (n =
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23		22 10 12 2 3 Disa 22	32 27 5 1 6 gree N/A 17 14	12 0 1 6 Neither 28 27	agree or disagree	27 24 3 1 7 Strongly agree	6 1 5 1 1 0 3 • Strongly disagree 3 1	19 1 19 0 7 5 e Count (n =
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23		22 10 12 2 3 Disa 22 12	32 27 5 1 6 gree N/A 17 14 3	12 0 1 6 Neither 28 27 1	agree or disagree	27 24 3 1 7 Strongly agree	6 1 5 1 1 0 3 • Strongly disagree 3 1	19 1 19 0 7 5 e Count (n =
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23 2022/23		22 10 12 2 3 Disa 22 12 10	32 27 5 1 6 gree N/A 17 14 3 3	12 0 1 6 Neither 28 27 1 2	agree or disagree	27 24 3 1 7 Strongly agree	6 1 5 1 1 0 3 • Strongly disagree 3 1	19 1 19 0 7 5 e Count (n =
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1	32 27 5 1 6 gree N/A 17 14 3 3 3	12 0 1 6 Neither 28 27 1 2	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7	6 1 5 1 1 0 3 • Strongly disagree 3 1 2 1 1 0 1	19 1 19 0 7 5 e Count (n= 19 1 19 0 5 4
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23		22 10 12 2 3 Disa 22 12 10 1 4	32 27 5 1 6 8gree N/A 17 14 3 3 3 3	12 0 1 6 Neither 28 27 1 2 11	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree	6 1 5 1 1 0 3 E Strongly disagree 3 1 1 1 0 1 1 1 0 1	19 1 19 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4	32 27 5 1 6 gree N/A 17 14 3 3 3 3 3	12 0 1 6 Neither 28 27 1 2 11	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 1	6 1 5 1 1 0 3 2 Strongly disagree 3 1 1 0 1 1 0 1 1 c Strongly disagree 3 1	19 1 19 0 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4	32 27 5 1 6 gree N/A 17 14 3 3 3 3 gree N/A 27 27	12 0 1 6 Neither 28 27 1 2 11 Neither 6	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 1	6 1 5 1 1 0 3 2 Strongly disagree 3 1 1 0 1 1 0 1 1 c Strongly disagree 3 1	19 1 19 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4	32 27 5 1 6 gree N/A 17 14 3 3 3 3 3	12 0 1 6 Neither 28 27 1 2 11	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 1	6 1 5 1 1 0 3 • Strongly disagree 3 1 1 0 1 1 0 1 • Strongly disagree 3 1 9 1	19 1 19 0 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4	32 27 5 1 6 gree N/A 17 14 3 3 3 3 gree N/A 27 27	12 0 1 6 Neither 28 27 1 2 11 Neither 6	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 1	6 1 5 1 1 0 3 • Strongly disagree 3 1 1 0 1 1 0 1 • Strongly disagree 3 1 9 1	19 1 19 0 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1 17
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents Bull survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer ("Gen-tailer) Orimarily an electricity retailer ("Gen-tailer)	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4 Disa 35 21	32 27 5 1 6 8gree N/A 17 14 3 3 3 3 3 9gree N/A 27 27 0	12 0 1 6 Neither 28 27 1 2 11 Neither 6	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 1	6 1 5 1 1 0 3 • Strongly disagree 3 1 1 0 1 1 0 1 • Strongly disagree 3 1 9 1	19 1 19 0 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1 17 2
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4 Disa 35 21 14	32 27 5 1 6 gree N/A 17 14 3 3 3 3 gree N/A 27 27 0 3	12 0 1 6 Neither 28 27 1 2 11 Neither 6 6	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 17 1	6 1 5 1 1 0 3 • Strongly disagree 3 1 1 0 1 1 0 1 • Strongly disagree 3 1 9 1	19 1 19 0 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1 17 2
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4 Disa 35 21 14	32 27 5 1 6 gree N/A 17 14 3 3 3 3 gree N/A 27 27 0 3	12 0 1 6 Neither 28 27 1 2 11 Neither 6 6	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 17 1	6 1 5 1 1 0 3 • Strongly disagree 3 1 1 0 1 1 0 1 • Strongly disagree 3 1 9 1	19 1 19 0 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1 17 2
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4 Disa 35 21 14	32 27 5 1 6 gree N/A 17 14 3 3 3 3 gree N/A 27 27 0 3	12 0 1 6 Neither 28 27 1 2 11 Neither 6 6	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 17 1	6 1 5 1 1 0 3 8 Strongly disagree 3 1 1 0 1 1 0 1 1 2 1 1 0 1 1 2 Strongly disagree 3 1 9 1	19 1 19 0 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1 17 2
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4 Disa 35 21 14	32 27 5 1 6 gree N/A 17 14 3 3 3 3 gree N/A 27 27 0 3	12 0 1 6 Neither 28 27 1 2 11 Neither 6 6	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 17 1	6 1 5 1 1 0 3 8 Strongly disagree 3 1 1 0 1 1 0 1 1 2 1 1 0 1 1 2 Strongly disagree 3 1 9 1	19 1 19 0 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1 17 2
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4 Disa 35 21 14	32 27 5 1 6 gree N/A 17 14 3 3 3 3 gree N/A 27 27 0 3	12 0 1 6 Neither 28 27 1 2 11 Neither 6 6	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 17 1	6 1 5 1 1 0 3 8 Strongly disagree 3 1 1 0 1 1 0 1 1 2 1 1 0 1 1 2 Strongly disagree 3 1 9 1	19 1 19 0 7 5 e Count (n=19 1 19 0 5 4 e Count (n=19 1 17 2
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	22 10 12 2 3 Disa 22 12 10 1 4 Disa 35 21 14	32 27 5 1 6 gree N/A 17 14 3 3 3 3 gree N/A 27 27 0 3	12 0 1 6 Neither 28 27 1 2 11 Neither 6 6	agree or disagree	27 24 3 1 7 Strongly agree 29 23 6 1 7 Strongly agree 18 17 1	6 1 5 1 1 0 3 8 Strongly disagree 3 1 1 0 1 1 0 1 1 2 1 1 0 1 1 2 Strongly disagree 3 1 9 1	19 1 19 0 7 5 Count (n=19 1 19 0 5 4 Count (n=19 1 17 2

ectricity market settings will support an efficient transition of the energ	•	ly dispers	At = 5 · 1	roo or discares	rongh agree	
ganisation type respondents	Year Strong 2022/23	ly disagree Disagree 8%	Neither ag	ree or disagree Agree St 18% 27%	rongly agree N/A 9%	Cour 3%
survey respondents excluding gen-tailers	2022/23	10%	34%	21% 24%	7%	4%
th generator and electricity retailer ("Gen-tailer)	2022/23	0%	33%	5% 43%	19%	0%
marily an electricity retailer B & Transmission	2022/23 2022/23	17% 10%	42% 33%	17% 8% 7% 40%	8% 7%	8% 3%
		20//				0 ,0
e electricity system will maintain reliability through the transition to loganisation type		ly disagree Disagree	Neither ag	gree or disagree Agree St	rongly agree N/A	Cour
respondents	2022/23	9%	26%	25% 29%	8%	3%
survey respondents excluding gen-tailers	2022/23	10%	26%	28% 25%	7%	4%
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer	2022/23 2022/23	5% 8%	29% 8%	10% 48% 17% 50%	10% 8%	0% 8%
B & Transmission	2022/23	13%	23%	27% 27%	7%	3%
electricity industry is meeting consumers' needs						
anisation type		ly disagree Disagree			rongly agree N/A	Cour
respondents survey respondents excluding gen-tailers	2022/23 2022/23	11% 9%	30% 35%	15% 35% 15% 31%	8% 7%	2% 2%
h generator and electricity retailer ("Gen-tailer)	2022/23	19%	5%	14% 52%	10%	0%
marily an electricity retailer	2022/23	42%	33%	0% 8%	8%	8%
3 & Transmission	2022/23	3%	30%	13% 40%	10%	3%
electricity industry will meet consumers' evolving needs in the future						
anisation type		ly disagree Disagree	-		rongly agree	Cour
espondents survey respondents excluding gen-tailers	2022/23	6% 7%	25% 26%	28% 28% 30% 24%	11%	3% 3%
n generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	0%	19%	19% 48%	14%	0%
narily an electricity retailer	2022/23	17%	25%	33% 8%	8%	8%
& Transmission	2022/23	3%	20%	27% 33%	13%	3%
ve confidence in the role the EA plays as kaitiaki of the electricity sector	or				X.	
anisation type	Year Strong	ly disagree Disagree			rongly agree N/A	Cour
espondents	2022/23	12%	25% 27%	32% 25%	3%	3%
urvey respondents excluding gen-tailers n generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	13% 5%	27% 14%	33% 21% 29% 48%	3% 5%	3% 0%
narily an electricity retailer	2022/23	33%	33%	8% 8%	17%	0%
& Transmission	2022/23	10%	30%	40% 20%	0%	0%
electricity sector operates efficiently						
anisation type		ly disagree Disagree			rongly agree N/A	Cour
espondents	2022/23	10%	24%	26% 31%	7%	3%
urvey respondents excluding gen-tailers n generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	10% 10%	26%	29% 28% 14% 43%	4% 19%	3% 0%
narily an electricity retailer	2022/23	42%	25%	8% 8%	8%	8%
& Transmission	2022/23	3%	27%	30% 37%	3%	0%
electricity system delivers a high level of reliability						
anisation type	Year Strong	ly disagree Disagree	Neither ag	gree or disagree Agree St	rongly agree N/A	Cour
respondents	2022/23	3%	8%	19% 50%	19%	1%
survey respondents excluding gen-tailers h generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	3%	9% 5%	20% 53% 14% 38%	14% 43%	1% 0%
narily an electricity retailer (Gen-tailer)	2022/23	8%	8%	25% 33%	43% 17%	8%
3 & Transmission	2022/23	3%	7%	23% 53%	13%	0%
EA actively monitors market outcomes						
anisation type		ly disagree Disagree			rongly agree N/A	Cour
espondents survey respondents excluding gen-tailers	2022/23 202 <mark>2</mark> /23	8% 9%	10% 11%	19% 51% 21% 48%	9% 6%	3% 4%
h generator and electricity retailer ("Gen-tailer)	2022/23	0%	5%	10% 62%	24%	0%
narily an electricity retailer	2022/23	25%	25%	17% 8%	17%	8%
& Transmission	2022/23	13%	7%	20% 53%	7%	0%
EA actively monitors participant behaviour						
anisation type espondents	Year Strong 2022/23	ly disagree Disagree 7%	Neither ag	ree or disagree Agree St 23% 46%	rongly agree N/A 11%	Cour 3%
survey respondents excluding gen-tailers	2022/23	7%	12%	27% 45%	5%	3%
h generator and electricity retailer ("Gen-tailer)	2022/23	5%	5%	5% 48%	38%	0%
aarily an electricity retailer & Transmission	2022/23	17%	33%	25% 0%	17%	8%
x 1141151111551UII	2022/23	10%	7%	20% 63%	0%	0%
	Year Strong	ly disagree Disagree	Neither 20	ree or disagree Agree St	rongly agree N/A	Cour
nisation type	Year Strong 2022/23	ly disagree Disagree 9%	Neither ag 25%	gree or disagree Agree St 25% 27%	rongly agree N/A	Cour 3%
espondents						
enisation type espondents urvey respondents excluding gen-tailers n generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23	9%	25%	25% 27%	11%	3%
espondents urvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer) varily an electricity retailer	2022/23 2022/23 2022/23 2022/23	9% 11% 0% 42%	25% 27% 14% 33%	25% 27% 28% 24% 14% 43% 0% 0%	11% 7% 29% 17%	3% 3% 0% 8%
enisation type espondents urvey respondents excluding gen-tailers n generator and electricity retailer ("Gen-tailer) narily an electricity retailer & Transmission	2022/23 2022/23 2022/23 2022/23 2022/23	9% 11% 0%	25% 27% 14%	25% 27% 28% 24% 14% 43%	11% 7% 29%	3% 3% 0%
espondents urvey respondents excluding gen-tailers a generator and electricity retailer ("Gen-tailer) arily an electricity retailer & Transmission rentrant retailers can operate on a level playing field with established	2022/23 2022/23 2022/23 2022/23 2022/23	9% 11% 0% 42%	25% 27% 14% 33% 23%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27%	11% 7% 29% 17%	3% 3% 0% 8%
espondents urvey respondents excluding gen-tailers a generator and electricity retailer ("Gen-tailer) earily an electricity retailer & Transmission entrant retailers can operate on a level playing field with established	2022/23 2022/23 2022/23 2022/23 2022/23	9% 11% 0% 42% 7%	25% 27% 14% 33% 23%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27%	11% 7% 29% 17% 7% rongly agree N/A	3% 3% 0% 8% 0%
espondents urvey respondents excluding gen-tailers a generator and electricity retailer ("Gen-tailer) arily an electricity retailer & Transmission entrant retailers can operate on a level playing field with established unisation type espondents urvey respondents excluding gen-tailers	2022/23 2022/23 2022/23 2022/23 2022/23 d retailers Year Strong 2022/23 2022/23	9% 11% 0% 42% 7% Sly disagree Disagree 20% 24%	25% 27% 14% 33% 23% Neither ag 32% 36%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9%	11% 7% 29% 17% 7% rongly agree N/A 3% 2%	3% 3% 0% 8% 0% Cour 14% 16%
espondents urvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer) arily an electricity retailer & Transmission entrant retailers can operate on a level playing field with established inisation type espondents urvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	9% 11% 0% 42% 7% Ely disagree Disagree 20% 24% 5%	25% 27% 14% 33% 23% Neither ag 32% 36% 14%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52%	11% 7% 29% 17% 7% rongly agree N/A 3% 2% 5%	3% 3% 0% 8% 0% Cour 14% 16% 5%
nisation type espondents urvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer) arily an electricity retailer & Transmission entrant retailers can operate on a level playing field with established nisation type espondents urvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer) arily an electricity retailer	2022/23 2022/23 2022/23 2022/23 2022/23 d retailers Year Strong 2022/23 2022/23	9% 11% 0% 42% 7% Sly disagree Disagree 20% 24%	25% 27% 14% 33% 23% Neither ag 32% 36%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9%	11% 7% 29% 17% 7% rongly agree N/A 3% 2% 5% 0%	3% 3% 0% 8% 0% Cour 14% 16%
espondents urvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer) arily an electricity retailer & Transmission rentrant retailers can operate on a level playing field with established inisation type espondents urvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer) arily an electricity retailer & Transmission	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	9% 11% 0% 42% 7% Sly disagree Disagree 20% 24% 5% 58%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0%	11% 7% 29% 17% 7% rongly agree N/A 3% 2% 5% 0%	3% 3% 0% 8% 0% Cour 14% 16% 5%
espondents urvey respondents excluding gen-tailers a generator and electricity retailer ("Gen-tailer) arily an electricity retailer & Transmission rentrant retailers can operate on a level playing field with established anisation type espondents urvey respondents excluding gen-tailers a generator and electricity retailer ("Gen-tailer) arily an electricity retailer & Transmission rentrant generators can operate on a level playing field with establish are transmission	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	9% 11% 0% 42% 7% Sly disagree Disagree 20% 24% 5% 58%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13%	11% 7% 29% 17% 7% rongly agree N/A 3% 2% 5% 0%	3% 3% 0% 8% 0% Cour 14% 16% 5%
enisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) harily an electricity retailer & Transmission rentrant retailers can operate on a level playing field with established enisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) harily an electricity retailer & Transmission rentrant generators can operate on a level playing field with established enisation type espondents	2022/23 2022/23 2022/23 2022/23 2022/23 d retailers Year Strong 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	9% 11% 0% 42% 7% Ply disagree Disagree 20% 24% 5% 58% 17% Ply disagree Disagree 14%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37% Neither ag 21%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13% gree or disagree Agree St 21% 23%	11%	3% 3% 0% 8% 0% Cour 14% 16% 5% 8% 13% Cour
enisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) harily an electricity retailer & Transmission rentrant retailers can operate on a level playing field with established enisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) harily an electricity retailer & Transmission rentrant generators can operate on a level playing field with established enisation type espondents urvey respondents excluding gen-tailers enisation type espondents urvey respondents excluding gen-tailers	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	9% 11% 0% 42% 7% Ely disagree Disagree 20% 24% 5% 58% 17% Ely disagree Disagree 14% 14%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37% Neither ag 21% 24%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13% gree or disagree Agree St 21% 23% 23% 16%	11%	3% 3% 0% 8% 0% Cour 14% 16% 5% 8% 13% Cour 16% 18%
enisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity retailer & Transmission ventrant retailers car operate on a level playing field with established anisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity retailer & Transmission ventrant generators can operate on a level playing field with establish anisation type espondents urvey respondents excluding gen-tailers anisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	9% 11% 0% 42% 7% Ely disagree Disagree 20% 24% 5% 58% 17% Ely disagree Disagree 14% 14% 10%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37% Neither ag 21% 24% 10%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13% gree or disagree Agree St 21% 23% 23% 16% 14% 52%	11%	3% 3% 0% 8% 0% Cour 14% 16% 5% 8% 13% Cour 16% 18% 10%
enisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity retailer & Transmission ventrant retailers car operate on a level playing field with established enisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity retailer ventrant generators can operate on a level playing field with established enisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) in generator and electricity retailer	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	9% 11% 0% 42% 7% Ely disagree Disagree 20% 24% 5% 58% 17% Ely disagree Disagree 14% 14%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37% Neither ag 21% 24%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13% gree or disagree Agree St 21% 23% 23% 16%	11% 7% 29% 17% 7% rongly agree N/A 3% 2% 5% 0% 3% rongly agree N/A 5% 5% 5% 5% 0%	3% 3% 0% 8% 0% Cour 14% 16% 5% 8% 13% Cour 16% 18%
enisation type espondents urvey respondents excluding gen-tailers of generator and electricity retailer ("Gen-tailer) earily an electricity retailer & Transmission rentrant retailers can operate on a level playing field with established enisation type espondents urvey respondents excluding gen-tailers of generator and electricity retailer ("Gen-tailer) earily an electricity retailer & Transmission rentrant generators can operate on a level playing field with established enisation type espondents urvey respondents urvey respondents excluding gen-tailers of generator and electricity retailer ("Gen-tailer) earily an electricity retailer arily an electricity retailer Extransmission	2022/23 2022/23	9% 11% 0% 42% 7% Sly disagree Disagree 20% 24% 5% 58% 17% Sly disagree Disagree 14% 14% 10% 17%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37% Neither ag 21% 24% 10% 42% 20%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13% gree or disagree Agree St 21% 23% 23% 16% 14% 52% 17% 0%	11% 7% 29% 17% 7% rongly agree N/A 3% 2% 5% 0% 3% rongly agree N/A 5% 5% 5% 5% 0%	3% 3% 0% 8% 0% Cour 14% 16% 5% 8% 13% Cour 16% 18% 10% 25%
enisation type espondents urvey respondents excluding gen-tailers a generator and electricity retailer ("Gen-tailer) earily an electricity retailer & Transmission rentrant retailers can operate on a level playing field with established enisation type espondents urvey respondents excluding gen-tailers a generator and electricity retailer ("Gen-tailer) earily an electricity retailer & Transmission rentrant generators can operate on a level playing field with establish enisation type espondents urvey respondents entrant generators can operate on a level playing field with establish enisation type espondents urvey respondents excluding gen-tailers a generator and electricity retailer ("Gen-tailer) earily an electricity retailer & Transmission electricity regulatory environment supports incorporation of new bus	2022/23 2022/23	9% 11% 0% 42% 7% Sly disagree Disagree 20% 24% 5% 58% 17% Sly disagree Disagree 14% 14% 10% 17%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37% Neither ag 21% 24% 10% 42% 20%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13% gree or disagree Agree St 21% 23% 23% 16% 14% 52% 17% 0% 23% 17%	11%	3% 3% 0% 8% 0% Cour 14% 16% 5% 8% 13% Cour 16% 18% 10% 25%
enisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) is arily an electricity retailer arily an electricity retailer arisation type espondents urvey respondents urvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) is arily an electricity retailer arily an electricity retailer arisation type espondents urvey respondents excluding gen-tailers in generator and electricity retailer arily an electricity retailer arily an electricity retailer ("Gen-tailer) in generator and electricity retailer arily an electricity retailer arily an electricity retailer arily an electricity retailer	2022/23 2022/23	9% 11% 0% 42% 7% lly disagree Disagree 20% 24% 5% 58% 17% lly disagree Disagree 14% 14% 10% 17% 17% logy in a timely manne lly disagree Disagree 13%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37% Neither ag 21% 24% 10% 42% 20%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13% gree or disagree Agree St 21% 23% 23% 16% 14% 52% 17% 0% 23% 17% gree or disagree Agree St 21% 23% 23% 16% 14% 52% 17% 0% 23% 17%	11%	3% 3% 0% 8% 0% Cour 14% 16% 5% 8% 13% Cour 16% 18% 10% 25% 13%
EA holds participants to account for their actions anisation type respondents survey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity retailer anisation type respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer) marily an electricity retailer & Transmission If yentrant generators can operate on a level playing field with establish anisation type respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity e	2022/23 2022/23	9% 11% 0% 42% 7% Ely disagree Disagree 20% 24% 5% 58% 17% Sly disagree Disagree 14% 14% 10% 17% 17% logy in a timely manne ely disagree Disagree 13% 14%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37% Neither ag 21% 24% 10% 42% 20% Per Neither ag 42% 44%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13% gree or disagree Agree St 21% 23% 23% 16% 14% 52% 17% 0% 23% 17% gree or disagree Agree St 21% 23% 23% 16% 14% 52% 17% 0% 23% 17%	11%	3% 3% 0% 8% 0% Cour 14% 16% 5% 8% 13% Cour 16% 18% 10% 25% 13% Cour 4% 5%
enisation type espondents curvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity retailer & Transmission ventrant retailers can operate on a level playing field with established anisation type espondents curvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity retailer & Transmission ventrant generators can operate on a level playing field with establish anisation type espondents curvey respondents excluding gen-tailers in generator and electricity retailer ("Gen-tailer) marily an electricity retailer & Transmission electricity regulatory environment supports incorporation of new businisation type espondents electricity regulatory environment supports incorporation of new businisation type espondents	2022/23 2022/23	9% 11% 0% 42% 7% lly disagree Disagree 20% 24% 5% 58% 17% lly disagree Disagree 14% 14% 10% 17% 17% logy in a timely manne lly disagree Disagree 13%	25% 27% 14% 33% 23% Neither ag 32% 36% 14% 33% 37% Neither ag 21% 24% 10% 42% 20%	25% 27% 28% 24% 14% 43% 0% 0% 37% 27% gree or disagree Agree St 14% 17% 12% 9% 19% 52% 0% 0% 17% 13% gree or disagree Agree St 21% 23% 23% 16% 14% 52% 17% 0% 23% 17% gree or disagree Agree St 21% 23% 23% 16% 14% 52% 17% 0% 23% 17%	11%	3% 3% 0% 8% 0% Cour 14% 16% 5% 8% 13% Cour 16% 18% 10% 25% 13%

Organisation type	Voor	Strongly disagree Disagree	Noithor s	agrae or disagrae Agra	o Strongly o	groo N/	/A C.	unt (n-)
Organisation type All respondents	Year 2022/23	Strongly disagree Disagree 7%	Neitner a	ngree or disagree Agre 31%	e Strongly ag 17%	gree N/	10%	unt (n=) 118
All survey respondents excluding gen-tailers	2022/23	7%	35%	29%	14%	3%	11%	97
Both generator and electricity retailer ("Gen-tailer)	2022/23	5%	14%	38%	29%	10%	5%	21
Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	0% 	50% 30%	33% 20%	20%	0% 10%	17% 13%	30
The current market setting encourage innovation in distribution network		Chuanahi diasawa Diasawa	No ith ou	anna an diagana Amus	c Chuanalu a	- N/	(A C:	
Organisation type All respondents	Year 2022/23	Strongly disagree Disagree 14%	35%	ngree or disagree Agre 31%	e Strongly aរូ 12%	gree N/	7%	unt (n=) 118
All survey respondents excluding gen-tailers	2022/23	13%	36%	27%	12%	3%	8%	97
Both generator and electricity retailer ("Gen-tailer)	2022/23	14%	29%	48%	10%	0%	0%	21
Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	17% 13%	42% 20%	25% 33%	23%	0% 10%	17% 0%	30
EDD & Transmission	2022/23	13/0	20/0	3370	25/0	10/0	0,0	30
The current market setting encourage innovation in consumer-facing servi								
Organisation type All respondents	Year 2022/23	Strongly disagree Disagree 9%	Neither a	ngree or disagree Agre 28%	e Strongly ag 23%	gree N/	'A Co 8%	unt (n=) 118
All survey respondents excluding gen-tailers	2022/23	9%	26%	28%	21%	6%	10%	97
Both generator and electricity retailer ("Gen-tailer)	2022/23	10%	14%	29%	33%	14%	0%	21
Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	25% 3%	25% 27%	33% 27%	20%	8% 13%	8% 10%	12
LDD & Hallshillssion	2022/23	3/0	27/0	21/0	20/0	13/0	10%	トV
The current market setting encourage innovation in transmission network								
Organisation type All respondents	Year 2022/23	Strongly disagree Disagree 6%	Neither a	ngree or disagree Agre 38%	e Strongly ag 14%	gree N/	A Co	unt (n=) 118
All survey respondents excluding gen-tailers	2022/23	6%	22%	34%	14%	2%	22%	97
Both generator and electricity retailer ("Gen-tailer)	2022/23	5%	19%	57%	14%	0%	5%	21
Primarily an electricity retailer	2022/23	8%	33%	33%	8%	0%	17%	12
EDB & Transmission	2022/23	3%	20%	40%	17%	3%	17%	30
Competition between electricity generators ensures wholesale market pri	ces are set at an ef	ficient level						
Organisation type		Strongly disagree Disagree		agree or disagree Agre				unt (n=)
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	18% 21%	23% 24%	10% 11%	33%	8% 4%	8% 10%	118 97
Both generator and electricity retailer ("Gen-tailer)	2022/23	5%	19%	5%	43%	24%	0%	21
Primarily an electricity retailer	2022/23	42%	17%	8%	8%	0%	25%	12
EDB & Transmission	2022/23	23%	17%	13%	30%	3%	13%	30
Competition between electricity generators ensures they build the most e	fficient power stat	ions						
Organisation type	The second secon	Strongly disagree Disagree		ngree or disagree Agre				unt (n=)
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	15% 18%	17% 18%	21% 24%	28%	10% 7%	8% 10%	118 97
Both generator and electricity retailer ("Gen-tailer)	2022/23	5%	14%	10%	48%	24%	0%	21
Primarily an electricity retailer	2022/23	42%	8%	25%	0%	0%	25%	12
EDB & Transmission	2022/23	23%	7%	20%	33%	10%	7%	30
Competition between retailers ensures that consumer prices only rise in li	ne with costs to th	e electricity companies						
Organisation type		Strongly disagree Disagree	Neither a	gree or disagree Agre	e Strongly ag	gree N/	A Co	unt (n=)
All respondents	2022/23	21%	24%	21%	19%	8%	7%	118
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	24%	27% 10%	24% 10%	12% 48%	5% 24%	8% 0%	97 21
Primarily an electricity retailer	2022/23	50%	25%	8%	0%	8%	8%	12
EDB & Transmission	2022/23	20%	30%	23%	13%	10%	3%	30
Percentage of participants who agree that prices in the following electricit	v markets reflect t	he curremes expected in a v	vorkahly competitive	market: Retail market				
Organisation type	•	Strongly disagree Disagree	• •	gree or disagree Agre	e Strongly ag	gree N/	A Co	ount (n=)
All respondents	2022/23	14%	22%	20%	25%	8%	10%	118
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 202 <mark>2</mark> /23	14%	26% 5%	23% 10%	20% 52%	6% 19%	11% 5%	97 21
Primarily an electricity retailer	2022/23	17%	50%	0%	8%	17%	8%	12
EDB & Transmission	2022/23	13%	20%	20%	27%	10%	10%	30
Development of monticine outs who across that makes in the fall suring all attricts	u was il a stational to	ht						
Percentage of participants who agree that prices in the following electricity Organisation type		ne outcomes expected in a v Strongly disagree Disagree	• •	e market: Spot market Igree or disagree Agre	e Strongly ag	gree N/	'A Co	unt (n=)
All respondents	2022/23	14%	15%	17%	31%	6%	16%	118
All survey respondents excluding gen-tailers	2022/23	16%	15%	18%	30%	2%	19%	97
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23	5% 33%	14% 33%	14% 17%	38% 8%	24% 0%	5% 8%	21 12
EDB & Transmission	2022/23	17%	13%	7%	37%	3%	23%	30
					.1. 11	072		
Percentage of participants who agree that prices in the following electricit Organisation type	•	he outcomes expected in a v Strongly disagree Disagree		e market: Hedge market, ir agree or disagree Agre			A C	unt (n=)
All respondents	2022/23	16%	16%	19%	20%	3%	26%	118
All survey respondents excluding gen-tailers	2022/23	20%	14%	18%	18%	2%	29%	97
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23	0% 58%	24% 8%	24% 25%	33% 0%	5% 0%	14% 8%	21 12
EDB & Transmission	2022/23	10%	3%	13%	27%	3%	43%	30
Percentage of participants who agree that prices in the following electricit Organisation type	-	he outcomes expected in a value of the strongly disagree of Disagree of the strongly disagree of		e market: Ancillary service agree or disagree Agre		gree N/	A C	unt (n=)
All respondents	2022/23	6%	7%	agree or disagree Agre	e Strongly ag 19%	gree N/	28%	118
All survey respondents excluding gen-tailers	2022/23	7%	7%	33%	18%	3%	32%	97
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23	0% 8%	5% 0%	43% 67%	29% 0%	14% 0%	10% 25%	21 12
EDB & Transmission	2022/23	7%	7%	13%	23%	10%	40%	30
There is a reliable supply of electricity each day Organisation type	Year	Strongly disagree Disagree	Noithor a	ngree or disagree Agre	e Strongly ag	gree N/	Δ	unt (n=)
o. Burnoution type		Strongly disagree Disagree 1%	9%	igree or disagree Agre 14%	e Strongly ag 46%	29%	1%	118
All respondents	2022/23	1%	10%	15%	48%	24%	1%	97
All survey respondents excluding gen-tailers	2022/23			10%	33%	52%	0%	21 12
Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	0%	5% 0%	170/	42%	220/	Q0/	. ,
All survey respondents excluding gen-tailers	2022/23		5% 0% 13%	17% 13%	42% 53%	33% 20%	8% 0%	30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23	0% 0%	0%					
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs	2022/23 2022/23 2022/23 2022/23	0% 0% 0%	0% 13%	13%	53%	20%	0%	30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type	2022/23 2022/23 2022/23 2022/23	0% 0%	0% 13%		53%	20%	0%	
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers	2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23	0% 0% 0% Strongly disagree Disagree 6% 6%	0% 13% • Neither a 31% 33%	13% ngree or disagree Agre	53% e Strongly ag 35% 32%	20% gree N/ 9% 9%	0% /A Co 2% 2%	30 ount (n=)
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23	0% 0% 0% Strongly disagree Disagree 6% 6% 5%	0% 13% e Neither a 31% 33% 24%	13% Ingree or disagree Agree 17% 18% 14%	53% e Strongly ag 35% 32% 48%	20% gree N/ 9% 9% 10%	0% /A Co	30 bunt (n=) 118 97 21
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23 2022/23	0% 0% 0% Strongly disagree Disagree 6% 6% 5% 0%	0% 13% Neither a 31% 33% 24% 42%	13% egree or disagree Agre 17% 18% 14% 25%	53% e Strongly ag 35% 32% 48% 8%	20% gree N/ 9% 9% 10% 17%	0% /A Co 2% 2% 0% 8%	30 bunt (n=) 118 97 21 12
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23	0% 0% 0% Strongly disagree Disagree 6% 6% 5%	0% 13% e Neither a 31% 33% 24%	13% Ingree or disagree Agree 17% 18% 14%	53% e Strongly ag 35% 32% 48%	20% gree N/ 9% 9% 10%	0% /A Co	30 bunt (n=) 118 97 21
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current electricity market arrangements ensure an appropriate balance	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	0% 0% 0% Strongly disagree Disagree 6% 6% 5% 0% 10% ity and cost	0% 13% e Neither a 31% 33% 24% 42% 23%	13% egree or disagree Agree 17% 18% 14% 25% 7%	53% e Strongly ag 35% 32% 48% 8% 43%	20% gree N/ 9% 9% 10% 17% 13%	0% /A Co 2% 2% 0% 8% 3%	30 bunt (n=) 118 97 21 12 30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	0% 0% 0% Strongly disagree Disagree 6% 6% 5% 0% 10%	0% 13% e Neither a 31% 33% 24% 42% 23%	13% egree or disagree Agre 17% 18% 14% 25%	53% e Strongly ag 35% 32% 48% 8% 43%	20% gree N/ 9% 9% 10% 17% 13%	0% /A Co 2% 2% 0% 8% 3%	30 bunt (n=) 118 97 21 12

All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	6%	25%	31% 31%	6 4%	3%	1
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23		23/0		- 470	3/0	
Primarily an electricity retailer	2000/00	7%	29%	31% 279		3%	
	2022/23 2022/23	0% 8%	10% 42%	29% 52% 33% 89		0% 8%	
	2022/23	7%	20%	27% 43%		0%	
Over the next 10 years the electricity system will strike a balance bety	•	wali disagras Disagras	Noither on	an au disaguan Aguan	Chronaly saves	N/A Co	
Organisation type All respondents	Year <u>Stro</u> 2022/23	ngly disagree Disagree 8%	31%	ee or disagree Agree 28% 239	<u> </u>	N/A Co 5%	ount (r 1
All survey respondents excluding gen-tailers	2022/23	9%	30%	30% 22%		6%	
Both generator and electricity retailer ("Gen-tailer)	2022/23	5%	33%	19% 29%		0%	
Primarily an electricity retailer	2022/23	8%	33%	33% 179		8%	
EDB & Transmission	2022/23	10%	23%	33% 30%	6 3%	0%	
The New Zealand electricity market ensures electricity is generated ef	fficiently						
Organisation type	•	ngly disagree Disagree	Neither ag	ee or disagree Agree	Strongly agree	N/A Co	unt (r
All respondents	2022/23	6%	20%	18% 399	6 12%	5%	1
All survey respondents excluding gen-tailers	2022/23	5%	23%	22% 389		5%	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23	10% 0%	10% 42%	0% 439 17% 89		5% 17%	
EDB & Transmission	2022/23	3%	13%	27% 37%		7%	
The New Zealand electricity market ensures electricity is transmitted	•						
Organisation type		ngly disagree Disagree		ee or disagree Agree			unt (r
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	2% 2%	8% 7%	27% 429 29% 439		9%	1
Soth generator and electricity retailer ("Gen-tailer)	2022/23	0%	14%	19% 43%		10%	
Primarily an electricity retailer	2022/23	0%	8%	33% 33%		17%	
EDB & Transmission	2022/23	3%	7%	30% 43%		3%	
The New Zeeland electricity more and energy of established all the least	officionaly						
The New Zealand electricity market ensures electricity is distributed e Organisation type	•	ngly disagree Disagree	Neither ag	ee or disagree Agree	Strongly agree	N/A Co	unt (ı
All respondents	2022/23	4%	23%	25% 349		8%	1
All survey respondents excluding gen-tailers	2022/23	4%	21%	27% 339		8%	
Both generator and electricity retailer ("Gen-tailer)	2022/23	5%	33%	19% 38		5%	
Primarily an electricity retailer	2022/23	8%	42%	17% 179		17%	
EDB & Transmission	2022/23	3%	20%	23% 379	6 17%	0%	
New Zealand's wholesale market efficiently coordinates electricity pro	oduction and consumption.						
Organisation type	Year Stro	ngly disagree Disagree	Neither ag	ee or disagree Agree	Strongly agree	N/A Co	unt (r
All respondents	2022/23	8%	14%	14% 429		8%	1
All survey respondents excluding gen-tailers	2022/23	9%	13%	14% 419		10%	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23	5% 33%	14% 25%	14% 489 0% 339		0% 8%	
EDB & Transmission	2022/23	7%	23%	10% 37%		7%	
New Zealand's hedge market efficiently coordinates electricity produc	•	nahadiaaana Biaaana	No. in the second	and discourse Assessment	Characha anns	N/A 6-	
Organisation type	Year Stro	ngly disagree Disagree		ree or disagree Agree	0,0		ount (r
Organisation type All respondents	Year Stro 2022/23	14%	18%	23% 189	6 3%	25%	1
Organisation type	Year Stro				6 3% 6 2%		
Organisation type All respondents All survey respondents excluding gen-tailers	Year Stro 2022/23 2022/23	14% 15%	18% 18%	23% 189 25% 109	6 3% 6 2% 6 5%	25% 30%	1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year Stro 2022/23 2022/23 2022/23	14% 15% 5%	18% 18% 19%	23% 189 25% 109 14% 529	6 3% 6 2% 6 5% 6 0%	25% 30% 5%	1
Organisation type All respondents All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23	14% 15% 5% 42% 7%	18% 18% 19% 25%	23% 189 25% 109 14% 529 8% 89	6 3% 6 2% 6 5% 6 0%	25% 30% 5% 17%	1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23 eent in the electricity system	14% 15% 5% 42% 7%	18% 18% 19% 25% 13%	23% 189 25% 109 14% 529 8% 89	3% 6 2% 6 5% 6 0% 6 3%	25% 30% 5% 17% 40%	1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investm	Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23 eent in the electricity system Year Stro 2022/23	14% 15% 5% 42% 7%	18% 18% 19% 25% 13%	23% 189 25% 109 14% 529 8% 89 23% 139	3% 6 2% 6 5% 6 0% 6 3% 6 Strongly agree	25% 30% 5% 17% 40%	1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investm Organisation type All respondents All survey respondents excluding gen-tailers	Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 Pent in the electricity system Year Stro 2022/23 2022/23	14% 15% 5% 42% 7% Ingly disagree Disagree 16% 20%	18% 18% 19% 25% 13% Neither age 27% 28%	23% 189 25% 109 14% 529 8% 89 23% 139 ree or disagree Agree 23% 199 25% 109	3% 6 2% 6 5% 6 0% 6 3% 6 3% Strongly agree 6 5% 6 5%	25% 30% 5% 17% 40% N/A Co 10% 12%	ount (r
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investm Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23 eent in the electricity system Year Stro 2022/23 2022/23 2022/23 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0%	18% 18% 19% 25% 13% Neither agi 27% 28% 24%	23% 189 25% 109 14% 529 8% 89 23% 139 ree or disagree Agree 23% 199 25% 109 14% 579	3% 6 2% 6 5% 6 0% 6 3% Strongly agree 6 5% 6 5% 6 5%	25% 30% 5% 17% 40% N/A Co 10% 12% 0%	ount (r
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investm Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23 eent in the electricity system Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58%	18% 18% 19% 25% 13% Neither age 27% 28% 24% 8%	23% 189 25% 109 14% 529 8% 89 23% 139 eee or disagree Agree 23% 199 25% 109 14% 579 8% 179	3% 6 2% 6 5% 6 0% 6 3% 6 5% 6 5% 6 5% 6 5% 6 5% 6 0%	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8%	ount (r
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investm Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23 eent in the electricity system Year Stro 2022/23 2022/23 2022/23 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0%	18% 18% 19% 25% 13% Neither agi 27% 28% 24%	23% 189 25% 109 14% 529 8% 89 23% 139 ree or disagree Agree 23% 199 25% 109 14% 579	3% 6 2% 6 5% 6 0% 6 3% 6 5% 6 5% 6 5% 6 5% 6 5% 6 0%	25% 30% 5% 17% 40% N/A Co 10% 12% 0%	ount (r
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investm Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment	Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58% 17%	18% 18% 19% 25% 13% Neither age 27% 28% 24% 8% 20%	23% 189 25% 109 14% 529 8% 89 23% 139 ree or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109	3% 6 2% 6 5% 6 0% 6 3% Strongly agree 6 5% 6 5% 6 5% 6 0% 6 10%	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20%	ount (r
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investm Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment Organisation type	Year Stro 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58% 17% Ingly disagree Disagree 17%	18% 18% 19% 25% 13% Neither age 27% 28% 24% 8% 20%	23% 189 25% 109 14% 529 8% 89 23% 139 ree or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109	3% 6 2% 6 5% 6 0% 6 3% Strongly agree 6 5% 6 5% 6 5% 6 10% Strongly agree	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20%	ount (r 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investmed in type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment Organisation type All respondents	Year Stro 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58% 17% Ingly disagree Disagree 16%	18% 18% 19% 25% 13% Neither age 27% 28% 24% 8% 20% Neither age 14%	23% 189 25% 109 14% 529 8% 89 23% 139 ee or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109	3% 6 2% 6 5% 6 0% 6 3% Strongly agree 6 5% 6 5% 6 5% 6 10% Strongly agree 6 3%	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20%	ount (r 1 ount (r 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investm Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year Stro 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58% 17% Ingly disagree Disagree 17%	18% 18% 19% 25% 13% Neither age 27% 28% 24% 8% 20%	23% 189 25% 109 14% 529 8% 89 23% 139 ree or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109	3% 6 2% 6 5% 6 0% 6 3% Strongly agree 6 5% 6 5% 6 0% 6 10% Strongly agree 6 3% 6 2%	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20%	ount (r
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investmed organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment organisation type All respondents All survey respondents excluding gen-tailers	Year Stro 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58% 17% Ingly disagree Disagree 16% 20% 20%	18% 18% 19% 25% 13% Neither agr 27% 28% 24% 8% 20% Neither agr 14% 14%	23% 189 25% 109 14% 529 8% 89 23% 139 23% 139 24% 189 25% 109 25% 109 25% 109 25% 109 25% 109 25% 109 25% 109 24% 129	3% 6 2% 6 5% 6 0% 6 3% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5% 6 2% 6 3% 6 2% 6 5%	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20% N/A Co 24% 28%	ount (r 1 ount (r 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investmorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year Stro 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58% 17% Ingly disagree Disagree 16% 20% 0% 0%	18% 18% 19% 25% 13% Neither age 27% 28% 24% 8% 20% Neither age 14% 14% 14%	23% 189 25% 109 14% 529 8% 89 23% 139 26ee or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109 24% 129 29% 489	3% 6 2% 6 5% 6 0% 6 3% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20% N/A Co 24% 28% 5%	ount (r 1 ount (r 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investmorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Stro 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58% 17% Ingly disagree Disagree 16% 20% 0% 42%	18% 18% 19% 25% 13% Neither agr 27% 28% 24% 8% 20% Neither agr 14% 14% 14% 14% 25%	23% 189 25% 109 14% 529 8% 89 23% 139 ree or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109 ree or disagree Agree 25% 199 24% 129 29% 489	3% 6 2% 6 5% 6 0% 6 3% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20% N/A Co 24% 28% 5% 17%	ount (r 1 ount (r 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investmorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within the competition between electricity retailers Competition between electricity retailers promotes efficiency within the competition and the competition between electricity retailers promotes efficiency within the competition and the competition between electricity retailers promotes efficiency within the competition and the competiti	Year Stro 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58% 17% Ingly disagree Disagree 16% 20% 0% 42%	18% 18% 19% 25% 13% Neither agr 27% 28% 24% 8% 20% Neither agr 14% 14% 14% 25% 10%	23% 189 25% 109 14% 529 8% 89 23% 139 ree or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109 ree or disagree Agree 25% 199 24% 129 29% 489	3% 6 2% 6 5% 6 0% 6 3% Strongly agree 6 5% 6 5% 6 0% 6 10% Strongly agree 6 3% 6 2% 6 5% 6 0% 6 3%	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20% N/A Co 24% 28% 5% 17% 37%	ount (r 1 ount (r 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investmorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Organisation type All respondents Competition between electricity retailers promotes efficiency within to organisation type All respondents	Year Stro 2022/23	14% 15% 5% 42% 7% 16% 20% 0% 58% 17% ngly disagree Disagree 16% 20% 0% 42% 13% ngly disagree Disagree 16%	18% 18% 19% 25% 13% Neither age 27% 28% 24% 8% 20% Neither age 14% 14% 14% 14% 14% 10% Neither age 23%	23% 189 25% 109 14% 529 8% 89 23% 139 ee or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109 24% 129 24% 129 29% 489 8% 89 23% 139 ee or disagree Agree 15% 309	3% 6 2% 6 5% 6 0% 6 3% 6 5% 6 5% 6 5% 6 5% 6 5% 6 0% 6 10% Strongly agree 6 3% 6 2% 6 5% 6 0% 6 3% 6 10% Strongly agree 6 11%	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20% N/A Co 24% 28% 5% 17% 37% N/A Co 5%	ount (r 1 ount (r 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investmorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment Drganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within to Drganisation type All respondents All survey respondents All survey respondents excluding gen-tailers Drganisation type All respondents All survey respondents excluding gen-tailers	Year Stro 2022/23	14% 15% 5% 42% 7% 1. Ingly disagree Disagree 16% 20% 0% 58% 17% Ingly disagree Disagree 16% 20% 0% 42% 13% Ingly disagree Disagree 16% 18%	18% 18% 19% 25% 13% Neither agr 27% 28% 24% 8% 20% Neither agr 14% 14% 14% 25% 10% Neither agr 23% 28%	23% 189 25% 109 14% 529 8% 89 23% 139 ree or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109 ree or disagree Agree 25% 199 24% 129 29% 489 8% 89 23% 139 ree or disagree Agree 15% 309 18% 229	3% 6 2% 6 5% 6 0% 6 3% Strongly agree 6 5% 6 5% 6 0% 6 10% Strongly agree 6 3% 6 2% 6 5% 6 0% 6 3% Strongly agree 7 3% 7 3% 8 3% 8 3% 9 3%	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20% N/A Co 24% 28% 5% 17% 37% N/A Co	ount (r 1 ount (r 1
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investmorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year Stro 2022/23	14% 15% 5% 42% 7% 16% 20% 0% 58% 17% ngly disagree Disagree 16% 20% 0% 42% 13% ngly disagree Disagree 16%	18% 18% 19% 25% 13% Neither age 27% 28% 24% 8% 20% Neither age 14% 14% 14% 14% 14% 10% Neither age 23%	23% 189 25% 109 14% 529 8% 89 23% 139 ee or disagree Agree 23% 199 25% 109 14% 579 8% 179 23% 109 24% 129 24% 129 29% 489 8% 89 23% 139 ee or disagree Agree 15% 309	3% 6 2% 6 5% 6 0% 6 3% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5% 6 5% 6 0% 6 10% Strongly agree 6 3% 6 2% 6 3% 6 3% 6 9% 6 9% 6 19%	25% 30% 5% 17% 40% N/A Co 10% 12% 0% 8% 20% N/A Co 24% 28% 5% 17% 37% N/A Co 5%	ount (r 1 ount (r 1

Electricity market settings will support an efficient transition of the energy sector to low emissions								
Organisation type All respondents	Year Agree 2021/22	Disa 22	gree N/A 30	Neither 7	agree or disagree	Strongly ago	ree Strongly disag	gree Count (n=) 8 114
All survey respondents excluding gen-tailers	2021/22	16	25	6		28	10	8 93
Both generator and electricity retailer ("Gen-tailer)	2021/22	6	5	1		3	6	0 21
Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	2 6	3 8	3 0		3 11	5	4 <u>15</u> 0 30
with a decrease of the state of								
The electricity system will maintain reliability through the transition to low-emissions energy Organisation type	Year Agree	Disa	gree N/A	Neither	agree or disagree	Strongly ag	ree Strongly disag	gree Count (n=)
All respondents	2021/22	42	23	7		24	17	1 114
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	34 8	22 1	6 1		20	10 7	$\begin{array}{ccc} 1 & & 93 \\ \hline 0 & & 21 \end{array}$
Primarily an electricity retailer	2021/22	3	5	2		4	1	0 15
EDB & Transmission	2021/22	13	6	1		4	6	0 30
The electricity industry is meeting consumers' needs								
Organisation type	Year Agree		gree N/A		agree or disagree		ree Strongly disag	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	48 39	36 34	1		7	3	10 114 9 93
Both generator and electricity retailer ("Gen-tailer)	2021/22	9	2	0		3	6	1 21
Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	3 17	6 9	0 0		1 3	0	0 30
	2021/22	1,					1	
The electricity industry will meet consumers' evolving needs in the future Organisation type	Year Agree	Diea	gree N/A	Noithar	agree or disagree	Strongly 20	ree Strongly disag	Trop. Count (n=)
All respondents	2021/22	40	26	1		26	11	10 114
All survey respondents excluding gen-tailers	2021/22	29	26	1		21	6	10 93
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	11 1	0 6	0 0		5	5	0 21 6 15
EDB & Transmission	2021/22	17	6	0		5	1	1 30
I have confidence in the role the EA plays as kaitiaki of the electricity sector								
Organisation type	Year Agree	Disa	gree N/A	Neither	agree or disagree	Strongly ag	ree Strongly disag	gree Count (n=)
All respondents	2021/22	22	31	5		36	5	15 114
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	14 8	27 4	5 0		6	3 2	14 93 1 21
Primarily an electricity retailer	2021/22	2	3	2	CIO	1	1	6 15
EDB & Transmission	2021/22	4	8	1		13	0	4 30
The electricity sector operates efficiently								
Organisation type	Year Agree		gree N/A	Neither	agree or disagree		ree Strongly disag	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	34 26	33 31	5		21 16	6	10 114 9 93
Both generator and electricity retailer ("Gen-tailer)	2021/22	8	2	0		5	5	1 21
Primarily an electricity retailer	2021/22	2	7	1		1	0	4 15 30
EDB & Transmission	2021/22	11		1		4	4	2 30
The electricity system delivers a high level of reliability								
Organisation type All respondents	Year Agree 2021/22	Disa 57	gree N/A	Neither 3	agree or disagree	Strongly ago	ree Strongly disag	gree Count (n=) 3 114
All survey respondents excluding gen-tailers	2021/22	50	6	3		12	19	3 93
Both generator and electricity retailer ("Gen-tailer)	2021/22	7	0	0		1	13	0 21
Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	6 15	2	1		4 2	1 10	1 15 1 30
EDB & ITALISHIISSION	2021/12	13	1	1		2	10	1 30
The EA actively monitors market outcomes		D :	NI/A	A1. 111.		Classical and		
Organisation type All respondents	Year Agree 2021/22	53	gree N/A	6	agree or disagree	26	ree Strongly disag	7 114
All survey respondents excluding gen-tailers	2021/22	41	11	5		22	7	7 93
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	12 4	2	1		4 3	2	0 21 25
EDB & Transmission	2021/22	15	1	1		8	2	3 30
The EA actively monitors participant behaviour								
Organisation type	Year Agree	Disa	gree N/A	Neither	agree or disagree	Strongly ag	ree Strongly disag	gree Count (n=)
All respondents	2021/22	51	13	5		26	13	6 114
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	39 12	10 3	5 0		24	9 4	6 93 0 21
Primarily an electricity retailer	2021/22	4	2	1		2	3	3 15
EDB & Transmission	2021/22	14	2	1		9	3	1 30
The EA holds participants to account for their actions								
Organisation type	Year Agree		gree N/A		agree or disagree		ree Strongly disag	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	45 32	20 18	6		23	4	13 114 13 93
Both generator and electricity retailer ("Gen-tailer)	2021/22	13	2	0		3	3	0 21
Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	4 13	1 3	1 1		1 10	1 2	7 15 1 30
	,			_			_	
New entrant retailers can operate on a level playing field with established retailers	Voor A	D.	groo N/A	Nicial	agree or disease	Chuamal	roo Strongle d'	Troc Court ()
Organisation type All respondents	Year Agree 2021/22	Disa 18	gree N/A 29	Neither 12	agree or disagree	Strongly ago 14	ree Strongly disag 10	31 114
All survey respondents excluding gen-tailers	2021/22	15	24	11		10	3	30 93
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	3 0	5 2	1 0		4 2	/ 0	1 21 11 15
EDB & Transmission	2021/22	5	10	4		3	1	7 30
New entrant generators can operate on a level playing field with established generators								
Organisation type	Year Agree	Disa	gree N/A	Neither	agree or disagree	Strongly ag	ree Strongly disag	gree Count (n=)
All respondents	2021/22	24	24	15		18	9	24 114
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	18 6	18 6	14 1		16 2	3 6	24 93 0 21
Primarily an electricity retailer	2021/22	1	2	4		0	0	8 15
EDB & Transmission	2021/22	5	5	5		6	2	7 30
The electricity regulatory environment supports incorporation of new business models and technolog	gy in a timely manner							
Organisation type	Year Agree		gree N/A		agree or disagree		ree Strongly disag	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	28 18	30 28	10		18	2	18 114 17 93
Both generator and electricity retailer ("Gen-tailer)	2021/22	10	2	1		6	1	1 21
Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	2 5	4 8	4 1		1 9	0 1	4 <u>15</u> 6 30
		J	<u> </u>				-	
The current market settings encourage innovation in generation Organisation type	Voor	D:	groo N/A	No:41	agree or disc	Ctronal	roo Strongle II	Tree Count (-)
Organisation type All respondents	Year Agree 2021/22	Disa 26	gree N/A 36	Neither 15	agree or disagree	Strongly ago 25	ree Strongly disag	7 114
	2021/22	20	31	13		19	3	7 93
All survey respondents excluding gen-tailers	,							

Both generator and electricity retailer ("Gen-tailer)	2021/22	6	5	2	6	2	0
Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	0 8	5 6	4 6	4 5	0 1	2
				-	·		·
The current market settings encourage innovation in distribution network management Organisation type	Year Agree	Disa	gree N/A	Neither agree	or disagree Strongl	ly agree Strongl	ly disagree Count (r
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	16 13	38 32	12 9	34 28	<u>2</u> 1	12 10
Both generator and electricity retailer ("Gen-tailer)	2021/22	3	6	3	6	1	2
Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	0 6	5 9	1	5 9	0 1	4
The current market settings encourage innovation in consumer-facing services							
Organisation type	Year Agree		gree N/A	Neither agree			ly disagree Count (r
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	32 23	21 18	9	31 27	7 3	14 13
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	9 2	3 2	2	4	4	1
EDB & Transmission	2021/22	9	7	3	7	1	3
The current market settings encourage innovation in transmission network management							
Organisation type All respondents	Year Agree 2021/22	Disa 12	gree N/A	Neither agree	or disagree Strongl		ly disagree Count (r
All survey respondents excluding gen-tailers	2021/22	9	15	25	33	2	9
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	3 0	4 3	5 6	7 6	0	0
EDB & Transmission	2021/22	3	2	9	8	1	7
Competition between electricity generators ensures wholesale market prices are set at a	n efficient level						
Organisation type All respondents	Year Agree 2021/22	Disa 24	gree N/A	Neither agree	or disagree Strongl	ly agree Strong	ly disagree Count (r 21
All survey respondents excluding gen-tailers	2021/22	18	31	8	9	8	19
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	6 0	1 6	4 1	3 0	5 0	2 8
EDB & Transmission	2021/22	9	11	3		2	2
Competition between electricity generators ensures they build the most efficient power s	stations						
Organisation type All respondents	Year Agree 2021/22	Disa 26	gree N/A 31	Neither agree	or disagree Strongl	ly agree Strongl 15	ly disagree Count (r 14
All survey respondents excluding gen-tailers	2021/22	20	30	11	11	8	13
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	6 2	1 5	3 2	3 0	7 0	1 6
EDB & Transmission	2021/22	8	7	4	4	4	3
Competition between retailers ensures that consumer prices only rise in line with costs to	o the electricity companies						
Organisation type All respondents	Year Agree 2021/22	Disa 27	ree N/A	Neither agree	or disagree Strongl	ly agree Strongl 18	ly disagree Count (r 25
All survey respondents excluding gen-tailers	2021/22	21	18	5	14	11	24
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	6	2	3	3 1	7 1	1 7
EDB & Transmission	2021/22	5	8	3	5	3	6
Percentage of participants who agree that prices in the following electricity markets refle	ect the outcomes expected in a w						
Organisation type All respondents	Year Agree 2021/22	Disa 34	gree N/A	Neither agree	or disagree Strongl	ly agree Strongl 13	ly disagree Count (r 18
All survey respondents excluding gen-tailers				8	20	5	17
, ,	2021/22	28	15	_		0	4
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22	28 6 2	15 1 5	3	2	8	1 6
Both generator and electricity retailer ("Gen-tailer)			1	3		8 0 2	1 6 2
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle	2021/22 2021/22 ect the outcomes expected in a wo	6 2 9 orkably comp e	1 5 5 etitive mark	3 2 3 et: Spot market	2 0 9	_	2
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents	2021/22 2021/22 ect the outcomes expected in a wo Year Agree 2021/22	6 2 9 orkably compe Disa 25	1 5 5 etitive mark gree N/A 21	3 2 3 et: Spot market Neither agree	2 0 9 • or disagree Strongl	_	2 ly disagree Count (r 18
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 ect the outcomes expected in a wo Year Agree 2021/22 2021/22	6 2 9 orkably compe Disa 25 17	1 5 5 etitive mark gree N/A	3 2 3 et: Spot market Neither agree	2 0 9 • or disagree Strongl	y agree Strong	2 ly disagree Count (r
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 ect the outcomes expected in a wo Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22	6 2 9 orkably compe Disa 25 17 8 3	1 5 5 etitive mark gree N/A 21 20 1 4	3 2 3 et: Spot market Neither agree 20 16 4 1	2 0 9 • or disagree Strongl	ly agree Strongl 14 8 6 0	2
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2021/22 2021/22 ect the outcomes expected in a wo Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	6 2 9 orkably compe Disa 25 17 8 3 6	1 5 5 etitive mark gree N/A 21 20 1 4 5	3 2 3 et: Spot market Neither agree 20 16 4 1	2 0 9 • or disagree Strongl 16 15 1 0 7	ly agree Strong 14 8 6 0 2	2 ly disagree Count (r 18
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity narkets refle	2021/22 2021/22 ect the outcomes expected in a work Year	6 2 9 orkably comperitions 25 17 8 3 6 orkably comperitions	1 5 5 etitive mark gree N/A 21 20 1 4 5	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market	2 0 9 s or disagree Strongl 16 15 1 0 7	ly agree Strong 14 8 6 0 2	2
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents	2021/22 2021/22 ect the outcomes expected in a work Year	6 2 9 orkably compe Disa 25 17 8 3 6 orkably compe Disa 22	1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree	2 0 9 e or disagree Strongl 16 15 1 0 7 c, including ASX and OT e or disagree Strongl	y agree Strong 14 8 6 0 2 TC ly agree Strong	ly disagree Count (r 18 17 1 7 2 ly disagree Count (r 14
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type	2021/22 2021/22 ect the outcomes expected in a work and	6 2 9 orkably compe Disa 25 17 8 3 6 orkably compe Disa	1 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market	2 0 9 s or disagree Strongl 16 15 1 0 7 c, including ASX and OT	ly agree Strong 14 8 6 0 2	ly disagree Count (r 18 17 1 7 2
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	6 2 9 orkably compering the price of the pr	1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3	3 2 3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2	2 0 9 e or disagree Strongl 16 15 1 0 7 c, including ASX and OT e or disagree Strongl 25 24 1 1	ly agree Strong 14 8 6 0 2 TC ly agree Strong 4 2 2 1	2
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity narkets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	6 2 9 orkably compe Disa 25 17 8 3 6 orkably compe Disa 22 12 10 2 2	1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10	2 0 9 e or disagree Strongl 16 15 1 0 7 c, including ASX and OT e or disagree Strongl 25 24 1 1 1 1	y agree Strong 14 8 6 0 2 TC ly agree Strong	ly disagree Count (r 18 17 1 7 2 ly disagree Count (r 14 14 0
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	6 2 9 orkably compering to the second secon	1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10	2 0 9 9 strongle or disagree Strongle 16 15 1 0 7 strongle 25 24 1 1 1 11 sce markets	ly agree Strong 14 8 6 0 2 TC ly agree Strong 4 2 2 1 1	2
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents	2021/22 2021/22	6 2 9 orkably compering the property of the p	1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3 etitive mark gree N/A 6	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi	2 0 9 9 e or disagree Strongl 16 15 1 0 7 7 e or disagree Strongl 25 24 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ly agree Strong 14 8 6 0 2 TC ly agree Strong 4 2 2 1 1	ly disagree
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflee Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflee Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflee Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	orkably compe Disa 25 17 8 3 6 orkably compe Disa 22 10 2 2 orkably compe Disa	1 5 5 5 Petitive mark gree N/A 21 20 1 4 5 Petitive mark gree N/A 17 16 1 3 3 Petitive mark gree N/A 6 6 6 0	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9	2 0 9 9 strongle or disagree Strongle 16 15 1 0 7 strongle 25 24 1 1 11 11 stee markets e or disagree Strongle	ly agree Strong 14 8 6 0 2 TC ly agree Strong 4 2 2 1 1	ly disagree Count (r 18 17 1 7 2 ly disagree Count (r 14 14 0 6 3
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	6 2 9 orkably compering the property of the p	1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3 etitive mark gree N/A 6 6	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32	2 0 9 9 e or disagree Strongl 16 15 1 0 7 7 e or disagree Strongl 25 24 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ly agree Strong 14 8 6 0 2 TC ly agree Strong 4 2 2 1 1	ly disagree Count (r 18 17 1 7 2 ly disagree Count (r 14 14 0 6 3
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	6 2 9 orkably compering the poison of the p	1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3 etitive mark gree N/A 6 6 0 1	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	ly agree Strong 14 8 6 0 2 TC ly agree Strong 4 2 2 1 1	ly disagree Count (r 18 17 1 7 2 ly disagree Count (r 14 14 0 6 3
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type	2021/22 2021/22	6 2 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 10 2 2 orkably compering Disa 17 13 4 0 3	1 5 5 5 Petitive mark gree N/A 21 20 1 4 5 Petitive mark gree N/A 17 16 1 3 3 Petitive mark gree N/A 6 6 0 1 1	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	ly agree Strong 14 8 6 0 2 TC ly agree Strong 4 2 2 1 1 1 ly agree Strong 8 5 3 0 4	ly disagree Count (r 18 17 1 7 2 ly disagree Count (r 14 14 0 6 3 ly disagree Count (r 4 0 1 1 1 1 1 Ity disagree Count (r 1 Ity disagree Count (r 1 Ity disagree Count (r Ity disagree Count (r Ity disagree Count (r Ity disagree Count (r
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day	2021/22 2021/22	6 2 9 orkably compensation of the price of	1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3 etitive mark gree N/A 6 6 0 1 1	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10	cor disagree Strongland for di	ly agree Strongl 14 8 6 0 2 IV agree Strongl 4 2 2 1 1 IV agree Strongl 8 5 3 0 4	ly disagree
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity narkets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	6 2 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 3 Disa 50	1 5 5 5 Petitive mark gree N/A 21 20 1 4 5 Petitive mark gree N/A 17 16 1 3 3 Petitive mark gree N/A 6 6 0 1 1 gree N/A 4 4 0	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	ly agree Strongl 14 8 6 0 2 IV agree Strongl 4 2 2 1 1 1 IV agree Strongl 8 5 3 0 4 IV agree Strongl 4 IV agree Strongl 4	ly disagree
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers All survey respondents excluding gen-tailers	2021/22 2021/22	6 2 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 3 Disa 50	1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3 etitive mark gree N/A 6 0 1 1 gree N/A 4 4	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2 2	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	ly agree Strong 14 8 6 0 2 TC ly agree Strong 4 2 2 1 1 1 ly agree Strong 8 5 3 0 4 ly agree Strong 4 7 33	ly disagree Count (r 18 17 1 7 2 ly disagree Count (r 14 14 0 6 3 ly disagree Count (r 4 4 0 1 1 1 ly disagree Count (r 0
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity narkets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey espondents excluding gen-tailers Both genera or and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	6 2 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 3 Disa 50 43 7 7	1 5 5 5 Petitive mark gree N/A 21 20 1 4 5 Petitive mark gree N/A 17 16 1 3 3 Petitive mark gree N/A 6 6 0 1 1 1 gree N/A 4 4 0 2	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2 2 0 1	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	ly agree Strongl 14 8 6 0 2 IV agree Strongl 4 2 2 1 1 Iv agree Strongl 8 5 3 0 4 Iv agree Strongl 4 4 Iv agree Strongl 4 2 1 1	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	6 2 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 3 Disa 50 43 7 7 13 Disa	1	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2 2 0 1 0	cor disagree Strongl	ly agree Strong 14 8 6 0 2 TC ly agree Strong 4 2 2 1 1 1 ly agree Strong 8 5 3 0 4 ly agree Strong 4 2 1 4 ly agree Strong 4 2 1 4	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable surply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generah or and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a neeliable surply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generah or and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers All survey respondents excluding gen-tailers	2021/22 2021/22	6 2 9 orkably compensation of the price of	1	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2 2 0 1 0	cor disagree Strongland for di	y agree Strong	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity to meet ongoing needs Organisation type Both generator and electricity to meet ongoing needs Organisation type Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	6 2 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 3 Disa 50 43 7 7 13 Disa 42	1	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2 2 0 1 0 Neither agree 3	cor disagree Strongland cor di	y agree Strong 14	A Count (r 18 17 1 1 1 1 1 1 1 1
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable surply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generah or and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a neeliable surply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generah or and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers All survey respondents excluding gen-tailers	2021/22 2021/22	6 2 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 3 Disa 50 43 7 7 13 Disa 42 36	1 5 5 5 6 6 6 6 0 1 1 1 6 6 6 0 1 1 1 6 6 6 0 1 1 1 6 6 6 0 1 1 1 6 6 6 6	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2 2 0 1 0 Neither agree 3 3 3 0	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	y agree Strong 14	A Count (r 18 17 1 1 1 1 1 1 1 1
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity narkets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a nectricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	6 2 9 orkably compensation of the price of	1	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2 2 0 1 0 Neither agree 3 3 3 0 1	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	y agree Strong 14	A Count (r 18 17 1 1 1 1 1 1 1 1
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer solt generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that onces in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All responder is All survey espondents excluding gen-tailers Both genera or and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both genera or and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	6 2 9 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 0 3 5 0 43 7 7 13	1 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	3 2 3 2 3 2 3 2 3 2 3 2 3 2 3 2 2 1 6 4 1 8 2 2 1 8 2 2 1 1 0 2 2 1 1 0 Neither agree 2 2 0 1 0 Neither agree 3 3 0 1 0 Neither agree 3 3 0 1 0 Neither agree 3	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	y agree Strong 14	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The eurrent electricity trealler ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	6 2 9 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 3 3 Disa 50 43 7 7 13 Disa 42 36 6 5 12	1 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2 2 0 1 0 Neither agree 3 3 3 0 1 0	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	y agree Strong 14	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer solt generation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021	6 2 9 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 3 3 Orkably Compering Disa 34 Orkabl	1	3 2 3 2 3 2 3 2 3 2 3 2 3 2 3 2 2 1 6 4 1 8 2 2 1 8 2 2 1 1 0 2 2 1 1 0 Neither agree 2 2 0 1 0 Neither agree 3 3 0 1 0 Neither agree 3 3 0 1 0 Neither agree 3	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	y agree Strong 14	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey espondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	6 2 9 9 orkably compering Disa 25 17 8 3 6 orkably compering Disa 22 12 10 2 2 orkably compering Disa 17 13 4 0 3 3 Orkably Compering Disa 34 Orkabl	1 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	3 2 3 2 3 2 3 2 3 2 3 2 3 2 3 2 2 1 6 4 1 8 2 2 1 8 2 2 1 1 0 2 2 1 1 0 Neither agree 2 2 0 1 0 Neither agree 3 3 0 1 0 Neither agree 3 3 0 1 0 Neither agree 3	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	y agree Strong 14	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleo Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleo Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets refleo Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current electricity retailer EDB & Transmission The current electricity retailer EDB & Transmission The current electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The current electricity retailer EDB & Transmission The current electricity retailer EDB & Transmission The current electricity retailer EDB & Transmission	2021/22 2021/22	6 2 9 9 orkably compersions 25 17 8 3 6 orkably compersions 22 12 10 2 2 orkably compersions 3	1 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	3 2 3 et: Spot market Neither agree 20 16 4 1 8 et: Hedge market Neither agree 32 25 7 2 10 et: Ancillary servi Neither agree 41 32 9 9 10 Neither agree 2 2 0 1 0 Neither agree 3 3 0 1 0 Neither agree 10 7 3 1	2 0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	y agree Strong 14	

Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22	29 3 20 2 9	ee N/A 31 27 4 9 6	Neither agree of 10 7 3 1 1	or disagree 27 25 2 0 9	5 2 1 3	Strongly disagree 10 9 1 4	114 9 93 1 21 1 15
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22	35 7 1	ee N/A 26 22 4 5	Neither agree 6 8 7 1 1	or disagree 12 11 1 3 2	20 12 8 1 4	Strongly disagree 6 6 4 1	5 114
The New Zealand electricity market ensures electricity is transmitted efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22	35 2 8	ee N/A 14 14 15	Neither agree of 14 10 4 2 2 2	or disagree 24 19 5 5 2	Strongly agree 17 13 4 1 7	Strongly disagree 2 2	2 114
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22	34 : 6	ee N/A 19 15 4 1 5	Neither agree of 14 11 3 2 2	25 21 4 6 2	Strongly agree 11 9 2 11	Strong y disagree 5 3 2 1	5 114
New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22	27 : 9 2	ee N/A 13 13 3 3	Neither agree 6 15 13 2 1 4	or disagree 19	Strongly agree 22 14 8 1 7	Strongly disagree 9 8 1 5 1	114
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22		ee N/A 22 21 1 4 4	Neither agree 6 31 25 6 3 11	29 26 3 2 10	Strongly agree 4 1 3	Strongly disagree 9 9 5 1	114
New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	22	N/A 30 26 4 3 7	Neither agree of 24 20 4 3 8	or disagree 19 17 2 2 7	Strongly agree 7 4 3	Strongly disagree 12 12 6 1	2 114 2 93 21
New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22		ee N/A 21 20 1 4 3	Neither agree (37 30 7 4 13	or disagree 26 21 5 1 7	Strongly agree 4 1 3	Strongly disagree 14 14 6 2	114 193 21 5 15
Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22	40 ± 33	ee N/A 19 17 2 3 6	Neither agree of 7 7 1 2	or disagree 19 15 4 1 4	Strongly agree 17 9 8	Strongly disagree 12 12 5 2	2 114

Electricity market settings will support an efficient transition of the energy secto	r to low emissions							
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A		Count (n=)
All respondents	2021/22	7%	26%	27%	19%	14%	6%	114
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	9% 0%	27% 24%	30% 14%	17% 29%	11% 29%	6% 5%	93 21
Primarily an electricity retailer	2021/22	27%	20%	20%	13%		20%	21 15
EDB	2021/22	0%	27%	37%	20%	17%	0%	26
		•/,0		3. 7.6	20/0	27,0	• , ,	
The electricity system will maintain reliability through the transition to low-emis	•							
Organisation type All respondents	Year 2021/22	Strongly disagree Disagree 1%	20%	Neither ag Agree 21%	37%	Strongly agree N/A 15%	6%	Count (n=) 114
All survey respondents excluding gen-tailers	2021/22	1%	24%	22%	37%	11%	6%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	0%	5%	19%	38%	33%	5%	21
Primarily an electricity retailer	2021/22	0%	33%	27%	20%	7%	13%	15
EDB	2021/22	0%	20%	13%	43%	20%	3%	26
The electricity industry is meeting consumers' needs Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A		Count (n=)
All respondents	2021/22	9%	32%	9%	42%	8%	1%	114
All survey respondents excluding gen-tailers	2021/22	10%	37%	8%	42%	3%	1%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	10%	14%	43%	29%	0%	21
Primarily an electricity retailer	2021/22	33%	40%	7%	20%	0%	0%	15
EDB	2021/22	0%	30%	10%	57%	3%	0%	26
The electricity industry will meet consumers' evolving needs in the future								
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	S	Strongly agree N/A		Count (n=)
All respondents	2021/22	9%	23%	23%	35%	10%	1%	114
All survey respondents excluding gen-tailers	2021/22	11%	28%	23%	31%	6%	1%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	0%	0%	24%	52%	24%	0%	21
Primarily an electricity retailer	2021/22	40%	40%	13%	7%	0%	0%	15
EDB	2021/22	3%	20%	17%	57%	3%	0%	26
I have confidence in the role the EA plays as kaitiaki of the electricity sector								
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A		Count (n=)
All respondents	2021/22	13%	27%	32%	19%	4%	4%	114
All survey respondents excluding gen-tailers	2021/22	15%	29%	32%	15%	3%	5%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	19%	29%	38%	10%	0%	21
Primarily an electricity retailer	2021/22	40%	20%	7%	13%	7%	13%	15
EDB	2021/22	13%	27%	43%	13%	0%	3%	26
The electricity sector operates efficiently								
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	S	Strongly agree N/A		Count (n=)
All respondents	2021/22	9%	29%	18%	30%	10%	4%	114
All survey respondents excluding gen-tailers	2021/22	10%	33%	17%	28%	6%	5%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	10%	24%	38%	24%	0%	21
Primarily an electricity retailer EDB	2021/22 2021/22	27% 7%	47% 27%	7% 13%	13% 37%	0% 13%	7% 3%	15 26
	2021/22	770	27/0	13/6	37/0	13/6	3/0	20
The electricity system delivers a high level of reliability								
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	S	Strongly agree N/A		Count (n=)
- Barnoan 1/pc	. cui							
All respondents	2021/22	3%	5%	11%	50%	28%	3%	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	3% 3%	5% 6%	13%	54%	20%	3%	93
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22	3% 3% 0%	5% 6% 0%	13% 5%	54% 33%	20% 62%	3% 0%	93 21
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7%	5% 6% 0% 13%	13% 5% 27%	54% 33% 40%	20% 62% 7%	3% 0% 7%	93 21 15
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22	3% 3% 0%	5% 6% 0%	13% 5%	54% 33%	20% 62%	3% 0%	93 21 15
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3%	5% 6% 0% 13%	13% 5% 27%	54% 33% 40% 50%	20% 62% 7% 33%	3% 0% 7%	93 21 15
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type	2021/22 2021/22 2021/22 2021/22 2021/22 Year	3% 3% 0% 7% 3% Strongly disagree Disagree	5% 6% 0% 13% 3%	13% 5% 27% 7% Neither ag Agree	54% 33% 40% 50%	20% 62% 7% 33% Strongly agree N/A	3% 0% 7% 3%	93 21 15 26 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents	2021/22 2021/22 2021/22 2021/22 2021/22 Year 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6%	5% 6% 0% 13% 3%	13% 5% 27% 7% Neither ag Agree 23%	54% 33% 40% 50%	20% 62% 7% 33% Strongly agree N/A 8%	3% 0% 7% 3%	93 21 15 26 Count (n=) 114
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 2021/22 2021/22 Year 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8%	5% 6% 0% 13% 3% 11% 12%	13% 5% 27% 7% Neither ag Agree 23% 24%	54% 33% 40% 50%	20% 62% 7% 33% Strongly agree N/A 8% 8%	3% 0% 7% 3% 5%	93 21 15 26 Count (n=) 114 93
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 Year 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0%	5% 6% 0% 13% 3% 11% 12% 10%	13% 5% 27% 7% Neither ag Agree 23% 24% 19%	54% 33% 40% 50% 46% 44% 57%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10%	3% 0% 7% 3% 5% 5%	15 26 Count (n=) 114 93 21
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 2021/22 2021/22 Year 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8%	5% 6% 0% 13% 3% 11% 12%	13% 5% 27% 7% Neither ag Agree 23% 24%	54% 33% 40% 50%	20% 62% 7% 33% Strongly agree N/A 8% 8%	3% 0% 7% 3% 5%	93 21 15 26 Count (n=) 114 93 21 15
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22 2021/22 2021/22 2021/22 Year 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13%	5% 6% 0% 13% 3% 11% 12% 10% 20%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20%	54% 33% 40% 50% 46% 44% 57% 27%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13%	3% 0% 7% 3% 5% 5% 5% 7%	93 21 15 26 Count (n=) 114 93 21 15
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27%	54% 33% 40% 50% 46% 44% 57% 27% 50%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7%	3% 0% 7% 3% 5% 5% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree	5% 6% 0% 13% 3% 11% 12% 10% 20% 3%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree	54% 33% 40% 50% 46% 44% 57% 27% 50%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A	3% 0% 7% 3% 5% 5% 5% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27%	54% 33% 40% 50% 46% 44% 57% 27% 50%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7%	3% 0% 7% 3% 5% 5% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=)
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree	5% 6% 0% 13% 3% 11% 12% 10% 20% 3%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree	54% 33% 40% 50% 46% 44% 57% 27% 50%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11%	3% 0% 7% 3% 5% 5% 5% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 6% 0% 20%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 11% 14% 13%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13%	54% 33% 40% 50% 46% 44% 57% 50% 45% 42% 57% 27%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20%	3% 0% 7% 3% 5% 5% 7% 3% 4% 5% 0% 7%	93 21 15 26 Count (n=) 114 93 20 Count (n=) 114 93 21 15
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 6% 0%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 11% 11%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10%	54% 33% 40% 50% 46% 44% 57% 50%	20% 62% 7% 33% Strongly agree N/A 8% 10% 13% 7% Strongly agree N/A 11% 10% 19%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 6% 0% 20%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 11% 14% 13%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13%	54% 33% 40% 50% 46% 44% 57% 50% 45% 42% 57% 27%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20%	3% 0% 7% 3% 5% 5% 7% 3% 4% 5% 0% 7%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 11% 14% 13% 7%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30%	54% 33% 40% 50% 46% 44% 57% 27% 50%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 6% 0% 20%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 11% 14% 13% 7%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13%	54% 33% 40% 50% 46% 44% 57% 27% 50%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 11% 14% 13% 7%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) All survey respondents to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 14% 13% 7% 18% 19% 10%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14%	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents All survey respondents Sorganisation type All respondents All survey respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 14% 13% 7% 18% 19% 10% 7%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7%	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) All survey respondents to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	3% 3% 0% 7% 3% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 14% 13% 7% 18% 19% 10%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14%	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents All survey respondents Sort generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 14% 13% 7% 18% 19% 10% 7%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7%	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 14% 13% 7% 18% 19% 10% 10%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47% 47%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 7%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailer Organisation type All respondents	2021/22 2021/22	3%	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 14% 13% 7% 18% 19% 10% 25%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12%	54% 33% 40% 50% 46% 44% 57% 50% 50% 45% 42% 57% 47% 47% 47% 47%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 7% Strongly agree N/A 9%	3% 0% 7% 3% 5% 5% 5% 7% 3% 4% 5% 0% 7% 3%	93 21 15 26 Count (n=) 114
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailed Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	3% 3% 0% 7% 3% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32%	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 11% 14% 13% 7% 18% 19% 10% 25% 26%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11%	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47% 47% 43% 62% 43% 62% 43%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 5trongly agree N/A 9% 3%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3% 6% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electric ty retailer EDB New entrant retailers can operate on a level playing field with established retailed Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electric ty retailer EDB	2021/22 2021/22	3%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 14% 13% 7% 18% 19% 10% 25% 26% 24%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19%	54% 33% 40% 50% 46% 44% 57% 50% 45% 42% 57% 47% 47% 39% 34% 62% 43% 62% 43%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 7% 5trongly agree N/A 9% 3% 33%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3% 6% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to decount for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailed Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	3% 3% 0% 7% 3% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32%	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 11% 14% 13% 7% 18% 19% 10% 25% 26%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11%	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47% 47% 43% 62% 43% 62% 43%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 5trongly agree N/A 9% 3%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3% 6% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailer Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	3% 3% 0% 7% 3% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32% 5% 73%	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 11% 14% 13% 7% 18% 19% 10% 25% 26% 24% 13%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19% 13%	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47% 47% 39% 34% 62% 43% 62% 43% 62% 43%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 7% Strongly agree N/A 9% 33% 33% 0%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3% 6% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailer Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32% 5% 73% 23%	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 11% 14% 13% 7% 18% 19% 10% 25% 26% 24% 13% 33%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19% 13% 10%	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 47% 47% 47% 47% 47% 47% 47% 47% 47% 47	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 5trongly agree N/A 9% 33% 0% 33% 0% 33%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3% 6% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32% 5% 73% 23% Strongly disagree Disagree	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 14% 13% 7% 18% 19% 10% 25% 24% 13% 33%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19% 13% 10% Neither ag Agree	54% 33% 40% 50% 46% 44% 57% 50% 45% 42% 57% 47% 47% 39% 34% 62% 43% 62% 43% 16% 14% 0% 17%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 7% 5trongly agree N/A 9% 33% 33% 0% 33% 0% 33% 6trongly agree N/A	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3% 6% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=)
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailer Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32% 5% 73% 23%	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 11% 14% 13% 7% 18% 19% 10% 25% 26% 24% 13% 33%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19% 13% 10%	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 47% 47% 47% 47% 47% 47% 47% 47% 47% 47	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 5trongly agree N/A 9% 33% 0% 33% 0% 33%	3% 0% 7% 3% 5% 5% 5% 3% 4% 5% 0% 7% 3% 6% 0% 7% 3%	93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retaile Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22	3% 3% 0% 7% 3% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32% 5% 73% 23% Strongly disagree Disagree	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 11% 14% 13% 7% 18% 19% 10% 25% 26% 24% 13% 33%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19% 13% 10% Neither ag Agree	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47% 47% 47% 47% 41% 516% 16% 16% 16% 17% 51%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 7% Strongly agree N/A 9% 33% 33% 0% 33% 0% 33%	3% 0% 7% 3% 5% 5% 5% 7% 3% 4% 5% 0% 7% 3% 11% 12% 5% 0% 13%	93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailed Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	3% 3% 0% 7% 3% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32% 5% 73% 23% Strongly disagree Disagree 21% 26%	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 11% 14% 13% 7% 18% 19% 10% 25% 24% 13% 33% 21% 19% 29% 13%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19% 13% 10% Neither ag Agree 12% 11% 19% 13% 10% Neither ag Agree	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47% 47% 47% 47% 47% 47% 47% 47% 4	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 7% Strongly agree N/A 9% 33% 33% 0% 33% 0% 33%	3% 0% 7% 3% 5% 5% 5% 5% 0% 7% 3% 6% 0% 7% 3% 11% 12% 5% 0% 13% 13% 15% 5% 27%	93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailer Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22	3%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 11% 14% 13% 7% 18% 26% 24% 13% 33%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19% 13% 10% Neither ag Agree 12% 11% 19% 13% 10%	54% 33% 40% 50% 46% 44% 57% 50% 50% 45% 42% 57% 47% 47% 47% 47% 47% 47% 47% 47% 47% 59% 16% 16% 14% 0% 17%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% 7% Strongly agree N/A 9% 33% 33% 0% 33% 6trongly agree N/A 8% 33% 29%	3% 0% 7% 3% 5% 5% 5% 7% 3% 4% 5% 0% 7% 3% 11% 12% 5% 0% 13% 15% 5%	93 21 15 26 Count (n=) 114 93 21 15 26
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailed Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32% 5% 73% 23% Strongly disagree Disagree 27% 32% 5% 73% 23%	5% 6% 0% 13% 3% 11% 12% 10% 3% 11% 11% 14% 13% 7% 18% 19% 10% 25% 24% 13% 33% 21% 19% 29% 13%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19% 13% 10% Neither ag Agree 12% 11% 19% 13% 10% Neither ag Agree	54% 33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47% 47% 47% 47% 47% 47% 47% 47% 4	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% Strongly agree N/A 9% 33% 0% 33% 0% 33% 0% 33% 0% 33% 0% 33% 0% 34%	3% 0% 7% 3% 5% 5% 5% 5% 0% 7% 3% 6% 0% 7% 3% 11% 12% 5% 0% 13% 13% 15% 5% 27%	93 21 15 26 Count (n=) 114 93 21 15 26
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing field with established retailed Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	3% 3% 0% 7% 3% Strongly disagree Disagree 6% 8% 0% 13% 10% Strongly disagree Disagree 5% 6% 0% 20% 3% Strongly disagree Disagree 11% 14% 0% 47% 3% Strongly disagree Disagree 27% 32% 5% 73% 23% Strongly disagree Disagree 27% 32% 5% 73% 23%	5% 6% 0% 13% 3% 11% 12% 10% 20% 3% 11% 11% 14% 13% 7% 10% 25% 26% 24% 13% 33% 21% 19% 29% 13% 17%	13% 5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27% Neither ag Agree 23% 26% 10% 13% 30% Neither ag Agree 20% 22% 14% 7% 33% Neither ag Agree 12% 11% 19% 13% 10% Neither ag Agree 12% 11% 19% 13% 10% Neither ag Agree	54% 33% 40% 50% 46% 44% 57% 50% 45% 42% 57% 47% 47% 39% 34% 62% 43% 62% 14% 0% 17% 17%	20% 62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7% Strongly agree N/A 11% 10% 19% 20% 10% Strongly agree N/A 6% 4% 14% 7% 7% Strongly agree N/A 9% 33% 0% 33% 0% 33% 0% 33% 0% 33% 0% 33% 0% 34%	3% 0% 7% 3% 5% 5% 5% 5% 6% 0% 7% 3% 11% 12% 5% 0% 13% 11% 12% 5% 17%	93 21 15 26 Count (n=) 114 93 21 15 26

All respondents	2021/22	16%	26%	21%	25%	3%	10%	114
All survey respondents excluding gen-tailers	2021/22	18%	30%	19%	19%	2%	11%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	10%	29%	48%	5%	5%	21
Primarily an electricity retailer	2021/22	27%	27%	7%	13%	0%	27%	15
EDB	2021/22	20%	27%	30%	17%	3%	3%	26
The current market settings encourage innovation in generation								
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	9	Strongly agree N/A	С	ount (n=)
All respondents	2021/22	6%	32%		23%	4%	13%	114
All survey respondents excluding gen-tailers	2021/22	8%	33%		22%	3%	14%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	0%	24%		29%	10%	10%	21
Primarily an electricity retailer	2021/22	13%	33%		0%	0%	27%	15
EDB	2021/22	13%	20%	17%	27%	3%	20%	26
The current market setting encourage innovation in distribution network managem	ent							
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A	С	ount (n=)
All respondents	2021/22	11%	33%	30%	14%	2%	11%	114
All survey respondents excluding gen-tailers	2021/22	11%	34%	30%	14%	1%	10%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	10%	29%	29%	14%	5%	14%	21
Primarily an electricity retailer	2021/22	7%	33%	33%	0%	0%	27%	15
EDB	2021/22	13%	30%	30%	20%	3%	3%	26
	·							
The current market setting encourage innovation in consumer-facing services								
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A	C	ount (n=)
All respondents	2021/22	12%	18%		28%	6%	8%	114
All survey respondents excluding gen-tailers	2021/22	14%	19%		25%	3%	10%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	14%		43%	19%	0%	21
Primarily an electricity retailer	2021/22	40%	13%		13%	0%	13%	15
EDB	2021/22	10%	23%	23%	30%	3%	10%	26
The current market setting encourage innovation in transmission network manager	nent							
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A	С	ount (n=)
All respondents	2021/22	10%	17%		11%	2%	26%	114
All survey respondents excluding gen-tailers	2021/22	10%	16%		10%	2%	27%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	10%	19%		14%	0%	24%	21
Primarily an electricity retailer	2021/22	0%	20%	40%	0%	0%	40%	15
EDB	2021/22	23%	7%		10%	3%	30%	26
EDB	2021/22	25%	//0	21/6	10%	376	30%	20
Competition between electricity generators ensures wholesale market prices are se		Standard Branch		Al-Mharan Arma		21		
Organisation type	Year	Strongly disagree Disagree	_	Neither ag Agree		Strongly agree N/A		ount (n=)
All respondents	2021/22	18%	28%		21%	11%	11%	114
All survey respondents excluding gen-tailers	2021/22	20%	33%	10%	19%	9%	9%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	10%	5%	14%	29%	24%	19%	21
Primarily an electricity retailer	2021/22	53%	40%	0%	0%	0%	7 %	15
EDB	2021/22	7%	37%	10%	30%	7%	10%	26
	_							
Competition between electricity generators ensures they build the most efficient p	ower stations							
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	9	Strongly agree N/A	С	ount (n=)
All respondents	2021/22	12%	27%		23%	13%	12%	114
All survey respondents excluding gen-tailers	2021/22	14%	32%			9%		
All survey respondents excluding gen-tailers	ZUZ1/ZZ A	14%	3/%		22%	9%	12%	93
						220/	4.40/	24
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	5%	14%	29%	33%	14%	21
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	5% 40%	5% 33%	14% 0%	29% 13%	0%	13%	15
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	5%	14% 0%	29%			
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22 2021/22	5% 40% 10%	5% 33%	14% 0%	29% 13%	0%	13%	15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with consumer prices on line	2021/22 2021/22 2021/22	5% 40% 10% anies	5% 33% 23%	14% 0% 13%	29% 13% 27%	0% 13%	13% 13%	15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with consumer type	2021/22 2021/22 2021/22 osts to the electricity compa	5% 40% 10% anies Strongly disagree Disagree	5% 33% 23%	14% 0% 13% Neither ag Agree	29% 13% 27%	0% 13% Strongly agree N/A	13% 13%	15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with consumer prices on line	2021/22 2021/22 2021/22 osts to the electricity comp	5% 40% 10% anies	5% 33% 23%	14% 0% 13% Neither ag Agree	29% 13% 27%	0% 13%	13% 13%	15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with consumer type	2021/22 2021/22 2021/22 osts to the electricity compa	5% 40% 10% anies Strongly disagree Disagree	5% 33% 23%	14% 0% 13% Neither ag Agree 15%	29% 13% 27%	0% 13% Strongly agree N/A	13% 13%	15 26 count (n=)
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with consumer type All respondents	2021/22 2021/22 2021/22 osts to the electricity company Year 2021/22	5% 40% 10% anies Strongly disagree Disagree 22%	5% 33% 23%	14% 0% 13% Neither ag Agree 15% 15%	29% 13% 27%	0% 13% Strongly agree N/A 16%	13% 13%	15 26 ount (n=) 114
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 osts to the electricity compa year 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26%	5% 33% 23% 17% 19%	14% 0% 13% Neither ag Agree 15% 15% 14%	29% 13% 27% 24% 23%	0% 13% Strongly agree N/A 16% 12%	13% 13% C 7% 5%	15 26 Sount (n=) 114 93
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with consumer type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 osts to the electricity compa year 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5%	5% 33% 23% 17% 19% 5%	14% 0% 13% Neither ag Agree 15% 15% 14% 7%	29% 13% 27% 24% 23% 29%	0% 13% Strongly agree N/A 16% 12% 33%	13% 13% C 7% 5% 14%	15 26 Sount (n=) 114 93 21
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 osts to the electricity compa year 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47%	5% 33% 23% 17% 19% 5% 13%	14% 0% 13% Neither ag Agree 15% 15% 14% 7%	29% 13% 27% 24% 23% 29% 27%	0% 13% Strongly agree N/A 16% 12% 33% 7%	13% 13% C 7% 5% 14% 0%	15 26 Sount (n=) 114 93 21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22 2021/22 osts to the electricity compa year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20%	5% 33% 23% 17% 19% 5% 13% 27%	14% 0% 13% Neither ag Agree 15% 15% 14% 7%	29% 13% 27% 24% 23% 29% 27% 17%	0% 13% Strongly agree N/A 16% 12% 33% 7%	13% 13% C 7% 5% 14% 0%	15 26 Sount (n=) 114 93 21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with consumer type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes expense	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive	5% 33% 23% 17% 19% 5% 13% 27%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% rket: Retail market	29% 13% 27% 24% 23% 29% 27% 17%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10%	13% 13% 7% 5% 14% 0%	15 26 Fount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree	5% 33% 23% 17% 19% 5% 13% 27%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% rket: Retail market Neither ag Agree	29% 13% 27% 24% 23% 29% 27% 17%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A	13% 13% C 7% 5% 14% 0% 10%	15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% ket: Retail market Neither ag Agree 19%	29% 13% 27% 24% 23% 29% 27% 17%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11%	13% 13% C 7% 5% 14% 0% 10%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=)
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22%	29% 13% 27% 24% 23% 29% 27% 17%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5%	13% 13% C 7% 5% 14% 0% 10%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% ket: Retail market Neither ag Agree 19% 22% 10%	29% 13% 27% 24% 23% 29% 27% 17%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38%	13% 13% C 7% 5% 14% 0% 10%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% rket: Retail market Neither ag Agree 19% 22% 10% 0%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 29% 13%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0%	13% 13% 7% 5% 14% 0% 10% 10% 14% 13%	15 26 fount (n=) 114 93 21 15 26 fount (n=) 114 93 21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% rket: Retail market Neither ag Agree 19% 22% 10% 0%	29% 13% 27% 24% 23% 29% 27% 17%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38%	13% 13% C 7% 5% 14% 0% 10%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% rket: Retail market Neither ag Agree 19% 22% 10% 0% 30%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 29% 13%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0%	13% 13% 7% 5% 14% 0% 10% 10% 14% 13%	15 26 fount (n=) 114 93 21 15 26 fount (n=) 114 93 21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes expery Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive 16%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22% 10% 0% 30% *ket: Spot market	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 30%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7%	13% 13% 13% C 7% 5% 14% 0% 10% C 10% 9% 14% 13% 10%	15 26 fount (n=) 114 93 21 15 26 fount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 5% 33% 17%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22% 10% 0% 30% *ket: Spot market Neither ag Agree	29% 13% 27% 24% 23% 29% 17% 30% 30% 30% 30%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A	13% 13% 13% C 7% 5% 14% 0% 10% C 10% 9% 14% 13% 10%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 5% 33% 17% ve mar	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% rket: Retail market Neither ag Agree 19% 22% 10% 0% 30% rket: Spot market Neither ag Agree 14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 29% 13% 30%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12%	13% 13% 13% C 7% 5% 14% 0% 10% C 10% 14% 13% 10%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes expery Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22% 10% 0% 30% *ket: Spot market Neither ag Agree 14% 16%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 13% 30%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9%	13% 13% 13% C 7% 5% 14% 0% 10% C 10% 9% 14% 13% 10% C 18% 17%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 sreflect the outcomes experience of th	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 5%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22% 10% 0% 30% *ket: Spot market Neither ag Agree 14% 16% 5%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 30% 30% 30%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29%	13% 13% 13% C 7% 5% 14% 0% 10% C 10% 9% 14% 13% 10% C 18% 17% 19%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes expery Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22% 10% 0% 30% *ket: Spot market Neither ag Agree 14% 16% 5%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 13% 30%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9%	13% 13% 13% C 7% 5% 14% 0% 10% C 10% 9% 14% 13% 10% C 18% 17%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 sreflect the outcomes experience of th	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 5%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22% 10% 0% 30% *ket: Spot market Neither ag Agree 14% 16% 5% 0%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 30% 30% 30%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29%	13% 13% 13% C 7% 5% 14% 0% 10% C 10% 9% 14% 13% 10% C 18% 17% 19%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 5% 33% 17% ve mar 18% 22% 5% 27%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22% 10% 0% 30% *ket: Spot market Neither ag Agree 14% 16% 5% 0%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 30% 29% 13% 30%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0%	13% 13% 13% 13% 13% 14% 10% 10% 14% 13% 10% 14% 13% 10% 17% 19% 7%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 5% 33% 17% ve mar 18% 22% 5% 27% 17%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22% 10% 0% 30% *ket: Spot market Neither ag Agree 14% 16% 5% 0% 23%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 29% 13% 30% 20%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7%	13% 13% 13% 13% 13% 14% 10% 10% 14% 13% 10% 14% 13% 10% 17% 19% 7%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market EDB	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitive 5% 47% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 27% 17%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% *ket: Retail market Neither ag Agree 19% 22% 10% 0% 30% *ket: Spot market Neither ag Agree 14% 16% 5% 0% 23% *ket: Hedge market	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 29% 13% 30% 20%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC	13% 13% 13% 13% 13% 14% 0% 10% 10% 10% 14% 13% 10% 14% 13% 10%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the consumer prices only rise in line with coordinates of the coordinates of	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitive Strongly disagree Disagree	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 5% 33% 17% ve mar 18% 22% 5% 17% ve mar	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17% rket: Retail market Neither ag Agree 19% 22% 10% 0% 30% rket: Spot market Neither ag Agree 14% 16% 5% 0% 23% rket: Hedge market Neither ag Agree	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 29% 13% 30% 29% 13% 30% 29% 1, includes	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A	13% 13% 13% 13% C 7% 5% 14% 0% 10% C 10% 9% 14% 13% 10% C 18% 17% 19% 7% 27%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 s reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 5% 27% 17% ve mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 20% 18% 38% 20% 19%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4%	13% 13% 13% 13% 13% 14% 10% 10% 10% 14% 13% 10% 14% 13% 10% 17% 19% 7% 27%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers All survey respondents excluding gen-tailers All respondents All respondents All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 5% 27% 17% ve mar	14%	29% 13% 27% 24% 23% 29% 17% 30% 30% 30% 30% 29% 13% 30% 13% 30% 13% 30% 13% 30%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2%	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 7% 27%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with a Corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 5% 33% 17% ve mar 18% 22% 5% 17% ve mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 29% 13% 30% 30% 29% 13% 30% 30% 29% 13% 30% 30% 30% 29% 13% 30% 30% 30% 30% 30% 48%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10%	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 7% 27% CC 28% 27% 33%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of narticipants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 27% 17% ve mar 15% 17% ve mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 30% 29% 13% 30% 13% 30% 48% 13%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7%	13% 13% 13% 13% 13% 14% 0% 10% 10% 10% 14% 13% 10% 17% 19% 7% 27% 28% 27% 33% 13%	15 26 fount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with a Corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 5% 33% 17% ve mar 18% 22% 5% 17% ve mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 29% 13% 30% 30% 29% 13% 30% 30% 29% 13% 30% 30% 30% 29% 13% 30% 30% 30% 30% 30% 48%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10%	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 7% 27% CC 28% 27% 33%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 12% 15% 0% 40% 10%	5% 33% 23% 17% 19% 5% 13% 27% 4e mar 14% 5% 33% 17% 4e mar 15% 17% 4e mar 15% 17% 4e mar 15% 17% 4e mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 30% 29% 13% 30% 13% 30% 30% 13% 30% 30% 30% 30% 30% 30% 30% 30% 30% 3	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3%	13% 13% 13% 13% 13% 14% 0% 10% 10% 10% 14% 13% 10% 17% 19% 7% 27% 28% 27% 33% 13%	15 26 fount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of narticipants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 12% 15% 0% 40% 10%	5% 33% 23% 17% 19% 5% 13% 27% 4e mar 14% 5% 33% 17% 4e mar 15% 17% 4e mar 15% 17% 4e mar 15% 17% 4e mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 13% 30% 13% 48% 13% 48% 13% 7%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3% kets	13% 13% 13% 13% 13% 14% 0% 10% 10% 10% 14% 13% 10% 17% 19% 7% 27% 28% 27% 33% 13%	15 26 fount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 12% 15% 0% 40% 10%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 5% 27% 17% ve mar 15% 20% 10% ve mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 13% 30% 13% 48% 13% 48% 13% 7%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3%	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 7% 27% CC 28% 27% 33% 13% 33%	15 26 fount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with conganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type Percentage of participants who agree that prices in the following electricity market Organisation type	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 12% 15% 0% 40% 10%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 5% 27% 17% ve mar 15% 20% 10% ve mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 13% 30% 13% 48% 13% 48% 13% 7%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3% kets	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 7% 27% CC 28% 27% 33% 13% 33%	15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with consumer prices on the following electricity market organisation type All respondents All survey respondents excluding generatilers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market organisation type All respondents All survey respondents excluding generatilers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	anies Strongly disagree Disagree 22% 26% 5% 47% 20% Cotted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% Cotted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% Cotted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% Cotted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% Cotted in a workably competitive Strongly disagree Disagree	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 5% 17% 15% 20% 10% ve mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 13% 30% 29% 13% 30% 20% 18% 38% 20% 20% 48% 13% 7%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A	13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% CC 18% 17% 19% 27% CC 28% 27% 33% 13% 33% CC	15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22	anies Strongly disagree Disagree 22% 26% 5% 47% 20% Cotted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% Cotted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% Cotted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% Cotted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% Cotted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% Cotted in a workably competitive Strongly disagree Disagree 10% 10% Cotted in a workably competitive Strongly disagree Disagree 10% 10% Cotted in a workably competitive Strongly disagree Disagree 10% 10% Cotted in a workably competitive Strongly disagree Disagree 10% 10%	5% 33% 23% 17% 19% 5% 13% 27% 4e mar 14% 16% 5% 33% 17% 4ve mar 18% 22% 27% 17% 4ve mar 15% 10% 4ve mar 5% 4ve mar	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 29% 13% 30% 20% 13% 38% 20% 20% 15% 148% 13% 7%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7%	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 7% 27% 28% 27% 33% 13% 33%	15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% cted in a workably competitive Strongly disagree Disagree 4% 4% 4% 0%	5% 33% 23% 17% 19% 5% 13% 27% 27% 27% 27% 27% 27% 22% 27% 17% 20% 10% 20% 20% 20% 20% 20% 20% 20% 20% 20% 2	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 30% 30% 13% 30% 13% 30% 13% 30% 13% 30% 13% 13% 15% 14% 19%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7% 5% 14%	13% 13% 13% 13% 13% 14% 0% 10% 10% 10% 14% 13% 10% 14% 13% 10% 14% 13% 13% 13% 33% 13% 33% 13% 33%	15 26 fount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 12% 15% 0% 40% 10% cted in a workably competitiv Strongly disagree Disagree 40% 40% 10% cted in a workably competitiv Strongly disagree Disagree 4% 4% 0% 7%	5% 33% 23% 17% 19% 5% 13% 27% 14% 16% 5% 33% 17% 12% 20% 17% 15% 20% 10% 10% 10% 10% 10% 10% 10% 10% 10% 1	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 22% 18% 38% 20% 20% 19% 13% 48% 13% 48% 13% 7% ce mar 15% 14% 19% 0%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7% 5% 14% 0%	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 7% 27% CC 28% 27% 33% 13% 33% CC 36% 34% 43% 60%	15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% cted in a workably competitive Strongly disagree Disagree 4% 4% 4% 0%	5% 33% 23% 17% 19% 5% 13% 27% 27% 27% 27% 27% 27% 22% 27% 17% 20% 10% 20% 20% 20% 20% 20% 20% 20% 20% 20% 2	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 30% 30% 13% 30% 13% 30% 13% 30% 13% 30% 13% 13% 15% 14% 19%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7% 5% 14%	13% 13% 13% 13% 13% 14% 0% 10% 10% 10% 14% 13% 10% 14% 13% 10% 14% 13% 13% 13% 33% 13% 33% 13% 33%	15 26 fount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitiv Strongly disagree Disagree 12% 15% 0% 40% 10% cted in a workably competitiv Strongly disagree Disagree 40% 40% 10% cted in a workably competitiv Strongly disagree Disagree 4% 4% 0% 7%	5% 33% 23% 17% 19% 5% 13% 27% 14% 16% 5% 33% 17% 12% 20% 17% 15% 20% 10% 10% 10% 10% 10% 10% 10% 10% 10% 1	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 22% 18% 38% 20% 20% 19% 13% 48% 13% 48% 13% 7% ce mar 15% 14% 19% 0%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7% 5% 14% 0%	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 7% 27% CC 28% 27% 33% 13% 33% CC 36% 34% 43% 60%	15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with a Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	anies Strongly disagree Disagree 22% 26% 5% 47% 20% Cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% Cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% Cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% Cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% Cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% Cted in a workably competitive Strongly disagree Disagree 4% 4% 0% 7% 3%	5% 33% 23% 17% 19% 5% 13% 27% 4e mar 14% 16% 5% 33% 17% 4e mar 18% 22% 5% 27% 17% 4e mar 5% 20% 17% 4e mar 5% 6% 0% 7% 3%	14%	29% 13% 27% 24% 23% 29% 17% 30% 30% 30% 30% 29% 13% 30% 13% 30% 13% 30% 13% 13% 13% 14% 19% 10%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7% 5% 14% 0% 13%	13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 27% 27% 27% 33% 33% 33% 33%	15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% cted in a workably competitive Strongly disagree Disagree 4% 4% 0% 7% 3% Strongly disagree Disagree	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 27% 17% ve mar 15% 20% 10% ve mar 5% 6% 0% 7% 3%	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 30% 29% 13% 30% 30% 30% 13% 30% 13% 30% 13% 13% 13% 14% 19% 10% 10%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7% 5% 14% 0% 13% Strongly agree N/A	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 15% 15% 15% 15% 15% 15% 15% 15% 15% 15	15 26 fount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with a Corganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% cted in a workably competitive Strongly disagree Disagree 4% 4% 0% 7% 3% Strongly disagree Disagree 4% 4% 0% 7% 3% Strongly disagree Disagree 0%	5% 33% 23% 17% 19% 5% 13% 27% 4% 16% 5% 33% 17% 22% 5% 27% 17% 20% 17% 20% 10% 4%	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 29% 13% 30% 22% 18% 38% 20% 20% 19% 13% 48% 13% 48% 13% 48% 13% 48% 13% 48% 10% 10%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7% 5% 14% 0% 13% Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 4% 2% 10% 7% 5% 14% 0% 13%	13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 17% 19% 7% 27% 28% 27% 33% 13% 33% CC 36% 34% 43% 60% 33% CC 2%	15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Competition between retailers ensures that consumer prices only rise in line with of Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB Percentage of participants who agree that prices in the following electricity market Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer iller il	2021/22 2021/22	anies Strongly disagree Disagree 22% 26% 5% 47% 20% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7% cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7% cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10% cted in a workably competitive Strongly disagree Disagree 4% 4% 0% 7% 3% Strongly disagree Disagree	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 27% 17% ve mar 15% 20% 10% ve mar 5% 6% 0% 7% 3%	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 30% 29% 13% 30% 30% 30% 13% 30% 13% 30% 13% 13% 13% 14% 19% 10% 10%	0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% ling ASX and OTC Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7% 5% 14% 0% 13% Strongly agree N/A	13% 13% 13% 13% 13% 5% 14% 0% 10% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 15% 15% 15% 15% 15% 15% 15% 15% 15% 15	15 26 fount (n=) 114 93 21 15 26

								24
oth generator and electricity retailer ("Gen-tailer)	2021/22	0%	0%	0%	33%	67%	0%	21
rimarily an electricity retailer	2021/22	0%	13%	20%	47%	13%	7%	15
DB & Transmission	2021/22	0%	3%	7%	43%	47%	0%	30
here is enough electricity to meet ongoing needs								
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A		ount (n=)
III respondents	2021/22	3%	18%	20%	37%	20%	3%	114
All survey respondents excluding gen-tailers	2021/22	3%	20%	20%	39%	14%	3%	93
oth generator and electricity retailer ("Gen-tailer)	2021/22	0%	5%	19%	29%	48%	0%	21
rimarily an electricity retailer	2021/22	7%	33%	13%	33%	7%	7%	15
DB & Transmission	2021/22	3%	13%	23%	40%	20%	0%	30
he current electricity market arrangements ensure an appropriate bala	ance between reliability and cost							
rie current electricity market arrangements ensure an appropriate bail Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A	C	ount (n=)
All respondents	2021/22	4%	24%	24%	30%	10%	9%	114
All survey respondents excluding gen-tailers	2021/22	5%	27%	26%	27%	8%	8%	93
soth generator and electricity retailer ("Gen-tailer)	2021/22	0%	10%	14%	43%	19%	14%	21
rimarily an electricity retailer	2021/22	20%	53%	7%	13%	0%	7%	15
DB & Transmission	2021/22	0%	17%	33%	33%	10%	7%	30
Over the next 10 years the electricity system will strike a balance between	een reliability and cost							
Organisation type	Year	Strongly disagree Disagree	•	Neither ag Agree		Strongly agree N/A	C	ount (n=)
all respondents	2021/22	9%	27%	24%	25%	6%	9%	114
all survey respondents excluding gen-tailers	2021/22	10%	29%	27%	22%	5%	8%	93
oth generator and electricity retailer ("Gen-tailer)	2021/22	5%	19%	10%	43%	10%	14%	21
rimarily an electricity retailer	2021/22	27%	60%	0%	0%	7%	7%	15
DB & Transmission	2021/22	7%	20%	30%	30%	10%	3%	30
he New Zealand electricity market ensures electricity is generated effi	•				1			
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A		ount (n=)
II respondents	2021/22	5%	23%	11%	37%	18%	7%	114
Il survey respondents excluding gen-tailers	2021/22	6%	24%	12%	38%	13%	8%	93
oth generator and electricity retailer ("Gen-tailer)	2021/22	0%	19%	5%	33%	38%	5%	21
rimarily an electricity retailer	2021/22	27%	33%	20%	7%	7%	7%	1!
DB & Transmission	2021/22	3%	23%	7%	50%	13%	3%	30
he New Zealand electricity market ensures electricity is transmitted ef	•		~'(
Organisation type	Year	Strongly disagree Disagree		Veither ag Agree		Strongly agree N/A		ount (n=)
Ill respondents	2021/22	2%	12%	21%	38%	15%	12%	114
All survey respondents excluding gen-tailers	2021/22	2%	15%	20%	38%	14%	11%	93
oth generator and electricity retailer ("Gen-tailer)	2021/22	0%	0%	24%	38%	19%	19%	21
rimarily an electricity retailer	2021/22	7%	7%	33%	33%	7%	13%	15
DB & Transmission	2021/22	3%	17%	7%	43%	23%	7%	30
	6							
the New Zealand electricity market ensures electricity is distributed eff	•	Discount Discount		Jaithan an Arma		Character across NI/A		
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A		ount (n=)
All respondents	2021/22	4%	17%	22%	35%	10%	12%	114
Ill survey respondents excluding gen-tailers	2021/22	3%	16%	23% 19%	37% 29%	10% 10%	12%	93
oth concretor and electricity rotailer ("Con tailer)	2021/22	100/			77/0			21
oth generator and electricity retailer ("Gen-tailer)	2021/22	10%	19% 7%				14%	15
rimarily an electricity retailer	2021/22	7%	7%	40%	27%	7%	13%	
· · · · · · · · · · · · · · · · · · ·								
rimarily an electricity retailer DB & Transmission	2021/22 2021/22	7%	7%	40%	27%	7%	13%	
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity proc	2021/22 2021/22 duction and consumption.	7% 3%	7% 17%	40% 7%	27% 50%	7% 17%	13% 7%	30
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity proc Organisation type	2021/22 2021/22 duction and consumption. Year	7%	7% 17%	40%	27% 50%	7%	13% 7%	3(ount (n=)
rimarily an electricity retailer DB & Transmission	2021/22 2021/22 duction and consumption.	7% 3% Strongly disagree Disagree	7% 17%	40% 7% Neither ag Agree	27% 50%	7% 17% Strongly agree N/A	13% 7%	30 ount (n=) 114
rimarily an electricity retailer DB & Transmission New Zealand's wholesale market efficiently coordinates electricity proc Organisation type Ull respondents	2021/22 2021/22 duction and consumption. Year 2021/22	7% 3% Strongly disagree Disagree 8%	7% 17%	40% 7% Neither ag Agree 17%	27% 50% 32%	7% 17% Strongly agree N/A 19%	13% 7% C	30 ount (n=) 114 93
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity proc Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 duction and consumption. Year 2021/22	7% 3% Strongly disagree Disagree 8% 9%	7% 17%	40% 7% Neither ag Agree 17% 19%	27% 50% 32% 29%	7% 17% Strongly agree N/A 19% 15%	13% 7% Co 13% 14%	30 ount (n=) 114 93 21
Primarily an electricity retailer DB & Transmission New Zealand's wholesale market efficiently coordinates electricity proc Organisation type Ill respondents Ill survey respondents excluding gen-tailers Soth generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 duction and consumption. Year 2021/22 021/22 2021/22	7% 3% Strongly disagree Disagree 8% 9% 5%	7% 17% 11% 14% 0%	40% 7% Neither ag Agree 17% 19% 5%	27% 50% 32% 29% 43%	7% 17% Strongly agree N/A 19% 15% 38%	13% 7% Co 13% 14% 10%	30 ount (n=) 114 93 21
Primarily an electricity retailer DB & Transmission New Zealand's wholesale market efficiently coordinates electricity proceed by the second	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33%	7% 17% 11% 14% 0% 20%	40% 7% Neither ag Agree 17% 19% 5% 20%	27% 50% 32% 29% 43% 13%	7% 17% Strongly agree N/A 19% 15% 38% 7%	13% 7% Co 13% 14% 10% 7%	30 ount (n=) 114 93 21
Primarily an electricity retailer DB & Transmission New Zealand's wholesale market efficiently coordinates electricity proceed by the second	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33%	7% 17% 11% 14% 0% 20%	40% 7% Neither ag Agree 17% 19% 5% 20%	27% 50% 32% 29% 43% 13%	7% 17% Strongly agree N/A 19% 15% 38% 7%	13% 7% Co 13% 14% 10% 7%	30 ount (n=) 114 93 21
Primarily an electricity retailer DB & Transmission New Zealand's wholesale market efficiently coordinates electricity proceedings and type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33%	7% 17% 11% 14% 0% 20% 10%	40% 7% Neither ag Agree 17% 19% 5% 20%	27% 50% 32% 29% 43% 13% 33%	7% 17% Strongly agree N/A 19% 15% 38% 7%	13% 7% Co 13% 14% 10% 7% 13%	30 ount (n=) 114 93 21
Primarily an electricity retailer DB & Transmission New Zealand's wholesale market efficiently coordinates electricity proceeding p	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22 ion and consumption. Year 2021/22	7% 3% Strongly disagree Disagree 8% 9% 5% 33% 33%	7% 17% 11% 14% 0% 20% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17%	27% 50% 32% 29% 43% 13% 33%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23%	13% 7% Co 13% 14% 10% 7% 13%	ount (n=) 114 93 21 19 30 ount (n=)
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity proceeding pr	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 ion and consumption. Year 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10%	7% 17% 11% 14% 0% 20% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28%	27% 50% 32% 29% 43% 13% 33%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1%	13% 7% 13% 14% 10% 7% 13%	ount (n=) 114 93 27 19 30 ount (n=) 114
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity processing pr	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 ion and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0%	7% 17% 11% 14% 0% 20% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14%	27% 50% 32% 29% 43% 13% 33%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14%	13% 7% C0 13% 14% 10% 7% 13% C0 27% 27% 29%	ount (n=) 114 93 22: 1! 30 ount (n=) 114 93
Primarily an electricity retailer DB & Transmission Iew Zealand's wholesale market efficiently coordinates electricity proceeding p	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 ion and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0%	13% 7% 13% 14% 10% 7% 13% 27% 27% 29% 20%	ount (n=) 114 93 21 30 ount (n=) 114 93 21
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity processing pr	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 ion and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0%	7% 17% 11% 14% 0% 20% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14%	27% 50% 32% 29% 43% 13% 33%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14%	13% 7% C0 13% 14% 10% 7% 13% C0 27% 27% 29%	ount (n=) 114 93 21 30 ount (n=) 114 93 21
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity proceed by the second process of th	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0%	13% 7% 13% 14% 10% 7% 13% 27% 27% 29% 20%	ount (n=) 114 93 21 30 ount (n=) 114 93 21
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity processors organisation type III respondents III survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently coordinates electricity product organisation type III respondents III survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently facilitates timely investment	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	7% 3% Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 33% 33% 33%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37%	ount (n=) 114 93 27 1! 30 ount (n=) 114 93 27 1! 30
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity processor of the proces	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A	13% 7% 13% 14% 10% 7% 13% CC 27% 27% 29% 20% 37%	ount (n=) 114 93 21 30 ount (n=) 114 93 21 30 ount (n=)
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity processor of the proces	2021/22 2021/22 duction and consumption. Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37%	ount (n=) 114 93 21 30 ount (n=) 114 93 21 15 30 ount (n=) 114
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity processor of the proces	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37%	30 ount (n=) 114 93 21 30 ount (n=) 114 93 21 30 ount (n=) 114 93
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity production type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently coordinates electricity production type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently facilitates timely investment of the production of th	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14%	13% 7% 13% 14% 10% 7% 13% C0 27% 29% 20% 37% C0 21% 22% 19%	30 ount (n=) 114 93 21 30 ount (n=) 114 93 21 15 30 ount (n=) 114 93 22
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity proceeding proceeding and selectricity proceeding generation type Ill respondents Ill survey respondents excluding generatilers ooth generator and electricity retailer ("Genetailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently coordinates electricity production type Ill respondents Ill survey respondents excluding genetailers ooth generator and electricity retailer ("Genetailer) rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently facilitates timely investment organisation type Ill respondents Ill survey respondents excluding genetailers of generator and electricity retailer ("Genetailer) rimarily an electricity retailer ("Genetailer) rimarily an electricity retailer ("Genetailer)	2021/22 2021/22 duction and consumption. Year 2021/22	7% 3% Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% CG 21% 22% 19% 20%	ount (n=) 114 93 21 15 30 ount (n=) 114 93 21 30 ount (n=) 114 93 21 15 30
rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinates electricity processing anisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity production and electricity retailers Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates timely investment and electricity retailer Il respondents Il survey respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14%	13% 7% 13% 14% 10% 7% 13% C0 27% 29% 20% 37% C0 21% 22% 19%	ount (n=) 114 93 21 15 30 ount (n=) 114 93 21 30 ount (n=) 114 93 21 15 30
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity procurganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently coordinates electricity production of the procure of the production of the procure	2021/22 2021/22 duction and consumption. Year 2021/22	7% 3% Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% CG 21% 22% 19% 20%	30 ount (n=) 114 93 21 15 30 ount (n=) 114 93 21 15 30 ount (n=) 114 93 21 15 15
rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinates electricity procurganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity production rimarily an electricity retailer Il survey respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates timely investment riganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently facilitates timely investment in	2021/22 2021/22 duction and consumption. Year 2021/22	7% 3% Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 26% 28% 19% 20% 23%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 15% 38% 7% 20%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% 19% 20% 27%	30 ount (n=) 114 93 21 19 30 ount (n=) 114 93 22 15 30 ount (n=) 114 93 22 15 30
rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinates electricity processing anisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity production type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates timely investment granisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's liedge market efficiently facilitates timely investment in granisation type	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 11% 13% 0% 40% 3%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 19% 15% 38% 7% 20%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A	13% 7% 13% 14% 10% 7% 13% C0 27% 29% 20% 37% C0 21% 22% 19% 20% 27%	30 ount (n=) 114 93 21 30 ount (n=) 114 93 21 30 ount (n=) 114 93 21 30 ount (n=)
rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinates electricity procession type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity production of the generator and electricity retailers Il survey respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates timely investment genisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently facilitates timely investment in genisation type Il respondents	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 11% 13% 0% 40% 3%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 26% 28% 19% 20% 23%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 15% 38% 7% 10%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% CG 21% 22% 19% 20% 27% CG 32%	ount (n=) 114 93 27 1! 30
rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinates electricity procession type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity product reganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates timely investment reganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently facilitates timely investment in reganisation type Il respondents Il survey respondents excluding gen-tailers on the generator and electricity retailer DB & Transmission ew Zealand's hedge market efficiently facilitates timely investment in reganisation type Il respondents Il survey respondents excluding gen-tailers	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 11% 13% 13% 13% 13% 13% 14% 15%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 13% 26% 28% 19% 20% 23%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 15% 38% 7% 20%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 6% 4% 11%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% Co 21% 22% 19% 20% 27% Co 32% 32%	ount (n=) 114 93 21 30 ount (n=) 114 93 21 15 30 ount (n=) 114 93 21 15 30 ount (n=) 114 93
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity procession type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently coordinates electricity product organisation type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently facilitates timely investment in generator and electricity retailer The generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently facilitates timely investment in generator and electricity retailer UB & Transmission lew Zealand's hedge market efficiently facilitates timely investment in generator and electricity retailer UB & Transmission lew Zealand's hedge market efficiently facilitates timely investment in generator and electricity retailer UB & Transmission lew Zealand's hedge market efficiently facilitates timely investment in generator and electricity retailer UB & Transmission lew Zealand's hedge market efficiently facilitates timely investment in generator and electricity retailer UB & Transmission lew Zealand's hedge market efficiently facilitates timely investment in generator and electricity retailer UB & Transmission	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 11% 13% 0% 40% 3%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 18% 22% 5%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23% 24%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 19% 15% 38% 7% 20%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 6% 4% 14% 14% 14% 14% 14%	13% 7% 13% 14% 10% 7% 13% C0 27% 29% 20% 37% C1 21% 22% 19% 20% 27% C0 32% 32% 32% 33%	30 ount (n=) 114 93 22 19 30 ount (n=) 114 93 22 19 30 ount (n=) 114 93 22 19 30 ount (n=) 114 93 22 22 23 24 25 25 26 00 00 00 00 00 00 00 00 00 00 00 00 00
rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinates electricity processing anisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity product riganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates timely investment riganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's 'leoge market efficiently facilitates timely investment in riganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) and the process of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer)	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% Strongly disagree Disagree 12% 15% 0% 40%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 18% 22% 5% 27%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23% 24% 7%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 15% 38% 7% 20%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 4% 114% 0% 3%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% 29% 20% 37% Column 22% 19% 20% 27% Column 22% 19% 20% 27%	ount (n=) 11 9 2 13 ount (n=) 11 9 2 1 3 ount (n=) 11 9 2 1 3 ount (n=) 11 9 2 1 3
rimarily an electricity retailer 2B & Transmission ew Zealand's wholesale market efficiently coordinates electricity procession type Il respondents Il survey respondents excluding gen-tailers 2D & Transmission ew Zealand's hedge market efficiently coordinates electricity production of the process of the generator and electricity retailer 2D & Transmission ew Zealand's hedge market efficiently coordinates electricity production of the generator and electricity retailer ("Gen-tailer) of the generator and electricity retail	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 11% 13% 0% 40% 3%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 18% 22% 5%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23% 24%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 19% 15% 38% 7% 20%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 6% 4% 14% 14% 14% 14% 14%	13% 7% 13% 14% 10% 7% 13% C0 27% 29% 20% 37% C1 21% 22% 19% 20% 27% C0 32% 32% 32% 33%	ount (n=) 11 9 2 13 ount (n=) 11 9 2 1 3 ount (n=) 11 9 2 1 3 ount (n=) 11 9 2 1 3
rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinates electricity procession type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity production type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates timely investment generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) ew Zealand's hedge market efficiently facilitates timely investment in reganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer)	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% Strongly disagree Disagree 12% 15% 0% 40%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 18% 22% 5% 27%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23% 24% 7%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 15% 38% 7% 20%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 4% 114% 0% 3%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% 29% 20% 37% Column 22% 19% 20% 27% Column 22% 19% 20% 27%	ount (n=) 11 9: 2 1: 3: ount (n=) 11: 9: 2 1: 3: ount (n=) 11: 9: 2 1: 3: ount (n=) 11: 9: 2 1: 3:
rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinates electricity processing anisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity production reproduction type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates timely investment genisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently facilitates timely investment in reganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ompetition between electricity retailers promotes efficiency within re	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 12% 15% 0% 40% 7%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 26% 28% 19% 20% 23% 27% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23% 24% 7% 23%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 11% 8% 24% 0% 13%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 4% 11% 14% 0% 3%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% 29% 20% 37% Co 21% 22% 19% 20% 27% 27% 24% 24% 24% 25% 27% 27% 27% 24% 24% 24% 25% 27% 24% 24% 24% 25% 26% 27% 27% 27% 27% 27% 27% 27% 27% 27% 27	30 ount (n=) 114 93 22 19 30
rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinates electricity proceing anisation type Il respondents Il survey respondents excluding gen-tailers ooth generator and electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity production in the process of the generator and electricity retailer ("Gen-tailer) Il survey respondents Il survey respondents excluding gen-tailers ooth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates timely investment generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's leoge market efficiently facilitates timely investment in granisation type Il respondents Il survey respondents excluding gen-tailers ooth generator and electricity retailer DB & Transmission ew Zealand's leoge market efficiently facilitates timely investment in granisation type Il respondents Il survey respondents excluding gen-tailers ooth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ompetition between electricity retailers promotes efficiency within reganisation type	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 12% 15% 0% 40% 7% Strongly disagree Disagree 12% 15% 0% 40% 7%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 26% 28% 19% 20% 23% 18% 22% 5% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23% 24% 7% 23% Neither ag Agree	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 19% 15% 38% 7% 20% 11% 8% 24% 0% 13%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A	13% 7% 14% 10% 7% 13% 27% 29% 20% 37% 29% 20% 37% CG 21% 22% 19% 20% 27% CG 32% 32% 33% 27% 43%	ount (n=) 114 93 21 15 30 ount (n=)
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity proceedings of the proceeding of the	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 12% 15% 0% 40% 7% Strongly disagree Disagree 12% 15% 0% 40% 7% Strongly disagree Disagree 12% 15% 0% 40% 7%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 26% 28% 19% 20% 23% 18% 22% 5% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23% 24% 7% 23% Neither ag Agree 17%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 15% 38% 7% 20% 11% 8% 24% 0% 13%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 4% 114% 0% 3% Strongly agree N/A 4% 11% 14% 0% 3% Strongly agree N/A 4% 11% 14% 0% 3% Strongly agree N/A 4% 11% 14% 0% 3%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% 29% 20% 37% Co 21% 22% 19% 20% 27% 43% Co 32% 32% 32% 32% 32% 32% 32% 32% 32% 32%	ount (n=) 114 93 21 15 30 ount (n=) 114
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity proceeding procession type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently coordinates electricity production of the procession of t	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 12% 15% 0% 40% 7% Strongly disagree Disagree 12% 15% 0% 40% 7% Strongly disagree Disagree 11% 13%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 26% 28% 19% 20% 23% 18% 22% 5% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23% 24% 7% 23% Neither ag Agree 17% 16%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 19% 15% 38% 7% 20% 11% 8% 24% 0% 13%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 4% 14% 0% 3% Strongly agree N/A 14% 0% 3% Strongly agree N/A 15% 10%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% 29% 20% 37% Co 21% 22% 19% 20% 27% 43% Co 32% 32% 33% 27% 43%	ount (n=) 114 93 21 15 30 ount (n=) 114 93
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity production type all respondents all survey respondents excluding gen-tailers both generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently coordinates electricity production respondents all survey respondents excluding gen-tailers both generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently facilitates timely investment representation type all respondents all survey respondents excluding gen-tailers both generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's liedge market efficiently facilitates timely investment in programisation type all respondents all survey respondents excluding gen-tailers both generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission competition between electricity retailers promotes efficiency within reportanisation type all respondents all survey respondents excluding gen-tailers roorganisation type all respondents all survey respondents excluding gen-tailers roorganisation type all respondents all survey respondents excluding gen-tailers roorganisation type all respondents all survey respondents excluding gen-tailers roorganisation type all respondents all survey respondents excluding gen-tailers roorganisation type all respondents all survey respondents excluding gen-tailers roorganisation type all respondents	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 12% 15% 0% 40% 7% Strongly disagree Disagree 11% 13% 0% 40% 7%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 26% 28% 19% 20% 23% 18% 22% 5% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 23% Neither ag Agree 23% 23% 24% 7% 23% Neither ag Agree 17% 16% 19%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 19% 15% 38% 7% 20% 11% 8% 24% 0% 13%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 4% 114% 0% 3% Strongly agree N/A 4% 114% 0% 3% Strongly agree N/A 4% 11% 14% 0% 3% Strongly agree N/A 4% 11% 14% 0% 3% Strongly agree N/A 4% 11% 14% 0% 38%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% 29% 20% 37% Co 21% 22% 19% 20% 27% Co 32% 32% 33% 27% 43%	114 93 21 15 30 ount (n=) 114 93 21 15 30
rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinates electricity production type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently coordinates electricity production type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently facilitates timely investment in the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently facilitates timely investment in the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ompetition between electricity retailers promotes efficiency within retail respondents Il survey respondents Il survey respondents excluding gen-tailers oth generator and electricity retailers promotes efficiency within retail respondents Il survey respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer)	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 26% 28% 19% 20% 23% 10% 17% 18% 10% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 10% 13% 23% Neither ag Agree 23% 23% 24% 7% 23% Neither ag Agree 17% 16% 19% 7%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 19% 15% 38% 7% 20% 11% 8% 24% 0% 13% 35% 33% 33%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 14% 0% 3% Strongly agree N/A 15% 10% 38% 0%	13% 7% 14% 10% 7% 13% CC 27% 27% 29% 20% 37% CC 21% 22% 19% 20% 37% CC 32% 32% 43% CC 6% 8% 0% 7%	ount (n=) 114 93 21 15 30 ount (n=) 114 93 21 15 30
imarily an electricity retailer 28 & Transmission 29 Zealand's wholesale market efficiently coordinates electricity procession type 31 respondents 32 I survey respondents excluding gen-tailers 33 2	2021/22 2021/22 duction and consumption. Year 2021/22	Strongly disagree Disagree 8% 9% 5% 33% 33% 3% Strongly disagree Disagree 8% 10% 0% 33% 3% Strongly disagree Disagree 11% 13% 0% 40% 3% Strongly disagree Disagree 12% 15% 0% 40% 7% Strongly disagree Disagree 11% 13% 0% 40% 7%	7% 17% 11% 14% 0% 20% 10% 19% 23% 5% 27% 13% 26% 28% 19% 20% 23% 18% 20% 23% 18% 10%	40% 7% Neither ag Agree 17% 19% 5% 20% 17% Neither ag Agree 25% 28% 14% 13% 33% Neither ag Agree 17% 18% 23% Neither ag Agree 23% 23% 24% 7% 23% Neither ag Agree 17% 16% 19%	27% 50% 32% 29% 43% 13% 33% 17% 12% 38% 7% 10% 19% 15% 38% 7% 20% 11% 8% 24% 0% 13%	7% 17% Strongly agree N/A 19% 15% 38% 7% 23% Strongly agree N/A 4% 1% 14% 0% 3% Strongly agree N/A 6% 4% 14% 0% 3% Strongly agree N/A 4% 114% 0% 3% Strongly agree N/A 4% 114% 0% 3% Strongly agree N/A 4% 11% 14% 0% 3% Strongly agree N/A 4% 11% 14% 0% 3% Strongly agree N/A 4% 11% 14% 0% 38%	13% 7% 13% 14% 10% 7% 13% 27% 29% 20% 37% 29% 20% 37% Co 21% 22% 19% 20% 27% Co 32% 32% 33% 27% 43%	ount (n=) 11 9 2 13 ount (n=) 11 9 2 1 3

Electricity market settings will support an efficient transition of the energy sector to low emissions									
Organisation type All respondents	Year 2020/21	Agree	Disagre 24	N/A	Neith 9	er ag Stror 16	ngly agree Strongly	disagree Cou	unt (n=) 100
All survey respondents excluding gen-tailers	2020/21			22	6	16	9	12	81
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21		8 1	2 5	3 0	0 2	4 2	2	19 13
EDB & Transmission	2020/21		4	3	4	5	2	2	20
The electricity system will maintain reliability through the transition to low-emissions energy									
Organisation type	Year	Agree	Disagre				ngly agree Strongly		unt (n=)
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21			20 19	7 5	19 16	10 6	<u>6</u> 5	100 81
Both generator and electricity retailer ("Gen-tailer)	2020/21		8	1	2	3	4	1	19
Primarily an electricity retailer EDB & Transmission	2020/21 2020/21		3 9	4 5	0 3	4 2	1	1 0	13 20
The electricity industry is meeting consumers' needs									
Organisation type	Year	Agree	Disagre	e N/A	Neith	er ag Stror	ngly agree Strongly	disagree Cou	unt (n=)
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21			23 22	2	7	<u>8</u> 5	20	100 81
Both generator and electricity retailer ("Gen-tailer)	2020/21		13	1	0	1	3	OV	19
Primarily an electricity retailer EDB & Transmission	2020/21 2020/21		1 11	5 5	0 1	1 0	0 3	6 0	13 20
The electricity industry will meet consumers' evolving needs in the future Organisation type	Year	Agree	Disagre	e N/A	Neith	er ag Stror	ngly agree Strongly	disagree Cou	unt (n=)
All respondents	2020/21		36	24	2	22	5	11	100
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21		24 12	21 3	2 0	20	1	10 1	81 19
Primarily an electricity retailer	2020/21		2	7 1	0	1	0 2	3 0	13 20
EDB & Transmission	2020/21		9	4		4		U	20
I have confidence in the role the EA plays as kaitiaki of the electricity sector Organisation type	Year	Agree	Disagre	e N/A◆	Neira	er ag Stror	ngly agree Strongly	disagree Cou	unt (n=)
All respondents	2020/21	ABICC	33	23	2	26	4	12	100
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21		23 10	18	0	24 2	3 1	11 1	81 19
Primarily an electricity retailer	2020/21		3	3	0	2	0	5	13
EDB & Transmission	2020/21		8	4	1	5	1	1	20
The electricity sector operates efficiently	.,			21/2					
Organisation type All respondents	Year 2020/21	Agree	Disagre 41	N/A 20	Neith 2	er ag Stror 15	ngly agree Strongly 7	disagree Cou	unt (n=) 100
All survey respondents excluding gen-tailers	2020/21			19	2	12	4	14	81
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21		11 2	1 6	0 0	3 1	0	4	19 13
								1	
EDB & Transmission	2020/21		8	3	1	5	2	1	20
	2020/21		8	3	1	5	2	1	20
The electricity system delivers a high level of reliability Organisation type	2020/21 Year	Agree	Disagre	e N/A	Neith	er ag Stror	ngly agree Strongly	_	unt (n=)
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers	2020/21 Year 2020/21 2020/21	Agree			-		ngly agree Strongly 32 20	disagree Cou	
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 Year 2020/21 2020/21 2020/21	Agree	Disagre 46 42 4	8 7 1	Neith	er ag Stror	ngly agree Strongly 32	_	100 81 19
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers	2020/21 Year 2020/21 2020/21	Agree	Disagre	N/A 8	Neith 0 0 0	er ag Stron 10 8 2	ngly agree Strongly 32 20	_	unt (n=) 100 81
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	Disagre 46 42 4 5	N/A 8 7 1 2	Neith 0 0 0 0 0	er ag Stron 10 8 2 4	ngly agree Strongly 32 20 12 1	4 4 0 1	100 81 19
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type	Year 2020/21 2020/21 2020/21 2020/21 2020/21 Year	Agree	Disagree 46 42 4 5 10	N/A 8 7 1 2 2	Neith 0 0 0 0 0 0 Neith	er ag Stror 10 8 2 4 1	ngly agree Strongly 32 20 12 1	4 0 1 0	unt (n=) 100 81 19 13 20 unt (n=)
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21		Disagree 46 42 4 5 10 Disagree 50	8 7 1 2 2	Neith 0 0 0 0 0 0	er ag Stror 10 8 2 4 1	ngly agree Strongly 32 20 12 1 7	4 4 0 1 0	100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21		Disagre 46 42 4 5 10 Disagre 50 39 11	8 7 1 2 2 2 PA 12	Neith 0 0 0 0 0 0 Neith	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3	ngly agree Strongly 32 20 12 1 7	4 0 1 0 disagree Cou 6 6 0	unt (n=) 100 81 19 13 20 unt (n=) 100 81 19
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers	Year 2020/21 2020/21 2020/21 2020/21 2020/21 Year 2020/21 2020/21 2020/21		Disagre 46 42 4 5 10 Disagre 50 39	8 7 1 2 2 2 N/A 12 11	Neith 0 0 0 0 0 0 Neith	er ag Stror 10 8 2 4 1 er ag Stror 21 18	ngly agree Strongly 32 20 12 1 7	4 0 1 0	unt (n=) 100 81 19 13 20 unt (n=) 100 81
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21		Disagree 46 42 4 5 10 Disagree 50 39 11 2	N/A 8 7 1 2 2 N/A 12 11 1 4	Neith 0 0 0 0 0 0 Neith 5 3 2 0	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 3	ngly agree Strongly 32 20 12 1 7	4 0 1 0 disagree Cou 6 6 0 3	unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21		Disagre 46 42 4 5 10 Disagre 50 39 11 2 11	N/A 8 7 1 2 2 2 N/A 11 1 1 1 1 1 1 1	Neith 0 0 0 0 0 Neith 5 3 2 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6	ngly agree Strongly 32 20 12 1 7	4 4 0 1 0	unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=)
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	Disagre 46 42 4 5 10 Disagre 50 39 11 2 11	N/A 8 7 1 2 2 N/A 12 11 1 4 1	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1	4 0 1 0 disagree Cou 6 6 0 3 0	unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Cen-tailer)	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 50 39 11 2 11 Disagree 48 38 10	N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 2 9 3	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4	4	unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers All survey respondents	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 50 39 11 2 11 Disagree 48 38	N/A 8 7 1 2 2 2 N/A 11 1 4 1 1 4 1 9	Neith 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4	4	unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 50 39 11 2 11 Disagree 48 38 10 5	N/A 8 7 1 2 2 2 N/A 12 11 1 4 1 1 9 3 1	Neith 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 0 0	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4	4	unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 48 Disagree 48 38 10 5 11	N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4	4	unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=)
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 39	N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1	Neith 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 ngly agree Strongly 4 2 2 1 1 1	4	unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 100
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer end electricity retailer ("Gen-tailer) The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Both generator and electricity retailer ("Gen-tailer) All survey respondents	Year 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 39	N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1 2 N/A 26 21 5	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 ngly agree Strongly 4 2 2 1 1 1	4	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents Both generator and electricity retailer; Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers	Year 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 39 26	P. N/A 8 7 1 2 2 P. N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1 1 2 1 2 1 2 1 4 1	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 ngly agree Strongly 4 2 2 1 1 1	4	unt (n=) 100 81 19 13 20
EDB & Transmission The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 39 26 13 4	P. N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1 2 N/A 26 21 5 0	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0 0 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 ngly agree Strongly 4 2 2 1 1 1 ngly agree Strongly 4 2 2 0 1	4	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 39 26 13 4	P. N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1 2 N/A 26 21 5 0 2	Neith 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 ngly agree Strongly 4 2 2 1 1 1 ngly agree Strongly 4 2 2 0 1	4	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2020/21	Agree	Disagree 48 38 10 5 11 Disagree 39 26 13 4 11 Disagree 12	P N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1 2 N/A 26 21 5 0 2	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0 0 1 Neith 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 2 0 1 1 ngly agree Strongly 4 2 2 0 0 1 ngly agree Strongly 4 7	4	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ["Gen-tailer) Primarily an electricity retailer EDB & (ransmission New entrant retailers can operate on a level playing field with established retailers Organisation type	Year 2020/21	Agree	Disagree 48 38 10 5 11 Disagree 39 26 13 4 11 Disagree 12	N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1 1 2 N/A 26 21 5 0 2	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0 0 1 Neith 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 1 1 1 ngly agree Strongly 4 2 2 0 0 1	4	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2020/21	Agree	Disagree 48 38 10 Disagree 48 38 10 5 11 Disagree 48 38 10 5 11 Disagree 48 39 26 13 4 11 Disagree 48 10 5 11	P. N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 N/A 12 9 3 1 1 2 N/A 26 21 5 0 2 N/A 25 22 3 3	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 0 0 1 Neith 1 0 0 1 Neith 1 0 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6 er ag Stror 19 18 1 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 2 0 1 1 ngly agree Strongly 4 2 2 0 0 1 ngly agree Strongly 4 7	4	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer electricity retailer electricity retailer EDB & Transmission The EA holds participants to account or their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Gransmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 39 26 13 4 11 Disagree 12 6 6	N/A 8 7 1 2 2 2 N/A 12 11 1 4 1 1 4 1 1 2 N/A 12 9 3 1 1 1 2 N/A 26 21 5 0 2 N/A 25 22 3	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 1 0 0 1 Neith 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 2 0 1 1 ngly agree Strongly 4 2 2 0 0 1 ngly agree Strongly 7 2 5	4	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 39 26 13 4 11 Disagree 12 6 6 6 0 2	e N/A 7 1 2 2 N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1 2 N/A 26 21 5 0 2 N/A 25 22 3 3 4	Neith	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 2 0 1 1 ngly agree Strongly 4 2 2 2 0 0 1 ngly agree Strongly 7 2 5 0 0 1	4	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission	Year 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 48 11 Disagree 12 6 6 6 0 2 Disagree 13 14 11 Disagree 14 11 Disagree 15 15 15 15 15 15 15 15 15 15 15 15 15	P N/A 8 7 1 2 2 N/A 12 11 1 4 1 1 N/A 12 9 3 1 1 N/A 26 21 5 0 2 N/A 25 22 3 4	Neith 0 0 0 0 0 0 Neith 5 3 2 0 1 Neith 1 0 0 1 Neith 1 0 0 1 Neith 1 1 0 0 1	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 2 0 1 ngly agree Strongly 4 2 2 2 0 0 1 ngly agree Strongly 7 2 5 0 0 1 ngly agree Strongly 7 2 5 0 1	disagree Cou disagree Cou disagree Cou 3	unt (n=) 100 81 19 13 20 unt (n=) 100 81
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator angular tricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an	Year 2020/21	Agree	Disagree 46 42 4 5 10 Disagree 48 38 10 5 11 Disagree 48 11 Disagree 12 6 6 6 0 0 2 Disagree 13 Disagree 13 Disagree 13 Disagree 13 Disagree 13 Disagree 14 Disagree 15 Dis	N/A 8 7 1 2 2 2 N/A 12 11 1 4 1 1 4 1 1 N/A 12 9 3 1 1 1 26 21 5 0 2 N/A 25 22 3 3 4	Neith	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 2 0 1 1 ngly agree Strongly 4 2 2 2 0 0 1 ngly agree Strongly 7 2 5 0 0 1	disagree Cou disagree Cou disagree Cou disagree Cou 13	unt (n=) 100 81 19 130 20 unt (n=) 100 81 19 13 20 unt (n=)
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to acount for their actions Organisation type All respondents All survey respondents and including gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2020/21	Agree	Disagree 46 42 4 5 5 10 Disagree 48 38 10 5 11 Disagree 48 11 Disa	P N/A R N/A 1	Neith	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 2 0 1 ngly agree Strongly 2 2 0 0 0 0 0 ngly agree Strongly 7 2 5 0 1 ngly agree Strongly 7 2 5 0 1	disagree Cou disagree Cou disagree Cou disagree Cou 31 13 0 6 0 31 28 3 9 3 18 2 5	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to excount or their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily and playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily and playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Both generator and electricity retailer ("Gen-tailer)	Year 2020/21	Agree	Disagree 46 42 4 5 5 10 Disagree 48 38 10 5 11 Disagree 39 26 13 4 11 Disagree 12 6 6 6 0 2 Disagree 13 8 5 5	P N/A R N/A 12 11 1 4 1 1 2 N/A 12 9 3 1 1 2 N/A 22 23 3 4 N/A 23 20 3	Neith	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 2 0 1 1 ngly agree Strongly 4 2 2 2 0 0 1 ngly agree Strongly 7 2 5 0 0 1 ngly agree Strongly 7 2 5 0 1 ngly agree Strongly 7 2 5 1 4	disagree Cou disagree Cou disagree Cou 8	unt (n=) 100 81 19 13 20
The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant retailers can operate on a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2020/21	Agree	Disagree 46 42 4 5 5 10 Disagree 48 38 10 5 11 Disagree 48 11 Disa	N/A 8 7 1 2 2 2 N/A 12 11 1 4 1 1 4 1 1 N/A 12 9 3 1 1 1 N/A 26 21 5 0 2 N/A 25 22 3 3 4	Neith Neith	er ag Stror 10 8 2 4 1 er ag Stror 21 18 3 6 er ag Stror 27 23 4 2 6 er ag Stror 19 18 1 3 6 er ag Stror 19 18 1 3 6	ngly agree Strongly 32 20 12 1 7 ngly agree Strongly 6 4 2 1 1 1 ngly agree Strongly 4 2 2 2 0 1 ngly agree Strongly 2 2 0 0 0 0 0 ngly agree Strongly 7 2 5 0 1 ngly agree Strongly 7 2 5 0 1	disagree Cou disagree Cou disagree Cou disagree Cou 31 13 0 6 0 31 28 3 9 3 disagree Cou 20 18 2 5 2	unt (n=) 100 81 19 13 20

All respondents	2020/21	15	30	7	30	3	15	100
All survey respondents excluding gen-tailers	2020/21	10	25	4	27	2	13	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	5	5	3	3	1	2	19
Primarily an electricity retailer	2020/21	1	5	1	3	0	3	13
EDB & Transmission	2020/21	5	7	1	4	1	2	20
The current market settings encourage innovation in generation Organisation type	Year	Agree D	Disagree N/A	Noi	thar ag Sti	rongly agree Stror	ngly disagree Cour	nt (n=)
All respondents	2020/21	23	23	14	23	6	11	100
All survey respondents excluding gen-tailers	2020/21	16	20	11	20	5	9	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	7	3	3	3	1	2	19
Primarily an electricity retailer	2020/21	2	5	0	2	1	3	13
EDB & Transmission	2020/21	3	2	6	8	1	0	20
The current market settings encourage innovation in distribution network management	Voor	Agree D	Disagree N/A	Noi	thar ag Cti	rongly agree Stron	naly disagrae Cour	nt (n=)
Organisation type All respondents	Year 2020/21	Agree D	40	11	25	rongly agree Stror 2	12	100
All survey respondents excluding gen-tailers	2020/21	8	30	6	24	2	11	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	2	10	5	1	0	1	19
Primarily an electricity retailer	2020/21	1	8	0	2	0	2	13
EDB & Transmission	2020/21	3	7	1	8	1	0	20
							7 0'	
The current market settings encourage innovation in consumer-facing services	Year	Agree D	Disagree N/A	Noit	thau aa Cti	rongly agree Stror	Court	nt (n=)
Organisation type All respondents	2020/21	Agree D	21	8	27	Toligly agree 51101	9	100
All survey respondents excluding gen-tailers	2020/21	18	19	7	25	4	8	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	10	2	1	2	3	1	19
Primarily an electricity retailer	2020/21	4	4	0	3	0	2	13
EDB & Transmission	2020/21	5	3	3	7	2	0	20
The current market settings encourage innovation in transmission network management Organisation type	Year	Agree D	Disagree N/A	Noi	her og St.	ongly agree Stror	ngly disagree Cour	nt (n=)
All respondents	2020/21	Agree D	13	16	44	3	10	100
All survey respondents excluding gen-tailers	2020/21	11	12	12	36	2	8	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	3	1	4	8	1	2	19
Primarily an electricity retailer	2020/21	3	2	0	7	0	1	13
EDB & Transmission	2020/21	2	4	6	7	1	0	20
Competition between electricity generators ensures wholesale market prices are set at an efficient level								
Organisation type	Year	Agree 0	isagree N/A	Nei	ther ag Sti	rongly agree Stror	ngly disagree Cour	nt (n=)
All respondents	2020/21	31	26	5	9	4	25	100
All survey respondents excluding gen-tailers	2020/21	20	23	4	8	2	24	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	11	3	1	1	2	1	19
Primarily an electricity retailer	2020/21	1	4	0	0	0	8	13
EDB & Transmission	2020/21	6	6	4	1	1	2	20
Competition between electricity generators ensures they build the most efficient power stations		•						
Organisation type	Year	Agree D	Disagree N/A	Nei	ther ag Sti	rongly agree Stror	ngly disagree Cour	nt (n=)
All respondents	2020/21	29	17	8	23	9	14	100
All survey respondents excluding gen-tailers	2020/21	19	15	7	21	6	13	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	10	2	1	2	3	1	19
Primarily an electricity retailer	2020/21	1	6	0	2	3 1	3	13
	-					3 1 1	_	
Primarily an electricity retailer EDB & Transmission	2020/21 2020/21	1	6	0	2	3 1 1	3	13
Primarily an electricity retailer	2020/21 2020/21	1 4	6	0 4	2 5	3 1 1 rongly agree Stron	3 3	13
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity com	2020/21 2020/21 panies	1 4	6 3	0 4	2 5	3 1 1 rongly agree Stron	3 3	13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers	2020/21 2020/21 panies Year 2020/21 2020/21	Agree D 26 20	6 3 Disagree N/A	0 4 Nei t 4 4	2 5 ther ag Sti	3 1 1 rongly agree Stror 9 4	3 3 ngly disagree Cour	13 20 nt (n=) 100 81
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21	1 4 Agree D 26	6 3 Disagree N/A	0 4 Nei : 4 4 0	2 5 ther ag Sti 16	9	3 3 ngly disagree Cour	13 20 nt (n=) 100 81 19
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21	Agree D 26 20	6 3 Disagree N/A 25 20	0 4 Nei t 4 4	2 5 ther ag Sti 16	9	3 3 ngly disagree Cour	13 20 nt (n=) 100 81 19 13
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21	Agree D 26 20 6 2	6 3 Disagree N/A 25 20	0 4 Nei : 4 4 0	2 5 ther ag Sti 16	9	3 3 ngly disagree Cour	13 20 nt (n=) 100 81 19
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 2 5	6 3 Disagree N/A 25 20 5 4 5	0 4 Nei 4 4 0 0 2	2 5 ther ag Sti 16 14 2 1 5	9	3 3 ngly disagree Cour	13 20 nt (n=) 100 81 19 13
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily primarily and prices in the following electricity markets reflect the outcomes export of the primarily and primarily and prices in the following electricity markets reflect the outcomes export of the primarily and primar	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 2 5 workably com Agree D	6 3 Disagree N/A 25 20 5 4 5	0 4 4 4 0 0 2	2 5 ther ag Str 16 14 2 1 5	9	ngly disagree Cour 20 19 1 5	13 20 nt (n=) 100 81 19 13
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the control	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 pected in a Year 2020/21	Agree D 26 20 6 2 5 workably com Agree D 32	Oisagree N/A 25 20 5 4 5 epetitive market Disagree N/A 26	0 4 4 4 0 0 2 :: Retail m Nei	2 5 ther ag Stu 16 14 2 1 5 arket ther ag Stu	9 4 5 1 1 rongly agree Stron	ngly disagree Cour 20 19 1 5 2	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the control	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 pected in a Year 2020/21 2020/21	Agree D 26 20 6 2 5 workably com Agree D 32 23	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22	0 4 4 4 0 0 2 :: Retail m Nei	2 5 ther ag Str 16 14 2 1 5 arket ther ag Str 16 16	9 4 5 1 1 rongly agree Stror 9 4	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the control	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 2 5 workably com Agree D 32 23 9	Disagree N/A 25 20 5 4 5 epetitive market Disagree N/A 26 22 4	0 4 4 4 0 0 2 :: Retail m Nei	2 5 ther ag Stu 16 14 2 1 5 arket ther ag Stu 16 16 0	9 4 5 1 1 rongly agree Stron	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the prices of the electricity comorganisation type All respondents All survey respondents excluding gen-tailers	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 2 5 workably com Agree D 32 23	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22	0 4 4 4 0 0 2 :: Retail m Nei	2 5 ther ag Str 16 14 2 1 5 arket ther ag Str 16 16	9 4 5 1 1 rongly agree Stror 9 4	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the control	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 2 5 workably com Agree D 32 23 9 3	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5	0 4 4 4 0 0 2 :: Retail m Nei 4 4 0	2 5 ther ag Str 16 14 2 1 5 arket ther ag Str 16 0 1	9 4 5 1 1 rongly agree Stror 9 4	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the control	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 2 5 workably com Agree D 32 23 9 3 8	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5 3	0 4 4 4 0 0 2 :: Retail m Nei 4 0 0 2	2 5 ther ag Str 16 14 2 1 5 arket ther ag Str 16 16 0 1 5	9 4 5 1 1 rongly agree Stror 9 4 5 1	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 1	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator o	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 2 5 workably com Agree D 32 23 9 3 8	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22 4 5 3 petitive market N/A	Nei: 4 4 0 0 2 :: Retail m Nei: 4 0 0 2	2 5 ther ag Stu 16 14 2 1 5 arket ther ag Stu 16 16 0 1 5	9 4 5 1 1 rongly agree Stror 9 4	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 1	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excluding gen-tailers All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excluding gen-tailers Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excluding the prices of participants who agree that prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices in the following electricity markets reflect the outcomes excluding the prices i	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 20 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22 4 5 3 petitive market Disagree N/A 23	0 4 Nei 4 0 0 2 Retail m Nei 4 0 0 2 Spot ma Nei 6	2 5 ther ag Str 16 14 2 1 5 arket ther ag Str 16 0 1 5	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 11 ngly disagree Cour 16	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20 nt (n=) 100
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes extogranisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes extogranisation type All respondents All survey respondents excluding gen-tailers All survey respondents excluding gen-tailers	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 20 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5 3 Detitive market 3 Detitive market 22 4 5 3 Detitive market 23 19	Nei: 4 4 0 0 2 :: Retail m Nei: 4 0 0 2 :: Spot ma Nei: 6 6	2 5 ther ag Stu 16 14 2 1 5 arket ther ag Stu 16 16 0 1 5 rket ther ag Stu 22 20	9 4 5 1 1 rongly agree Stror 9 4 5 1	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 1	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator and electricity retailer ("Gen-tailer)	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 2 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8	Disagree N/A 25 20 5 4 5 Apetitive market Disagree N/A 26 22 4 5 3 Apetitive market Disagree N/A 23 19 4	0 4 Neit 4 0 0 2 :: Retail m Neit 4 0 0 2 :: Spot ma Neit 6 6 0	2 5 5 5 5 5 5 5 6 6 6 6 6 6 6 6 6 6 6 6	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7	13 12 1 19 13 12 1 19 14 15 1 1 16 15 1	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 1100 81 19 1100
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the generator and electricity retailer All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that price	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 20 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5 3 Detitive market 3 Detitive market 22 4 5 3 Detitive market 23 19	Nei: 4 4 0 0 2 :: Retail m Nei: 4 0 0 2 :: Spot ma Nei: 6 6	2 5 ther ag Stu 16 14 2 1 5 arket ther ag Stu 16 16 0 1 5 rket ther ag Stu 22 20	9 4 5 1 1 rongly agree Stron 9 4 5 1 1 rongly agree Stron 7 3 4	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 11 ngly disagree Cour 16	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportant or type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exporganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2020/21 2020/21 panies Year 2020/21	Agree D 26 20 6 2 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5 3 Disagree N/A 26 22 4 5 3 Disagree N/A 23 19 4 6 2	Nei: 4 4 0 0 2 :: Retail m Nei: 4 0 0 2 :: Spot ma Nei: 6 6 0 0 3	2 5 ther ag Str 16 14 2 1 5 arket ther ag Str 16 16 0 1 5 rket ther ag Str 22 20 2 1 9	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1	13 12 13 14 15 16 15 1 15 1 15 1 15 1	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 19 13
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants and	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 20 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5 3 Disagree N/A 26 22 4 5 3 Disagree N/A 23 19 4 6 2 upetitive market 23 19 4 6 2	Nei 4 4 0 0 2 :: Retail m Nei 4 0 0 2 :: Spot ma Nei 6 6 0 0 3	2 5 5	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1	13 12 13 14 15 16 15 1 16 15 1 15 0 1TC	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants and participants are participants.	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 20 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22 4 5 3 petitive market Disagree N/A 23 19 4 6 2 petitive market Disagree N/A 23	Nei: 4 4 0 0 2 :: Retail m Nei: 4 0 0 2 :: Spot ma Nei: 6 0 0 3 :: Hedge n Nei:	2 5 5 14 2 1 5 5 16 16 0 1 5 5 16 16 16 16 16 16 16 16 16 16 16 16 16	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 1 ngly disagree Cour 16 15 1 5 0 TC ngly disagree Cour	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants wh	2020/21 2020/21 panies Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree D 26 20 6 20 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5	Disagree N/A 25 20 5 4 5 Ipetitive market Disagree N/A 26 22 4 5 3 Ipetitive market Disagree N/A 23 19 4 6 2 Ipetitive market Disagree N/A 17	Nei: 4 4 0 0 2 :: Retail m Nei: 4 0 0 2 :: Spot ma Nei: 6 6 0 0 3 :: Hedge n Nei:	2 5 5 ther ag Stu 16 14 2 1 5 5 arket ther ag Stu 22 20 2 1 9 market, income ther ag Stu 29	9 4 5 1 1 rongly agree Stron 9 4 5 1 1 rongly agree Stron 7 3 4 0 1 cluding ASX and O rongly agree Stron 5	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 1 ngly disagree Cour 16 15 1 5 0 TC ngly disagree Cour 17	13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20 nt (n=) 100 81 19 13 20 nt (n=) 100
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of participants who agree that prices in the following electricity markets reflect the outcomes export of part	2020/21 2020/21 panies Year 2020/21	Agree D 26 20 6 20 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5 3 Disagree N/A 26 22 4 5 3 Disagree N/A 23 19 4 6 2 Disagree N/A 17 16	Nei 4 4 0 0 2 :: Retail m Nei 4 4 0 0 2 :: Spot ma Nei 6 6 0 0 3 :: Hedge m Nei 16 12	2 5 5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 1 ngly disagree Cour 16 15 1 5 0 TC ngly disagree Cour 17 15	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the prices in the following electricity markets reflect the outcomes export of the prices in the following electricity markets reflect the outcomes export of the prices in the following electricity markets reflect the outcomes export of the prices in the following electricity markets reflect the outcomes export of the prices in the following electricity markets reflect the outcomes export of the prices in the following electricity markets reflect the outcomes export of the prices in the following electricity markets reflect the outcomes export of the prices in the following electricity ma	2020/21 2020/21 panies Year 2020/21	Agree D 26 20 6 20 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 26 18 8 8 1 5	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5 3 Disagree N/A 23 19 4 6 2 Disagree N/A 23 19 4 6 2 Disagree N/A 17 16 1	Neit 4 4 0 0 2 Retail m Neit 4 0 0 2 Spot ma Neit 6 0 0 3 Hedge m Neit 16 12 4	2 5 5 ther ag Stu 16 14 2 1 5 5 arket ther ag Stu 22 20 2 1 9 market, income ther ag Stu 29	9 4 5 1 1 rongly agree Stron 9 4 5 1 1 rongly agree Stron 7 3 4 0 1 cluding ASX and O rongly agree Stron 5	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 1 ngly disagree Cour 16 15 1 5 0 TC ngly disagree Cour 17	13 20 nt (n=) 100 81 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 13 19 14 19 15 16 17 18 18 19 18 19 19 19 19 19 19 19 19 19 19 19 19 19
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB & Transmissio Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21 panies Year 2020/21	Agree D 26 20 6 20 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5 3 Disagree N/A 26 22 4 5 3 Disagree N/A 23 19 4 6 2 Disagree N/A 17 16	Nei 4 4 0 0 2 :: Retail m Nei 4 4 0 0 2 :: Spot ma Nei 6 6 0 0 3 :: Hedge m Nei 16 12	2 5 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and Or rongly agree Stror 5 2 3	13 12 13 14 15 10 17 17 15 2	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB & Transmissio Percentage of participants who agree that prices in the following electricity markets reflect the outcomes excorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21	Agree D 26 20 6 20 6 2 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5	Disagree N/A 25 20 5 4 5 Disagree N/A 26 22 4 5 3 Detitive market Disagree N/A 23 19 4 6 2 Disagree N/A 17 16 1 6	Nei 4 4 0 0 2 Retail m Nei 4 4 0 0 2 Spot ma Nei 6 6 0 0 3 Hedge n Nei 16 12 4 0	2 5 5	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and Or rongly agree Stror 5 2 3	13 12 13 14 15 10 17 17 15 2	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the prices of the electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer)	2020/21 2020/21	Agree D 26 20 6 20 6 2 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 26 18 8 1 1 5	Disagree N/A 25 20 5 4 5 Petitive market Disagree N/A 26 22 4 5 3 Petitive market Disagree N/A 23 19 4 6 2 Petitive market Disagree N/A 17 16 1 6 1	Nei 4 4 0 0 2 Retail m Nei 4 4 0 0 2 Spot ma Nei 6 6 0 0 3 Hedge m Nei 16 12 4 0 6	2 5 5 16 16 14 2 1 5 5 16 16 16 16 16 16 16 16 16 16 16 16 16	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1	13 12 13 12 14 15 16 15 1 15 1 15 1 15 1 15 1 15 1	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ensures that prices in the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of the following electricity markets reflect the outcomes export of th	2020/21 2020/21	Agree D 26 20 6 20 6 2 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 26 18 8 1 1 5	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22 4 5 3 petitive market Disagree N/A 23 19 4 6 2 petitive market Disagree N/A 17 16 1 6 1 petitive market Disagree N/A 17	Neit 4 4 0 0 2 Retail m Neit 4 0 0 2 Spot ma Neit 6 6 0 0 3 Hedge n Neit 16 12 4 0 6 Ancillary Neit	2 5 5 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1	13 12 13 12 14 15 16 15 1 15 1 15 1 15 1 15 1 15 1	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes ex Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes ex Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer ("Gen-tailer) Primarily an electricity etailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes ex Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tail	2020/21 2020/21	Agree D 26 20 6 20 6 22 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 16 8 8 1 1 1 workably com Agree D 16 8 8 1 1	Disagree N/A 25 20 5 4 5 Petitive market Disagree N/A 26 22 4 5 3 Petitive market Disagree N/A 23 19 4 6 2 Petitive market Disagree N/A 7	Nei 4 4 0 0 2 Retail m Nei 4 4 0 0 2 Spot ma Nei 6 6 0 0 3 Hedge n Nei 16 12 4 0 6	2 5 5 5 5 5 5 5 5 5 5 5 6 6 6 6 6 6 6 6	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1	13 12 13 12 14 15 16 15 1 15 1 15 1 15 1 15 1 15 1	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primarily electricity retailer ("Gen-tailer) Primar	2020/21 2020/21	Agree D 26 20 6 20 6 2 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 16 8 8 1 1 1	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22 4 5 3 petitive market Disagree N/A 23 19 4 6 2 petitive market Disagree N/A 7 16 1 6 1 petitive market Disagree N/A 7 5	Neit 4 4 0 0 2 ERETAIL M Neit 4 0 0 2 ESpot ma Neit 6 6 0 0 3 EHedge n Neit 16 12 4 0 6 EAncillary Neit 28 22	2 5 5 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1 markets rongly agree Stror 1 1	13 12 13 12 14 15 16 15 1 15 1 15 1 15 1 15 1 15 1	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportant of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer EDB & Transmission	2020/21 2020/21	Agree D 26 20 6 20 6 2 5 workably com Agree D 28 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 16 8 8 1 1 1 workably com Agree D 16 8 8 1 1 1	Disagree N/A 25 20 5 4 5 Petitive market Disagree N/A 26 22 4 5 3 Petitive market Disagree N/A 23 19 4 6 2 Petitive market Disagree N/A 7	Nei 4 4 0 0 2 Retail m Nei 4 4 0 0 2 Spot ma Nei 6 6 0 0 3 Hedge n Nei 16 12 4 0 6	2 5 5 16 16 14 2 1 5 5 16 16 16 16 16 16 16 16 16 16 16 16 16	9 4 5 1 1 1 rongly agree Stror 9 4 5 1 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1 markets rongly agree Stror 1 1 0	13 12 13 12 14 15 16 15 1 15 1 15 1 15 1 15 1 15 1	13 20 nt (n=) 100 81 19 13 19 14 19 15 16 16 17 18 18 19 19 19 19 19 19 19 19 19 19 19 19 19
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the control of the	2020/21 2020/21	Agree D 26 20 6 20 6 2 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 26 18 8 1 1 5	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22 4 5 3 petitive market Disagree N/A 23 19 4 6 2 petitive market Disagree N/A 7 16 1 6 1 petitive market Disagree N/A 7 5 2 3	Neit 4 4 0 0 2 :: Retail m Neit 4 4 0 0 2 :: Spot ma Neit 6 6 0 0 3 :: Hedge m Neit 16 12 4 0 6 :: Ancillary Neit 28 22 6 4	2 5 5 16 16 14 2 1 5 5 16 16 16 16 16 16 16 16 16 16 16 16 16	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1 markets rongly agree Stror 1 1	ngly disagree Couragly disagre	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportant on the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportant or the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportant or the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportant or the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportant on the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportantly and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportantly and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportantly and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes exportantly and electricity retailer EDB & Transmission	2020/21 2020/21	Agree D 26 20 6 20 6 2 5 workably com Agree D 28 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 16 8 8 1 1 1 workably com Agree D 16 8 8 1 1 1	Disagree N/A 25 20 5 4 5 Ipetitive market Disagree N/A 26 22 4 5 3 Ipetitive market Disagree N/A 23 19 4 6 2 Ipetitive market Disagree N/A 7 16 1 6 1 Ipetitive market Disagree N/A 7 5 2	Neit 4 4 0 0 2 ERETAIL M Neit 4 0 0 2 ESpot ma Neit 6 6 0 0 3 EHedge n Neit 16 12 4 0 6 EAncillary Neit 28 22	2 5 5 16 16 14 2 1 5 5 16 16 16 16 16 16 16 16 16 16 16 16 16	9 4 5 1 1 1 rongly agree Stror 9 4 5 1 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1 markets rongly agree Stror 1 1 0	13 12 13 12 14 15 16 15 1 15 1 15 1 15 1 15 1 15 1	13 20 nt (n=) 100 81 19 13 19 14 19 15 16 16 17 18 19 19 19 19 19 19 19 19 19 19 19 19 19
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer espondents All survey respondents who agree that prices in the following electricity markets reflect the outcomes export of the prices of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer espondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer etailer ("Gen-tailer) Primarily an electricity retailer etailer e	2020/21 2020/21	Agree D 26 20 6 20 6 2 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 26 18 8 1 1 5	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22 4 5 3 petitive market Disagree N/A 23 19 4 6 2 petitive market Disagree N/A 7 16 1 6 1 petitive market Disagree N/A 7 5 2 3	Neit 4 4 0 0 2 :: Retail m Neit 4 4 0 0 2 :: Spot ma Neit 6 6 0 0 3 :: Hedge m Neit 16 12 4 0 6 :: Ancillary Neit 28 22 6 4	2 5 5 16 16 14 2 1 5 5 16 16 16 16 16 16 16 16 16 16 16 16 16	9 4 5 1 1 1 rongly agree Stror 9 4 5 1 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1 markets rongly agree Stror 1 1 0	ngly disagree Couragly disagre	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export or and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export or and electricity etailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export or and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Pri	2020/21 2020/21	Agree D Agree D 26 20 6 20 5 workably com Agree D 28 28 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 26 18 8 1 1 5	Disagree N/A 25 20 5 4 5 petitive market Disagree N/A 26 22 4 5 3 petitive market Disagree N/A 23 19 4 6 2 petitive market Disagree N/A 7 16 1 6 1 petitive market Disagree N/A 7 5 2 3	Neit 4 4 0 0 2 ERETAIL M Neit 4 0 0 2 ESpot ma Neit 6 6 0 0 3 EHedge n Neit 16 12 4 0 6 EAncillary Neit 28 22 6 4 8	2 5 5 14 1 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 4 5 1 1 1 rongly agree Stror 9 4 5 1 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1 markets rongly agree Stror 1 1 0	angly disagree Cour 20 19 1 5 2 Ingly disagree Cour 13 12 1 3 11 Ingly disagree Cour 16 15 1 5 0 ITC Ingly disagree Cour 17 15 2 5 1 Ingly disagree Cour 17 15 2 5 1 Ingly disagree Cour 4 4 0 0 0 0 0 0	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity comorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily and electricity etailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer EDB & Transmission There is a reliable supply of electricity each day Organisation type All respondents There is a reliable supply of electricity each day Organisation type All respondents	2020/21 2020/21	Agree D 26 20 6 20 6 22 5 workably com Agree D 32 23 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 26 18 8 1 1 5 workably com Agree D 16 8 8 1 1 1	Disagree N/A 25 20 5 4 5 Petitive market Disagree N/A 26 22 4 5 3 Petitive market Disagree N/A 23 19 4 6 2 Petitive market Disagree N/A 7 16 1 1 1 1 1 1 1 1 1 1 1 1	Nei 4 4 0 0 2 ERETAIL M Nei 4 4 0 0 2 ESpot ma Nei 6 6 0 0 3 EHedge m Nei 16 12 4 0 6 12 12 12 12 12 12 12 12 12 12 12 12 12	2 5 5 16 16 14 2 1 5 5 16 16 16 16 16 16 16 16 16 16 16 16 16	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1 markets rongly agree Stror 1 1 0 0 1 rongly agree Stror 1 1 1 0 0 1	ngly disagree Couragly disagre	13 20 nt (n=) 100 81 19 13 20
Primarily an electricity retailer EDB & Transmission Competition between retailers ensures that consumer prices only rise in line with costs to the electricity com Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the prices of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Percentage of participants who agree that prices in the following electricity markets reflect the outcomes export of the primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer) Primarily an electricity r	2020/21 2020/21	Agree D Agree D 26 20 6 20 5 workably com Agree D 28 28 9 3 8 workably com Agree D 26 18 8 1 5 workably com Agree D 26 18 8 1 1 5	Disagree N/A 25 20 5 4 5 Petitive market Disagree N/A 26 22 4 5 3 Petitive market Disagree N/A 23 19 4 6 2 Petitive market Disagree N/A 7 16 1 Petitive market Disagree N/A 7 5 2 3 O Disagree N/A	Nei 4 4 0 0 2 ERetail m Nei 4 4 0 0 2 ESpot ma Nei 6 6 0 0 3 EHedge n Nei 16 12 4 0 6 EAncillary Nei 28 22 6 4 8	2 5 5 14 1 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 4 5 1 1 rongly agree Stror 9 4 5 1 1 rongly agree Stror 7 3 4 0 1 cluding ASX and O rongly agree Stror 5 2 3 0 1 markets rongly agree Stror 1 1 0 0 0 1	ngly disagree Cour 20 19 1 5 2 ngly disagree Cour 13 12 1 3 1 ngly disagree Cour 16 15 1 5 0 TC ngly disagree Cour 17 15 2 5 1 ngly disagree Cour 4 4 0 0 0 0 0 ngly disagree Cour 4	13 20 nt (n=) 100 81 19 13 20

Both generator and electricity retailer ("Gen-tailer)									
	2020/21		9				2		11
Primarily an electricity retailer	2020/21		6			3	4		13
EDB & Transmission	2020/21		8	0	2	0	10	0	20
There is enough electricity to meet ongoing needs			Div	21/4	•	'ula	Charles Charles	l'annua o	
Organisation type	Year	Agree		gree N/A			ongly agree Strongly	_	unt (n=)
All respondents	2020/21		40	16	3	18	18	5	100
All survey respondents excluding gen-tailers	2020/21		31	15	3	16	11	5	81 10
Both generator and electricity retailer ("Gen-tailer)	2020/21		9	1		2	1	1	19
Primarily an electricity retailer	2020/21		4 8	3 3	2	4 4	1 3	1 0	13 20
EDB & Transmission	2020/21		8	5	2	4	3	U	20
The current electricity market arrangements ensure an appropriate balance between reliability and cost									
Organisation type	Year	Agree	Disa	gree N/A	Ne	ither ag Stro	ongly agree Strongly	disagree Co	unt (n=)
All respondents	2020/21		27	22	4	24	13	10	100
All survey respondents excluding gen-tailers	2020/21		20	20	3	22	6	10	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		7	2	1	2	7		19
Primarily an electricity retailer	2020/21		2	3		3		5	13
EDB & Transmission	2020/21		6	4	2	6	2	0	20
Over the next 10 years the electricity system will strike a balance between reliability and cost								O	
Organisation type	Year	Agree	Disa	gree N/A	. Ne	ither ag Stro	ongly agree Strongly	disagree Cou	unt (n=)
All respondents	2020/21		28	17	4	35	4	12	100
All survey respondents excluding gen-tailers	2020/21		22	13	3	30	2	11	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		6	4	1	5	2	1	19
Primarily an electricity retailer	2020/21		1	3		4		5	13
EDB & Transmission	2020/21		5	3	1	9	1	1	20
The New Zealand electricity market ensures electricity is generated efficiently									
Organisation type	Year	Agree		gree N/A			ongly agree Strongly		unt (n=)
All respondents	2020/21		42	20	7	12	9	10	100
All survey respondents excluding gen-tailers	2020/21		33	19	6 .	9	4	10	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		9	1	1	3	5		19
Primarily an electricity retailer	2020/21		2	5		1	1	4	13
EDB & Transmission	2020/21		9	2		4	0	1	20
The New Zeeland electricity member any man electricity is transmitted officiently.									
The New Zealand electricity market ensures electricity is transmitted efficiently	Voor	Agua	Dies	gree N/A) No	ithau aa Ctu	analy aguas Stuanaly	, diaganaa Ca	
Organisation type	Year	Agree		gree N/A			ongly agree Strongly	_	unt (n=)
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21		42 32	24	9	22	6	6	100 81
Both generator and electricity retailer ("Gen-tailer)	2020/21		10	5	1	20	1	U	19
Primarily an electricity retailer	2020/21	C.	5	3	1	3	1	1	13
EDB & Transmission	2020/21		7	3	3	6	1	0	20
EDD & Transmission	2020/21			3	3	O	1	O .	20
The New Zealand electricity market ensures electricity is distributed efficiently									
Organisation type	Year	Agree	Disa	gree N/A	Ne	ither ag Stro	ongly agree Strongly	disagree Co	unt (n=)
All respondents	2020/21		35	28	4	22	5	6	100
All survey respondents excluding gen-tailers	2020/21		26	22	3	20	4	6	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		9	6	1	2	1		19
Primarily an electricity retailer	2020/21		2	5	1	4		1	13
EDB & Transmission	2020/21		10	5	1	2	2	0	20
New Zealand's wholesale market efficiently coordinates electricity production and consumption.									
Organisation type	Year	Agree		gree N/A			ongly agree Strongly		unt (n=)
All respondents	2020/21		36	18	9	16	9	12	100
All survey respondents excluding gen-tailers	2020/21		29	16	7	15	2	12	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		/	2	2	1	,		
Primarily an electricity retailer EDB & Transmission	2020/21		2				,	_	19
	2020/21		3	5	2	6	,	5	13
EDD & Transmission	2020/21		3 9		3	6	0	5 1	
	2020/21			5	3	6	0	•	13
New Zealand's hedge market efficiently coordinates electricity production and consumption.		Agree	9	5 1				1	13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type	Year	Agree	9 • Disa	5 1 gree N/A	. Ne	ither ag Stro	ongly agree Strongly	1 y disagree Cou	13 20 unt (n=)
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents	Year 2020/21	Agree	9 • Disa	5 1 gree N/A 21	. Ν ε	ither ag Stro 21		1 y disagree Cou 16	13 20 unt (n=) 100
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers	Year 2020/21 2020/21	Agree	9 Disa 18	5 1 egree N/A 21 19	. Ne	ither ag Stro	ongly agree Strongly 2	1 y disagree Cou	13 20 unt (n=)
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type	Year 2020/21	Agree	9 • Disa	5 1 gree N/A 21	Ne 22 19	ither ag Stro 21 20	ongly agree Strongly 2 1	1 y disagree Cou 16	13 20 unt (n=) 100 81
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2020/21 2020/21 2020/21	Agree	9 Disa 18 8 10	5 1 gree N/A 21 19 2	Ne 22 19 3	ither ag Stro 21 20 1	ongly agree Strongly 2 1	1 y disagree Cou 16	13 20 unt (n=) 100 81 19
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21	Agree	9 Disa 18 8 10 1	5 1 gree N/A 21 19 2 3	Νε 22 19 3 1	21 20 1 3	ongly agree Strongly 2 1 1	1 1 2 4 4 2 5	13 20 unt (n=) 100 81 19 13
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2020/21 2020/21 2020/21 2020/21	Agree	9 Disa 18 8 10 1	5 1 gree N/A 21 19 2 3	Νε 22 19 3 1	21 20 1 3	ongly agree Strongly 2 1 1	1 1 2 4 4 2 5	13 20 unt (n=) 100 81 19 13
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system.	Year 2020/21 2020/21 2020/21 2020/21	Agree	9 Disa 18 8 10 1 3	5 1 gree N/A 21 19 2 3	Ne 22 19 3 1 8	21 20 1 3 4	ongly agree Strongly 2 1 1	1 1 2 4 4 2 5 1	13 20 unt (n=) 100 81 19 13
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type	Year 2020/21 2020/21 2020/21 2020/21 2020/21		9 Disa 18 8 10 1 3	5 1 gree N/A 21 19 2 3 4	Ne 22 19 3 1 8	21 20 1 3 4	ongly agree Strongly 2 1 1 0	1 1 2 4 4 2 5 1	13 20 unt (n=) 100 81 19 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents	Year 2020/21 2020/21 2020/21 2020/21 2020/21		9 Disa 18 8 10 1 3	5 1 gree N/A 21 19 2 3 4	Ne 22 19 3 1 8	ither ag Stro 21 20 1 3 4	ongly agree Strongly 2 1 1 0 ongly agree Strongly	y disagree Cou 16 14 2 5 1	13 20 unt (n=) 100 81 19 13 20 unt (n=)
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers	Year 2020/21 2020/21 2020/21 2020/21 2020/21 Year 2020/21		9 Disa 18 8 10 1 3 Disa 19	5 1 19 2 3 4	22 19 3 1 8	ither ag Stro 21 20 1 3 4 ither ag Stro 31	ongly agree Strongly 2 1 1 0 ongly agree Strongly	y disagree Cou 16 14 2 5 1	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2020/21 2020/21 2020/21 2020/21 2020/21 Year 2020/21 2020/21		9 Disa 18 8 10 1 3 Disa 19 11	5 1 1 19 2 3 4 19 19 18	Ne 22 19 3 1 8 Ne 11 8	21 20 1 3 4 ither ag Stro	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3	y disagree Cou 16 14 2 5 1 y disagree Cou 14 13	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21 Year 2020/21 2020/21 2020/21		9 Disa 18 8 10 1 3 Disa 19 11	5 1 19 21 19 2 3 4 19 19 18 1	Ne 22 19 3 1 8 Ne 11 8	21 20 1 3 4 ither ag Stro	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3	y disagree Cou 16 14 2 5 1 y disagree Cou 14 13	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) EDB & Transmission	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21		9 Disa 18 8 10 1 3 Disa 19 11 8	5 1 1 19 2 3 4 1 19 18 1 1 6	Ne 22 19 3 1 8 Ne 11 8 3	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3	y disagree Cou 16 14 2 5 1 y disagree Cou 14 13	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's hedge market efficiently facilitates timely investment in the electricity system.	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Property Disa 18 8 10 1 3 Property Disa 19 11 8 2	5 1 1 19 2 3 4 19 18 1 6 3	Ne 22 19 3 1 8 Ne 11 8 3 4	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 3	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's liedge market efficiently facilitates timely investment in the electricity system. Organisation type	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21		9 Disa 18 8 10 1 3 Disa 19 11 8 2	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3	Ne 22 19 3 1 8 Ne 11 8 3 4	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 3 10	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20 unt (n=) 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's heave market efficiently facilitates timely investment in the electricity system. Organisation type All respondents	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Disa 18 8 10 1 3 Disa 19 11 8 2 Disa 14	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3	Ne 22 19 3 1 8 Ne 11 8 3 4 Ne 21	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 3 10	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 100
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's fiedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Disa 18 8 10 1 3 Disa 19 11 8 2 Disa 14 6	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15	Ne 22 19 3 1 8 Ne 11 8 3 4 Ne 21 18	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 28	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's 'reage market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Disa 18 8 10 1 3 Disa 19 11 8 2 Disa 14 6 8	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15 2	Ne 22 19 3 1 8 Ne 11 8 3 4 Ne 21 18 3	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 28 23 5	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's ledge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Property Disa 18 8 10 1 3 Property Disa 19 11 8 2 Property Disa 14 6 8 1	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15 2 3	Ne 22 19 3 1 8 Ne 21 18 3 1	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 23 5 3	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2 2	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's lieuge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Disa 18 8 10 1 3 Disa 19 11 8 2 Disa 14 6 8	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15 2	Ne 22 19 3 1 8 Ne 11 8 3 4 Ne 21 18 3	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 28 23 5	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission New Zealand's ledge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Property Disa 18 8 10 1 3 Property Disa 19 11 8 2 Property Disa 14 6 8 1	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15 2 3	Ne 22 19 3 1 8 Ne 21 18 3 1	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 23 5 3	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2 2	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's leage market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) EDB & Transmission	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Property Disa 18 8 10 1 3 Property Disa 19 11 8 2 Property Disa 14 6 8 1 2	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15 2 3 2	Ne 22 19 3 1 8 Ne 11 8 3 4 Ne 21 18 3 1 9	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 23 5 3 6	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2 2 0	1 y disagree Cou 16 14 2 5 1 y disagree Cou 14 13 1 4 1 y disagree Cou 18 17 1 5 1	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's fleege market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Disa 18 8 10 1 3 Disa 19 11 8 2 Disa 14 6 8 1 2 Disa	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15 2 3 2	Ne 22 19 3 1 8 Ne 11 8 3 4 Ne 21 18 3 1 9	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 23 5 3 6	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2 2 0 ongly agree Strongly	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81 19 13 20 unt (n=) 100 81
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) New Zealand's lieuse market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	9 Property Disa 18 8 10 1 3 Property Disa 19 11 8 2 Property Disa 14 6 8 1 2 Property Disa 34	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15 2 3 2	Ne 22 19 3 1 8 Ne 21 18 3 1 9 Ne 2	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 23 5 3 6	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2 2 0 ongly agree Strongly 15	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer for the primarily and electricity retailer for the primarily electricity retailer for the primarily electricity electricity retailer for the primarily electricity el	Year 2020/21	Agree	9 Disa 18 8 10 1 3 Disa 19 11 8 2 Disa 14 6 8 1 2 Disa 34 27	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15 2 3 2	Ne 22 19 3 1 8 Ne 11 8 3 4 Ne 21 18 3 1 9	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 23 5 3 6	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2 2 0 ongly agree Strongly	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficien (y facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's liedje market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2020/21	Agree	9 Disa 18 8 10 1 3 Disa 19 11 8 2 Disa 14 6 8 1 2 Disa 34 27 7	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 27 15 2 3 2 gree N/A 21 11	Ne 22 19 3 1 8 Ne 21 18 3 1 9 Ne 2	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 23 5 3 6	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2 2 0 ongly agree Strongly 15	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 19
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's lied e market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2020/21	Agree	9 Property Disa 18 8 10 1 3 Property Disa 19 11 8 2 Property Disa 14 6 8 1 2 Property Disa 34 27 7 2	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 17 15 2 3 2 gree N/A 22 21 1 5	Ne 22 19 3 1 8 Ne 21 18 3 1 9 Ne 2 2 2	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 23 5 3 6	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2 2 0 ongly agree Strongly 15	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 20
New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission New Zealand's ledge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission Competition between electricity retailers promotes efficiency within retail operations Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2020/21	Agree	9 Disa 18 8 10 1 3 Disa 19 11 8 2 Disa 14 6 8 1 2 Disa 34 27 7	5 1 gree N/A 21 19 2 3 4 gree N/A 19 18 1 6 3 gree N/A 27 15 2 3 2 gree N/A 21 11	Ne 22 19 3 1 8 Ne 21 18 3 1 9 Ne 2	ither ag Stro 21 20 1 3 4 ither ag Stro 31 28 3 10 ither ag Stro 28 23 5 3 6	ongly agree Strongly 2 1 1 0 ongly agree Strongly 6 3 3 0 ongly agree Strongly 2 2 0 ongly agree Strongly 15	y disagree County disagree Cou	13 20 unt (n=) 100 81 19 13 19

Electricity market estimas will super ut an accept	ncition of the	normy acata.	low-	ciona				
Electricity market settings will support an efficient train Organisation type	insition of the ei Year	nergy sector to Strongly di Di			ree	Strongly at N/A	ſ	Count (n=)
All respondents	2020/21	14%	24%	16%	24%	13%	9%	100
All survey respondents excluding gen-tailers	2020/21	15%	27%	20%	20%	11%	7%	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	11%	11%	0%	42%	21%	16%	19
Primarily an electricity retailer	2020/21	23%	38%	15%	8%	15%	0%	13
EDB	2020/21	10%	15%	25%	20%	10%	20%	20
The electricity system will maintain reliability through	the transition t	o low-emission	ns energy					
Organisation type	Year	Strongly di Di			ree	Strongly as N/A	C	Count (n=)
All respondents	2020/21	6%	20%	19%	38%	10%	7%	100
All survey respondents excluding gen-tailers	2020/21	6%	23%	20%	37%	7%	6%	81
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21	5% 8%	5% 31%	16% 31%	42% 23%	21% 8%	11% 0%	19 13
EDB	2020/21	0%	25%	10%	45%	5%	15%	20
The electricity industry is meeting consumers' needs								
Organisation type	Year	Strongly di Di		Neither ag Ag		Strongly at N/A		Count (n=)
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21	20%	23% 27%	8% 9%	39% 32%	8% 6%	2% 2%	100 81
Both generator and electricity retailer ("Gen-tailer)	2020/21	5%	5%	5%	68%	16%	0%	19
Primarily an electricity retailer	2020/21	46%	38%	8%	8%	0%	0%	13
DB	2020/21	0%	25%	0%	55%	15%	5%	20
The electricity industry will meet consumers' evolving Organisation type			sagree l	Neither ag Ag	roo	Strongly at N/A		Count (n=)
Organisation type All respondents	Year 2020/21	Strongly di Di	sagree 1 24%	22%	36%	Strongly at N/A 5%	2%	100
All survey respondents excluding gen-tailers	2020/21	12%	26%	25%	30%	5%	2%	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	5%	16%	11%	63%	5%	0%	19
Primarily an electricity retailer	2020/21	23%	54%	8%	15%	0%	0%	13
EDB	2020/21	0%	20%	20%	45%	10%	5%	20
I have confidence in the role the EA plays as kaitiaki of	f the electricity	sector						A
rnave confidence in the role the EA plays as kaltiaki of Organisation type	Year	Strongly di Di	sagree I	Neither ag Ag	ree	Strongly a _{ N/A	C	Count (n=)
All respondents	2020/21	12%	23%	26%	33%	4%	2%	100
All survey respondents excluding gen-tailers	2020/21	14%	22%	30%	28%	4%	2%	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	5%	26%	11%	53%	5%	0%	19
Primarily an electricity retailer	2020/21	38%	23%	15%	23%	0%	0%	13
EDB	2020/21	5%	20%	25%	40%	5%	5%	20
The electricity sector operates efficiently								
Organisation type	Year	Strongly di Di	sagree I	Neither ag Ag	ree 🔷 🖠	trongly at N/A	C	Count (n=)
All respondents	2020/21	15%	20%	15%	41%	7%	2%	100
All survey respondents excluding gen-tailers	2020/21	17%	23%	15%	37%	5%	2%	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	5%	5%	16%	58%	16%	0%	19
Primarily an electricity retailer EDB	2020/21 2020/21	31% 5%	46% 15%	8% 25%	15% 40%	0% 10%	0% 5%	13 20
	2020/21	370	13/0	25/8	4070	1070	370	20
The electricity system delivers a high level of reliability	y							
Organisation type	Voor	Chromoly di Di	cagree	Neither ag Ag	ree	Strongly at N/A	C	Count (n=)
Organisation type	Year	Strongly a Di	30'B' CC	tertifier ag 7 tg		0,		
All respondents	2020/21	4%	8%	10%	46%	32%	0%	100
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21	4% 5%	8% 9%	10% 10%	52%	32% 25%	0%	81
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21 2020/21	4% 5% 0%	8% 9% 5%	10% 10% 11%	52% 21%	32% 25% 63%	0% 0%	81 19
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21	4% 5%	8% 9%	10% 10%	52%	32% 25%	0%	81
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21 2020/21 2020/21	4% 5% 0%	8% 9% 5% 15%	10% 10% 11% 31%	52% 21% 38%	32% 25% 63% 8%	0% 0% 0%	81 19 13
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes	2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0%	8% 9% 5% 15% 10%	10% 10% 11% 31% 5%	52% 21% 38% 50%	32% 25% 63% 8% 35%	0% 0% 0% 0%	81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type	2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di	8% 5% 15% 10% sagree	10% 10% 11% 31% 5% Neither ag Ag	52% 21% 38% 50%	32% 25% 63% 8% 35% Strongly at N/A	0% 0% 0% 0%	81 19 13 20 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents	2020/21 2020/21 2020/21 2020/21 2020/21 Year 2020/21	4% 5% 0% 8% 0% Strongly di Di	8% 5% 15% 10% sagree 1	10% 10% 11% 31% 5% Neither ag Ag 21%	52% 21% 38% 50%	32% 25% 63% 8% 35% Strongly at N/A 6%	0% 0% 0% 0%	81 19 13 20 Count (n=) 100
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers	2020/21 2020/21 2020/21 2020/21 2020/21 Year 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7%	8% 9% 5% 15% 10% sagree 1 12% 14%	10% 10% 11% 31% 5% Neither ag Ag 21% 22%	52% 21% 38% 50% *ree 50% 48%	32% 25% 63% 8% 35% Strongly at N/A 6% 5%	0% 0% 0% 0% 5% 4%	81 19 13 20 Count (n=) 100 81
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21 2020/21 2020/21 2020/21 Year 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0%	8% 5% 15% 10% sagree 1 12% 14% 5%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16%	52% 21% 38% 50% **ree 50% 48% 58%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11%	0% 0% 0% 0% 5% 4% 11%	81 19 13 20 Count (n=) 100 81 19
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21 2020/21 2020/21 2020/21 Year 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7%	8% 9% 5% 15% 10% sagree 1 12% 14%	10% 10% 11% 31% 5% Neither ag Ag 21% 22%	52% 21% 38% 50% *ree 50% 48%	32% 25% 63% 8% 35% Strongly at N/A 6% 5%	0% 0% 0% 0% 5% 4%	81 19 13 20 Count (n=) 100 81
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2020/21 2020/21 2020/21 2020/21 2020/21 Year 1020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23%	8% 5% 15% 10% sagree 12% 14% 5% 31%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23%	52% 21% 38% 50% **ree 50% 48% 58% 15%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8%	0% 0% 0% 0% 5% 4% 11% 0%	81 19 13 20 Count (n=) 100 81 19
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0%	8% 5% 15% 10% sagree 12% 14% 5% 31% 5%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30%	52% 21% 38% 50% **ree 50% 48% 58% 15% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5%	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0%	8% 9% 5% 15% 10% sagree 1 12% 14% 5% 31% 5%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag	52% 21% 38% 50% **ree 50% 48% 58% 15% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 23% 0% Strongly di Di 8%	8% 5% 15% 10% sagree 1 12% 14% 5% 31% 5% sagree 1 12%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27%	52% 21% 38% 50% ree 50% 48% 58% 15% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4%	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0%	8% 9% 5% 15% 10% sagree 1 12% 14% 5% 31% 5%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag	52% 21% 38% 50% **ree 50% 48% 58% 15% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 13 20 Count (n=) 100 81
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10%	8% 9% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28%	52% 21% 38% 50% ree 50% 48% 58% 15% 55% ree 48% 47%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2%	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0%	8% 5% 15% 10% sagree 1 12% 14% 5% 31% 5% sagree 1 12% 11% 16%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21%	52% 21% 38% 50% ree 50% 48% 55% 55% ree 48% 47% 53%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11%	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38%	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15%	52% 21% 38% 50% ree 50% 48% 55% 55% ree 48% 47% 53% 38%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0%	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 100 81 19 13
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0%	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30%	52% 21% 38% 50% ree 50% 48% 55% 55% ree 48% 47% 53% 38% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5%	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0%	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 15%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30%	52% 21% 38% 50% ree 50% 48% 55% 48% 47% 53% 38% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13%	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 19%	52% 21% 38% 50% ree 50% 48% 58% 15% 55% ree 48% 47% 53% 38% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0%	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 15%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30%	52% 21% 38% 50% ree 50% 48% 55% 48% 47% 53% 38% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A	0% 0% 0% 0% 5% 4% 11% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 13 20 Count (n=) 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16%	8% 5% 15% 10% sagree 1 2% 14% 5% 31% 5% sagree 1 2% 11% 16% 8% 5% sagree 1 26% 26%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 21% 22%	52% 21% 38% 50% ree 50% 48% 55% 55% ree 48% 47% 53% 38% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 11% 0% 5%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 1%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0%	89 5% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 21% 5%	52% 21% 38% 50% ree 50% 48% 55% 55% ree 48% 47% 53% 38% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 2% 0%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents EDB The EA holds participants to account for their actions Organisation type All respondents EDB The EA holds participants to account for their actions Organisation type All respondents EDB The EA holds participants excluding gen-tailers EDB The EA holds participants excluding gen-tailers EDB The EA holds participants to account for their actions Organisation type All respondents EDB	2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0%	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 0%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 21% 15% 30%	52% 21% 38% 50% ree 50% 48% 55% 55% ree 48% 47% 53% 38% 55% ree 39% 32% 68% 31%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 11% 0% 5%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB New entrant retailers can operate on a level playing fire	2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% shed retailers	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 10%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 21% 30%	52% 21% 38% 50% *ree 50% 48% 58% 15% 55% *ree 48% 47% 53% 38% 55% *ree 39% 32% 68% 31% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 11% 0% 5%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21	4% 5% 0% 8% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% shed retailers Strongly di Di	896 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 10% sagree 10%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 30% Neither ag Ag 30% Neither ag Ag 30%	52% 21% 38% 50% 48% 48% 45% 55% 48% 47% 53% 38% 55% 48% 47% 53% 38% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 0% 0% 0% 0% 0% 0% Strongly at N/A	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21	4% 5% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% shed retailers	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 10%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 21% 30%	52% 21% 38% 50% *ree 50% 48% 58% 15% 55% *ree 48% 47% 53% 38% 55% *ree 39% 32% 68% 31% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 11% 0% 5%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing fin Organisation type All respondents All survey respondents excluding gen-tailers All respondents All survey respondents excluding gen-tailers	2020/21 2020/21	4% 5% 0% 8% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% shed retailers Strongly di Di 31%	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 10% sagree 25%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 21% 15% 30% Neither ag Ag 21% 15% 30% Neither ag Ag 19% 22% 5% 23% 30% Neither ag Ag 19% 22% 5% 23% 30%	52% 21% 38% 50% *ree 50% 48% 58% 15% 55% *ree 48% 47% 53% 38% 55% *ree 39% 32% 68% 31% 55% *ree 12%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 2% 0% 0% 0% 0% 0% Strongly at N/A 7%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5% 5%	81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing fil Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2020/21 2020/21	4% 5% 0% 8% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% shed retailers Strongly di Di 31% 35%	8% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 10% sagree 25% 27%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 19% 22% 5% 23% 30% Neither ag Ag 19% 22% 5% 23% 30%	52% 21% 38% 50% 48% 58% 15% 55% 48% 47% 53% 38% 55% 47% 53% 38% 55%	32% 25% 63% 8% 35% Strongly aţ N/A 6% 5% 11% 8% 5% Strongly aţ N/A 4% 2% 11% 0% 5% Strongly aţ N/A 2% 0% 0% 0% 0% 0% 0% Strongly aţ N/A 7% 2%	0% 0% 0% 0% 5% 4% 11% 0% 5% 11% 0% 5% 0% 5%	81 19 13 20 Count (n=) 100 81
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing find Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2020/21 2020/21	4% 5% 0% 8% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% 46% 0% shed retailers Strongly di Di 31% 35% 16%	89% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 26% 26% 26% 26% 26% 26%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 21% 30% Neither ag Ag 23% 30% Neither ag Ag 19% 22% 5% 23% 30% Neither ag Ag 19% 5% 5%	52% 21% 38% 50% 48% 48% 45% 55% 48% 47% 53% 38% 55% 48% 47% 53% 38% 55% 47% 55% 48% 47% 53% 38% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 0% 0% 0% 0% 0% 0% Strongly at N/A 7% 2% 26%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5% 6 1% 1% 0% 5%	81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents Both generator and electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing fil Organisation type All respondents All survey respondents All survey respondents EDB New entrant retailers can operate on a level playing fil Organisation type All respondents All survey respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2020/21 2020/21	4% 5% 0% 8% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% 46% 0% shed retailers Strongly di Di 31% 35% 16% 69% 15%	89% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 10% 16% 26% 26% 26% 26% 26% 26% 26% 26% 26% 2	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 19% 22% 5% 23% 30% Neither ag Ag 19% 22% 5% 23% 30%	52% 21% 38% 50% 48% 58% 15% 55% 48% 47% 53% 38% 55% 47% 53% 38% 55% 47% 53% 38% 55% 47% 68% 31% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 2% 0% 0% 0% 0% Strongly at N/A 2% 2% 0% 0% 0% 0%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5% 5% 1% 1% 0% 5% 5%	81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing fit Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2020/21 2020/21	4% 5% 0% 8% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% shed retailers Strongly di Di 31% 35% 16% 69% 15% blished genera	89 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 10% sagree 25% 27% 16% 23% 20% stors	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 19% 22% 5% 23% 30% Neither ag Ag 19% 5% 8% 40%	52% 21% 38% 50% 48% 58% 15% 55% 48% 47% 53% 38% 55% 68% 31% 55% 47% 68% 31% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 2% 0% 0% 0% 0% Strongly at N/A 7% 2% 26% 0% 5%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5% 6 1% 1% 0% 5% 1% 1% 0% 5% 10% 5%	81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing fic Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21	4% 5% 0% 8% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% 46% 0% shed retailers Strongly di Di 31% 35% 16% 69% 15%	89 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 10% sagree 25% 27% 16% 23% 20% stors	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 19% 22% 5% 23% 30% Neither ag Ag 19% 22% 5% 23% 30%	52% 21% 38% 50% 48% 58% 15% 55% 48% 47% 53% 38% 55% 68% 31% 55% 47% 68% 31% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 2% 0% 0% 0% 0% Strongly at N/A 2% 2% 0% 0% 0% 0%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5% 6 1% 1% 0% 5% 1% 1% 0% 5% 10% 5%	81 19 13 20 Count (n=) 100 81 19 13 20
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing fit Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant generators can operate on a level playing Organisation type All respondents New entrant generators can operate on a level playing Organisation type All respondents	2020/21 2020/21	4% 5% 0% 8% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% shed retailers Strongly di Di 31% 35% 16% 69% 15% blished genera Strongly di Di	89% 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 26% 26% 26% 26% 26% 26%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 19% 22% 5% 23% 30% Neither ag Ag 19% 22% 5% 40% Neither ag Ag 10% 40%	52% 21% 38% 50% 48% 48% 45% 55% 48% 47% 53% 38% 55% 48% 47% 53% 38% 55% 47% 53% 32% 68% 31% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 2% 0% 0% 0% 0% 0% Strongly at N/A 7% 2% 26% 0% 5% Strongly at N/A	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5% 1% 1% 0% 5% 10% 5%	81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant retailers can operate on a level playing fit Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB New entrant generators can operate on a level playing Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2020/21 2020/21	4% 5% 0% 8% 0% 8% 0% Strongly di Di 6% 7% 0% 23% 0% Strongly di Di 8% 10% 0% 38% 0% Strongly di Di 13% 16% 0% 46% 0% 46% 0% 15% blished genera Strongly di Di 20%	89 5% 15% 10% sagree 12% 14% 5% 31% 5% sagree 12% 11% 16% 8% 5% sagree 26% 26% 26% 26% 26% 26% 26% 26% 26% 26%	10% 10% 11% 31% 5% Neither ag Ag 21% 22% 16% 23% 30% Neither ag Ag 27% 28% 21% 15% 30% Neither ag Ag 19% 22% 5% 23% 30% Neither ag Ag 40% Neither ag Ag 16% 19% 5% 8% 40% Neither ag Ag 16% 19% 5% 8% 40%	52% 21% 38% 50% 48% 48% 55% 55% 48% 47% 53% 38% 55% 68% 31% 55% 48% 31% 55% 48% 31% 55% 48% 31% 55% 48% 31% 55% 48% 31% 55% 48% 31% 55%	32% 25% 63% 8% 35% Strongly at N/A 6% 5% 11% 8% 5% Strongly at N/A 4% 2% 11% 0% 5% Strongly at N/A 2% 2% 0% 0% 0% 0% 0% 0% 5% Strongly at N/A 7% 2% 26% 0% 5% Strongly at N/A 7% 2% 26% 0% 5%	0% 0% 0% 0% 5% 4% 11% 0% 5% 1% 1% 0% 5% 6 1% 1% 0% 5% 10% 10%	81 19 13 20 Count (n=) 100 81 19 13 20

Primarily an electricity retailer	2020/21	38%	38%	8%	0%	0%	15%	13	
DB	2020/21	10%	10%	55%	5%	0%	20%	20	
he electricity regulatory environment supports incorpo	ration of nev	v business mod	lels and te	chnology in	a timely m	anner			
Organisation type	Year	Strongly di Di		0,	•	trongly at N/A	4	Count (n=)	
All respondents	2020/21	15%	30%	30%	15%	3%	7%	100	
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21	16% 11%	31% 26%	33% 16%	12% 26%	2% 5%	5% 16%	81 19	
rimarily an electricity retailer	2020/21	23%	38%	23%	8%	0%	8%	13	
DB	2020/21	10%	35%	20%	25%	5%	5%	20	
ha accurant manufat actions are consequent in a constitution in accuration in	a a sa a								
he current market settings encourage innovation in ger Organisation type	Year	Strongly di Di	sagree N	Neither ag A	gree St	trongly a _{ N/	1	Count (n=)	
All respondents	2020/21	11%	23%	23%	23%	6%	14%	100	
All survey respondents excluding gen-tailers	2020/21	11%	25%	25%	20%	6%	14%	81	
Soth generator and electricity retailer ("Gen-tailer)	2020/21	11%	16%	16%	37%	5%	16%	19	
Primarily an electricity retailer EDB	2020/21 2020/21	23% 0%	38% 10%	15% 40%	15% 15%	8% 5%	30%	13 20	
	2020, 22	• 7.5	2070	.0,5	2070	3,0	00/0		
he current market setting encourage innovation in dist	ribution netv								
Organisation type	Year	Strongly di Di		Neither ag A		trongly at N/A		Count (n=)	
II respondents II survey respondents excluding gen-tailers	2020/21 2020/21	12% 14%	40% 37%	25% 30%	10% 10%	2% 2%	11% 7%	100 81	
soth generator and electricity retailer ("Gen-tailer)	2020/21	5%	53%	5%	11%	0%	26%	19	
rimarily an electricity retailer	2020/21	15%	62%	15%	8%	0%	0%	13	X
DB	2020/21	0%	35%	40%	15%	5%	5%	20	
he current market setting encourage innovation in cons	sumer-facing	services							
ne current market setting encourage innovation in cons Organisation type	sumer-racing Year	services Strongly di Di	sagree N	Neither ag A	gree St	trongly a _{ N/A	4	Count (n=)	
Il respondents	2020/21	9%	21%	27%	28%	7%	8%	100	
Il survey respondents excluding gen-tailers	2020/21	10%	23%	31%	22%	5%	9%	81	
oth generator and electricity retailer ("Gen-tailer)	2020/21	5%	11%	11%	53%	16%	5%	19) •
rimarily an electricity retailer DB	2020/21 2020/21	15% 0%	31% 15%	23% 35%	31% 25%	0% 10%	0% 15%	20	
	_020/21	570	13/0	3370	23/0	10/0	1370		
he current market setting encourage innovation in tran								U'	
Organisation type	Year	Strongly di Di		Neither ag A		trongly at N/		Count (n=)	
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21	10% 10%	13% 15%	44%	14% 14%	3%	16% 15%	100 81	
noth generator and electricity retailer ("Gen-tailer)	2020/21	11%	5%	44%	16%	5%	21%	19	
rimarily an electricity retailer	2020/21	8%	15%	54%	23%	0%	0%	13	
DB	2020/21	0%	20%	35%	10%	5%	30%	20	
	.								
Competition between electricity generators ensures who Organisation type	Year	et prices are set Strongly di Di			eree St	trongly at N/A	1	Count (n=)	
All respondents	2020/21	25%	26%	9%	31%	4%	5%	100	
All survey respondents excluding gen-tailers	2020/21	30%	28%	10%	25%	2%	5%	81	
oth generator and electricity retailer ("Gen-tailer)	2020/21	5%	16%	5%	58%	11%	5%	19	
rimarily an electricity retailer DB	2020/21 2020/21	62% 10%	31%	0% 5%	8% 30%	0% 5%	20%	13 20	
				•					
Competition between electricity generators ensures the								6	
Organisation type All respondents	Year 2020/21	Strongly di Di	sagree N 17%	Neither ag A _l 23%	gree St 29%	trongly a _i N/ <i>i</i> 9%	8%	100	
All survey respondents excluding gen-tailers	2020/21	16%	19%	26%	23%	7%	9%	81	
oth generator and electricity retailer ("Gen-tailer)	2020/21	5%	11%	11%	53%	16%	5%	19	
rimarily an electricity retailer	2020/21	23%	46%	15%	8%	8%	0%	13	
DB	2020/21	15%	15%	25%	20%	5%	20%	20	
ompetition between retailers ensures that consumer p	rices only rise	e in line with co	osts to the	electricity	ompanies				
Organisation type	Year	Strongly di Di			-	trongly at N/A	4	Count (n=)	
All respondents	2020/21	20%	25%	16%	26%	9%	4%	100	
All survey respondents excluding gen-tailers	2020/21	23%	25%	17%	25%	5%	5%	81	
Soth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2020/21 2020/21	5% 38%	26% 31%	11% 8%	32% 15%	26% 8%	0% 0%	19 13	
EDB	2020/21	10%	25%	25%	25%	5%	10%	20	
ercentage of participants who agree that prices in the f	_	-			-				t: Retail market
Organisation type Ill respondents	Year 2020/21	Strongly di Di	sagree N 26%	Neither ag Ag 16%	gree St 32%	trongly a _i N/A	4%	100	
All survey respondents excluding gen-tailers	2020/21	15%	27%	20%	28%	5%	5%	81	
soth generator and electricity retailer ("Gen-tailer)	2020/21	5%	21%	0%	47%	26%	0%	19	
rimarily an electricity retailer	2020/21	23%	38%	8%	23%	8%	0%	13	
DB O	2020/21	5%	15%	25%	40%	5%	10%	20	
ercentage of participants who agree that prices in the f	ollowing elec	ctricity markets	reflect th	e outcomes	expected i	n a workably	compe	titive marke	t: Spot market
organisation type	Year	Strongly di Di			•	trongly at N/	•	Count (n=)	•
Il respondents	2020/21	16%	23%	22%	26%	7%	6%	100	
Il survey respondents excluding gen-tailers	2020/21	19%	23%	25%	22%	4%	7%	81	
oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer	2020/21 2020/21	5% 38%	21% 46%	11% 8%	42% 8%	21% 0%	0% 0%	19 13	
DB	2020/21	0%	10%	45%	25%	5%	15%	20	
	-,								
ercentage of participants who agree that prices in the f		· · · · · · · · · · · · · · · · · · ·			•		-		t: Hedge market, including ASX an
Organisation type	Year	Strongly di Di				trongly at N/A		Count (n=)	
Il respondents Il survey respondents excluding gen-tailers	2020/21 2020/21	17% 19%	17% 20%	29% 35%	16% 10%	5% 2%	16% 15%	100 81	
soth generator and electricity retailer ("Gen-tailer)	2020/21	11%	5%	5%	42%	16%	21%	19	
rimarily an electricity retailer	2020/21	38%	46%	8%	8%	0%	0%	13	
DB	2020/21	5%	5%	50%	5%	5%	30%	20	
Development of marking and a sub-	allowing t	ntuicite - mare 1	walls - Lit	0.00	0222	n e wall t		titing	t Angillam camila
Percentage of participants who agree that prices in the f Organisation type	ollowing elec	ctricity markets Strongly di Di			-	n a workably trongly a _{ N/ <i>I</i>	-	titive marke Count (n=)	a. Anciliary service markets
All respondents	2020/21	4%						100	
ii respondents	2020/21	4%	7%	41%	19%	1%	28%	TOO	

All respondents

All survey respondents excluding gen-tailers								
	2020/21	5%	6%	44%	16%	1%	27%	8
oth generator and electricity retailer ("Gen-tailer)	2020/21	0%	11%	26%	32%	0%	32%	1
imarily an electricity retailer	2020/21	0%	23%	46%	0%	0%	31%	1
В	2020/21	0%	0%	55%	0%	5%	40%	2
ere is a reliable supply of electricity each day								
ganisation type	Year	Strongly di	Disagree N	either ag Ag	ree S	Strongly a _{ N/A	C	Count (n=
l respondents	2020/21	2%	4%	7%	45%	40%	2%	10
survey respondents excluding gen-tailers	2020/21	2%	4%	8%	40%	43%	2%	8
th generator and electricity retailer ("Gen-tailer)	2020/21	0%	0%	0%	82%	18%	0%	1
marily an electricity retailer	2020/21	0%	0%	23%	46%	31%	0%	1
DB & Transmission	2020/21	0%	0%	0%	40%	50%	10%	2
nere is enough electricity to meet ongoing needs	V	Character all D	N	- :		St		
rganisation type I respondents	Year 2020/21	Strongly di D	16%	either ag Ag 18%	40%	Strongly a _{ N/A 18%	3%	Count (n= 10
Il survey respondents excluding gen-tailers	2020/21	6%	19%	20%	38%	14%	4%	8
oth generator and electricity retailer ("Gen-tailer)	2020/21	0%	5%	11%	47%	37%	0%	1
rimarily an electricity retailer	2020/21	8%	23%	31%	31%	8%	0%	1
OB & Transmission	2020/21	0%	15%	20%	40%	15%	10%	2
ne current electricity market arrangements ensure an	appropriate b							
rganisation type	Year	Strongly di D				Strongly at N/A		Count (n
II respondents	2020/21	10%	22%	24%	27%	13%	4%	10
Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer)	2020/21 2020/21	12% 0%	25% 11%	27% 11%	25% 37%	7% 37%	4% 5%	:
imarily an electricity retailer	2020/21	38%	23%	23%	15%	0%	0%	
DB & Transmission	2020/21	0%	20%	30%	30%	10%	10%	
ver the next 10 years the electricity system will strike	a balance bety	ween reliabili	tv and cost					
rganisation type	Year	Strongly di	•	either ag Ag	ree S	Strongly at N/A	C	Count (n
l respondents	2020/21	12%	17%	35%	28%	4%	4%	• 1
I survey respondents excluding gen-tailers	2020/21	14%	16%	37%	27%	2%	4%	X
oth generator and electricity retailer ("Gen-tailer)	2020/21	5%	21%	26%	32%	11%	5%	
imarily an electricity retailer DB & Transmission	2020/21 2020/21	38% 5%	23% 15%	31% 45%	8% 25%	0% 5%	0% (0
					,,			
ne New Zealand electricity market ensures electricity in rganisation type	is generated e Year	fficiently Strongly di D)isagree N	either ag Ag	ree G	Strongly a N/A		Count (n
l respondents	2020/21	10%	20%	12%	42%	Strongly a, N/A	7%	ount (n 1
I survey respondents excluding gen-tailers	2020/21	12%	23%	11%	41%	5%	7%	
oth generator and electricity retailer ("Gen-tailer)	2020/21	0%	5%	16%	47%	26%	5%	
imarily an electricity retailer	2020/21	31%	38%	8%	15%	8%	0%	
DB & Transmission	2020/21	5%	10%	20%	45%	0%	20%	
he New Zealand electricity market ensures electricity	is transmitted	efficiently						
rganisation type	Year	Strongly di		either ag Ag		Strongly at N/A		Count (n
Il respondents	2020/21	6% 	14%	22%	42%	7%	9%	1
Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer)	2020/21 2020/21	7% 0%	11% 26%	25% 11%	40% 53%	7% 5%	10% 5%	
om Somerator and electricity retailer (Genetalier)	2020/21							
rimarily an electricity retailer	2020/21	8%	23%	23%	38%	0%	8%	
rimarily an electricity retailer DB & Transmission	2020/21 2020/21	8% 0%	23% 15%	30%	35%	5%	15%	
DB & Transmission	2020/21	0%						
DB & Transmission he New Zealand electricity market ensures electricity in the properties of the prop	2020/21 is distributed of Year	0% efficiently Strongly dr	15% Disagree N	30% either ag Ag	35% gree S	5% Strongly a _i N/A	15% . c	Count (n
DB & Transmission The New Zealand electricity market ensures electricity in the New Zealand	is distributed of Year 2020/21	0% efficiently Strongly dr D 6%	15% Disagree No	30% either ag Ag 22%	35% gree \$	5% Strongly a _i N/A 5%	15% . c 4%	Count (n
DB & Transmission he New Zealand electricity market ensures electricity in the second	2020/21 is distributed of Year 2020/21 2020/21	efficiently Strongly dril 6% 7%	15% Disagree No. 28% 27%	30% either ag Ag 22% 25%	35% gree \$ 35% 32%	5% Strongly a _i N/A 5% 5%	15% C 4% 4%	Count (n 1
DB & Transmission The New Zealand electricity market ensures electricity organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2020/21 is distributed of Year 2020/21 2020/21 2020/21	0% efficiently Strongly dr L 6% 7% 0%	15% Disagree No. 28% 27% 32%	30% either ag Ag 22% 25% 11%	35% gree \$ 35% 32% 47%	5% Strongly a _i N/A 5% 5% 5%	15% 4% 4% 5%	Count (n 1
DB & Transmission he New Zealand electricity market ensures electricity in the New Zealand electricity market ensures electricity in the New Zealand electricity market ensures electricity respondents Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer	2020/21 is distributed of Year 2020/21 2020/21	efficiently Strongly dril 6% 7%	15% Disagree No. 28% 27%	30% either ag Ag 22% 25%	35% gree \$ 35% 32%	5% Strongly a _i N/A 5% 5%	15% C 4% 4%	C ount (n 1
DB & Transmission he New Zealand electricity market ensures electricity in a generation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21	0% efficiently 5trongly dr L 6% 7% 0% 8% 0%	15% Disagree No. 28% 27% 32% 38% 25%	30% either ag Ag 22% 25% 11% 31% 10%	35% gree \$ 35% 32% 47% 15%	5% Strongly a _i N/A 5% 5% 5% 0%	15% 4% 4% 5% 8%	Count (n 1
DB & Transmission he New Zealand electricity market ensures electricity organisation type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinate	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	o% efficiently frongly drift 6% 7% 0% 8% 0% roduction and	28% 27% 32% 38% 25% consumption	30% either ag Ag 22% 25% 11% 31% 10%	35% 35% 32% 47% 15% 50%	5% 5% 5% 5% 0% 10%	15% 4% 4% 5% 8% 5%	Count (n 1
the New Zealand electricity market ensures electricity organisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's wholesale market efficiently coordinate organisation type Il respondents	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	o% efficiently frongly dr D 6% 7% 0% 8% 0% coduction and Strongly di D 12%	15% Disagree No. 28% 27% 32% 38% 25% consumptic Disagree No. 18%	30% either ag Ag 22% 25% 11% 31% 10% en. either ag Ag 16%	35% 35% 32% 47% 15% 50% gree \$	5% 5% 5% 5% 0% 10% Strongly at N/A	15% 4% 4% 5% 8% 5%	Count (n
the New Zealand electricity market ensures electricity in reganisation type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinate reganisation type Ill respondents Ill survey respondents excluding gen-tailers	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	o% efficiently 6% 7% 0% 8% 0% coduction and Strongly di E 12% 15%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 18% 20%	30% either ag Ag 22% 25% 11% 31% 10% either ag Ag 16% 19%	35% 35% 32% 47% 15% 50% gree \$ 36% 36%	5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2%	15% 4% 4% 5% 8% 5% 9% 9%	Count (n 1 Count (n 1
DB & Transmission The New Zealand electricity market ensures electricity in reganisation type Ill respondents Ill survey respondents excluding gen-tailers outh generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Wealand's wholesale market efficiently coordinate organisation type Ill respondents Ill survey respondents excluding gen-tailers outh generator and electricity retailer ("Gen-tailer)	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	o% efficiently frongly dr D 6% 7% 0% 8% 0% coduction and Strongly di D 12%	15% Disagree No. 28% 27% 32% 38% 25% consumptic Disagree No. 18%	30% either ag Ag 22% 25% 11% 31% 10% en. either ag Ag 16%	35% 35% 32% 47% 15% 50% gree \$	5% 5% 5% 5% 0% 10% Strongly at N/A	15% 4% 4% 5% 8% 5%	Count (n
he New Zealand electricity market ensures electricity in reganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinate reganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	0% efficiently 5trongly dr E 6% 7% 0% 8% 0% coduction and Strongly dr E 12% 15% 0%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 28% 20% 11%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5%	35% 32% 47% 15% 50% gree S 36% 36% 37%	5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37%	15% 4% 4% 5% 8% 5% 9% 9% 11%	Count (n
DB & Transmission The New Zealand electricity market ensures electricity in reganisation type Il respondents Il survey respondents excluding gen-tailers outh generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Expondents wholesale market efficiently coordinate reganisation type Il respondents Il survey respondents excluding gen-tailers outh generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	0% efficiently 6% 7% 0% 8% 0% coduction and Strongly di E 12% 15% 0% 38% 5%	15% Disagree No. 28% 27% 32% 38% 25% Consumption 18% 20% 11% 38% 5%	30% either ag Ag 22% 25% 11% 31% 10% either ag Ag 16% 19% 5% 0%	35% 35% 35% 32% 47% 15% 50% gree \$ 36% 36% 37% 23%	5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0%	15% 4% 4% 5% 8% 5% 9% 91% 11% 0%	Count (n
DB & Transmission The New Zealand electricity market ensures electricity in reganisation type Il respondents Il survey respondents excluding gen-tailers on generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Zealand's wholesale market efficiently coordinate reganisation type Il respondents Il survey respondents excluding gen-tailers on generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Rew Zealand's hedge market efficiently coordinates electricity retailer DB & Transmission	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	0% efficiently 6% 7% 0% 8% 0% coduction and Strongly di E 12% 15% 0% 38% 5%	15% Disagree No. 28% 27% 32% 38% 25% Consumption 18% 20% 11% 38% 5% Sumption.	30% either ag Ag 22% 25% 11% 31% 10% either ag Ag 16% 19% 5% 0% 30%	35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45%	5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15%	Count (n
DB & Transmission The New Zealand electricity market ensures electricity in reganisation type If respondents If survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The W Zealand's wholesale market efficiently coordinate reganisation type If respondents If survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The W Zealand's hedge market efficiently coordinates electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tail	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	0% efficiently 6% 7% 0% 8% 0% coduction and Strongly di E 12% 15% 0% 38% 5% ction and con	15% Disagree No. 28% 27% 32% 38% 25% Consumption 18% 20% 11% 38% 5% Sumption.	30% either ag Ag 22% 25% 11% 31% 10% either ag Ag 16% 19% 5% 0% 30%	35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45%	5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15%	Count (n
DB & Transmission The New Zealand electricity market ensures electricity in ganisation type If respondents If survey respondents excluding gen-tailers out generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The W Zealand's wholesale market efficiently coordinate reganisation type If respondents If survey respondents excluding gen-tailers out generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The W Zealand's hedge market efficiently coordinates electricity retailer DB & Transmission The W Zealand's hedge market efficiently coordinates electricity retailer DB & Transmission The W Zealand's hedge market efficiently coordinates electricity respondents The W Zealand's hedge market efficiently coordinates electricity respondents The W Zealand's hedge market efficiently coordinates electricity respondents The W Zealand's hedge market efficiently coordinates electricity respondents The W Zealand's hedge market efficiently coordinates electricity respondents The W Zealand's hedge market efficiently coordinates electricity respondents The W Zealand's hedge market efficiently coordinates electricity respondents The W Zealand's hedge market efficiently coordinates electricity respondents	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	0% efficiently 6% 7% 0% 8% 0% roduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17%	15% Disagree No. 28% 27% 32% 38% 25% Consumption 18% 20% 11% 38% 5% Sumption. Disagree No. 21% 23%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25%	35% 31% 32% 47% 15% 50% 36% 36% 37% 23% 45% 38% 45%	5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1%	15% 4% 4% 5% 8% 5% 9% 91% 11% 0% 15%	Count (n
DB & Transmission The New Zealand electricity market ensures electricity in ganisation type It respondents It survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) imarily an electricity retailer DB & Transmission The Zealand's wholesale market efficiently coordinate ganisation type It respondents It survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) imarily an electricity retailer DB & Transmission The Zealand's hedge market efficiently coordinates electricity retailer DB & Transmission The Zealand's hedge market efficiently coordinates electricity retailer ("Gen-tailer) imarily and electricity retailer ("Gen-tailer) in the generator and electricity retailer ("Gen-tailer) in the generator and electricity retailer ("Gen-tailer) in the generator and electricity retailer ("Gen-tailer)	2020/21 is distributed of Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	0% efficiently 6% 7% 0% 8% 0% roduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11%	15% Disagree No. 28% 27% 32% 38% 25% Consumption 18% 20% 11% 38% 5% Sumption. Disagree No. 21% 23% 11%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5%	35% 32% 47% 15% 50% 36% 36% 37% 23% 45% 45% 3878 23% 45%	5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15%	Count (n
DB & Transmission The New Zealand electricity market ensures electricity organisation type Il respondents Il survey respondents excluding gen-tailers The generator and electricity retailer ("Gen-tailer) The generator and electricity retailer ("Gen-tailer)	2020/21 is distributed of Year 2020/21	0% efficiently 6% 7% 0% 8% 0% coduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11% 38%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 20% 11% 38% 5% Sumption. Disagree No. 21% 23% 11% 23% 11% 23%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23%	35% 35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 45% 38% 10% 53% 8%	5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15% 22% 23% 16% 8%	Count (n 1 Count (n 1
DB & Transmission The New Zealand electricity market ensures electricity in ganisation type I respondents I survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) imarily an electricity retailer DB & Transmission The W Zealand's wholesale market efficiently coordinate reganisation type I respondents I survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) imarily an electricity retailer DB & Transmission The W Zealand's hedge market efficiently coordinates electronicity retailer DB & Transmission The W Zealand's hedge market efficiently coordinates electronicity retailer ("Gen-tailer) imarily an electricity retailer ("Gen-tailer) imarily an electricity retailer ("Gen-tailer) imarily an electricity retailer DB & Transmission	2020/21 is distributed of Year 2020/21	0% efficiently 6% 7% 0% 8% 0% roduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11% 38% 5%	15% Disagree No. 28% 27% 32% 38% 25% Consumption 18% 20% 11% 38% 5% Sumption. Disagree No. 21% 23% 11% 23% 20%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20%	35% 32% 47% 15% 50% 36% 36% 37% 23% 45% 45% 3878 23% 45%	5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15%	Count (n 1 Count (n 1
The New Zealand electricity market ensures electricity in ganisation type I respondents I survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) imarily an electricity retailer Be & Transmission The W Zealand's wholesale market efficiently coordinate reganisation type I respondents I survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) imarily an electricity retailer Be & Transmission The W Zealand's hedge market efficiently coordinates electricity retailer ("Gen-tailer) imarily an electricity retailer ("Gen-tailer) imarily are electricity retailer ("Gen-tailer) imarily are electricity retailer ("Gen-tailer) imarily are electricity retailer Be & Transmission The W Zealand's wholesale market efficiently facilitates to the work of the	2020/21 is distributed of Year 2020/21	0% efficiently 6% 7% 0% 8% 0% coduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11% 38% 5%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 20% 11% 38% 5% Sumption. Disagree No. 21% 23% 11% 23% 20% ctricity systems	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20%	35% 35% 32% 47% 15% 50% 36% 36% 37% 23% 45% 36% 37% 23% 45%	5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0% 0%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15% 22% 23% 16% 8% 40%	Count (n 1 Count (n 1
DB & Transmission The New Zealand electricity market ensures electricity in a ganisation type It respondents It survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) imarily an electricity retailer DB & Transmission The W Zealand's wholesale market efficiently coordinate organisation type It respondents It survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) imarily an electricity retailer DB & Transmission The W Zealand's hedge market efficiently coordinates electricity retailer ("Gen-tailer) imarily an electricity retailer DB & Transmission The W Zealand's wholesale market efficiently facilitates to ganisation type	2020/21 is distributed of Year 2020/21	0% efficiently 6% 7% 0% 8% 0% roduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11% 38% 5% eent in the ele Strongly di E	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 20% 11% 38% 5% Sumption. Disagree No. 23% 11% 23% 20% Ctricity system Disagree No. 23% Ctricity sys	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20% em. either ag Ag	35% 31% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 45% 36% 10% 53% 8% 15%	5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0% 0% Strongly at N/A	15% 4% 4% 5% 8% 5% 9% 11% 0% 15% 22% 23% 16% 8% 40%	Count (n
DB & Transmission The New Zealand electricity market ensures electricity organisation type I respondents I survey respondents excluding gen-tailers Oth generator and electricity retailer ("Gen-tailer) Oth generator and electricity retailer Oth & Transmission The W Zealand's wholesale market efficiently coordinate organisation type I respondents I survey respondents excluding gen-tailers Oth generator and electricity retailer ("Gen-tailer) Oth generator and electricity retailer Oth & Transmission The W Zealand's hedge market efficiently coordinates electricity retailer Oth generator and electricity retailer ("Gen-tailer) Oth generator and electricity retailer ("Gen-tailer) Oth generator and electricity retailer ("Gen-tailer) Oth generator and electricity retailer ("Gen-tailer) Oth generator and electricity retailer Oth generator and electricity retailer Oth generator and electricity retailer ("Gen-tailer) Oth generator and electricity retailer Oth generator and electricity retailer ("Gen-tailer)	2020/21 is distributed of Year 2020/21	0% efficiently 6% 7% 0% 8% 0% coduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11% 38% 5%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 20% 11% 38% 5% Sumption. Disagree No. 21% 23% 11% 23% 20% ctricity systems	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20%	35% 35% 32% 47% 15% 50% 36% 36% 37% 23% 45% 36% 37% 23% 45%	5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0% 0%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15% 22% 23% 16% 8% 40%	Count (n 1 Count (n 1
DB & Transmission The New Zealand electricity market ensures electricity organisation type I respondents I survey respondents excluding gen-tailers Oth generator and electricity retailer ("Gen-tailer) Oth generator and electricity retailer OB & Transmission The W Zealand's wholesale market efficiently coordinate organisation type I respondents I survey respondents excluding gen-tailers Oth generator and electricity retailer ("Gen-tailer) OB & Transmission The W Zealand's hedge market efficiently coordinates electricity and electricity retailer OB & Transmission The W Zealand's hedge market efficiently coordinates electron type I respondents I survey respondents excluding gen-tailers Oth generator and electricity retailer ("Gen-tailer) Oth generator and electricity retailer OB & Transmission The W Zealand's wholesale market efficiently facilitates to reganisation type I respondents I survey respondents I survey respondents excluding gen-tailers	2020/21 is distributed of Year 2020/21	0% efficiently 6% 7% 0% 8% 0% coduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11% 38% 5% ent in the ele Strongly di E 14%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 21% 23% 11% 23% 21% 23% 21% 23% 20% Consumption C	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20% em. either ag Ag	35% 35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 45% 38% 15% 38% 15%	5% 5% 5% 5% 5% 6	15% 4% 4% 5% 8% 5% 9% 11% 0% 15% 22% 23% 16% 8% 40%	Count (n 1 Count (n 1
DB & Transmission The New Zealand electricity market ensures electricity in reapondents Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Wew Zealand's wholesale market efficiently coordinate reganisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Wew Zealand's hedge market efficiently coordinates electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Wew Zealand's wholesale market efficiently facilitates the reganisation type Il respondents Il survey respondents excluding gen-tailers DB & Transmission The Wew Zealand's wholesale market efficiently facilitates the reganisation type Il respondents Il survey respondents excluding gen-tailers DB & Transmission The Wew Zealand's wholesale market efficiently facilitates the reganisation type Il respondents Il survey respondents excluding gen-tailers DB & Transmission The Wew Zealand's wholesale market efficiently facilitates the reganisation type Il respondents Il survey respondents excluding gen-tailers DB & Transmission	2020/21 is distributed of Year 2020/21	0% efficiently 6% 7% 0% 8% 0% coduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11% 38% 5% eent in the ele Strongly di E 14% 16% 5% 31%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 20% 11% 23% 21% 23% 11% 23% 20% Ctricity system 19% 22% 5% 46%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20% em. either ag Ag 31% 35% 16% 23%	35% 35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 45% 36% 15% 36% 10% 53% 45% 10% 53% 45%	5% 5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0% 0% 6trongly at N/A 4% 16% 0%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15% CC 22% 23% 16% 8% 40% 11% 10% 16% 0%	Count (n 1 Count (n 1
The New Zealand electricity market ensures electricity in realisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer The William Transmission The Wew Zealand's wholesale market efficiently coordinate reganisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer The William Transmission The William T	2020/21 is distributed of Year 2020/21	0% efficiently 5 trongly di E 6% 7% 0% 8% 0% roduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11% 38% 5% eent in the ele Strongly di E 14% 16% 5%	15% Disagree No. 28% 27% 32% 38% 25% Consumption 18% 20% 11% 38% 5% Sumption. Disagree No. 21% 23% 11% 23% 20% ctricity system 19% 22% 5%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20% em. either ag Ag 31% 35% 16%	35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 45% 36% 15% 37% 23% 45%	5% 5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0% 0% Strongly at N/A 4% 16%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15% 22% 23% 16% 8% 40%	Count (n 1 Count (n 1
DB & Transmission The New Zealand electricity market ensures electricity in reganisation type Ill respondents Ill survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Zealand's wholesale market efficiently coordinate reganisation type Ill respondents Ill survey respondents excluding gen-tailers of the generator and electricity retailer DB & Transmission The Zealand's hedge market efficiently coordinates eleganisation type Ill respondents Ill survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Zealand's wholesale market efficiently facilitates to reganisation type Ill respondents Ill survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) of the generator and electricity retailer ("G	2020/21 is distributed of Year 2020/21	0% efficiently 6% 7% 0% 8% 0% roduction and Strongly di E 12% 15% 0% 38% 5% ction and con Strongly di E 16% 17% 11% 38% 5% eent in the ele Strongly di E 14% 16% 5% 31% 5%	15% Disagree No. 28% 27% 32% 38% 25% Consumption 18% 20% 11% 38% 5% Sumption. Disagree No. 21% 23% 11% 23% 20% Consumption 18% 20% 11% 23% 20% Consumption 18% 20% 11% 23% 20% Consumption 19% 22% 5% 46% 15%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20% em. either ag Ag 31% 35% 16% 23%	35% 35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 45% 36% 15% 36% 10% 53% 45% 10% 53% 45%	5% 5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0% 0% 6trongly at N/A 4% 16% 0%	15% 4% 4% 5% 8% 5% 9% 11% 0% 15% CC 22% 23% 16% 8% 40% 11% 10% 16% 0%	Count (n 1 Count (n 1
the New Zealand electricity market ensures electricity in reganisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinate reganisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily are electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates to reganisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily are electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently facilitates time reganisation type We Zealand's hedge market efficiently facilitates time reganisation type	2020/21 is distributed of Year 2020/21	## Company of Example 1	15% Disagree N 28% 27% 32% 38% 25% Consumption Disagree N 18% 20% 11% 38% 5% Sumption. Disagree N 21% 23% 11% 23% 20% Ctricity syste Disagree N 19% 22% 5% 46% 15% City system. Disagree N 15%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20% em. either ag Ag 31% 35% 16% 23% 50%	35% 31% 32% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 36% 15% 36% 10% 53% 8% 10% 53% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6%	5% 5% 5% 5% 5% 5% 0% 10% 6trongly at N/A 9% 2% 37% 0% 0% 6trongly at N/A 2% 1% 5% 0% 0% 6trongly at N/A 6% 4% 16% 0% 0% 6trongly at N/A	15% 4% 4% 5% 8% 5% 9% 11% 0% 15% 22% 23% 16% 8% 40% 10% 10% 10% 10% 10% 10% 10% 10% 10%	Count (n Count (n Count (n Count (n
the New Zealand electricity market ensures electricity organisation type Il respondents Il survey respondents excluding gen-tailers on the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinate reganisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily are electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates to reganisation type Il respondents Il survey respondents excluding gen-tailers DB & Transmission ew Zealand's wholesale market efficiently facilitates to reganisation type Il respondents Il survey respondents excluding gen-tailers Oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently facilitates time reganisation type Il respondents	2020/21 is distributed of Year 2020/21	### 15% 11% 38% 5% 14% 16% 5% 31% 5% 18%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 20% 11% 23% 21% 23% 11% 23% 20% Consumption Consu	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20% em. either ag Ag 31% 35% 16% 23% 50% either ag Ag 31% 35% 16% 23% 50%	35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 38% 15% 38% 10% 53% 8% 10% 10%	5% 5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0% 0% Strongly at N/A 6% 4% 16% 0% 0% Strongly at N/A 6% 4% 16% 0% 0%	15% 4% 4% 5% 8% 5% 9% 9% 11% 0% 15% 22% 23% 16% 8% 40% 10% 10% 10% 10% 10% 10% 10% 10% 10%	Count (n
the New Zealand electricity market ensures electricity in reganisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently coordinate reganisation type Il respondents Il survey respondents excluding gen-tailers of the generator and electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity and electricity retailer DB & Transmission ew Zealand's hedge market efficiently coordinates electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's wholesale market efficiently facilitates to reganisation type Il respondents Il survey respondents excluding gen-tailers Oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently facilitates to the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission ew Zealand's hedge market efficiently facilitates time reganisation type Il respondents Il survey respondents Il survey respondents excluding gen-tailers	2020/21 is distributed of Year 2020/21	### 15% 11% 16% 14% 16% 5% 18% 18% 21% 21%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 20% 11% 23% 11% 23% 21% 23% 20% Ctricity system Disagree No. 22% 5% 46% 15% City system. Disagree No. 22% 5% 46% 15%	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20% em. either ag Ag 23% 50% either ag Ag 31% 35% 16% 23% 50%	35% 35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 45% 38% 15% 38% 10% 53% 8% 10% 53% 8% 10% 53% 8% 10% 53% 8% 15%	5% 5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0% 0% Strongly at N/A 6% 4% 16% 0% 0% Strongly at N/A 6% 4% 16% 0% 0% Strongly at N/A 2% 2%	15% 4% 4% 5% 8% 5% 9% 91% 11% 0% 15% 22% 23% 16% 8% 40% 11% 0% 20%	Count (n 10 Count (n
the New Zealand electricity market ensures electricity in granisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission The Zealand's wholesale market efficiently coordinate organisation type	2020/21 is distributed of Year 2020/21	### 15% 11% 38% 5% 14% 16% 5% 31% 5% 18%	15% Disagree No. 28% 27% 32% 38% 25% Consumption Disagree No. 20% 11% 23% 21% 23% 11% 23% 20% Consumption Consu	30% either ag Ag 22% 25% 11% 31% 10% on. either ag Ag 16% 19% 5% 0% 30% either ag Ag 21% 25% 5% 23% 20% em. either ag Ag 31% 35% 16% 23% 50% either ag Ag 31% 35% 16% 23% 50%	35% 32% 47% 15% 50% 36% 36% 36% 37% 23% 45% 38% 15% 38% 10% 53% 8% 10% 10%	5% 5% 5% 5% 5% 5% 0% 10% Strongly at N/A 9% 2% 37% 0% 0% Strongly at N/A 2% 1% 5% 0% 0% Strongly at N/A 6% 4% 16% 0% 0% Strongly at N/A 6% 4% 16% 0% 0%	15% 4% 4% 5% 8% 5% 9% 9% 11% 0% 15% 22% 23% 16% 8% 40% 10% 10% 10% 10% 10% 10% 10% 10% 10%	Count (n 10 20 Count (n

Competition between electricity retailers promotes efficiency within retail operations

Organisation type	Year	Strongly di Disagree	Neither ag Ag	ree	Strongly at N/A	A (Count (n=)
All respondents	2020/21	14% 22%	13%	34%	15%	2%	100
All survey respondents excluding gen-tailers	2020/21	14% 26%	15%	33%	10%	2%	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	16% 5%	5%	37%	37%	0%	19
Primarily an electricity retailer	2020/21	23% 38%	8%	15%	15%	0%	13
FDB & Transmission	2020/21	5% 20%	25%	40%	5%	5%	20

Released under the Official Information Act. 1982